## Index

Note: page numbers in **bold** refer to tables; an ‘n’ after a page number refers to a note on that page.

<table>
<thead>
<tr>
<th>A8 Accession Countries, 248</th>
<th>182, 188, 216, 221, 227, 241, 245–7</th>
</tr>
</thead>
<tbody>
<tr>
<td>acceptance, 122–3, 215, 226, 230, 238–9</td>
<td>permanent, 13n</td>
</tr>
<tr>
<td>Christian, 222</td>
<td>quality of, 175, 180, 243</td>
</tr>
<tr>
<td>of homeless people, 56</td>
<td>rented, 29, 228, 234</td>
</tr>
<tr>
<td>mutual, 43</td>
<td>search for, 127–8, 139, 150, 224–5</td>
</tr>
<tr>
<td>non-interventionist, 120, 145</td>
<td>supported, 19, 38, 198, 230</td>
</tr>
<tr>
<td>specialist spaces of, 240</td>
<td>surveys, 182</td>
</tr>
<tr>
<td>unconditional, 99, 116</td>
<td>sustainable, 117–18, 123, 145, 147, 163, 180</td>
</tr>
<tr>
<td><em>see also</em> open acceptance</td>
<td>temporary, 77</td>
</tr>
<tr>
<td>accommodation, 35</td>
<td>transition to, 145</td>
</tr>
<tr>
<td>affordable, 153, 161, 163, 180</td>
<td>for vulnerable mothers, opposition to, 231</td>
</tr>
<tr>
<td>contracted, 196</td>
<td><em>see also</em> bed and breakfast (B&amp;B); drop-ins; hostels; housing associations; move-on accommodation; night shelters; social housing; squats</td>
</tr>
<tr>
<td>direct access, 160, 204–5</td>
<td>action research, in social sciences, 17</td>
</tr>
<tr>
<td>front-line, 244–5</td>
<td>active citizenship, 92</td>
</tr>
<tr>
<td>hostel, 2, 12–13, 20–1, 30, 38, 50, 52–3, 58–9, 61, 68–73, 88, 91, 96, 106, 115, 137, 147–87, 189, 192, 197–9, 215, 222–6, 241, 246</td>
<td>active rehabilitation and change, 112</td>
</tr>
<tr>
<td>housing associations, 29</td>
<td>ethos, 120–1, 145, 153, 173, 177, 180, 243, 244, 245</td>
</tr>
<tr>
<td>independent, 180, 243, 248</td>
<td>advice centres, 189, 239</td>
</tr>
<tr>
<td>local authority, 235–6</td>
<td>and young homeless people, 231–6</td>
</tr>
<tr>
<td>local provision, 227, 233</td>
<td>affect, geographies of, 66–8</td>
</tr>
<tr>
<td>low-grade, 149–50</td>
<td></td>
</tr>
</tbody>
</table>
affordable accommodation, 153, 161, 163, 180
agape, 52–3, 54, 56
concept of, 42
see also love
alcoholics, 132, 134, 163, 199, 215
alkies see alcoholics
Allahyari, R., 52, 101
altruism, 55, 100
amphetamines, 235
Amster, R., 1, 6
anti-homelessness legislation, 6–7, 9–10
Anti-Social Behaviour Orders (ASBOs), 2, 9, 118, 185, 242
introduction, 38
Anti-Social Behaviour Unit, 38
anti-vagrancy legislation, 9
apodictic spaces, 39
ASBOs see Anti-Social Behaviour Orders (ASBOs)
assertive outreach projects, 189
asylum seekers, 39, 133, 168, 196, 248
attentiveness, 159–60
Augé, M., 52, 99, 104
autonomy, 173–9
B&B see bed and breakfast (B&B)
Badiou, A., 44
banquets, 109–10
Barnett, C., 97–8, 159–60
Bauman, Z., 58
bed and breakfast (B&B), 70, 71, 95, 196, 221, 235, 236
funding, 233–4
placements, 193, 200–1, 213
beggars
clearances, 64, 79–80
verbal attacks on, 32
begging, 38, 57, 84–6, 89–90, 96, 242
attitudes towards, 205–9
issues, 35
local geographies of, 14, 80–3
markers, 67
opportunities, 80–3, 194
persistent, 38, 118, 185
pitches, 80–3
regulation, 9
and surveillance, 203
Best Value, 33
concept of, 27
Big Issue, 32, 67, 83, 185
Blair, Tony, 35, 37, 38
Blond, P., 43
boundary maintenance, day centres, 137–44
Brenner, N., 22
bums, 219
Business Improvement Districts, 38–9
busking, 67
Butler, J., 66, 67
Caputo, J., 47–8
carceral cities, 4
care
and day centres, 241
emergency, 229
ehos of, 212
and hostels, 241
and night shelters, 241
performative ethics of, 101–4
postsecular, 60
in rural areas, 21, 211–40
and soup runs, 241
vs. containment, 148–50
care spaces see spaces of care
caritas
Christian, 52–4, 56, 57
ehics of, 100–1
theo-ethics, 99, 157
unconditional, 115, 120, 123
use of term, 53–4
see also charities; postsecular caritas
cartographies
carceral cities, 4
ehical, 51–2
homeless cities, 65–6, 79, 87–8
of homelessness, 16, 21, 62, 63, 184, 208–9
rural, 239
urban, 8
women, 133
of mobility, 64
Casey, Louise, 33
CCTV cameras see closed-circuit television (CCTV) cameras

