Contents

ACKNOWLEDGMENTS ............................................. xi

PART ONE:
AMONG THE PEOPLE: HOW TO CONDUCT
QUALITATIVE RESEARCH ............................................. 1

CHAPTER 1
INTRODUCTION: GO TO THE PEOPLE .......................... 3
  A Note on the History of Qualitative Methods .............. 4
  Qualitative Methodology ........................................... 7
  Theory and Methodology .......................................... 11
  Notes ....................................................................... 28

CHAPTER 2
RESEARCH DESIGN AND PRE-FIELDWORK .................... 29
  Research Design ......................................................... 29
  Selecting Settings ....................................................... 32
  Obtaining Institutional Review Board Approval ............ 34
  Writing Proposals ....................................................... 40
  Access to Organizations .............................................. 44
  Access to Public and Quasi-Public Settings ................. 46
  Access to Private Settings ......................................... 47
  What Do You Tell Gatekeepers and Informants? ........... 49
  Collecting Data About Obtaining Access .................... 51
  Covert Research ....................................................... 51
Chapter 3
Participant Observation: In the Field

Entering the Field
Negotiating Your Role
Establishing Rapport
Participation
Key Informants
Difficult Field Relations
Forming Relationships
Field Tactics
Asking Questions
Learning the Language
Field Notes
Boundaries of a Study
Leaving the Field
Triangulation
Ethics in the Field

Chapter 4
In-Depth Interviewing

The Qualitative Interview
Types of Interview Studies
Choosing to Interview
Selecting Informants
Approaching Informants
Understanding the Interview in Context
Managing the Interview Situation
Getting People to Talk About What Is Important to Them
The Interview Guide
Probing
Cross-Checks
Relations With Informants
Recording Interviews
Group Interviews
The Interviewer’s Journal
Note

Chapter 5
Montage: Discovering Methods

Disrupting the “Commonsense World of Everyday Life”:
Harold Garfinkel

Contents
Qualitative Research as Autobiography ...................................... 140
Entering a World Without Words ........................................... 142
Personal Documents ........................................................... 144
Picturing Disability .............................................................. 146
Photography and Videotaping ................................................. 148
Official Records and Public Documents ................................. 151
Historical and Archival Research ........................................... 153
Notes .................................................................................... 159

Chapter 6
Working With Data: Data Analysis
in Qualitative Research ......................................................... 161
   Narratives: Descriptive and Theoretical Studies ................... 161
   Building Theory ................................................................... 163
   Working With Data ............................................................. 168
   Constructing Life Histories ............................................... 194

Part Two:
Writing Qualitative Research:
Selected Studies ................................................................. 197

Chapter 7
Writing and Publishing Qualitative Studies ............................ 199
   What You Should Tell Your Readers ................................. 200
   Some Tips on Writing ...................................................... 203
   Common Mistakes in Writing From Qualitative Data .......... 207
   Publishing Qualitative Studies ......................................... 210
   Selected Studies ............................................................... 213

Chapter 8
“You’re Not a Retard, You’re Just Wise”: Disability, Social
Identity, and Family Networks .............................................. 215
Steven J. Taylor

Chapter 9
Producing Family Time: Practices of Leisure Activity
Beyond the Home ............................................................... 247
Marjorie L. DeVault
Contents

Chapter 10
Ethnicity and Expertise: Racial-Ethnic Knowledge in Sociological Research ............................................... 267
Marjorie L. DeVault

Chapter 11
Citizen Portraits: Photos of People With Disabilities as Personal Keepsakes ............................................. 289
Robert Bogdan

Chapter 12
“They Asked for a Hard Job”: World War II Conscientious Objectors on the Front Lines ......................... 312
Steven J. Taylor

Closing Remarks .......................................................... 335

Appendix 1
Field Notes ............................................................... 338

Appendix 2
Interview Guide Template ............................................ 351
Peter Ibarra

References ................................................................. 354
Author Index ............................................................ 381
Subject Index ............................................................ 391