Contents

Promoting Partnership for Health ix
Foreword: Strike up the Band!
Kathryn Church with David Reville
The Comensus Writing Collective: Notes on Authorship xv
Notes on Language xviii
Introduction 1

Part I: The Context
1 Service User and Carer Involvement in Higher Education 7
2 The Social and Political Context 30
3 Beyond the Campus: Universities, Community Engagement and Social Enterprise 40
4 Research and Evaluation of Service Users’ and Carers’ Involvement in Health Professional Education 62
5 What Counts Cannot be Counted: Community Engagement as a Catalyst for Emotional Intelligence 85

Part II: Personal Experiences: The Case of Comensus
6 Setting up a Service User and Carer Engagement Project: Comensus 101
7 Climbing the Ladder of Involvement: A Manager’s Perspective 120
8 Stories of Engagement 134
9 Making Sense of Involvement in Comensus 163
10 Shedding Masks: Transitions in Mental Health and Education, a Personal View 174
Contents

Conclusions 182

References 188

Appendices

Appendix 1: Research and Evaluation Planning Worksheet 209
Appendix 2: Terms of Reference for Comensus Advisory Group 212
Appendix 3: Year One Issues and Solutions 213
Appendix 4: Terms of Reference for CIT 215
Appendix 5: COMENSUS: Action Plan 2009 219
Appendix 6: Year Three Sub-Groups of The Community Involvement Team 227
Appendix 7: Year 3 Issues and Solutions 229
Appendix 8: Protocol for the Development of Learning Resources Involving Service Users and/or Carers 231
Appendix 9: Service User/Carer/Public Consent Form 233

Index 237