Centrepoint, 31
Change a Life campaign, 35, 112
CHAR, 30, 31, 151
charitable donations, 92, 95, 113, 123–5, 155, 165, 203, 217–18
charitable ethos, 4, 6, 52, 57, 93, 125, 217, 226
charities, 93, 112, 152, 222–6, 240, 251
Christian, 49, 99
homeless, 31, 190, 203
use of term, 53–4
see also caritas; donations
Charity Organisation Society (COS), 93–4
Christ, Jesus, 44, 49, 122, 218
Christian acceptance, 222
Christian caritas, 52–4, 56, 57
Christian charities, 49, 99
Christian ethos, 53, 55, 98, 188, 218
Christian organizations, 55, 144, 162
criticisms, 56, 99
mission statements, 99
roles, 42, 59, 252
Christian theo-ethics, 49–50
Christianity, 44, 47, 49, 60
roots, 53
vs. secular humanism, 54–6
Christmas breakfast projects, 188
Christmas night shelters, 188, 227
Church Army, 183
churches
and day centres, 187
and soup runs, 100, 102
cities
carceral, 4
homeless, 1–21, 61–91, 181–240
postjustice, 6–8, 11, 60, 91, 149, 209, 241, 251
postsecular, 91, 249–54
revanchist, 6, 89, 216–17
see also homeless cities; postjustice
cities
citizenship
active, 92
urban, 7
see also ethical citizenship
client–staff relationships, 137
Cloke, P., 214–15
closed-circuit television (CCTV) cameras, 170, 202, 203
day centres, 140
cocaine (crack) see crack cocaine
Coles, R., 52–9, 115–16, 253
collectivism, and welfare state, 37
Communities and Local Government, No One Left Out (2008), 19
Compacts (New Labour), 26–7, 33, 35, 45
compassion, limits to, 153–60
competence, 136, 159–60
Compulsory Competitive Tendering, 26, 27, 33
court of conduct, use of term, 23
Conservative governments
criticisms, 35
legacies, 29
and Rough Sleepers Initiative, 30–2
and voluntary organizations, 32
and welfare provision, 24, 26–7, 28, 29–30
and welfare state, 37
consuming services, different experiences of, 197–203
containment, 11, 31
and control, 2, 9, 50
punitive technologies of, 11, 40
spaces of, 149
vs. care, 148–50
continuity of care, day centres, 137–44
crime, 11, 27, 34
at a distance, 33
emergency services, 244
geographies of, 60
government, 28
homeless people, 38, 61, 72, 73–4, 90
hostels, 246
mediation, 11
punitive, 254
punitive techniques of, 36
quality, 27
regulatory, 7, 31, 64, 216, 239
residents, 156, 178
spatial processes of, 12
technologies, 33
voluntary sector, 242, 244–5
see also social control
Controlled Drinking Zones, 2
Cornwall, 218–19, 224, 225
COS (Charity Organisation Society), 93–4

crack cocaine, 139, 162, 248
women, 174
and young homeless people, 193–4, 197–8

Crisis, 30, 31

Crisis management, 24

Crisis of rough sleeping, 29, 32

Cyrenians, 187, 189

Davis, M., 1, 4
day centres, 2, 16, 20, 30, 38, 69, 126, 157, 205
boundary maintenance, 137–44
as care spaces, 91, 241
churches and, 187
continuity of care, 137–44
development, 119–23
differences, 198
as eating places, 76–7
as emergency shelters, 142
ethos, 42, 53, 58–9, 119–23
gender differences, 133
history, 117, 119–23
and homeless women, 133, 140, 175
importance of, 88
locations, 96, 158, 174–5
mission statements, 50, 118
opposition to, 127
participant observation, 14–15
position in wider service landscape, 123–7
professionalization, 187
provision, 12–13, 117, 152
uneven landscapes of, 181–6
refuge vs. fear, 117–46, 157
resources in, 117–46
roles, 117–18, 127–31, 144–6
rules, 106
security, 140–1
shortage of, 202
and soup runs, 115
staff, 170, 177–8, 216, 246

violence in, 135, 157
de Certeau, M., 8, 63
de-governmentalization, 25
Dean, H., 207
Dear, M., 68, 148–9
defensive architecture, 140
Deleuze, G., 44

Department of Environment (DoE), 30, 31, 192
Derrida, J., 44
deservedness, 102–3, 105, 108
assessments, 136
categories, 58
perceptions of, 136

Designated Public Places Orders, 9, 242
designer shelters, 150–1, 161, 172
and homeless women, 150
DeVerteuil, G., 7
devices, 250–1
ethical, 146, 251
place-making, 8
provision, 114–15
roles, 97–8
use of term, 119
difference, and openness, 105–9
differential ethos, 197
direct access accommodation, 160, 204–5
definition of, 13n
direct access bed spaces, 185, 196
provision, 182
direct access hostels, 12, 13n, 157, 178, 192
funding, 187
lack of, 233
direct access night shelters, 185, 187–8
discourse(s), 53–4, 55, 66, 100, 183
analysis, 52
doing, 66, 67
of homelessness, 204, 208, 213
of professionalism, 238–9
rural, 215
Third Way, 250
urban, 215

DoE (Department of Environment), 30, 31, 192
doing discourse, 66, 67
domestic violence, 234, 247
donations, 88, 95, 112, 113, 155, 165, 203, 217
charitable, 123–5
public, 92, 110, 183
resources, 119
drop-ins, 61, 77, 117, 129, 138, 195, 234
development, 232
establishment, 187, 189, 227
importance of, 88
and mentally ill, 130
provision, 233
drug addiction, 127, 134–5, 151, 163, 168, 186, 196, 199, 224, 248
amphetamines, 235
fear of, 139–40
see also crack cocaine; heroin
addiction; junkies
dry ethos, 221
Duncan, J., 63, 126

