Index

Note to the Reader: Throughout this index **boldfaced** page numbers indicate primary discussions of a topic. *Italicized* page numbers indicate illustrations.

**Numbers**

1 to 1 NAT, 278
2WAY state in OSPF, 236–237
6to4 tunneling, 153–154, 153
10 Gbps over fiber and coax committee, 42
10Base-T standard, 42
10GBase-T standard, 43
100 Gbps Ethernet standard, 42
100Base-FX standard, 43
100Base-TX standard, 42
802.1q standard
interVLAN routing, 259–260, 259
VLANs, 106–107, 106
802.3ab committee, 42
802.3ae committee, 42
802.3an standard, 43
802.3u committee, 42
1000Base-CX standard, 43
1000Base-LX standard, 43
1000Base-SX standard, 43
1000Base-T standard, 43, 46, 46
1000Base-ZX standard, 43

**A**

ABRs (area border routers), 233, 245
access-class command, 336
access control lists (ACLs), 269–270, 322
configuring, 173, 272–274
Log option, 274–275
named, 273–274
standard, 270
switches, 71
telnet and SSH, 336
traffic filtering, 322–335, 326
troubleshooting, 345, 402–404
direction, 405
interface, 405
permitted networks, 404
statistics, 404
verifying, 274–275
access links for VLANs, 104
access-list command, 270, 324–325
access-list deny command
extended access lists, 271
interface configuration, 405
named access lists, 274
traffic filtering, 325–330
access-list permit command
interface configuration, 405
switches, 74
traffic filtering, 326, 330, 332
access mode for switch ports, 113
access ports for VLANs, 103–104, 103, 105
access rate for Frame Relay, 454
acknowledgment messages
connection-oriented sessions, 23
Transport layer, 25–26, 26
ACLs. See access control lists (ACLs)
active routers in HSRP, 293
ACTIVE status in Frame Relay, 461
active timers in HSRP, 293
active virtual forwarders (AVFs), 295–296
active virtual gateways (AVGs), 295–296
AD (administrative distance)
EIGRP, 250
routing information, 228–229
routing tables, 373
static routing, 207
address learning in CAM tables, 64–65, 64–65
address mask command, 190
Address Resolution Protocol (ARP)
cache, 36, 38–40
proxy ARP, 287–288, 288
addresses
IP. See IP addresses
MAC. See MAC addresses
adjacency in OSPF, 234–236, 236, 386–388, 387
administrative configurations for switches
banners, 77–79
descriptions, 86–87
hostnames, 77
passwords
encrypting, 84–86
setting, 79–84
administrative distance (AD)
EIGRP, 250
routing information, 228–229
routing tables, 373
static routing, 207
ADSL (asymmetrical DSL), 442
advertised distance/asymmetrical DSL, 442
advertised distance/subnet mask (AD/SM) in
EIGRP, 384
agents in SNMP, 12
Alert severity level, 298
all Is broadcasts, 140
all nodes addresses, 140
allowed VLANs on trunks, 114
alternate anonymous FTP, 11
anycasts, 152
Application layer
  ACL filtering, 328
  OSI model, 21
application-specific integrated circuits (ASICs), 30
applications overview, 9–10
  DHCP, 16–17, 17
  DNS, 14–15, 15
  FTP, 11–12, 11
  HTTP, 13, 13
  HTTPS, 13–14
  NTP, 14, 14
  SNTP, 12, 13
  SSH, 10–11, 11
  telnet, 10, 10
  TFTP, 12, 12
area border routers (ABRs), 233, 245
areas in OSPF, 233–234, 378–380, 379
ARP (Address Resolution Protocol)
  cache, 36, 38–40
  proxy ARP, 287–288, 288
  arp command, 36, 40, 360
AS (autonomous system) number in EIGRP, 247, 388
AS external link advertisements, 246
ASBRs (autonomous system boundary routers), 233
ASICs (application-specific integrated circuits), 30
asymmetrical DSL (ADSL), 442
asynchronous serial for PPP, 446
ATTEMPT state in OSPF, 237
authentication
  external, 315–316
  PPP, 409, 446–449, 448
auto negotiation, 116–118
auto summary in EIGRP, 251
autoconfiguration in IPv6, 159–160, 159–160
autodetect mechanism, 60
autonomous system (AS) number in EIGRP, 247, 388
autonomous system boundary routers (ASBRs), 233
auxiliary passwords, 82, 180
AVFs (active virtual forwarders), 295–296
AVGs (active virtual gateways), 295–296

