Index

Note to the Reader: Throughout this index boldfaced page numbers indicate primary discussions of a topic. Italicized page numbers indicate illustrations.

A
A (Address) records
  defined, 494
  in DNS, 49
  in Web publishing, 120
-a switch in Netstat, 464–465
access
  in Microsoft Proxy Server 2.0 vs. ISA, 26
  policies for, 258, 494
  bandwidth limiting, 268–275, 268–275
  protocol rules, 259–264, 260–263
  site and content rules, 264–268, 265–266
  troubleshooting, 433–434
  outbound, 434–444, 436–440, 445
  packet-based, 448–450
  user-based, 445–448
access control entries (ACEs), 494
access control lists (ACLs), 494
Access Policy section
  IP Packet Filters option, 112, 249–250, 408–409
  Protocol Rules option, 115, 136, 259
  Site And Content Rules option, 114
access tokens, 494
accounts
  for dial-up connections, 167
  for domains, 498
  for NetMeeting, 150
  for VPN, 221, 464
ACEs (access control entries), 494
Acknowledgment (ACK) packets
  defined, 494
  in IP half scan attacks, 243, 244
ACL (access control list), 494
Action menu
  New command, 384
  Reset command, 396
Action tab, 71, 72
Actions tab, 399, 399, 402, 402, 404, 404
active caching, 494
Active Directory (AD)
  for arrays, 76, 78, 276–278
  for DHCP, 444
  for dial-in servers, 195
  in H.323 Gatekeeper, 159, 161
  in Microsoft Proxy Server 2.0 vs. ISA, 25
  troubleshooting, 432
Active Directory Installation Wizard, 195
Active Directory Users and Computers group, 220
adapters
  defined, 494
  network, 505
adaptive format for MCSE exam, xxix
Add A User Account So A Remote Router Can Dial In option, 205
Add button
  for destination sets, 121
  for System Monitor, 373
  for Web request listeners, 124
Add Counters window, 373–374, 373–374
Add Destination option, 153
Add Destination Wizard, 152–153, 154
Add/Edit Destination dialog box
  for destination sets, 121, 122
  for OWA, 143, 143
Add/Edit Destination setting, 137
Add/Edit Listeners dialog box, 124, 124, 132
Add Gatekeeper option, 153
Add Prefix option, 156
Add Remote Access Policy window, 221, 222
Add Routing Rule option – arp command

Additional Condition drop-down list

Address (A) records
  defined, 494
  in DNS, 49
  in Web publishing, 120
address sets, 267
addresses, IP. See IP addresses
advanced calling, 147, 150–151
Advanced Calling button, 150–151
Advanced Calling Options window, 150–151
Advanced Server, 42
Advanced tab, 450
Advanced TCP/IP Settings dialog box, 286
Advanced view
  for alerts, 396, 397
  for icons, 74, 75
alerts, 395–400, 396–399
  configuring, 400–403, 400–402
  creating, 403–405, 403–405
  defined, 494
  in upgrading, 83
Alias Name field, 458
alias records
  defined, 497
  in Web publishing, 120
All Content Groups option, 271
All Counters option, 374
All Destinations option
  for bandwidth limiting, 270
  in Getting Started Wizard, 65
  for site and content rules, 114, 264–265, 439
  for Web publishing rules, 127
All Destinations Except Selected Set option, 264–265
All External Destinations option, 264–265
All Internal Destinations option, 264–265
All IP Traffic option
  for bandwidth limiting, 269
  for protocol rules, 260, 441
All IP Traffic Except Selected option
  for bandwidth limiting, 269
  for protocol rules, 260
ALL ISA Server Computers In The Array option, 436
all ports scan attacks, 243
All Remote Computers option, 113, 438
Allow option
  for IP packet filters, 253
  for server proxies, 136
  for site and content rules, 114, 264
Allow Access If Dial-in Permission Is Enabled option, 214
Allow Any Requests, 136
Allow Array-Level Access Policy Rules That Restrict Enterprise Policy option, 77
Allow Incoming Calls option, 153
Allow Outgoing Calls option, 153
Allow Packet Transmission option, 112
Allow policies for arrays, 75
Allow Publishing Rules option, 77
Allow-type filters, 257
alpha review phase in MCSE exam, xxxi
Also Allow Array Policy option, 77
Always option
  for bandwidth limiting, 269
  for protocol rules, 116, 261
  for schedules, 441
  for server proxies, 136
  for site and content rules, 114, 439
Anonymous Logon group, 494–495
Any Content Type option, 440
Any Request option
  for bandwidth limiting, 270
  for OWA, 145
  for protocol rules, 262, 441
  for site and content rules, 114, 439
  for Web publishing rules, 127
Any Server option, 403
AOL Instant Messenger port, 21
Apple Real-Time Transport Protocol (RTP) port, 22
application filters
  defined, 495
  for enterprises, 242–243
  in Microsoft Proxy Server 2.0 vs. ISA, 24
application hosting, 25
Application layer
  defined, 495
  security for, 13
Application log, 495
Application Usage reports, 386, 388, 390
Apply Content Filtering option, 140
Apply This Rule To Specified Destination Set option, 127, 145
arp command, 468
Array Membership tab, 280
arrays and array members
  CARP for, 289–294, 290, 292–293
  creating, 275–276
in dial-up connections, 173
installation as, 74–78, 75
ISA servers in, 78, 276–280, 277–279
in Microsoft Proxy Server 2.0 vs. ISA, 25
network load balancing in, 280–289, 281–287
  policies in, 25, 77, 288–289, 289
audio and audio conferencing
  bandwidth limiting for, 271
  H.323 Gatekeeper for, 147, 152, 154
  ports for, 22–23
audio call control port, 20
Authenticated Users group, 495
authentication
  for clients, 324
  default, 82, 140
  Kerberos. See Kerberos authentication
    for mail server, 140
  mutual, 505
  for phonebook entries, 453
  for protocol rules, 442
  for SSL servers, 131–134, 133
  in upgrading, 82
  for VPN, 224
  for Web request listeners, 125
Authentication section, 125
Authorization Failures information, 389–390
Auto Discovery tab, 460, 460
autodetection
  troubleshooting, 454–463, 455–462
autodiscovery, 495
Automatic Configuration section, 332, 333
Automatically Detect Settings option, 333
Automatically Discover Settings option
  for arrays, 461
  for Firewall clients, 336
Available Protocols window, 465
Average value, 374

B
Backup Route tab, 337, 338
Backup window, 80, 81

bandwidth
  in access policies, 268–275, 268–275
  defined, 495
  for dial-up connections, 167–168, 168
  for dial-up entries, 453, 454
  priorities for, 271–273, 272, 495
  for site and content rules, 267
Bandwidth Priority screen, 272, 272
Bandwidth Rules node, 268, 273
Bandwidth tab
  for bandwidth limiting, 272, 272
  for dial-up connections, 167–168, 168
  for dial-up entries, 453, 454
bandwidth throttling
  defined, 495
  for dial-up connections, 167–168
baselines
  defined, 495
  with System Monitor, 378
Basic authentication option, 125
Basic configuration
  exam essential for, 175
  H.323 Gatekeeper. See H.323 Gatekeeper
    hosting roles, 118
    server proxy, 134–138
    server publishing, 138–146
    for Web publishing, See Web publishing
  key terms in, 175
  outbound Internet access, 108–110, 110
    closed door method, 110–111
    open door method, 111–118, 112–113, 115
summary, 173–174
bastion hosts
  defined, 495
  installing, 52
beta exam phase in MCSE exam, xxxi
binding, 495
BizTalk Server, 326
blueprint survey phase in MCSE exam, xxx
BootP (Bootstrap Protocol)
  defined, 495
  for DHCP, 443
  port for, 16
  in SecureNAT, 328
bottlenecks, 495
bridging, 130–132
Bridging tab, 132
Browsers information, 388, 390
Browsing section for IE, 450
Bypass Proxy Server For Local Addresses option, 332–333

C

CA (Certificate Authority), 211
Cable modems
- bandwidth limiting for, 274–275
- in dial-up connections, 165
- in external interfaces, 45
- firewalls for, 14–15
- processors for, 41
- vs. T1 circuits, 50–51
Cache Array Routing Protocol (CARP), 289–291, 290
- array setup for, 291–293, 292–293
- benefits of, 293–294
- defined, 495–496
Cache Configuration Properties dialog box, 71, 73
Cache Content Configuration screen, 266, 266
- cache hits for System Monitor, 375
- cache mode for VPN, 473
- Cache mode installation, 52
- Cache Performance information
  - in Summary reports, 387, 389
  - in Traffic And Utilization reports, 388, 390
Cache Retrieval Configuration screen, 266, 266
Cache Write Error alert, 400
Caches
- active, 494
- defined, 496
- disk drives for, 55
- disk space for, 42–43
- distributed, 498
- forward, 500
- in Getting Started Wizard, 71
- in Microsoft Proxy Server 2.0 vs. ISA, 24
- for performance tuning, 377
- reverse, 509
- in SecureNAT client, 318
- for site and content rules, 265–266, 266
- size of, 55, 55
- for System Monitor, 376
- in upgrading, 82
URL, 52, 75
Web, 514
CAL (Client Access License), 496
Call Control tab, 153
Capacity planning for System Monitor, 375
CARP (Cache Array Routing Protocol), 289–291, 290
- array setup for, 291–293, 292–293
- benefits of, 293–294
- defined, 495–496
Carriers
- defined, 496
- in external interfaces, 45
- case study-based questions in MCSE exam, xxix
- central management in Microsoft Proxy Server 2.0 vs. ISA, 26
CERN (European Laboratory for Particle Physics), 324–325
Certificate Authority (CA), 211
Certificate servers, 211
Certificates
- defined, 496
- in encryption, 211–212
- for SSL server authentication, 131–134, 133
Certificates MMC, 131
Certified Technical Training centers, xx
Chain To This Computer option, 171
Chaining
- firewall
  - for arrays, 75
  - defined, 499
- MS Proxy Server 2.0 and ISA Servers, 79
  - in upgrading, 82
Chat
- H.323 Gatekeeper for, 147
- IRC
  - defined, 502
  - Firewall Client support for, 320
  - ports for, 17–18, 20, 22–23
Chauncey Group, xx
CIFS (Common Internet File System) port, 18
CIR (Committed Information Rate)
- defined, 497
- features of, 50–51
Circuit layer theory, 11
Circuit-level filtering and gateways
- defined, 496
- firewalls for, 13
  - in Microsoft Proxy Server 2.0 vs. ISA, 24