E&V see entrenched and vulnerable (E&V)
earning places, 80–3
eating places, 76–9
egoism, 100
elites, and urban change, 3–4
emergency accommodation see hostels; night shelters
emergency services see day centres; hostels; night shelters; soup runs
emergency shelters see night shelters
Emmaus centres, opposition to, 233
emotions, and homeless people, 61–2
empowerment
ethos of, 120, 121, 137, 145, 152, 153, 177, 180, 244, 245
principles, 122
strategies, 56
engagement, 42, 49, 66, 120, 150, 177
active, 33, 121, 122
narrow, 17
political, 251
positive, 46
rules of, 108
secular, 114

entrenched and vulnerable (E&V), 191, 192, 199, 216, 246
policies, 178
schemes, 180
ethical cartographies, 51–2
ethical citizenship, 2, 40, 97, 146
and postsecular cities, 91, 249–54
projects, 46
ethical motivations, 14, 20
ethical praxis, 20, 41, 50
ethics
agape, 100–1
of caritas, 100–1
performative, 101–4
spaces of care, 251
see also faith-ethics; theo-ethics
ethnographic approaches, in homelessness research, 17–18
ethos, 14, 27, 72, 106, 159, 184, 198
active rehabilitation and change, 120–1, 145, 153, 173, 177, 180, 243, 244, 245
of care, 212
charitable, 217, 226
Christian, 53, 55, 98, 188, 218
cultural, 231
day centres, 42, 53, 58–9, 119–23
differential, 197
discourses, 51
dry, 221
of empowerment, 120, 121, 137, 145, 152, 153, 177, 180, 244, 245
expressions of, 181
faith-based, 54, 238, 253
friaries, 221
hostels, 53, 58–9, 192, 222
humanist, 55
issues, 243
of less eligibility, 150–1, 155–6
night shelters, 153–60
open, 140
of open acceptance, 102–5, 112, 116, 120, 152, 158, 160, 179, 245
open access, 223
organizations, 42, 46, 51, 59, 101–2, 252
Salvation Army, 99–100
secular, 55
soup runs, 42, 105–7, 112–13, 116, 120, 157–8
spiritual, 253
statements of, 52, 55–6, 58
evangelism, 53, 98–9, 119, 252, 253
conversion, 42, 47
exclusion
and inclusion, 105–9
see also social exclusion

