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**EDITORS’ NOTES**  
*J. Bradley Cousins, Isabelle Bourgeois*  
1. Framing the Capacity to Do and Use Evaluation  
*J. Bradley Cousins, Swee C. Goh, Catherine J. Elliott, Isabelle Bourgeois*  
This introductory chapter focuses on evolving conceptions of evaluation capacity building through an in-depth discussion of evaluation use and organizational evaluation capacity. We present the guiding framework for our multiple case study and also identify implications for research and practice stemming from the framework.

2. Multiple Case Study Methods and Findings  
*J. Bradley Cousins, Isabelle Bourgeois, and Associates*  
This chapter presents the eight cases within which we studied organizational evaluation capacity. We first begin by presenting the purpose and rationale of our work, followed by the methods we used to collect and analyze case data. We then shift our attention to each of the individual cases:

- **Case 1. Dawson College**  
  *Catherine J. Elliott, J. Bradley Cousins, Swee C. Goh*

- **Case 2. Canadian Mental Health Association**  
  *Sarah Birnie, Tim Aubry*

- **Case 3. International Development Research Centre**  
  *Courtney Amo, J. Bradley Cousins*

- **Case 4. Canadian Cancer Society**  
  *Steve Montague, Anne Vezina, Sharon Campbell, Anna Engman*

- **Case 5. Canada Revenue Agency**  
  *Swee C. Goh, Catherine J. Elliott*

- **Case 6. Human Resources and Skills Development Canada**  
  *Isabelle Bourgeois, Robert E. Lahey*

- **Case 7. United Way of Greater Toronto (UWGT)**  
  *Jill Anne Chouinard, J. Bradley Cousins, Swee C. Goh*

- **Case 8. Ontario Trillium Foundation**  
  *Keiko Kuji-Shikatani, Catherine J. Elliott*
3. Cross-Case Analysis and Implications for Research, Theory, and Practice

J. Bradley Cousins, Isabelle Bourgeois

This chapter focuses on the cross-case analysis and presents the themes that have emerged from the multiple case study. More specifically, we include details on the characteristics of the organizations that took part in the study, and we then turn to a thematic analysis and discussion of key findings. In the spirit of continuing this work, we offer implications for research, theory, and practice to close the chapter.

4. Postscript: That Was Then, This Is Now

J. Bradley Cousins, Isabelle Bourgeois

We provide some concluding reflections about the sustainability of organizational capacity for evaluation arising from informal communications with some of our case organizations.