Client Access License (CAL), 496
Client Access Policy
  defined, 496
  in enterprises, 241
Client Address Sets, 496
Client Certificate option, 125
Client Configuration option
  for autodetection, 461
  for Firewall clients, 335–336
Client Groups page, 440, 440
Client/Server Communication Failure, 404
client/server communications port, 17
Client Set dialog box, 61, 62
client sets
  in access troubleshooting, 435
  in Getting Started Wizard, 61, 62
  for Web publishing, 447–448
Client Sets section, 61, 62
client-to-local VPN connectivity, 474–476
client type for Web publishing rules, 126
Client Type screen
  for bandwidth limiting, 270, 270
  for OWA, 145
  for protocol rules, 116, 262, 262
  for site and content rules, 114, 439, 439
clients
  defined, 496
  exam essentials for, 343
Firewall client, 318–321, 319–320
  automatic discovery in, 461, 462
  in closed door method, 110
  configuring, 334–341, 335–338
  defined, 499
  for protocol rules, 441–442
key terms for, 343
operating systems for, 324
SecureNAT. See SecureNAT client
server services deployment to, 324–327
summary, 341–343
troubleshooting, 453–454
in upgrading, 83
VPN
  client-to-local connectivity in, 474–476
  configuring ISA for, 217–218
  dial-up connections for, 474
Web browsers, 331–334, 332–333
Web proxy, 321–322, 322
for Web publishing rules, 126
Winsock proxy, 322–323
ClientSession object, 377
closed door method, 110–111
cluster nodes
  defined, 496
  for network load balancing, 280
Cluster Parameters tab, 283, 283
clusters
  defined, 496
  for network load balancing, 283, 283, 287
CNAME records
  defined, 497
  in Web publishing, 120
Code field, 456
color for System Monitor, 374
COM (Common Object Model)
  for LAT, 431
  registering objects for, 58
COM ports
  defined, 497
  for modems, 451
commas (,) in phonebook entries, 451
Committed Information Rate (CIR)
  defined, 497
  features of, 50–51
Common Internet File System (CIFS)
  port, 18
Common Object Model (COM)
  for LAT, 431
  registering objects for, 58
Completing the New IP Packet Filter Wizard
  screen, 255, 255
complexity of clients, 326
Component Load Failure event, 404
compressing log files, 383
Computer node, 280
Conditions window, 222–224, 222, 224
conferencing port, 22
Configure A Client Virtual Private Network (VPN) option, 217–218
Configure A Dial-Up Connection icon, 69
Configure A Local Virtual Private Network (VPN) option, 217, 219
Configure A Protocol Rule Wizard, 263
Configure A Remote Virtual Private Network (VPN) option, 226
Configure A Routing Rule For Web Browser Applications icon, 71
Configure A Site And Content Rule Wizard, 264
Configure And Enable Routing And Remote Access option, 169, 213
Configure Cache Policy section, 71, 73
Configure Destination Sets section, 64, 64
Configure Dial-Up Entries screen, 69, 69
Configure Firewall Routing icon, 71
Configure Listeners Individually Per IP Address option, 123
Configure Packet Filtering And Intrusion Detection icon, 67
Configure Protocol Rules section, 62–63, 63
Configure Routing For Firewall and SecureNAT Clients section, 69–70
Configure Routing For Web Browser Applications section, 71, 72
Configure Schedules section, 61, 61
Configure Site and Content Rules section, 64–65, 65
configuring alerts, 400–403, 400–402
exam essentials for, 175
Firewall clients, 334–341, 335–338
H.323 Gatekeeper. See H.323 Gatekeeper hosting roles, 118
server proxy, 134–138
server publishing, 138–146
for Web publishing. See Web publishing HTTP proxy, 331–334, 332–333
HTTP Redirector filter, 339–341, 340
key terms in, 175
NetMeeting, 150–152, 151–152
outbound Internet access, 108–110, 110
closed door method, 110–111
open door method, 111–118, 112–113, 115
packet filtering, 252–257, 253–256
RRAS as demand-dial router, 202–209, 203–208
SecureNAT client, 327
DHCP installations, 328–329
multiple subnet installations, 328
single subnet installations, 327–328
troubleshooting, 329–331
for server proxy, 134–138
for server publishing, 138–146, 140–144
summary, 173–174
VPN for RRAS, 213–216, 214–216
Web browsers, 331–334, 332–333

WPAD
within DHCP, 455–457, 455–457
within DNS, 458–459, 458
Configuring Firewall Protection section, 67, 68
conflicts with modems, 451
Connect To This Port When Bridging Request As FTP option, 128
Connect To This Port When Bridging Request As HTTP option, 127, 129
Connect To This Port When Bridging Request As SSL option, 128
Connect Using A Modem, ISDN Adapter, Or Other Physical Device option, 204
connection-oriented services, 497
Connection Settings screen, 125, 126
connectionless services, 497
connections
dial-up, 165–171, 167–170
array members in, 173
firewall chaining, 171–173, 172–173
troubleshooting, 451–454, 452, 454
for VPN, 474
Netstat for, 464
for remote routes, 204
in Traffic And Utilization reports, 388, 390
for Web proxy client, 321, 332
Connections tab, 321, 332
connectoids, 166
Console pane for DHCP, 456
Construct Table button, 56
contacts, xxxviii-xl
content groups
for bandwidth limiting, 271, 271
for site and content rules, 267–268
Content Groups screen, 271, 271
Content Replication Service port, 18
content rules. See site and content rules
Context pane for IP packet filters, 250
copyright notice, 52
cost for clients, 325
counters, 369
defined, 507
for H.323 Filter object, 373
for ISA Firewall Service object, 370–371
for ISA Server Bandwidth Control object, 369, 373–374
for ISA Server Cache object, 369–370
for ISA Server Packet Filter object, 371
for ISA Server Web Proxy Service object, 371–372
Cramsession on Brainbuzz.com, xl
Create a Destination Set icon, 64
Create A Dial-Up Entry icon, 69
Create A New Site And Content Rule icon, 264
Create A Packet Filter option, 112
Create A Packet Filter Wizard, 252–257
Create A Packet Filter Wizard icon, 250, 251
Create a Protocol Rule icon, 63
Create A Protocol Rule For Internet Access option, 62, 63, 115
Create A Protocol Rule Wizard icon, 259
Create a Schedule icon, 61
Create A Site And Content Rule option, 114
Create Record button, 163
credentials
 for firewall chaining, 171
 for phonebook entries, 453
 in reports, 386, 387, 393, 393
 for RRAS routers, 205
Credentials tab, 386, 387, 393, 393
cross-referencing MS Proxy Server 2.0 features to
 ISA Server, 83
cryptography, 211–212
CUSeeMe videoconferencing port, 22–23
Custom option, 112
Custom Installation option, 54
cut-score setting phase in MCSE exam, xxxi

D

 d-mark
 defined, 497–498
 in external interfaces, 45
daily logs, 383
Daily Traffic information
 in Summary reports, 387, 389
 in Traffic And Utilization reports, 388, 390
Danware Netop remote control software
 port, 22
Data Discovery Records (DDRs), 469
Data Link layer, 497
Data Source Names (DSNs), 383
Data Type for DHCP options, 456
DataCenter Server, processor support by, 42
date directive, 381
DCPROMO
 for dial-in servers, 195
 for ISA Server icons, 431
DCs (domain controllers), 66
DDR (demand-dial routing), 497
DDRs (Data Discovery Records), 469
demultiplexer port, 20
dedicated IP addresses
 defined, 497
 for network load balancing, 285
Dedicated option, 66
Dedicated security level, 245, 257
default authentication
 for mail server, 140
 in upgrading, 82
Default Authentication option, 140
Default Bandwidth Priority setting
 for bandwidth limiting, 271
 for site and content rules, 267
default gateways, 497
Default IP Addresses For Each External Interface
 On The ISA Server Computer option, 113, 437
Default Rule Properties dialog box, 71, 72
Default Web Site Properties dialog box, 129
Demand Dial Interface Wizard, 203–205, 204–205
demand-dial routers, RRAS as, 202
 configuring, 202–209, 203–208
 static IP routes for, 209–210, 209–210
demand-dial routing (DDR), 497
demand-dial routing connections, 497
demarc (demarcation point)
 defined, 497–498
 in external interfaces, 45
demilitarized zones (DMZs), 4, 4, 8–9, 9–10
 defined, 498
 ISA on, 47–49, 48
 networks internal to, 45–47, 46–47
 for server proxies, 137
Denial of Service (DoS) attacks, 244–245
Deny Client Requests For Access option, 114
Deny policies, 75
Deny rule
 for protocol rules, 259
 for site and content rules, 264
descriptions
 for alerts, 400
 for bandwidth limiting rules, 273
Destination_IP fields – disk drives

for destination sets, 121, 153
for DHCP options, 456
for dial-up connections, 167
for e-mail address rules, 157
for phone number rules, 155
for reports, 391
for server proxies, 136
Destination_IP fields, 381
Destination Name screen, 160
Destination Sets window
for bandwidth limiting, 270, 270
for OWA, 145
for site and content rules, 114
Destination Type window, 159, 159, 161
destinations and destination sets
in access troubleshooting, 435
for bandwidth limiting, 270, 270
defined, 498
in firewall chaining, 172
in Getting Started Wizard, 64–65, 64
in H.323 Gatekeeper, 152–153, 154, 156,
159–161, 159
for OWA, 143, 145
for server proxies, 137
for site and content rules, 114, 264–265
for Web publishing, 120–122, 121–122,
126–127, 447–448
Details pane
for destination sets, 122
for dial-in servers, 195–196
for Firewall clients, 335–336
for HTTP Redirector filters, 339
for IP packet filters, 249–250
for Netstat, 465
for protocol rules, 115
for RRAS routers, 210
for System Monitor, 373–374
DHCP (Dynamic Host Configuration Protocol)
in dial-up connections, 169
in installation, 85
ports for, 16
for SecureNAT, 328–329
troubleshooting, 443–444, 445
for VPN, 214
for WPAD, 455–457, 455–457
DHCP Configuration MMC, 455, 455
DHCP option, 214
dial-in servers, RRAS as, 195–196, 196–197
Dial Out Credentials page, 204
Dial-out Hours option, 206, 207
dial-up and dial-on-demand connections,
165–171, 167–170
array members in, 173
defined, 498
firewall chaining, 171–173, 172–173
troubleshooting, 451–454, 452, 454
in upgrading, 83
for VPN, 210, 474
dial-up entries, 166, 453, 454
Dial-up Entries option, 166
Dial-up Entry Properties sheet, 453, 454
Dialpad Internet telephony port, 23
Dialup group, 498
Digest authentication option, 125
Digital Subscriber Line (DSL)
in dial-up connections, 165
in external interfaces, 45
firewalls for, 14
processors for, 41
Direct Access tab, 337, 337
Direction option, 113
directives
defined, 498
in ISA Server format, 381
directory locator services, 149
Directory Structure tab, 132
DirectX gaming port, 20
Disable Routing And Remote Access option, 213
disabling
alerts, 400
services, 81
Discard Digits option, 156
discard eligible packets
in CIR, 50
defined, 498
Discard The Request option, 127
disconnecting sessions, 407–408
disk drives
for cache file, 55, 55
defined, 500
requirements, 42–44
for SPS, 432
Display Name setting – Enable Forwarders options

- Display Name setting, 124
- distributed caching, 498
- distributed.net port, 20
- DMZs (demilitarized zones), 4, 4, 8–9, 9–10
defined, 498
ISA on, 47–49, 48
networks internal to, 45–47, 46–47
for server proxies, 137
- DNS (Domain Name System), 49–51
defined, 498
in H.323 Gatekeeper, 158–159, 161,
163–165, 164
intrusion detection for, 243
and lookup port, 16
port for, 16
for VPN, 473–475
in Web publishing, 120
WPAD configuration within, 458–459, 458
- DNS Configuration MMC, 458, 458
- DNS (Using The Domain Part Of The Address)
option, 159
domain controllers (DCs), 66
domain filters in upgrading, 83
Domain Name Suffix dialog box, 158, 158
- Domain Name System (DNS), 49–51
defined, 498
in H.323 Gatekeeper, 158–159, 161,
163–165, 164
intrusion detection for, 243
and lookup port, 16
port for, 16
for VPN, 473–475
in Web publishing, 120
WPAD configuration within, 458–459, 458
domains
for arrays, 279
user accounts for, 498
- Doom Internet game port, 18
- DoS (Denial of Service) attacks, 244–245
downstream servers
defined, 498
in upgrading, 82
- Dropped Packets information, 389–390
- DS3 connections, processors for, 41
- DSL (Digital Subscriber Line)
in dial-up connections, 165
in external interfaces, 45
firewalls for, 14
processors for, 41
- DSN (Data Source Names), 383
- Dynamic Host Configuration Protocol (DHCP)
in dial-up connections, 169
in installation, 85
ports for, 16
for SecureNAT, 328–329
troubleshooting, 443–444, 445
for VPN, 214
for WPAD, 455–457, 455–457
dynamic packet filtering, 248
defined, 498
in Microsoft Proxy Server 2.0 vs. ISA, 24
dynamic routers, 200