Fair Rents, 29
faith, and hyperreality, 47–8
faith motivations, 46, 49, 53
faith praxis
ebb and flow of, 47–50
exile, 49
faith-based ethos, 54, 238, 253
faith-based organizations (FBOs), 54, 95, 98
hostels, 41, 151, 154, 161, 183, 187–8, 221, 228–9, 233, 238
influences, 45
proselytizing, 53
resources, 45
roles, 41–2, 45–6, 92, 252–3
shelters, 151
soup runs, 41, 92, 94–5, 98–102, 113–4, 120, 123, 146, 187
faith-based voluntarism
decline, 92, 95
importance, 114
faith-ethics, 49
postsecular, 46, 47
FBOs see faith-based organizations (FBOs)
fear
of drug addiction, 139–40
homeless women, 69
and refuge spaces, 131–7
urban, 64
of violence, 16, 70, 157
Feldman, L. C., 90, 150
Fitzpatrick, S., 38, 207
food routes, 76, 78, 79, 87, 201
Foucault, M., 25
Foyer Federation, 232–3, 239
foyers, 71, 172, 213, 228, 232–3, 234–5
Franciscans, 217–22, 238
Frankena, W., 55
free market economy, 29–30
friaries, 185, 212, 237, 238, 239, 240
fundamentalism, 43
gender differences
day centres, 133
homelessness, 16, 85, 204
rough sleeping, 75
generosity
categories of, 59
politics of, 52
receptive, 52–3, 54, 57, 58
gentrification, 18, 79, 149, 186
revanchism, 5, 6
studies, 9
geographical bipolarization, 4
ghettoization, homeless people, 5
globalization, 3
capitalist, 22
neoliberal, 10
Goffman, E., 66, 67, 68, 105, 172–3
going-beyond-the-self, 10, 43, 51–2, 54
governance, 23–9, 245, 252
homeless services, 223, 239–40
homelessness, 217, 249
punitive nature of, 254
rural homelessness, 212, 213, 215–17, 220–1
service providers, 239–40
system of, 25
use of term, 25
welfare sector, 36
see also neoliberal governance
governance–governmentality
transformation, 23–9, 35–6
governmentality, 23–9, 45, 217, 236
and homelessness, 216–17
limits of, 216
neoliberal, 11, 43, 46
and neoliberalism, 12, 23–9
use of term, 25, 26
welfare, 239
government–governance transition, 26
Gutierrez, G., 52, 54
Habermas, J., 44
hanging-out places, 15, 62, 68, 71, 79, 84–7, 88, 201
HAP see Homelessness Action Programme (HAP)
heroin addiction, 104, 134, 139, 162, 169, 193–4, 195, 199, 206, 224, 235, 248
hidden homeless, 247
high support hostels, 70, 117–18, 155, 158, 167–8, 243–4, 246
   criticisms, 179–80
   emergence, 148
   funding, 161–4, 189
   historical background, 150–3
   myths, 164–73
   professionalism, 173–9
   volunteers, 160–1
Himmelfarb, G., 56–7
hobos, 219
Home Office, 38
homeless cities
   cartographies, 65–6, 79, 87–8
   characterization, 2
   concept of, 13, 61
   geographies, uneven, 21, 181–210
and homeless spaces, 61
   mapping issues, 2
   margins of, 211–40
   performativities in, 61–91
re-envisioning, 1–21
remapping, 62–3, 87–91
strategies in, 63–6
tactics in, 61–91
theoretical developments, 3
homeless people
   acceptance of, 56
   accommodation, 9, 12, 33, 34, 41, 149, 188, 246
   antipathy, 6
   caring for, in rural areas, 21, 211–40
   control, 38, 61, 72, 73–4, 90
demographics, 15–16
   emergency services for, 12–14, 30–1, 53–5, 58, 186, 187–8, 189–208, 231–2, 242–9
and emotions, 61–2
ghettoization, 5
government hostility towards, 32
impression management, 74, 76, 77–80, 83, 89
in-migration, 208, 211, 237
journeys, 8, 62, 65, 66, 68, 75–6, 78, 87–90, 201
lives of, 20
local/non-local, 214–15
in marginal spaces, 68, 71, 149
marginalization, 4–6
migration, 88, 184
mobilities, 5, 76, 197, 211, 214–15
opposition to, 213, 239
out-migration, 237
and postsecular caritas, 50–8
and public spaces, 64, 137, 241
regulation, 7–8, 30–6
rights, 7
service provision, 13, 20
service spaces, 16, 17, 20–1, 116, 117, 132, 140
as social subjects, 7–8
stigma, 130
subgroups, 16, 133–4, 247
surveillance, 64, 80, 140
tactical rationalities, 61, 65–6
victimization, 7–8, 39, 65
visible/invisible, 214–15
and volunteers, 20–1
as welfare dependents, 37
welfare provision, 11
see also young homeless people
homeless places, 8, 21, 65–6, 148, 195, 197, 247
contrasting, 21
rural-serving, 236
types of, 185–6
Homeless Places Project, 12–20
homeless policies
   Conservative, 29–31, 32, 37
   New Labour, 38, 117–18, 144, 153
homeless scenes, 184
different, 203–8
homeless services
governance, 223, 239–40
in marginal spaces, 69, 76, 88
resistance to, 237
stigma, 69, 109, 110–11, 126–7, 148–9
homeless spaces
  annihilation, 7
  creation, 8
  in homeless cities, 61
  organization, 61
  studies, 15
homeless subjectivities, 20, 23, 36–7, 39
homeless teenagers, and Nightstop schemes, 226–31
homeless women, 16, 70, 174
  and day centres, 133, 140, 175
  and designer shelters, 150
  fear, 69
  and hostels, 192
  and shelters, 157
  and soup runs, 105–6
homelessness
  academic approaches to, 1–2
  affective geographies of, 66–8
  cartographies of, 16, 21, 62, 63, 184, 208–9
  characterization, 2
  discourses, 204, 208, 213
  gender differences, 16, 85, 204
  geographies of, 1–2
    changes, 4
    human, 8
    performative, 66–8
  governance, 217, 249
  governing, 215–36
  and governmentality, 216–17
  increased levels, 29–30
  legislation, 9, 35, 94
  management, 9–10
  and neoliberal governance, 23
  and neoliberalism, 10–12
  policies, 17, 19–20, 38, 39–40, 153, 190, 251
  in prime spaces, 5–6, 8, 10, 72, 81–2, 201
  and revanchism, 3–7
  and rurality, 213–14
  scenes of, 184
  spatialities of, 63
  street, 29–36
  subcultures, 133–4, 204, 210
  and urban policy, 3
  and urban politics, 3
  see also rural homelessness; urban homelessness
Homelessness Act (2002), 34, 35, 217
Homelessness Action Programme (HAP), 19, 32–6, 40, 70, 152–3, 180, 242, 244
cessation, 38
criticisms, 128
establishment, 32–3, 94
funding, 123–4, 183, 190–1, 192, 195, 209, 216, 217, 223, 245
goals, 9
hostels, 162, 164–5
roles, 243–4
Homelessness Bill, 33
homelessness research, 12–20
  emotional issues, 17–18
  ethnographic approaches, 17–18
  pointlessness of, 17
  timing issues, 18–19
hostels, 2, 20, 30, 38, 68–73
  and care, 241
  as care spaces, 91
  client–staff relationships, 137
  control, 246
  emergency, 69, 163, 182, 185, 189
  ethos, 53, 58–9, 192, 222
  exterior, 166
  history, 151–3
  and homeless cities, 61
  and homeless women, 192
  hopelessness in, 147–80
  importance of, 88
  locations, 68, 96
  mission statements, 50, 156–7
  occupancy levels, 182
  professionalization, 160, 165, 223
  provision, 12–13
  uneven landscapes of, 181–6
  rooms, 30, 151, 155, 166, 170, 173, 175–6, 197
  and rough sleeping, 165
  rules, 106
  security, 170–1
  and soup runs, 115
  staff, 170–2
  stigma, 165–6
hostels (cont’d)
  studies, 20–1
  surveys, 52
  and transients, 222–6
  urban places, 215
  violence in, 69, 169–70, 172
  women-only, 70, 187, 198–9
  young homeless people, 30
  see also direct access hostels; high support hostels
housed–homeless transition, 5
Housing Act (1980), 29
housing associations, 29, 113, 187, 231
  regional, 189
  see also social housing
Housing Benefit and Supporting People, 34, 164, 165
Housing Corporation, 192
Housing Forums, 232, 233
Housing (Homeless Persons) Act (1977), 12–13n, 94
Housing Investment Programme, 29
housing plus, 151–3, 156
  failure, 160–4
  principles, 176, 179, 243, 248
Housing for Young People, 189
humanism, secular, 52, 54–6, 57, 114
hyperreality, 50
  and faith, 47–8
immigration
  deterrents, 208
  see also migration
impression management, 62, 69
  concept of, 66, 68
  creative deployment, 20, 90
  homeless people, 74, 76, 77–80, 83, 89
  tactical, 67
in-migration, homeless people, 208, 211, 237
inclusion, and exclusion, 105–9
Income Support, 29
independent accommodation, 180, 243, 248
individualism, and welfare provision, 26
indoor relief, 93
insider organizations, 46, 118–19, 181, 212, 216–17, 226, 236, 240, 243, 251
  characterization, 39–40
  resource-rich, 239
interstitial spaces, 64
  and prime spaces, 74
interviews
  key informants, 14
  paid and volunteer staff, 14
  project managers, 14
Johnsen, S., 38
Jordan, B., 109
journeys, 85–6
  day-to-day, 209
  homeless people, 8, 62, 65, 66, 68, 75–6, 78, 87–90, 201
  rural homelessness, 214, 218–19, 224–5
junkies, 84, 134, 168
  see also drug addiction
Katz, C., 11–12
Keynesian welfare, 24
kindness, 173–9
  extraordinary acts of, 97–101
Knowles, C., 62
lackers, 135–6
Land, D., 159–60
Larner, W., 23
Lees, L., 7, 64
legislation
  anti-homelessness, 6–7, 9–10
  anti-vagrancy, 9
  homelessness, 9, 35, 94
  Supporting People Programme, 223
leisure, and rurality, 237
less eligibility, ethos of, 150–1, 155–6
Levinas, E., 57–8
LHSs see Local Homelessness Strategies (LHSs)
Lilley, Peter, 32
Ling, T., 24–5, 26, 27, 28–9, 35–6
local authority accommodation, 235–6
local authority housing see social housing
Local Homelessness Strategies (LHSs), 19, 40, 216, 242–3
  implementation, 34
  local services consortia, 28
London, 13, 133, 153, 155, 194, 195, 218–19, 225
clearances, 31–2
homelessness, 31, 181
mobility, 235
overspill, 222
rough sleeping, 30, 242
soup runs, 94
vagrants, 31–2
London Citizens, 42
London Olympics, 242
London Soup and Clothing Run Co-Ordination Project (LSCRCP), 94
Los Angeles (USA), 4–5, 7, 13, 149
love
  concept of, 1, 54
  see also agape
LSCRCP (London Soup and Clothing Run Co-Ordination Project), 94
MacLeod, G., 5, 9
Major, John, 32, 35, 36
malign neglect, 31, 116, 148, 215
  philosophy of, 149
  use of term, 5
marginal spaces, 5, 10, 116
  continuum, 8, 65
  homeless people in, 68, 71, 149
  homeless services in, 69, 76, 88
  no-go, 4
  regulation, 63
  soup runs in, 110–11
  squats in, 72
marginalization, homeless people, 4–6
margins
  day centres, 123–7
  of homeless cities, 211–40
  survival at, 111–14
materialism, idealist, 44
materialist socialism, 43–4
May, J., 9
meal tickets, and rough sleeping, 121
mental illness, 105, 132, 136, 199, 221, 222–3
mentally ill, and drop-ins, 130
Metropolitan Police, 31
migration
  homeless people, 88, 184, 208, 211, 237
  random circuits of, 194
  rural–urban, 211, 214, 227
  urban–rural, 211
Milbourne, P., 214–15
militarization, of urban spaces, 3
minority ethnic groups, 133, 196
mission statements, 101, 102
  day centres, 50, 118
  hostels, 50, 156–7
  night shelters, 156–7
  organizations, 51, 52, 53, 188
    Christian, 99
  soup runs, 100
Mitchell, D., 1, 6–7, 23
mobilities, 3
  cartographies of, 64
  homeless people, 5, 76, 197, 211
  patterns, 235
  rural homelessness, 212, 213, 214, 218–19, 236
  social, 173
  tactical, 185
  types of, 214
  see also migration
mobility networks, 185
mobility routes, 14, 185, 225
monitoring and control,
  technologies, 33
moral selving, 4, 54, 58, 146, 230, 250
  use of term, 52, 101
motivations, 2, 10, 40, 242
  ethical, 14, 20
  faith, 46, 49, 53
  ideological, 253
  non-faith, 146
  personal, 55
  range of, 46
  service providers, 50
  staff, 14
  volunteers, 14, 97–101, 115, 243, 250
move-on accommodation, 33, 36, 152, 160, 239
funding issues, 164–5
provision, 31, 243
shortages, 68–9, 161, 163, 198, 237
supported, 38
throughput of residents, 153
mutual acceptance, 43

