Contents

Preface vii
Acknowledgments xi
About the Author xiii

1. Overview and Introduction 1
2. Planning 19
3. Estimation 59
4. Planning for Verification and Validation 83
5. The Organizing Process 101
6. The Monitoring Process 114
7. The Control Process 126
8. Risk Management 141
9. Audits, Reviews, and Assessments 153
10. Multi-Projects 179
11. Managing Outsourced Development Work 194
12. Is a Heavyweight Process Required? 214
13. Retrospectives 232
Index 235