E

e-commerce, filters for, 117–118
e-mail
for alerts, 402, 405, 405
rules for, 157–161, 157–160
E-Mail Address Rules option, 157
e-mail addresses
for H.323 Gatekeeper, 157
for NetMeeting, 148
e-mail server publishing
configuring, 139–146, 140–144
troubleshooting, 445–447
-e switch in Netstat, 464
E1-E3 connections, processors for, 41
EB (exabyte), 499
edge device installation, 52
edge server installation, 52
Edit Profile option, 224
editing
log properties, 379
protocol rules, 263
remote access policies, 224
Enable Bandwidth Control option
for bandwidth limiting, 273, 274
for dial-up entries, 453
Enable Folder View For FTP Sites option, 450
Enable Forwarders options, 444
Enable Internet Connection Sharing For This Connection option, 168
Enable Intrusion Detection option, 409
Enable IP Routing option, 257
Enable ISA Firewall Automatic Discovery In Firewall Client option, 335
Enable Logging For This Service option, 393
Enable On-Demand Dialing option, 168
Enable Packet Filtering option, 409
Enable SSL Listeners option, 125

encryption
  for VPN, 211–212, 224
  for Web publishing certificates, 132

End User License Agreement (EULA), 53, 53
Enterprise edition, pricing for, 43
enterprise-only array policies, 288
Enterprise Policy node, 289
enterprise rule, 434

enterprises, 192
  access policies in, 258
    bandwidth limiting, 268–275, 268–275
    protocol rules, 259–264, 260–263
    site and content rules, 264–268, 265–266
  application filters for, 242–243
arrays in. See arrays and array members

exam essentials for, 296
initialization of
  for arrays, 76
defined, 498

intrusion detection in, 243–245, 244
key terms in, 295
packet filters in
  configuring, 252–257, 253–256
  overview, 247–252, 249–252
security problems in
  incoming requests, 241
  outgoing requests, 240–241
summary, 294–295

VPNs in, 245–247

enumerated port scan attacks, 243
Equal option, 285
erratic behavior after installation, 84
Errors information in reports, 388, 390
Ethernet
  defined, 499
NetStat statistics for, 464
EULA (End User License Agreement), 53, 53
European Laboratory for Particle Physics (CERN), 324–325

Event Viewer, 499
Events And Conditions screen, 404, 404
Events tab, 398, 398, 401, 401
Everyone group, 499
exabyte (EB), 499

exam, MCSE
  question development for, xxx–xxxi
  question types in, xxv–xxxi
  registration for, xxxii–xxxiii
  requirements for, xxiii–xxv
  tips for, xxxii

exam essentials
  basic configuration, 175
  enterprises, 296
  installation, 87
  performance tuning and optimization, 412
  RRAS, 227
  troubleshooting, 478

Exchange 2000 for clients, 326
Exchange 2000 Instant Messaging (IM) service port, 21
Exchange Servers
  for enterprises, 242
  MS Proxy Server 2.0 with, 12
  name resolution on, 446

exit command
  in Netstat, 466
  in Telnet, 467
expiration policies, 499

Explain button, 373
extensions
  for array schemas, 76
  for enterprises, 242–243

external interfaces
  connections for, 44–45, 44
  defined, 499

External IP Address setting, 141
external mail servers, 141, 141
external modems, 451
external NICs, multiple IP addresses for, 446

EZ-Armor firewall, 15
failures to start after installation, 85
FAT partitions, 43
fault tolerance, 499
Fewer Than 100 option, 376
Fewer Than 1000 option, 376
field information directive, 381
Fields tab, 380–381, 380
file transfer, H.323 Gatekeeper for, 147
File Transfer Protocol (FTP)
  access filter for, 242
defined, 499
  PORT mode vs. PASV mode in, 450
  ports for, 16
  in protocol rules, 263
  redirecting requests in, 130–131
  for Web proxy client, 322
  in Web publishing, 119, 128
Filter Mode window, 112, 253, 253
Filter Settings window, 113, 113, 437
Filter Type window, 112, 112, 254, 254, 256, 256
filters
  application
    defined, 495
    for enterprises, 242–243
    in Microsoft Proxy Server 2.0 vs. ISA, 24
  in circuit layer theory, 11
  in Configuring Firewall Protection section, 67
domain, 83
firewalls for, 13
HTTP Redirector
  configuring, 339–341, 340
defined, 501
  for enterprises, 242
  for Firewall client, 339
  in SecureNAT client, 318
  in Microsoft Proxy Server 2.0 vs. ISA, 24
pack. See packet filters
  with proxy servers, 7
Finish button, 59
Firewall Chaining Properties sheet, 171
Firewall client, 318–321, 319–320, 335
  automatic discovery in, 461, 462
  in closed door method, 110
  configuring, 334–341, 335–338
defined, 499
  for protocol rules, 441–442
Firewall Client Properties dialog box, 335, 335
Firewall mode installation, 52
firewalls, 13–15
  chaining
    for arrays, 75
    defined, 499
    in dial-up connections, 171–173, 172–173
  clients. See Firewall client
defined, 499
  in Microsoft Proxy Server 2.0 vs. ISA, 24
  for OWA, 145
fonts for System Monitor, 374
Force Packet Filtering On The Array option, 77
formats for logging, 381
forward caching, 500
forwarders
  defined, 500
  in DHCP, 444
Forwarders tab, 444, 445
forwarding addresses, 109
FQDNs (Fully Qualified Domain Names)
  for destination sets, 121
  for H.323 Gatekeeper, 153
  for NetMeeting, 150–151
  for resource records, 458
  for server proxies, 137
fragment filters
  defined, 503
  purpose of, 249–250
Frame Relay circuits, 50
toes, 500
FTP (File Transfer Protocol)
  access filter for, 242
defined, 499
  PORT mode vs. PASV mode in, 450
  ports for, 16
  in protocol rules, 263
  redirecting requests in, 130–131
  for Web proxy client, 322
  in Web publishing, 119, 128
Full Installation option, 54
Fully Qualified Domain Names (FQDNs)
  for destination sets, 121
  for H.323 Gatekeeper, 153
for NetMeeting, 150–151
for resource records, 458
for server proxies, 137

Fully Qualified Name For Target Host field, 458
FWSEXT log, 383

G

Gateway Or Proxy Server option, 153, 156
GB (gigabyte), 500
General tab
   for alerts, 398, 400, 401
   for dial-up connections, 167
   for Firewall clients, 335–336, 335
   for intrusion detection, 408–409
   for IP packet filters, 67, 68, 249, 249, 257
   for NetMeeting, 151
   for reports, 384, 385, 391
Generic Routing Encapsulation (GRE)
   port for, 16
   for PPTP, 442
Getting Started Wizard, 58–74, 59–74
gigabyte (GB), 500
Global Catalog port, 21
Gopher
   for protocol rules, 115, 263
   for Web proxy client, 322
Grant Remote Access Permission option, 224
granularity in packet filtering, 248
graph style for System Monitor, 374
graphical user interfaces (GUIs), 500
GRE (Generic Routing Encapsulation)
   port for, 16
   for PPTP, 442
groups
   for bandwidth limiting, 271, 271
   in closed door method, 110
   defined, 500
   for site and content rules, 267–268
   for VPN, 221, 223–224
Groups window, 223–224
GUIs (graphical user interfaces), 500

H

H.323 Call Control port, 23
H.323 Gatekeeper, 147–152, 148, 151–152
   Add Destination Wizard for, 152–153, 154
   counters for, 373
   defined, 500
   dial-up and dial-on-demand connections in, 165–171, 167–170
   DNS issues in, 163–165, 164
   port for, 19
   rules in
      e-mail, 157–161, 157–160
      for enterprises, 243
      IP address, 161–162
      phone number, 155–156
      routing, 154
   hard disk drives
      for cache file, 55, 55
      defined, 500
      requirements, 42–44
      for SPS, 432
   hardening
      defined, 511
      levels in, 245
      in Microsoft Proxy Server 2.0 vs. ISA, 24–25
   hardware-based firewalls, 14
   Hardware Compatibility List (HCL), 51
      defined, 500
      for dial-in servers, 195
   hardware problems
      in firewall chaining, 171
      troubleshooting, 431
   hashing in CARP, 290, 293
   HCL (Hardware Compatibility List), 51
      defined, 500
      for dial-in servers, 195
   Help button, 59
   helper addresses
      defined, 500
      in SecureNAT, 317, 328
   Host Offering This Service field, 164
   Host Parameters tab, 284, 284
   Host records
      defined, 494
      in Web publishing, 120
hosting roles – IM (Instant Messaging)

IANA (Internet Assign Numbers Authority), 15

ICMP (Internet Control Message Protocol)
- defined, 501–502
- for IP packet filters, 251, 252

ICMP attacks, 49

ICQ port, 21

ICS (Internet Connection Sharing)
- in dial-up connections, 166, 169
- in installation, 84
- for RRAS, 199
- Windows 2000 Advanced Server support for, 12

ICSA Labs certification, 2

ICUII Video Chat Program port, 20

IDF (Intermediate Data Facility)
- defined, 501
- for internetworking, 45

IE (Internet Explorer)
- defined, 502
- FTP modes for, 450

IEAK (Internet Explorer Administration Kit)
- limitations of, 463
- with proxy servers, 11
- for Web proxy client, 331, 334

If The Local Service Is Unavailable, Redirect Requests To Requested Web Server option, 341

IIS (Internet Information Service)
- defined, 502
- for OWA, 143
- for Web publishing, 129–130, 130, 447

IIS Manager MMC, 129

ILS (Internet Locator Service)
- defined, 502
- in H.323 Gatekeeper, 153, 159, 161
- in NetMeeting, 149