National Asylum Support Service (NASS), 196
neo-Marxism, 36
neoconservatism, 29
neoliberal globalization, 10
neoliberal governance, 11, 22, 23–9, 44–5, 146, 241–7
and homelessness, 23
New Labour, 36–9
rationale, 36–7, 39
resistance to, 11, 241
neoliberal governmentality, 11, 43, 46
neoliberalism, 20, 21, 22–40
acting subjects, 23
and governmentality, 12, 23–9
and homelessness, 10–12
as process, 23
rephasing, 23–9
resistance to, 27, 41, 119
revanchist, 36–40
roll-back, 24, 32
roll-out, 24, 32, 36
and street homelessness, 29–36
and subjectivities, 23
techniques, 22
New Age, 184
New Labour, 23, 24–5
active citizenship, 92
Compacts with voluntary sector, 26–7, 33, 35, 45
and day centres, 123
election, 216
homeless policies, 38, 117–18, 144, 153
and Homelessness Action Programme, 32–6, 152
initiatives, 242–3, 244
neoliberal governance, 36–9
Respect Agenda, 242
and voluntary organizations, 33
and welfare provision, 26–9
welfare reform, 112
New Public Management, 26, 112
New York City (USA), 5
night shelters, 2, 20, 30, 87, 94
and care, 241
Christmastime, 188, 227
clients, 95, 129
client–staff relationships, 137
direct access, 185, 187–8
ethos, 153–60
occupancy levels, 182, 247
participant observation, 14–15
provision, 12–13, 221
uneven landscapes of, 181–6
research issues, 17–18, 179–80
rules, 72
staff, 17–18, 177–8, 216, 245–6
studies, 20–1, 148
violence in, 169
young homeless people, 30
Nightstop schemes, 212–13, 238–9, 245
and homeless teenagers, 226–31
NIMBYism, 183
No One Left Out, 19, 242, 244
non-interventionist acceptance, 120, 145
non-statutory agencies see voluntary agencies
non-statutory organizations see voluntary organizations
non-statutory sector see voluntary sector
non-statutory service providers see voluntary service providers
normals, 134
see also straightheads
norms, unusual, 130, 136
North America
gentrification studies, 9
homelessness, 1, 3, 63
see also United States of America (USA)
Office of the Deputy Prime Minister (ODPM), 94
open acceptance
  ethos of, 102–5, 112, 116, 120, 152, 158, 160, 179, 245
  principles, 157
openness, and difference, 105–9
out-migration, homeless people, 237
outdoor relief, and postsecularism, 92–116
outreach, 165, 187, 197
outreach programmes, 7, 31, 33, 112, 189, 223, 227
outreach teams, 14, 96, 111, 162–3, 178, 192, 222–3, 246
outsider organizations, 46, 181, 212, 216–17, 220, 237–8
  characterization, 39–40, 218
  charities, 240
  volunteers, 250, 251
outsiders, 15, 39–40, 212–13, 236
paid staff, 14, 16, 17–18, 40
  attitudes, 245–6
  day centres, 120, 141–6
  hostels, 148
  housing plus, 161
  night shelters, 148, 157
  in rural areas, 233
  soup runs, 119
Parr, H., 130
participant observation, 14–15
Peck, J., 18–19, 23–4, 28–9, 35–6
performative ethics, of care, 101–4
performative geographies, 66–8
performativities
  in homeless cities, 61–91
  types of, 66–8
performing spaces, 229
pissheads, 16, 84, 85, 134, 193, 204
  violence, 135
pitches, begging, 80–3
places
  earning, 80–3
  eating, 76–9
  sleeping, 65, 66, 68–76
  see also hanging-out places; homeless places
political engagement, 251
politics
  of generosity, 52
  spatial, 106–7
  of urban homelessness, 2
  of visibility, 109–11
  see also urban politics
poll tax riots, 30
poor, deserving vs. undeserving, 94
positive engagement, 46
post-Fordism, 190
postjustice cities, 8, 11, 60, 149, 241, 251
  concept of, 6–7, 91
  origins, 6
  politics, 149, 209
postsecular care, 60
postsecular charities, 52, 56–8
postsecular cities, and ethical citizenship, 91, 249–54
postsecular faith-ethics, 46, 47
postsecular spaces, 50
postsecularism, 2, 21, 40–60
  concept of, 20
  emerging contexts, 40–1
  and outdoor relief, 92–116
postwelfare regimes, 216, 241
power, landscapes of, 3
praxis, 42, 49
  of care, 60
  ethical, 20, 41, 50
  prophetic, 50
  spaces of, 2
  see also faith praxis
prime spaces, 1–2, 63
  access to, 2
  begging in, 79–80
  continuum, 8, 65
  defensive architecture, 140
  exclusions, 109
  gatherings in, 85
  homelessness in, 5–6, 8, 10, 72, 81–2, 201
  and interstitial spaces, 74
  mobility within, 6, 64, 76, 78, 88–9
  public, 78
  restricted access, 149, 242
  and zero-tolerance policies, 6–7
priority access schemes, 191–2
professional distance, 141–2, 143
professionalism, 39, 59, 173–9, 217, 218, 252
concept of, 245
definitional issues, 141
discourses, 238–9
and voluntarism, 245–6
professionalization, 46, 113, 119–20, 146, 152, 220–1
day centres, 187
hostels, 160, 165, 223
organizations, 249, 251
pressures, 226
service provision, 187–8, 216
trends, 155
voluntary organizations, 181, 184
volunteers and, 250
proselytism, 10, 45, 49, 53, 56, 99, 226, 253
prostitution, 69, 70, 71, 105, 126, 186
proto-neoliberalism, 24
public donations, 92, 110, 183
public spaces, 1, 86, 202
access to, 2
clearances, 36
enclosed, 65
and homeless people, 64, 137, 241
mainstream, 84
policing, 38, 203
purification, 4, 7
regulation, 17, 18, 217
services in, 106
soup runs, 106, 108
see also prime spaces
public toilets, security, 202
quality control, 27
rationalities, 25, 62, 68, 90
of regulated spaces, 76
see also tactical rationalities
Rawls, J., 57
reasoned acceptance, 55
receptive generosity, 52–3, 54, 57, 58
reflexivity, 42
refuge, in day centres, 117–46
refuge spaces, 127–31
and fear, 131–7
refugees, 133, 168, 196, 248
regional housing associations, 189
regulated spaces, 61, 64–5, 66, 67
rationalities of, 76
rehabilitation, 36, 150, 223, 239
barriers to, 186
centres, 196
facilities, 38
long-term, 123
personal, 250
programmes, 151–2, 160
regimes, 189
success-narratives of, 39
see also active rehabilitation and change
religion, and faith praxis, 47–50
rented accommodation, 29, 228, 234
resistance, 4, 40, 49–50, 52, 210
path of least, 111, 116
to homeless services, 237
to neoliberal governance, 11, 241
to neoliberalism, 27, 41, 119
to revanchism, 11–12, 18, 119
and transgression, 62, 65
resources
in day centres, 117–46
donations, 119
faith-based organizations, 45
Respect Agenda, New Labour, 242
responsibility, 36, 58–9, 105, 121, 159–60, 233
emergency shelter delivery, 31
ethical, 51–2
homeless services, 34
individual, 24, 53, 98
mutual, 43
 politicized, 30
self-, 252
selfless, 52
statutory, 151
voluntary agencies, 27
voluntary sector organizations, 215–16
welfare services, 25–6
revanchism/revanchist, 21
cities, 6, 89, 216–17
concept of, 5
critiques, 7–12
and homelessness, 3–7
limitations, 9
neoliberalism, 36–40
resistance to, 11–12, 18, 119
theories, 3, 30, 79–80
urbanisms, 27
see also urban revanchism
Right-to-Buy policies, 29
rights, homeless people, 7
roll-back neoliberalism, 24, 32
roll-out neoliberalism, 24, 32, 36
Rosenthal, R., 135–6
Rough Sleepers Initiative (RSI), 30–2,
  123–4, 152, 190–1, 217, 221
  criticisms, 31–2, 35
  establishment, 30–1
  goals, 9
Rough Sleepers Unit (RSU), 19, 32–6,
  38, 153, 162, 187
  establishment, 32–3
  goals, 94
rough sleeping, 13n, 30–5, 37, 69, 108
  crises, 29, 32
  geographies, 16
  gendered, 75
  governance, 39
  hidden, 201
and hostels, 165
long-term, 157, 162–3
and meal tickets, 121
population levels, 19, 38, 199–200,
  232, 236, 242, 244
