Index

**A, B**

action of collective, 194, 234
agentive entity, 197, 202, 223, 237, 243
annotation rules, 208, 210
argument and counter-argument
construction, 93, 116–122, 125
argumentation, 97–104
ashms, 239, 271
business process, 215, 249
evaluation, 249

**C, D**

collaborative decision making, 108, 131
collaborative learning, 62, 71, 72, 74, 76, 82
collective, communication, community
assessment, 17
of practice, 2
conflict resolution, 72, 111, 113
cross-cultural interaction, 74
culture, models of culture, 66, 67, 70, 76
decision
structuring, 184, 189, 190, 194, 202, 204, 208–210

support systems, 187
table, 255
design science, 4, 9, 24, 25
DOLCE, 79, 188
DRSA, 95–97

**E, F, G**
evaluation process, 121
extraction patterns, 185, 206, 207, 210
features set, 164–172
field study, 23
focus group, 1, 3, 9–14, 24, 31, 290–293, 297, 298
formal ontology of organization, 197, 215, 232, 240

**I, J, K**
imcommensurability, 131, 133, 134, 136–138, 154
interaction protocol, 116–117
interpretative framework, 131, 134, 153, 155
jurisprudence, 184–190, 194, 202, 204
knowledge localization, 249, 250, 251, 272
knowledge sharing, 1, 2, 6, 14, 17, 20–22, 34, 36, 50, 57, 61, 71, 73, 132, 136, 149, 188, 285

L, M
legal knowledge management, 183
legal ontology, 188
linguistic analysis, 185, 192–194, 203, 204–206
linguistic markers, 204, 205, 815
maturity model, 4–5
measuring impact, 2, 78, 126, 155, 159, 161–163, 168, 176, 275
microblog, 159
multi-criteria decision making approach, 249
multicriteria decision aid, 258

O, P, R
ontology engineering, 192

relevant tweets, 159, 160, 169–172

S
sensitive process, 106
social network
collaborative system, 48
group decision making, 113, 115
knowledge management, 40
knowledge sharing, 57
social network aggregation, 35–40
user profiling, 39
user social data, 44
social relation, 39, 40, 160, 162, 163

T, U
tacit knowledge, 6
Twitter, 34
user profile, 39, 43, 63, 78–82