ILS (Internet Locator Service) option, 153

IM (Instant Messaging)
- in NetMeeting, 149
- port for, 21
IMAP (Internet Message Access Protocol) for mail server, 140
  ports for, 17, 19
inbound connections, 501
Incoming Microsoft Exchange/Outlook Default Authentication option, 140
incoming requests in enterprises, 241
  Web listeners for, 122–126, 123–126
Incoming Web Requests tab, 123, 123, 290, 290
infrastructure server, 66
initialization
  for arrays, 76
  enterprise, 498
  modem, 451
Install ISA Server button, 52
installation, 51–58, 53–58
  as array members, 74–78, 75
  exam essentials for, 87
Getting Started Wizard for, 58–74, 59–74
key terms in, 86
preconfiguring network interfaces for. See preconfiguring network interfaces
SecureNAT Client, 329–331
summary, 86
troubleshooting, 84–85, 430–433
upgrading from Microsoft Proxy Server 2.0, 78–84, 80–81
Instant Messaging (IM)
  in NetMeeting, 149
  port for, 21
Integrated authentication option, 125
Integrated installation, 52
Integrated Mode installation, 54
Integrated Services Digital Network (ISDN) defined, 501
  in dial-up connections, 165
  in external interfaces, 45
  processors for, 41
integrated virtual private networking, 24
Interactive group, 501
interactive logons, 501
interactive users, 501
interfaces
  defined, 501
  external, 44–45, 44, 499
  internal, 44, 501
network, preconfiguring. See preconfiguring network interfaces
Intermediate Data Facility (IDF) defined, 501
  for internetworking, 45
internal interfaces
  connections for, 44
  defined, 501
internal mail servers, 142, 142
internal NICs, IIS as listener for, 129–130, 130
Internet access, outbound. See outbound Internet access
Internet Assign Numbers Authority (IANA), 15
Internet Cache Protocol (ICP), 293–294
Internet Connection Sharing (ICS)
  in dial-up connections, 166
  in installation, 84
  for RRAS, 199
  Windows 2000 Advanced Server support for, 12
Internet Control Message Protocol (ICMP)
  defined, 501–502
  for IP packet filters, 251, 252
Internet directory, 147
Internet Explorer (IE) defined, 502
  FTP modes for, 450
Internet Explorer Administration Kit (IEAK)
  limitations of, 463
  with proxy servers, 11
  for Web proxy client, 331, 334
Internet Information Services (IIS) defined, 502
  for OWA, 143
  for Web publishing, 129–130, 130, 447
Internet Locatoor Service (ILS)
  defined, 502
  in H.323 Gatekeeper, 153, 159, 161
  in NetMeeting, 149
Internet Locator Service (ILS) option, 153
Internet Message Access Protocol (IMAP)
  for mail server, 140
  ports for, 17, 19
Internet Options dialog box
  for IE, 450, 450
  for Web proxy client, 321, 332
Internet Packet Exchange (IPX), 79, 323
Internet Packet Exchange/Sequenced Packet Exchange (IPX/SPX), 502
Internet Print Protocol (IPP), 502
Internet Protocol (IP), 502
Internet Protocol (TCP/IP) component option, 286
Internet Protocol Security (IPSec)
  defined, 502
  for RRAS, 194, 198
  for Web publishing certificates, 132–133
Internet protocols and ports, 15–23
Internet Relay Chat (IRC)
  defined, 502
  Firewall Client support for, 320
  port for, 17–18, 22
Internet Security And Acceleration Server node, 74
Internet Security Association Key Management Protocol (ISAKMP)/Oakley port, 18
Internet Server Application Programming Interface (ISAPI) filters
  defined, 502
  for proxy servers, 7
Internet Service Manager, 79–81, 80
Internet Service Providers (ISPs), 12
  defined, 502
  for DNS, 49
  in external interfaces, 45
Internet Services Manager, 502
Internetworking
  components in, 45
  defined, 503
Internetworks, 502–503
Interprocess communications (IPC), 503
intervals in Netstat, 464
intra-array addresses in CARP, 294
Intranets, 503
Intrusion detection, 408–410, 409–410
  in enterprises, 243–245, 244
  for IP packet filters, 251
  in Microsoft Proxy Server 2.0 vs. ISA, 25
Intrusion detection filters
  defined, 503
  for enterprises, 243
Intrusion Detection settings, 67
Intrusion Detection tab, 408–410, 409–410
IP (Internet Protocol), 502
IP Address Pattern screen, 161, 162
IP addresses
  in CARP, 294
dedicated, 497
defined, 503
in DHCP, 328
in dial-up connections, 169
for external NICs, 446
in filters. See IP packet filters
for H.323 Gatekeeper, 153, 161–162
for IIS listeners, 129
in installation, 56
for internal interfaces, 44
for mail server, 141
for NetMeeting, 150
for network load balancing, 283–284, 286–287
for proxy servers, 6, 137
for VPN, 214, 220
in Web publishing, 120
for Web request listeners, 122, 124
IP fragment filters
  defined, 503
  purpose of, 249–250
IP half scan attacks, 243, 244
IP headers for logs, 381
IP options filtering, 249–250, 408
IP Packet Filter Name field, 253
IP packet filters
  in access, 434–438, 437–438
  in Configuring Firewall Protection section, 67
  in enterprises, 241
    configuring, 252–257, 253–256
    overview, 247–252, 249–252
  for ping attacks, 49
  for RRAS routers, 209
  for server proxies, 136–137
  troubleshooting, 448–450
  for Web publishing, 448
IP Packet Filters log, 379, 381
IP Packet Filters node, 136
IP Packet Filters option, 249
IP Protocol option, 113
IP routes
  RRAS for, 200–202, 201
  static, 209–210, 209–210
IP Routing Table window, 210, 210
IP spoofing, 244
IP-to-PSTN-type system, 155
IPC (interprocess communications), 503
IPCONFIG command
   /all option, 468
   defined, 503
IPP (Internet Print Protocol), 502
IPPEXT log, 383
IPSec (Internet Protocol Security)
   defined, 502
   for RRAS, 194, 198
   for Web publishing certificates, 132–133
IPX (Internet Packet Exchange) protocol, 79, 323
IPX/SPX (Internet Packet Exchange/Sequenced Packet Exchange), 502
IRC (Internet Relay Chat)
   defined, 502
   Firewall Client support for, 320
   port for, 17–18, 22
IRQs for modems, 451
ISA Enterprise Initialization dialog box, 278, 278
ISA Firewall Service object, 370–371
ISA Management console
   for access, 436, 436, 438, 438
   for alerts, 396–397, 400
   for autodetection, 459–461
   for bandwidth limiting, 268
   for destination sets, 121
   for firewall chaining, 171
   icons in, 74
   in installation, 57
   for intrusion detection, 408
   for IP packet filters, 112, 250–251, 251
   for MAC addresses, 468
   for mail server, 140
   missing dial-up entries in, 453, 454
   for Network Monitor, 469
   for OWA, 143
   for performance tuning, 376
   for reports, 386, 391
   for services, 406, 406
   for sessions, 406, 407
   for site and content rules, 267
   for Telnet, 467
   for VPN, 217, 219, 226
   for Web publishing rules, 126
   for Web request listeners, 123
ISA Server Bandwidth Control object, 369, 373–374
ISA Server Cache object, 369–370
ISA Server Control Service (ISACTRL), 85
ISA Server Enterprise CD, 276
ISA Server Enterprise Edition, 277
ISA Server Enterprise Initialization Tool dialog box, 277–278, 277, 279
ISA Server Firewall Service log, 379, 381, 393
ISA Server icons, troubleshooting, 431
ISA Server log format, 381
ISA Server Packet Filter object, 371
ISA Server Security Configuration Wizard options, 66, 67
ISA Server Security Configuration Wizard warning, 65, 67
ISA Server Web Proxy Service log, 379, 381, 393
ISA Server Web Proxy Service object, 371–372
ISA VPN Identification screen, 219–220, 219
ISA VPN Server Wizard, 217–218
ISACTRL (ISA Server Control Service), 85
ISAKMP (Internet Security Association Key Management Protocol)/Oakley port, 18
ISALogs folder option, 383
ISAPI (Internet Server Application Programming Interface) filters
   defined, 502
   for proxy servers, 7
ISDN (Integrated Services Digital Network)
   defined, 501
   in dial-up connections, 165
   in external interfaces, 45
   processors for, 41
iSPQ Video Chat Program port, 20
ISPs (Internet Service Providers), 12
   defined, 502
   for DNS, 49
   in external interfaces, 45
items in MCSE exam
   development phase, xxx
   revision phase, xxxi
   selection phase, xxxi
iVisit virtual chat port, 22–23
J

job analysis phase in MCSE exam, xxx

K

Keep It Simple, Stupid (KISS) principle, 476
Kerberos authentication
  authentication port for, 16
  de-multiplexer port for, 20
  defined, 503
  password port for, 18
  slave propagation port for, 18
  user registration server port for, 18
  for Web request listeners, 125
Kerberos Login (klogin) port, 18, 20
Kerberos Shell (kshell) port, 18
key terms
  in basic configuration, 175
  in clients, 343
  in enterprises, 295
  in installation, 86
  in introduction, 27
  in performance tuning and optimization, 412
  in RRAS, 227
  in troubleshooting, 477
KISS (Keep It Simple, Stupid) principle), 476
klogin (Kerberos Login) port, 18
kshell (Kerberos Shell) port, 18

L

L2TP (Layer Two Tunneling Protocol)
  defined, 503
  for RRAS, 198
  for VPN, 474
LAN Settings button, 332
land attacks, 244
Land J technologies, xxxix
LANs with H.323 Gatekeeper, 163
Last value, 374
LAT (Local Address Table)
  constructing, 57
  defined, 504
in installation, 85
location of, 56
for services, 431
in upgrading, 83
for VPN, 474
Layer Two Tunneling Protocol (L2TP)
  defined, 503
  for RRAS, 198
  for VPN, 474
LDAP (Lightweight Directory Access Protocol)
  ports, 17–18
LDT (Local Domain Table), 504
leases in DHCP, 328–329
legacy Exchange administration port, 17
licenses, 51–52
Lightweight Directory Access Protocol (LDAP)
  ports, 17–18
Limited Service option, 66
Limited Services security level, 245, 257
limiting times for RRAS routers, 206–207, 207
Liquid Audio streaming audio port, 23
listeners
  defined, 504
  IIS as, 129–130, 130
  Netstat for, 464
  in performance tuning, 377
  in Web publishing, 122–126, 123–126
live exam phase in MCSE exam, xxxi
LLC (Logical Link Control) sublayer, 504
load balancing
  in arrays, 280–289, 281–287
  defined, 506
Load Weight setting, 285
Local Address Table (LAT)
  constructing, 57
  defined, 504
  in installation, 85
  location of, 56
  for services, 431
  in upgrading, 83
  for VPN, 474
Local Area Connection icon, 282
Local Area Connection Properties sheet, 282–283, 282, 286
Local Area Network (LAN) Settings dialog box, 321, 322, 332, 332
Local Computer screen, 113, 251, 254, 437, 437
Local Domain Table (LDT), 504
Local Network button, 161
Local/Remote VPN Server policy, 224
local-to-remote VPN connectivity, 473–474
Local Virtual Private Network (VPN) page, 220
Local VPN Wizard, 218–220, 219
Log On Using My Account Name option, 150
Log On Using My Phone Number option, 150
Log tab, 379–381, 380, 382
Logical Link Control (LLC) sublayer, 504
    interactive, 501
    port for, 18
logs and logging, 379–381, 380
    for alerts, 399
    disk space for, 42–43
    formats for, 381
    in Microsoft Proxy Server 2.0 vs. ISA, 25
    options for, 381–383, 382
    for reports, 387
    for System Monitor, 374
    in upgrading, 83
Look In field, 223