public desensitization to, 205
rural, 213, 214
services, 191–2
  lack of, 234
short-term, 200, 233
sites, 72–4, 87
and soup runs, 98
tolerance towards, 136
urban issues, 188–9
women, 75–6, 235
routes
  food, 76, 78, 79, 87, 201
  mobility, 14, 185, 225
Rowe, S., 132–3
RSI see Rough Sleepers Initiative (RSI)
security, 10, 72, 90
  day centres, 140–1
  feelings of, 140
hostels, 170–1
levels of, 73
private, 80
public toilets, 202
rural areas, 237
shopping centres, 203
see also surveillance
self-regulation, voluntary agencies, 28
service consumption, and service provision, 21, 184
service developments, different, 189–93
service providers, 160, 243
care regimes, 197
characterization, 4
faith-motivated, 253
funding, 190–1
goodwill, abuse of, 137
governance, 239–40
homeless, 17, 40, 111, 116, 152–3, 186–7, 246
issues, 76, 106–7, 145–6, 150, 223
liaison, 221
local, 113, 218
motivations, 50
research, 184, 208–9
roles, 12, 54, 189
rural, 236
surveys, 14
voluntary sector, 19
see also day centres; hostels; night shelters; soup runs; voluntary service providers
service provision
different histories of, 186–9
historical trends, 183
homeless people, 13, 20
organizational trends, 184
political trends, 183–4
professionalization, 187–8, 216
and service consumption, 21, 184
soup runs, 12–13
uneven geographies of, 217
  in homeless cities, 181–210
uneven landscapes of, 181–6
see also welfare provision
service spaces, 10, 42, 64, 91, 201, 203, 239
homeless people, 16, 17, 20–1, 116, 117, 132, 140
nodal, 61
postsecular, 2
service users, different, 193–6
service-dependent ghetto, 4, 63, 68, 76, 89
services
  consuming, 197–203
see also homeless services
Shelter, 30, 31, 33, 41, 151
shelter system, United States, 148–50
shelters
emergency, 148
and homeless women, 157
importance of, 88
locations, 68
urban places, 215
see also designer shelters; night shelters
shopping centres, security, 203
Simon Community, 41, 99
slackers, 135–6
Slater, T., 9
sleeping places, 65, 66, 68–76
smackheads, 16, 84, 85, 134, 135, 193–4, 204
Smith, N., 1, 5–7, 10–11
Snyder, M., 129
social control, 2, 3
disciplinary, 150
geographies of, 1
oppressive, 56
social exclusion, 20, 37, 42, 109, 220
criticisms, 37
issues, 35, 93
symbols of, 32, 37
Social Exclusion Unit, 35, 94
social housing, 31, 187, 214
stock reduction, 29
see also housing associations
social mobility, 173
social sciences, action research, 17
Social Security Act (1986), 29
social spatialization, 215
social subjects, homeless people as, 7–8
socialism
  materialist, 43–4
  and philosophy, 44
sofa-surfing, 214, 223–4
soup kitchens, 2, 86, 97, 119, 185
  provision, 187
  stopping, 242
  young homeless people, 30
soup runs, 2, 16, 69, 98, 132, 136, 246
  and care, 241
  as care spaces, 91
  churches and, 100, 102
  clients, 94
  client–staff relationships, 137
  conflicts, 116
  criticisms, 38, 111–12, 145
locations, 106–7, 158, 174–5
mission statements, 100
opposition to, 109–10
participant observation, 14–15
provision, 12–13, 41, 92, 117, 123
  uneven landscapes of, 181–6
reduction, 118
resilience, 94, 114, 116
roles, 95–7, 115–16
  and rough sleeping, 98
  rules, lack of, 107
spatial politics, 106–7
staff, 92–3, 100, 115, 119, 146, 152, 177–8, 216, 245
surveys, 95–7
tolerance, 111
violence in, 107
visibility, 109
spaces of care, 58–9, 91, 92, 203
  establishment, 46, 51, 52, 211, 216–17, 238
ethics, 251
organizational, 229
performing, 229
types of, 239–40
Sparke, M., 11
spatial politics, soup runs, 106–7
spatialities, 4
  of homelessness, 63
  neglected, 62
specialist spaces, of acceptance, 240
Spinoza, B., 44
squats, 15, 17, 71, 72, 87, 95, 225
squattting, 69, 71–2, 74, 81, 199–201
staff
  day centres, 141–4, 170, 177–8, 216, 246
  hostels, 137, 148, 170–2
  motivations, 14
  night shelters, 17–18, 177–8, 216, 245–6
  soup runs, 92–3, 100, 115, 119, 146, 152, 177–8, 216, 245
see also paid staff; volunteers
state, role of, 246–7
state regulation, technologies, 26
stigma, 8
  by spatial association, 126–7
  continuum of, 135–6
  hierarchies of, 134–5
  homeless people, 130
  homeless services, 69, 109, 110–11, 126–7, 148–9
  hostels, 165–6
  organizations, 249–50
  rural homelessness, 213, 234
straightheads, 16, 84, 134–5, 168, 193, 194, 204
strategies of power
  in homeless cities, 63–6
  and tactics of homeless people, 61, 65–6
street clearance campaigns, 32
street culture, management, 9
street homelessness, neoliberalism and, 29–36
street lifestyles, sustaining, 95–7
subjectivities, 44
  homeless, 20, 23, 36–7, 39
  and neoliberalism, 23
  welfare providers, 28
super shelters, 149
supported accommodation, 19, 38, 198, 230
Supporting People Programme, 40, 152, 164, 242–3, 244
funding, 19, 34, 124, 125, 164–5, 218
legislation, 223
surveillance, 3, 72
begging and, 203
homeless people, 64, 80, 140
lack of, 173
technologies, 5–6
see also closed-circuit television (CCTV) cameras
surveillance, 3, 72
begging and, 203
homeless people, 64, 80, 140
lack of, 173
surveillance, 3, 72
begging and, 203
homeless people, 64, 80, 140
lack of, 173
technologies, 5–6
see also closed-circuit television (CCTV) cameras
survival at margins, 111–14
strategies of homeless people, 8, 65
sustainable accommodation, 117–18, 123, 145, 147, 163, 180
tactical rationalities, 61
homeless people, 61, 65–6
tactics, in homeless cities, 61–91
Takahashi, L., 135–6
target-driven culture, 38
temporary accommodation, 77
tendering
compulsory competitive, 26, 27, 33
mechanisms, 27
tents, 74–5
Tesco, 129, 200
Thatcher, Margaret, 24, 32, 36–7, 189
Thatcherism, social costs of, 29, 30
theo-ethics, 44, 45
agape, 99, 157
caritas, 99, 157
Christian, 49–50
Theodore, N., 22
third sector see voluntary sector
third spaces, 27
Third Way, 25, 92
Third Way discourse, 250
Thrift, N., 62, 67, 68
Tickell, N., 23–4, 28–9, 35–6
toilets, security, 202
tramps, 30, 219
transgression, 214
and resistance, 62, 65
of rules, 235
transients, and hostels, 222–6
travellers, 214, 219, 225–6, 237, 238, 245
tsars, 28, 33
unconditional acceptance, 99, 116
unemployment and homelessness, 150, 153, 189
levels, 29, 247
United States of America (USA)
anti-vagrancy legislation, 9
homeless people, 4–5, 153
regulation, 7, 30
homelessness policies, 163
rural homelessness, 215
shelter system, 148–50, 151–2, 161, 172, 180
urban homelessness, 63
universalism, 57–8
unusual norms, 130, 136
unwilling victims, 135–6
urban change, elites and, 3–4
urban citizenship, changing concept of, 7
urban discourses, 215
urban fears, 64
urban homelessness, 5–6, 13, 20, 61, 92
cartographies of, 8
critiques, 2–3
geographies of, 7
management of, 2
models of, 89–90
politics of, 2
studies, 17, 63–6, 88
and welfare, 4–5
urban policy
failure, 5
and homelessness, 3
punitive turn in, 3, 115
urban politics, 6–7, 9
and homelessness, 3
secular vs. religious approaches, 2
urban poverty, criminalization, 6
urban regeneration, 6
urban revanchism, 8, 216–17, 241–7
legacies, 6–7
urban spaces, 8, 21, 62, 65, 116, 215, 216
militarization, 3
peripheral, 63
prime, 80, 109
purification, 4, 64, 86, 183
urban–rural migration, 211
urbanisms, revanchist, 27
urbanization, 9

