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6. Do Financial Aid Policies Unintentionally Punish the Poor, and What Can We Do About It?

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7. Salt Lake Community College Veterans Services: A Model of Serving Veterans in Higher Education

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8. Undocumented Students at the Community College: Creating Institutional Capacity

Jessica I. Valenzuela, William Perez, Iliana Perez, Gloria Itzel Montiel, Gabriel Chaparro

This chapter introduces Institutional Undocu-Competence (IUC), an institutional capacity framework emerging from a critical analysis of cultural competence, aimed to inform community colleges’ efforts to better support the growing undocumented student population.


Lorenzo Baber, Randy Fletcher, Edmund Graham

This chapter outlines an institutional approach for improving conditions for Black men on campus through an illustrative example of the Together We Achieve program at Parkland College in Illinois.

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