M
MAC (Media Access Control) address
defined, 504
    of NICs, 468–469, 468
MAC (Media Access Control) sublayer, 504
Mail exchanger (MX) records
defined, 505
    for e-mail server publishing, 446
Mail Server Security Wizard, 139–142, 140–142, 504
Mail Services Selection window, 140, 141
Mail Transfer Agent (MTA) port, 16
mailalrt service, 81
Main Data Facility (MDF), 45, 504
Make New Connection Wizard, 166
    mapping to IIS ports, 129, 130
MASK command, 202
MaxClientSession registry key, 377
    maximum number of allowed connections
        setting, 125
    Maximum value, 374
MaxUserPort registry key, 377
MB (megabyte), 504
MCDBA (Microsoft Certified Database Administrator), xx
MCP Magazine Online, xxxix-xl
MCSD (Microsoft Certified Solution Developer), xx
MCSE (Microsoft Certified System Engineer), xix
    exam for
        question development for, xxx–xxxi
        question types in, xxv–xxxi
        registration for, xxxii–xxxiii
        requirements for, xxiii–xxv
        tips for, xxxii
        process for, xxi–xxii
MCT (Microsoft Certified Trainer), xx
MDF (Main Data Facility), 45, 504
Media Access Control (MAC) address
defined, 504
    of NICs, 468–469, 468
Media Access Control (MAC) sublayer, 504
megabyte (MB), 504
member servers, 504
Member tab, 221
memory
defined, 504–505
    requirements for, 42
    for SPS, 432
    System Monitor for, 376
metrics for rules, 160
Microsoft Certified Database Administrator
    (MCDBA), xx
Microsoft Certified Solution Developer
    (MCSD), xx
Microsoft Certified System Engineer (MCSE), xix
    exam for
        question development for, xxx–xxxi
        question types in, xxv–xxxi
        registration for, xxxii–xxxiii
        requirements for, xxiii–xxv
        tips for, xxxii
        process for, xxi–xxii
Microsoft Certified Trainer (MCT), xx
Microsoft Chat client to server port, 22
Microsoft Chat server to server port, 22
Microsoft DirectX gaming port, 23
Microsoft Management Console (MMC)
defined, 505
  in Getting Started Wizard, 59
  in Microsoft Proxy Server 2.0 vs. ISA, 25
  for RRAS, 194–201, 194, 196, 198, 201
Microsoft Media Player services (MMS), 242
Microsoft Message Queue Server port, 20–21
Microsoft Network (MSN)
gaming port for, 23
  instant messaging port for, 20
Microsoft Point to Point Encryption (MPPE), 198
Microsoft Proxy Server 2.0
  vs. ISA, 24–26
  upgrading from, 78–84, 80–81
Microsoft TechNet Technical Information Center, xxxix
Microsoft Training and Certification Home Page, xxxix
Minimum value, 374
Mirabilis ICQ port, 19, 21
missing dial-up entries, 453, 454
mixed policy for arrays, 288
MMC (Microsoft Management Console)
defined, 505
  in Getting Started Wizard, 59
  in Microsoft Proxy Server 2.0 vs. ISA, 25
  for RRAS, 194–201, 194, 196, 198, 201
MMS (Microsoft Media Player services), 242
modems
cable. See cable modems
defined, 505
troubleshooting, 451
monitoring
alerts for, 395–400, 396–399
  configuring, 400–403, 400–402
  creating, 403–405, 403–405
services, 406, 406
sessions, 406–408, 407
System Monitor for, 368–376, 369, 373–375, 511
Monitoring section
Alerts option, 396
Reports option, 394
Services option, 126
Monitoring Configuration section
  Alerts option, 397, 400, 403
  Logs option, 393
  Report Jobs option, 391
monthly logs, 383
More Than 1000 option, 376
MPPE (Microsoft Point to Point Encryption), 198
MS Proxy Server 2.0 with Exchange 5.5 server, 12
MS Proxy Server Winsock Proxy client, 323
MSN (Microsoft Network)
gaming port for, 23
  instant messaging port for, 20
mspadmin service, 81
mspcfg.ini file, 445–446
mspcnt folder, 318–320, 319
mspcnt.ini file, 441–442
msplat file, 320
MTA (Mail Transfer Agent) port, 16
multi-homed servers, 505
Multicast Group option, 153, 156
multiple IP addresses, 446
multiple servers in ISA arrays, 291–293, 292–293
multiple subnet installations, 328
mutual authentication, 505
MX (Mail exchanger) records
defined, 505
  for e-mail server publishing, 446

N

-n switch in Netstat, 464–465
name resolution
  for clients, 325
  DNS for. See DNS (Domain Name System)
  on Exchange Servers, 446
  on SecureNAT client, 47
names
  alerts, 400
  arrays, 76
  bandwidth limiting rules, 137, 145, 268, 273
  clusters, 283
destination sets, 121
destinations, 161
DHCP options, 456–457
dial-up connections, 167
e-mail address rules, 157
NAS (Network Access Server) – network interfaces, preconfiguring

firewall chaining, 171
IP packet filters, 112, 136, 253, 436
log files, 383
OWA, 143
phone number rules, 155
policies, 278
protocol rules, 136, 441
remote routing rules, 204
reports, 391
resource records, 458
routing rules, 172
RRAS routers, 205
server proxies, 135
site and content rules, 114, 256, 438
VPC files, 226
VPN
  groups, 221
  local networks, 219
  policies, 222
Web publishing rules, 126
Web request listeners, 124
NAS (Network Access Server)
  defined, 505
  port type for, 223, 223, 475
NAS-Port-Type name option, 223
NAS-Port-Type selection window, 223, 223
NAT (Network Address Translation)
  defined, 506
  in dial-up connections, 166, 170
  in installation, 84
  with proxy servers, 6–7
RRAS for, 199, 199
Windows 2000 Advanced Server support for, 12
Network And Dial-Up Connections section in Getting Started Wizard, 69, 70
  for network load balancing, 281, 282
Network Configuration icon, 217, 219, 226
Network Configuration Properties sheet, 71, 71
Network Configuration section, 265
network connectivity, verifying, 44–45, 44
network IDs
  in H.323 Gatekeeper, 161
  for internal interfaces, 44
network interface cards (NICs)
  IIS as listener for, 129–130, 130
  for internal interfaces, 44
  MAC address of, 468–469, 468
  multiple IP addresses for, 446
  for network load balancing, 281, 288
Network Monitor for, 467–472, 468
proxy servers, 6
  for routers, 200
  and services, 431
network interfaces, preconfiguring, 40–41
  disk space for, 42–44
  DNS issues, 49–51
  ISA on DMZ, 47–49, 48
  memory for, 42
  networks internal to DMZ, 45–47, 46–47
  processor speed of, 41–42
Firewall Client support for, 320
  with H.323 Gatekeeper. See H.323 Gatekeeper
Netscap conference port, 20, 22
Netstat utility
  for IIS listeners, 129
  options for, 464, 464
  using, 465, 465
NetWare operating system, 505
Network Access Server (NAS)
  defined, 505
  port type for, 223, 223, 475
network adapters, 505
Network Address Translation (NAT)
  defined, 506
  in dial-up connections, 166, 170
  in installation, 84
  with proxy servers, 6–7
RRAS for, 199, 199
Windows 2000 Advanced Server support for, 12
Network And Dial-Up Connections section in Getting Started Wizard, 69, 70
  for network load balancing, 281, 282
Network Configuration icon, 217, 219, 226
Network Configuration Properties sheet, 71, 71
Network Configuration section, 265
network connectivity, verifying, 44–45, 44
network IDs
  in H.323 Gatekeeper, 161
  for internal interfaces, 44
network interface cards (NICs)
  IIS as listener for, 129–130, 130
  for internal interfaces, 44
  MAC address of, 468–469, 468
  multiple IP addresses for, 446
  for network load balancing, 281, 288
Network Monitor for, 467–472, 468
proxy servers, 6
  for routers, 200
  and services, 431
network interfaces, preconfiguring, 40–41
  disk space for, 42–44
  DNS issues, 49–51
  ISA on DMZ, 47–49, 48
  memory for, 42
  networks internal to DMZ, 45–47, 46–47
  processor speed of, 41–42
Firewall Client support for, 320
  with H.323 Gatekeeper. See H.323 Gatekeeper
Netscap conference port, 20, 22
Netstat utility
  for IIS listeners, 129
  options for, 464, 464
  using, 465, 465
NetWare operating system, 505
Network Access Server (NAS)
  defined, 505
  port type for, 223, 223, 475
network adapters, 505
Network Address Translation (NAT)
  defined, 506
  in dial-up connections, 166, 170
  in installation, 84
  with proxy servers, 6–7
RRAS for, 199, 199
Windows 2000 Advanced Server support for, 12
Network And Dial-Up Connections section in Getting Started Wizard, 69, 70
  for network load balancing, 281, 282
Network Configuration icon, 217, 219, 226
Network Configuration Properties sheet, 71, 71
Network Configuration section, 265
network connectivity, verifying, 44–45, 44
network IDs
  in H.323 Gatekeeper, 161
  for internal interfaces, 44
network interface cards (NICs)
  IIS as listener for, 129–130, 130
  for internal interfaces, 44
  MAC address of, 468–469, 468
  multiple IP addresses for, 446
  for network load balancing, 281, 288
Network Monitor for, 467–472, 468
proxy servers, 6
  for routers, 200
  and services, 431
network interfaces, preconfiguring, 40–41
  disk space for, 42–44
  DNS issues, 49–51
  ISA on DMZ, 47–49, 48
  memory for, 42
  networks internal to DMZ, 45–47, 46–47
  processor speed of, 41–42
Network layer – OC-1 and OC-3 connections, processors for 41

sizing, 41–44
verifying network connectivity, 44–45, 44
Network layer, 506
network load balancing (NLB)
in arrays, 280–289, 281–287
defined, 506
Network Load Balancing option, 283
Network Monitor utility, 467–472, 468, 470–471
Network News Transport Protocol (NNTP)
defined, 506
for mail server, 140
ports for, 16, 18
network topology for clients, 325
network usage problems, 463
Netstat for, 464–465, 465–466
Network Monitor for, 467–472, 468, 470–471
Telnet for, 466–467, 467
New Alert Wizard, 403–405, 403–405
New Bandwidth Rule Wizard, 268–273, 268–272
New Demand Dial Interface option, 203
New Destination Set window, 121–122, 121, 143–144, 144
New Dial-up Entry window, 166–167, 167
New menu
Alert command, 403
Alias command, 458
Array command, 85
Definition command, 135
Filter command, 136, 436
Group command, 221
Report Job command, 384, 391
Rule command
for bandwidth limiting, 268
for firewall chaining, 172
for protocol rules, 440
for server proxies, 136
for site and content rules, 265, 438
for Web publishing, 126, 145
Set command
for destination sets, 121
for OWA, 143
for server proxies, 137
for site and content rules, 267
New Object-Group window, 221
New Remote Access Policy option, 221, 473
New Resource Record window, 164, 458, 458
New Routing Rule Wizard
in H.323 Gatekeeper, 157–161, 157–160
for site and content rules, 265–268, 265–266
New Site and Content Rule Wizard, 114, 438–440, 439–440
New Static Route option, 209
New Web Publishing Rule Wizard, 126–128, 128
Next button, 59
NICs (network interface cards)
IIS as listener for, 129–130, 130
for internal interfaces, 44
MAC address of, 468–469, 468
multiple IP addresses for, 446
for network load balancing, 281, 288
Network Monitor for, 467–472, 468
proxy servers, 6
for routers, 200
and services, 431
NLB (network load balancing)
in arrays, 280–289, 281–287
defined, 506
NNTP (Network News Transfer Protocol)
defined, 506
for mail server, 140
ports for, 16, 18
nodes, 506
None (No Destination) option, 156
NTDS ipPhone attribute, 159
NTFS partitions
for cache files, 43
for log files, 383
NWLINK IPX/SPX/NetBIOS Compatible Transport, 506