Vagrancy Acts, 31–2
vagrants, 30, 31–2
victimization, homeless people, 7–8, 29, 65
violence, 16, 74, 78, 80, 81–2, 90
avoidance, 69, 77
in day centres, 135, 157
domestic, 234, 247
fear of, 16, 70, 157
in hostels, 69, 169–70, 172
in night shelters, 169
pissheads, 135
risk of, 169–70, 172
in soup runs, 107
visibility, politics of, 109–11
voluntarism
  corporate, 112
  and professionalism, 245–6
see also faith-based voluntarism
voluntary agencies, self-regulation, 28
voluntary attitudes, 242–7
voluntary organizations, 39, 41, 97–8, 111, 153, 157
Conservative governments and, 32
  criticisms, 248
emergence, 216–17
importance of, 50–1, 181, 232, 233
local, 7
New Labour and, 33
  partnerships, 55
  professionalization, 181, 184
remote control, 33
roles, 13n, 31, 249, 251–2
voluntary participation, 51
voluntary sector
  control, 242, 244–5
roles, 241
voluntary service providers, 184, 216, 226, 231–3, 239
activities, 68, 213
issues, 200
networks, 209–10
volunteers, 12, 39–40, 45–6, 58, 186
  allegiance, 101
  attitudes, 245–6
  and caritas, 50–4
day centres, 117–19, 123, 142–3, 145–6
  emotions, 91
ehos, 102–4
experiences, 16
in homeless cities, 209–10
and homeless people, 20–1
hostels, 148, 151–2, 155–61, 179, 188–9
  motivations, 14, 97–101, 115, 243, 250
opportunities for, 10
outsider organizations, 250, 251
in postsecular cities, 241, 249–51, 252–3
and professionalization, 250
recruitment, 101–2
risks, 105–9, 111–12
in rural areas, 211, 212, 228–9, 230–1, 233, 238–9
safety issues, 110–11
self-funding, 114
soup kitchens, 187–8
soup runs, 92–4, 95, 115