O

objective domain definition phase in MCSE exam, xxx
objects
defined, 507
performance, 369
in Web Usage reports, 388, 390
OC-1 and OC-3 connections, processors for, 41
ODBC-supported databases, 381
odd behavior after installation, 84
On-Demand Dialing, 169
128-bit encryption, 132
open door method, 111, 112–113
   protocol rules for, 115–116, 115
   site and content rules for, 114
   using, 116–118
Open Shortest Path First (OSPF) protocol, 200
Open Systems Interconnection (OSI) model, 506
operating systems, client, 324
Operating Systems information
   in Application Usage reports, 388, 390
   in Web Usage reports, 388, 390
Option Type window, 456, 456
Options dialog box for NetMeeting, 151
Options tab
   for HTTP Redirector filter, 340–341, 340
   for logs, 381–383, 382
   for RRAS routers, 208, 208
OSI (Open Systems Interconnection) model, 506
OSPF (Open Shortest Path First) protocol, 200
Other New Records option, 163
Others Folder option, 383
out-of-band packets, 244–245
outbound connections, 506
outbound Internet access, 108–110, 110
   closed door method, 110–111
   open door method, 111, 112–113
      protocol rules for, 115–116, 115
      site and content rules for, 114
      using, 116–118
      troubleshooting, 434–444, 436–440, 445
outgoing requests in enterprises, 240–241
Outlook Web Access (OWA)
   for mail server, 140
   publishing, 139
   server setup for, 143–146, 143–144
      with Web publishing rules, 127
OutstandAccept registry key, 377

P

-p switch
   in Netstat, 464
   in Route Add, 202
packet filters
   in access, 434–438, 437–438
   in Configuring Firewall Protection section, 67
   defined, 506
   in enterprises, 241
      configuring, 252–257, 253–256
      overview, 247–252, 249–252
   for ping attacks, 49
   with proxy servers, 7
   for RRAS routers, 209
   for server proxies, 136–137
   troubleshooting, 448–450
   for Web publishing, 448
Packet Filters log, 393
Packet Filters Properties sheet, 379–381, 380, 382
Packet Filters tab, 250, 250, 257
Packet Fragment packet filter, 408
Palm computing hotsync port, 23
Palm Pilot Training Product Development: Land J, xxxix
partitions
   for cache files, 43
   for log files, 383
pass-through, VPN, 218, 513
passwords
   for clusters, 284
   for dial-up connections, 167
   for RRAS routers, 205
   for VPN, 220, 225–226
PASV mode
   defined, 506
   in FTP clients, 450
paths
   for OWA, 143
   for VPN, 220
PCAnywhere port, 21
Pentium processors, 41
Perfmon command, 368
performance counters, 369, 507
Performance Logs and Alerts utility, 507
Performance Monitor utility, 368
performance objects, 369, 507
performance tuning and optimization
alerts, 395–400, 396–399
configuring, 400–403, 400–402
creating, 403–405, 403–405
exam essentials for, 412
intrusion detection, 408–410, 409–410
key terms in, 412
logging. See logs and logging
performance tuning, 376–378
reporting, 384–395, 384–388
with RRAS, 200
services, 406, 406
sessions, 406–408, 407
summary, 411
System Monitor for, 368–376, 369, 373–375
Performance Tuning slider, 376
perimeter networks, 47–48, 48, 507
Period tab, 384, 385, 392, 392
permanent routes in RRAS, 202
Permissions window, 224
petabytes, 507
Pgpfone port, 21
phone numbers
  in H.323 Gatekeeper, 155–156
  in NetMeeting, 150
phonebook entries
  for dial-up connections, 166
troubleshooting, 451–453, 452
Physical layer, 507
physical ports, 507
ping command
  defined, 507
  for IP packet filters, 251
  for MAC addresses, 468
ping (ICMP) attacks, packet filters for, 49
Ping of Death attacks
  in enterprises, 244
  IP packet filters for, 251–252
Pix firewall, 14
PKI (Public Key Infrastructure), 125
plain old telephone service (POTS)
in dial-up connections, 165
in external interfaces, 45
Playlink games site port, 21, 23
PNP (Progressive Networks Protocol), 242
Point-to-Point Protocol (PPP)
  defined, 507
  for phonebook entries, 452
Point-to-Point Tunneling Protocol (PPTP)
  control channel port for, 20
  defined, 507
  for Firewall client, 442
  for RRAS, 197
  for VPN, 474
policies
  for access, 258, 494
    bandwidth limiting, 268–275, 268–275
    protocol rules, 259–264, 260–263
    site and content rules, 264–268, 265–266
  for arrays, 25, 27, 288–289, 289
  defined, 507
  enterprise vs. array, 288–289, 289
  in Microsoft Proxy Server 2.0 vs. ISA, 25
policy elements, 507
Policy Elements section
  Bandwidth Priorities option, 267
  Client Address Sets option, 267
  Destination Sets option, 121, 137, 143
  Protocol Definitions option, 135, 263
Policy Friendly Name setting, 222
POP3 (Post Office Protocol)
  intrusion detection for, 243
  for mail server, 140
  ports for, 16, 19
  port 80, 15
Port field, 332–333
PORT mode
  defined, 508
  in FTP clients, 450
Port Rules tab, 285, 285
Port Scan intrusion detection, 408
Port Status window, 195, 197
ports
  for autodetection, 460
  defined, 507–508
  for dial-in servers, 195–196, 197
  for IIS listeners, 129, 130
  Internet, 15–23
  for IP packet filters, 256
  Netstat for, 464
  for network load balancing, 285
  for performance tuning, 377
Ports Properties page – proxy servers

for server proxies, 135–136
for site and content rules, 265
in upgrading, 82
for VPN, 215–216, 216
for Web proxy client, 332–333
for Web publishing rules, 128
for Web request listeners, 122, 125
Ports Properties page, 215–216, 216
ports scan attacks, 243
Post Office Protocol (POP3)
intrusion detection for, 243
for mail server, 140
ports for, 16, 19
POTS (plain old telephone service)
in dial-up connections, 165
in external interfaces, 45
PPP (Point-to-Point Protocol)
defined, 507
for phonebook entries, 452
PPTP (Point-to-Point Tunneling Protocol)
control channel port for, 20
defined, 507
for Firewall client, 442
for RRAS, 197
for VPN, 474
preconfiguring network interfaces, 40–41
disk space for, 42–44
DNS issues, 49–51
ISA on DMZ, 47–49, 48
memory for, 42
networks internal to DMZ, 45–47, 46–47
processor speed of, 41–42
sizing, 41–44
verifying network connectivity, 44–45, 44
Predefined Options And Values window, 456–457, 456–457
Preferences dialog box, 332, 333
prefixes for phone numbers, 155–156
Presentation layer, 508
Primary Connection Information screen, 135
primary connections for server proxies, 135
primary IP addresses
defined, 508
for network load balancing, 283, 286–287
priorities
for bandwidth limiting, 271–273, 272, 495
for network load balancing, 284
for site and content rules, 267
private keys, 211–212
Processing Time information, 388, 390
processors
speed of, 41–42
for SPS, 432
support for, 41–42
program sharing, 147
Progressive Networks Protocol (PNP), 242
Prometric, xxxix
promoting to arrays, 76
protocol definitions
defined, 508
for server proxies, 135
Protocol field, 164
Protocol Rule Name field, 259
Protocol Rule option, 136
Protocol Rule Wizard, 263
protocol rules
for access, 259–264, 260–263, 434, 440–442, 440
in closed door method, 111
defined, 508
in Getting Started Wizard, 62–63, 63
for H.323 Gatekeeper, 153, 164
in open door method, 111, 115–116, 115
for packet-based access, 449
for server proxies, 136
for VPN, 475
for Web publishing, 447–448
protocols
in Application Usage reports, 388, 390
defined, 508
Internet, 15–23
for mail server, 140
Netstat statistics for, 464
redirection with, 119, 130–131
in Summary reports, 387–389
in Traffic And Utilization reports, 388, 390
Protocols And Security screen, 204–205, 205
proxy servers, 6
benefits and uses of, 7–12, 8–11
configuring for, 134–138
firewalls for, 13
vs. server publishing, 134
PSTN (Public Switched Telephone Network)
 defined, 508
 in NetMeeting, 149
Public Key Infrastructure (PKI), 125
public key/private key cryptography, 211–212
Public Switched Telephone Network (PSTN)
 defined, 508
 in NetMeeting, 149
Publish Automatic Discovery Information
 option, 460
publishing
e-mail server, 445–447
Outlook Web Access, 139
server, configuring, 138–146
Web. See Web publishing
publishing rules
 for arrays, 77
for Web publishing, 447
Publishing section
 Server Publishing Rules option, 140
 Web Publishing Rules option, 126, 145

Q
Q931 SRV resource records, 157, 163
Quake Internet game port, 23
questions in MCSE exam
development of, xxx–xxxi
types of, xxv–xxxi
QuickTime 4, 243
quit command, 467

R
-r switch in Netstat, 464
RADIUS (Remote Authentication Dial-In User
 Service) server
 defined, 509
ports for, 19–20
RAID-5 volume, 508
RAM
 defined, 508
requirements for, 42
for SPS, 432
System Monitor for, 376
random keys, 212
RAS (Remote Access Service), 509
RAS (Remote Access Service) server, 509
RCP Session Ports, 23
RDP (Remote Desktop Protocol), 509
re-opening ports, delays for, 377
Real Time Streaming Protocol (RTSP)
 for enterprises, 242–243
ports for, 18, 22
Real-Time Transport Protocol (RTP) port, 22
RealAudio streaming audio and video port, 22
RealPlayer
 for enterprises, 242–243
Firewall Client support for, 320
recovery data for performance tuning, 377
Recovery Mru threshold registry key, 377
Redirect The Request To This Internal Web
 Server option
 for OWA, 145
for Web publishing rules, 127–128
Redirect To Hosted Site option, 265
Redirect To Local Web Proxy Service
 option, 340
redirection
defined, 508–509
 HTTP. See HTTP Redirector filters
 protocol, 119, 130–131
Registration Database, 156, 161
Registry keys for performance tuning, 376–377
Reject HTTP Requests From Firewall And
SecureNAT Clients option, 341
relaying with Telnet, 466
remote access policies
defined, 509
for VPN, 214, 221, 473–474
Remote Access Policies section, 214, 221, 473
Remote Access Service (RAS), 509
Remote Access Service (RAS) server, 509
Remote Authentication Dial-In User Service
 (RADIUS) server
defined, 509
ports for, 19–20
Remote Computer screen, 113, 251, 255, 255
remote computers for packet filters, 113
Remote Desktop Protocol (RDP), 509
remote desktop sharing, 147
Remote ISA VPN Wizard, 226
Remote Procedure Call (RPC) protocol
for enterprises, 242
for mail server, 140
ports for, 17, 19
Remote Virtual Private Network (VPN) page, 220
Remote VPN Wizard, 218
Report Jobs option, 384, 391
Report System Compatibility page, 81, 81
reports, 379
configuring and running, 391–394
creating, 384–391, 384–388
defined, 509
logging, 379–381, 380
formats for, 381
options for, 381–383, 382
in Microsoft Proxy Server 2.0 vs. ISA, 25
for System Monitor, 374
Request Action option, 172
Request Action screen, 265, 265
Require Secure Channel (SSL) option, 131–132
Reset option, 396
Reset Alert option, 396
Reset (RST) packets, 243
Resolve Requests Within Array Before Routing option, 290
Resource Record Type dialog box, 163
resources, xxxviii–xl, 509
Restore Defaults button, 381
Retrieve Them Directly From Specified Destination option
in firewall chaining, 172
for site and content rules, 265
reverse caching, 509
reverse hosting, 8, 8
reverse proxies, 8, 8, 509
RIP (Routing Information Protocol), 200
rlogin port, 20
robust logging, 25
ROUTE command, 200–202, 201
ROUTE ADD command
in RRAS, 202
in Web publishing, 134
Route All E-mail Addresses That Include This General DNS Domain Name option, 158
Route All Phone Numbers Using This Prefix option, 155
ROUTE CHANGE command, 202
ROUTE DELETE command, 202
ROUTE PRINT command, 202
Route To A Specified Upstream Server option
in firewall chaining, 172
for site and content rules, 265
routers
for clients, 325
defined, 509
demand-dial, 202
configuring, 202–209, 203–208
static IP routes for, 209–210, 209–210
RRAS as, 200–202, 201
SecureNAT client with, 109
Routing And Remote Access console, 203, 203, 206, 206
Routing And Remote Access Server Setup Wizard in dial-up connections, 169–170, 170
for VPN, 213–214, 214
Routing and Remote Access Service (RRAS), 192–195, 194
defined, 509
as dial-in server, 195–196, 196–197
in dial-up connections, 165–166, 169
exam essentials for, 227
in Getting Started Wizard, 69
history of, 193–194
key terms in, 227
as NAT server, 199, 199
as router, 200–202, 201
configuring, 202–209, 203–208
static IP routes for, 209–210, 209–210
summary, 226
troubleshooting, 451–454, 452, 454
for VPN, 210–221, 473, 475
bandwidth limiting for, 274–275
cryptography for, 211–212
as server, 197–198, 198
Routing Information Protocol (RIP), 200
Routing Interfaces section, 203, 203, 205–206, 208, 208
Routing Rule Metric screen, 160, 160
routing rules
defined, 509
for Web publishing, 448
routing tables
defined, 509–510
Netstat for, 464
in RRAS, 202, 210, 210
RPC (Remote Procedure Call) protocol
for enterprises, 242
for mail server, 140
ports for, 17, 19
RRAS. See Routing and Remote Access Service (RRAS)
RRAS console, 200
RST flag, 510
RST (Reset) packets, 243
RTP (Real-Time Transport Protocol)
port, 22
RTSP (RealTime Streaming Protocol)
for enterprises, 242–243
ports for, 18, 22
Rule Action window
for IIS listeners, 129, 130
for OWA, 145
for protocol rules, 259, 260
for server proxies, 136
for site and content rules, 114
for Web publishing rules, 127
for Web request listeners, 125, 128, 128
Rule Configuration screen, 438, 439
rules
for arrays, 75
authentication, 82
bandwidth limiting, 268–275, 268–275
firewall, 13, 75
in H.323 Gatekeeper, 154
e-mail, 157–161, 157–160
for enterprises, 243
IP address, 161–162
phone number, 155–156
routing, 154
protocol. See protocol rules
publishing, 77
site and content
for access, 264–268, 265–266, 434,
438–440, 439–440
in closed door method, 111
defined, 511
in Getting Started Wizard,
64–65, 65
in open door method, 111, 114
troubleshooting, 438
for Web publishing, 448
for Web publishing, 126–129, 128, 145, 241
Run ISA Server Enterprise Initialization option,
277, 431

S
-s switch in Netstat, 464
SBS (Small Business Server) DNS Registration Wizard port, 19
Schedule window
for bandwidth limiting, 269, 269, 273, 273
for protocol rules, 116, 261, 261
for reports, 386, 386, 392, 392
for site and content rules, 114, 264
schedules
in access troubleshooting, 435
for bandwidth limiting, 269, 269, 273, 273
defined, 510
in Getting Started Wizard, 61, 61
for protocol rules, 116, 261, 261
for reports, 386, 386, 392, 392
for site and content rules, 114, 264, 439
schema for arrays, 76
scopes in DHCP, 443
SDK (Software Developer’s Kit)
for add-ins, 7
defined, 511
for LAT, 431
secondary connections for server proxies, 136
secondary DNS servers, 473–474
secure application hosting, 25
Secure Communications section, 132
Secure Mail Server option, 140
Secure Network Access Translation Client. See SecureNAT client
Secure option, 66
secure publishing, 8, 510
Secure security level, 245, 257
Secure Server component, 65, 66
Secure Shell Remote Login Protocol (SSH) port, 16
Secure Sockets Layer (SSL)
authentication in, 131–134, 133
for mail server, 140
port for, 18
proxy server support for, 10
redirecting requests in, 130–131
for site and content rules, 265
for Web publishing certificates, 132
for Web publishing rules, 128
with Web request listeners, 125
Secure Your ISA Computer icon, 65
SecureNAT client, 316–318, 317
configuring, 327
DHCP installations, 328–329
multiple subnet installations, 328
single subnet installations, 327–328
troubleshooting, 329–331
defined, 510
with DHCP, 444
in firewall chaining, 171
name resolution on, 47
for protocol rules, 441–442
with routers, 109
subnets with, 46
security
defined, 510
firewalls, 13–15
H.323 Gatekeeper for, 147
need for, 3–6, 4
proxy servers for, 6–12, 8–11
troubleshooting, 463
Netstat for, 464–465, 465–466
Network Monitor for, 467–472, 468, 470–471
Telnet for, 466–467, 467
Security log, 510
Security report, 389–390
Security tab, 452–453, 452
select-and-place questions in MCSE exam, xxvi–xxvii
Select Attribute window, 222–223, 222
Select Policy Elements section, 60, 60
Selected Content Groups option, 271
Selected Protocols option
for bandwidth limiting, 269
for protocol rules, 260
Send An E-mail Message option, 404
Send E-mail option, 402
Send The Original Host Header To The Publishing Server Instead Of The Actual One option, 145
Send To Requested Web Server option, 341
Sending an e-mail message screen, 405, 405
Sequenced Packet Exchange (SPX), 323
Server Backup button, 80
Server drop-down list, 124
server hosting, 11, 11, 510
Server Message Blocks (SMB) port, 17
server proxies, 6
benefits and uses of, 7–12, 8–11
configuring for, 134–138
firewalls for, 13
vs. server publishing, 134
server publishing
configuring, 138–146
in enterprises, 241
vs. server proxies, 134
in upgrading, 82
Server Publishing Rules option, 140
Server Security Configuration Wizard, 66
server services deployment to clients, 324–327
servers
dial-in, 195–196, 196–197
mail, 139–142, 140–142, 504
multiple, 291–293, 292–293
NAT, 199, 199
triple-homed, 4
VPN, 197–198, 198
Servers and Arrays section
for access, 436
for firewall chaining, 171–172
for VPN, 217, 219, 226
Service field, 164
Service Location setting, 163
Service Pack 1 (SP1), 51
services
defined, 510
deployment to clients, 324–327
disabling, 81
in H.323 Gatekeeper, 163–164
monitoring, 406, 406
troubleshooting, 431
Services section, 406, 406
Services utility, 510
Session layer, 510
sessions
disconnecting, 407–408
monitoring, 406–408, 407
Set Account option, 167
Set As Active Entry option, 168
Set Predefined Options option, 456
Set Web Browsers To Use Automatic Configuration Script option, 337, 461
Setup Wizard
   for dial-in servers, 195
   for VPN, 197
share permissions, 510
shared folders, 511
Shared Folders utility, 511
SharePoint Portal Server (SPS)
   for clients, 326–327
   requirements for, 432–433
shares, 510
Sharing tab, 168, 169
shopping, filters for, 117–118
Show Terminal Window option, 452–453
Simple Mail Transport Protocol (SMTP)
   with alerts, 399, 402
   defined, 511
   for enterprises, 242
   ports for, 16, 18
simulations in MCSE exam, xxvii-xxix
Single Line Internet Protocol (SLIP) server, 452–453
single subnet installations, 327–328
site and content rules
   for access, 264–268, 265–266, 434, 438–440, 439–440
   in closed door method, 111
   defined, 511
   in Getting Started Wizard, 64–65, 65
   in open door method, 111, 114
   troubleshooting, 438
   for Web publishing, 448
Site And Content Rules option, 438
sites for arrays, 279
size
   of cache file, 55
   of ISA server, 41–44
SLIP (Single Line Internet Protocol) server, 452–453
Small Business Server (SBS) DNS Registration
   Wizard port, 19
smart hashing, 290
SMB (Server Message Blocks) port, 17
SMPs (symmetric multi-processors), 41
SMS package, 333
SMTP (Simple Mail Transport Protocol) with alerts, 399, 402
defined, 511
for enterprises, 242
ports for, 16, 18
snap-in tools, 511
SOCKS protocol
   defined, 511
   for enterprises, 242
   support for, 323
   in upgrading, 82
software-based firewalls, 14
Software Developer’s Kit (SDK)
   for add-ins, 7
   defined, 511
   for LAT, 431
software settings in firewall chaining, 171
SP1 (Service Pack 1), 51
Specific Computers option
   for bandwidth limiting, 270
   for protocol rules, 262
   for Web publishing rules, 127
Specific Users And Groups option
   for bandwidth limiting, 270
   for protocol rules, 262
   for Web publishing rules, 127
Specified Destination Set option
   for OWA, 145
   for site and content rules, 264–265
speed
   of cable modems, 50
   of Microsoft Proxy Server 2.0 vs. ISA, 26
   of processors, 41–42
spoofing, 244
SPS (SharePoint Portal Server)
   for clients, 326–327
   requirements for, 432–433
SPX (Sequenced Packet Exchange), 323
SQL (Structured Query Language) sessions
   port, 19
SQL Server, 381
SRV resource records, 157, 163
SSH (Secure Shell Remote Login Protocol) port, 16
SSL (Secure Sockets Layer)
   authentication in, 131–134, 133
   for mail server, 140
   port for, 18
   proxy server support for, 10
   redirecting requests in, 130–131
for site and content rules, 265
for Web publishing certificates, 132
for Web publishing rules, 128
with Web request listeners, 125
SSL Authentication option, 140
Standard edition, pricing for, 43
Start A Service icon, 406
Start Capture button, 469
start services for alerts, 399
Start The ISA Server Getting Started Wizard
option, 57
stateful inspection
defined, 511
in Microsoft Proxy Server 2.0 vs. ISA, 24
static IP routes, 209–210, 209–210
Static Route window, 209, 209
static routers, 200
Static Routes option, 209–210
Steelhead product, 193
Stop A Service icon, 406
Stop Capture button, 469
stop services for alerts, 399
streaming media filters, 242–243
StrictTimeWaitSeqCheck registry key, 377
String field, 457
strings for DHCP options, 457
Structured Query Language (SQL) sessions
port, 19
Study Guides, xxii–xxiii
subnet masks
defined, 511
duplicate, 330–331
for network load balancing, 285
subnets, 46, 46–47
for clients, 325
defined, 511
in installation, 56–57
SecureNAT client for, 316–318, 317
for VPN, 474
suffixes, domain name, 158, 158
Summary reports, 387, 389
superscopes
defined, 511
in DHCP, 443
Sygate manager port, 23
Symantec PCAnywhere port, 21
symmetric multi-processors (SMPs), 41
SYN attacks, 244
SYN packets, 511
Synchronization/Acknowledgment (SYN/ACK)packets, 243, 244
system hardening
defined, 511
levels in, 245
in Microsoft Proxy Server 2.0 vs. ISA, 24–25
System log, 511
system memory, 375
System Monitor, 368–376, 369, 373–375, 511
systems management product, 333