Wales, 225
Wardhaugh, J., 133, 201–2
wayfarers, 206, 212, 225, 237, 238
  and friaries, 217–22
welfare
  governmentality, 239
  Keynesian, 24
  secular vs. religious approaches, 2
  technologies, 27
  and urban homelessness, 4–5
welfare organizations, 42
welfare policies
  changes, 24–9
  spatial reorganization, 26
welfare providers, subjectivities, 28
welfare provision
changes, 23–9
Conservative governments and, 24,
26–7, 28, 29–30
homeless people, 11
and individualism, 26
New Labour and, 26–9
rationale, 25–6, 27, 37
see also service provision
welfare reform, New Labour, 112
welfare sector, governance, 36
welfare settlement, 24
welfare state, and collectivism, 37
Western Europe, homelessness, 63
Wolch, J., 68, 132–3, 148–9
women
cartographies of homelessness, 133

crack cocaine use, 174
rough sleeping, 75–6, 235
see also homeless women
women-only hostels, 70, 187, 198–9
young homeless people
and advice centres, 231–6
and crack cocaine, 193–4, 197–8
occurrence, 30
Young Men’s Christian Association
(YMCA), 184
Youth Enquiry Service, 232
zero-tolerance policies, 6, 9
and prime spaces, 6–7
Žižek, S., 44