T

T.120 port, 19
T1 circuits
vs. cable modems, 50–51
processors for, 41
Task Manager, 512
Taskpad view
for alerts, 396, 396
for icons, 74, 74
TB (terabyte), 512
TCP (Transmission Control Protocol)
defined, 512
Firewall client support for, 442
packet filtering in, 247–252, 249–252
ports for
for IIS listeners, 129
for Web request listeners, 125
protocols and services for, 16–23
TCP/IP (Transmission Control Protocol/Internet Protocol)
defined, 512
ports for
defined, 512
for performance tuning, 377
in SecureNAT configuration, 327
TCP/IP Address dialog box, 286, 286
TCP/IP settings dialog box, 327
TCP Port field, 125
TcpTimedWaitDelay registry key, 377
Telnet port, 16
telnet utility, 466–467, 467
terabyte (TB), 512
testing, 146
TFTP (Trivial File Transfer Protocol)
Thawte company – unlimited connections for Web request listeners

defined, 16
Thawte company, 131
third-party organizations
for encryption, 211
for web-filtering software, 118
This Server option, 403
throttling, bandwidth
defined, 495
for dial-up connections, 167–168
Timbuktu port, 18–19
time to live (TTL)
in H.323 Gatekeeper, 159
in HTTP, 71
times for RRAS routers, 206–207, 207
Tools menu
Internet Options command
Advanced command, 450
for Web proxy client, 332
Options command, 150–151
Top Application Users information, 388, 390
Top Applications information, 388, 390
Top Destinations information, 388, 390
Top Users information, 387, 389
Top Web Sites information, 388, 390
Top Web Users information, 388–389
topology for clients, 325
Traffic And Utilization reports, 388, 390
Traffic information
in Summary reports, 387, 389
in Traffic And Utilization reports, 388, 390
Transmission Control Protocol (TCP)
defined, 512
Firewall client support for, 442
packet filtering in, 247–252, 249–252
protocols and services for, 16–23
Transmission Control Protocol/Internet Protocol (TCP/IP)
defined, 512
ports for
defined, 512
for performance tuning, 377
in SecureNAT configuration, 327
Transport layer, 512
transport protocols, 512
triple-homed servers, 4
Trivial File Transfer Protocol (TFTP)
defined, 512
port for, 16
troubleshooting
access problems, 433–434
outbound, 434–444, 436–440, 445
packet-based, 448–450
user-based, 445–448
autodetection, 454–463, 455–462
DHCP, 443–444, 445
dial-up connections, 451–454, 452, 454
exam essentials for, 478
installation, 84–85, 430–433
key terms in, 477
SecureNAT installation, 329–331
security and network usage
problems, 463
Netstat for, 464–465, 465–466
Network Monitor for, 467–472, 468, 470–471
Telnet for, 466–467, 467
setup, 84–85
summary, 476–477
VPN, 472–473
client-to-local connectivity, 474–476
local-to-remote connectivity, 473–474
TTL (time to live)
in H.323 Gatekeeper, 159
in HTTP, 71
tunnels, VPN, 218–226, 219, 222–224, 513
Two-Way Communication screen, 220
Typical Installation option, 54
TZ Persist Interval Threshold registry key, 377

U

UDP (User Datagram Protocol)
defined, 513
Firewall client support for, 442
protocols and services for, 16–23
UDP (User Datagram Protocol) bomb attacks, 244
ULP (User Location Protocol) port, 18
UNC (Universal Naming Convention), 513
Uniform Resource Locators (URLs), 512–513
uninterruptible power supplies (UPSs), 513
Universal Naming Convention (UNC), 513
Universal Serial Bus (USB), 513
unlimited connections for Web request listeners, 125
upgrading from Microsoft Proxy Server 2.0, 78–84, 80–81
UPSs (uninterruptible power supplies), 513
upstream servers, 71, 513
URL caching
  for arrays, 75
  installation of, 52
URLs (Uniform Resource Locators), 512–513
USB (Universal Serial Bus), 513
Use A Certificate To Authenticate To The SSL Web Server option, 131
Use A Gatekeeper To Place Calls option, 150
Use A Gateway To Call Telephones And Videoconferencing Systems option, 151
Use A Proxy Server option, 321, 333
Use A Server Certificate To Authenticate To Web Clients option, 124, 132
Use Array Policy Only option, 77
Use Automatic Configuration Script option, 333
Use Default Scheduling Priority option, 271
Use Dial-up Entry option, 171, 173
Use L2TP Over IPSec If Available option, 220
Use The Same Listener Configuration For All IP Addresses option, 123
Use This Account option, 171
Use This Enterprise Policy option, 77
Use This Filter section option, 436
user accounts for VPN, 221, 474
user-based access problems
e-mail server publishing, 445–447
  Web publishing, 447–448
user-based authentication, 442
User Datagram Protocol (UDP)
  defined, 513
  Firewall client support for, 442
  protocols and services for, 16–23
User Datagram Protocol (UDP) bomb attacks, 244
User Location Protocol (ULP) port, 18
users, interactive, 501
Users and Groups screen, 262, 262
Users node, 221

verifying network connectivity, 44–45, 44
Verisign company, 131, 211
version directive, 381
video and video conferencing
  bandwidth limiting for, 271
  H.323 Gatekeeper for, 147, 152, 154
  port for, 19
View menu
  Advanced command, 396
  for icons, 74
  Taskpad command, 396
virtual memory, 513
Virtual Private Network Server option, 197, 213
virtual private networks. See VPNs (virtual private networks)
Virtual University Enterprises (VUE), xxxix
virtual whiteboards, 147
VNC remote control port, 21–22
Vocaltec Internet Phone port, 19, 22–23
voice conferencing services port, 19
Voice over IP (VoIP) system, 155, 159
VPC files
counters of, 225
defined, 513
for VPN, 474
VPN connection option, 204
VPN pass-through, 218, 513
VPN servers, RRAS as, 197–198, 198
VPN tunnels, 218–226, 219, 222–224, 513
VPN Users group option, 475
VPNs (virtual private networks), 9–10, 10, 210–211
  bandwidth limiting for, 274–275
  configuring for RRAS, 213–216, 214–216
  configuring ISA for, 216–217
  clients, 217–218
    tunnels, 218–226, 219, 222–224
  defined, 513
  encryption for, 211–212, 224
  in enterprises, 245–247
  in Microsoft Proxy Server 2.0 vs. ISA, 24
  RRAS setup for, 475
  troubleshooting, 472–473
    client-to-local connectivity, 474–476
    local-to-remote connectivity, 473–474
VRML, bandwidth limiting for, 271
VUE (Virtual University Enterprises), xxxix

V
VDO Live streaming video port, 22
vendor-specific filters, 243
W

W3C extended log format, 381
w3svc service, 81
Web Browser Properties dialog box, 336–337, 336–338
Web browsers, 514
Web caching, 514
Web Filter condition, 404
Web Proxy Autodiscovery Protocol (WPAD) configuring
  within DHCP, 455–457, 455–457
  within DNS, 458–459, 458
defined, 514
for Firewall clients, 335
for Web proxy client, 334
Web proxy cache program port, 21
Web proxy client, 321–322, 322
  configuring, 331–334, 332–333
defined, 514
in firewall chaining, 171
Web publishing, 118–119
  certificates in, 131–134, 133
defined, 514
destination sets for, 120–122, 121–122
IIS as listener for, 129–130, 130
incoming Web request listeners for, 122–126, 123–126
preparatory work, 119–130, 121–126, 130
protocol redirection, 130–131
rules for, 126–129, 128, 145, 241
troubleshooting, 447–448
Web Publishing Rules node, 126
Web Usage report type, 388–390
WEBEXT log, 383
Webglimpse search engine port, 20
Weekends option
  for bandwidth limiting, 269
  in Getting Started Wizard, 61
for protocol rules, 261
for site and content rules, 114
weekly logs, 383
Welcome To The New Destination Wizard screen, 153
Welcome To The New Routing Rule Wizard screen, 155, 157
well-known ports, 15
whiteboards, 147

W3C extended log format – wizards

Windows 9x, 514
Windows 2000, xxi
Windows 2000 Advanced Server defined, 514
  ICS support in, 12
Windows 2000 Datacenter Server, 514
Windows 2000 Magazine, xl
Windows 2000 Professional, 514
Windows 2000 Server, 515
Windows 2000 Terminal Server port, 21
Windows Group, 475
Windows-Groups option, 223
Windows Internet Name Service (WINS) port, 16
Windows NT, 515
Windows NT Challenge/Response authentication, 125
Windows out-of-band attacks, 244–245
Windows XP exam, xx
WINS (Windows Internet Name Service) port, 16
WINS registration port, 17
Winsock proxy client, 322–323
wizards
  Active Directory Installation Wizard, 195
  Add Destination Wizard, 152–153, 154
  for alerts, 400
  Configure A Protocol Rule Wizard, 263
  Configure A Site And Content Rule Wizard, 264
  Create A Packet Filter Wizard, 252–257
  Demand Dial Interface Wizard, 203–205, 204–205
  Getting Started Wizard, 58–74, 59–74
  ISA VPN Server Wizard, 217–218
  Local VPN Wizard, 218–220, 219
  Mail Server Security Wizard, 140–142, 140–142
  New Alert Wizard, 403–405, 403–405
  New Bandwidth Rule Wizard, 268–273, 268–272
  New Protocol Rule Wizard, 115, 115,
    259–262, 259–262, 440–442, 440
  New Routing Rule Wizard
    in H.323 Gatekeeper, 157–161, 157–160
    for site and content rules, 265–268, 265–266

New Site and Content Rule Wizard, 114, 438–440, 439–440
New Web Publishing Rule Wizard, 126–128, 128
Protocol Rule Wizard, 263
Remote ISA VPN Wizard, 226
Remote VPN Wizard, 218
for server publishing, 135
Setup Wizard, 197
Work Hours option
for bandwidth limiting, 269
in Getting Started Wizard, 61
for protocol rules, 261
for site and content rules, 114
WPAD (Web Proxy Autodiscovery Protocol)
configuring
within DHCP, 455–457, 455–457
within DNS, 458–459, 458
defined, 514
for Firewall clients, 335
for Web proxy client, 334
WPAD entry, 335
wspcfg.ini file, 82–83
www.chauncey.com site, xx
www.cisco.com site, 155
www.iana.org site, 15
www.icsalabs.com site, 2
www.land-j.com site, xxxix
www.mcpmag.com site, xxxix–xl
www.microsoft.com site, xxxix, 148
www.openh323.org site, 147
www.prometric.com site, xxxix
www.smartfilter.com site, 7
www.surfcontrol.com site, 7
www.thawte.com site, 131
www.verisign.com site, 131
www.vue.com site, xxxix
www.windows2000mag.com site, xl
www.zonelabs.com site, 14

X
X.25 protocol, 165
Xingtech videoconferencing port, 19

Y
yearly logs, 383

Z
Zone Alarm firewall, 14