B
backup designated routers (BDRs), 234, 245
backup ports in spanning tree, 131
backups
  IOS files, 218
  licenses, 225
bandwidth
  EIGRP, 390
  Frame Relay, 453–456, 455
  serial interface, 194
bandwidth command, 194
banner command, 77–78, 175
banner login command, 78–79
banner motd command, 78, 175–176
banners
  passwords, 177–180
  routers, 175–176
  switches, 77–79
baselines in SNMP, 12
BDRs (backup designated routers), 234, 245
begin ip access command, 332
binary IP addresses, 137
binding in reference models, 18
bits in IP, 136
blocked ports in spanning tree, 131, 370
Blocking port state, 370
boot command, 212
boot field in configuration register, 210
boot image in configuration register, 210
boot preferences
  boot system commands, 211–213
  configuration register, 209–211
  password recovery, 213–215
boot process for routers, 169–170
boot system command, 212–213
boot system flash command, 220
Bootstrap Protocol (BootP), 16–17, 17
BPDU (Bridge Protocol Data Unit), 130
bridge IDs for spanning tree, 130
bridge port roles, 130–131
Bridge Protocol Data Unit (BPDUs), 130
bridges, 6
  Data Link layer, 30–31, 30
  root, 368
    description, 368
    election, 124–129
  spanning tree, 130
  vs. switches, 7
  transparent, 31
broadcasts and broadcast domains, 4–5
  flat networks, 100
  Frame Relay, 464
  IP addresses, 137, 140, 143
  IPv4, 152
  OSPF, 235, 380
  switches, 63–64, 63
  VLANs, 102–103
  VPNs, 443
bytes in IP, 136

C
cable
  crossover, 44–46, 45
  Ethernet, 43–49, 44–48
  fiber-optic, 49–50, 49–50
  rolled, 46–49, 47–48
  straight-through, 44
  WANs, 442
cache, ARP, 36, 38–40
call setup in Transport layer, 22
CAM (content addressable memory) – debug ppp authentication command

connection-oriented communication, 22–23, 23
connection in interVLAN routing, 393–398, 393
console passwords, 80–81, 173, 178–179
content addressable memory (CAM) filter tables, 64–67, 64–67
verifying, 363
copy flash tftp command, 216, 218
copy running-config startup-config command, 215
copy start run command, 215
copy startup-config running-config command, 215
copy tftp flash command, 219
core in fiber-optic cable, 49, 49
cost savings of VPNs, 443
CRC (cyclic redundancy check), 37, 37, 39, 425
Critical severity level, 298
crossover cable, 44–46, 45
crypto key generate command, 181, 312
CSMA/CD (Carrier Sense Multiple Access with Collision Detection), 57–59, 58
CSU/DSU (channel service unit/data service unit), 31
Ctrl+Break key, 214
cyclic redundancy check (CRC), 37, 37, 39, 425

data communication equipment (DCE) devices
Frame Relay, 461
Physical layer, 31
router interfaces, 203–204, 204
serial interfaces, 192, 192
WANs, 406
data flow predictions between hosts, 33–35
IP routing process, 35–40, 35, 37
router internal process, 40–41
data frames in Data Link layer, 28
Data Link Connection Identifiers (DLCIs), 413, 455–456, 455, 462
Data Link layer, 28–31, 29–30, 423
Data package, 221
data packets in Network layer, 27
data terminal equipment (DTE) devices
Frame Relay, 461
Physical layer, 31
router interfaces, 203–204, 204
serial interfaces, 192, 192
WANs, 406
DCE. See data communication equipment (DCE) devices
dead timers in OSPF, 378
debug command, 91–92
debug eigrp packet command, 247
debug frame-relay lmi command, 414, 462–463
debug ip eigrp notification command, 247
debug ip icmp command, 92
debug ip nat command, 283
debug ppp authentication command, 409, 449
debugging

  EIGRP, 247
  NAT, 283
  PPP authentication, 409, 449
  switches, 91–93

Debugging severity level, 298
dedicated WAN lines, 406, 406
default boot filename in configuration register, 210
default-router command, 268
default routers in DHCP, 267–268
default routes, 207–208, 227
default variables in network verification, 419
DELETED status in Frame Relay, 461
description command, 86–87, 184–185
descriptions
  routers, 184–185
  switches, 86–87
  syslog events, 297
designated ports in spanning tree, 131
designated routers (DRs) in OSPF, 234, 245
device security
  ACL traffic filtering, 322–335, 326
  external authentication, 315–316
  external switch ports, 317–322, 318
  passwords, 309–310
  physical, 314
  service passwords, 314–315
  SSH, 311–313
telnet, 311
  transport feature, 311
  VTYs, 313–314

DHCP. See Dynamic Host Configuration Protocol (DHCP)
diagnostic address, 358
dial-up for PPP, 446
Diffusing Update Algorithm (DUAL), 251–252
digital subscriber (DS) line, 442
Dijkstra algorithm, 231
direction in ACLs, 405
disable command, 69, 171
Disabled port state, 370
disabling
  debugging, 92
  interfaces, 189
  login banners, 78, 176
  ports, 32
  syslog features, 298–299
  technology package, 225
telnet, 311
  trunking, 114
distance-vector protocols, 228
DLCIs (Data Link Connection Identifiers), 413, 455–456, 453, 462
DNS (Domain Name Service)
  overview, 14–15, 15
  server addresses, 267
  troubleshooting, 360
dns-server command, 268
do show interface command, 112, 190
do show ip route command, 207
do show port-security command, 317–319
do show run command, 188
do show version command, 211
dollar signs ($) in scrolling, 74
Domain Name Service (DNS)
  overview, 14–15, 15
  server addresses, 267
  troubleshooting, 360
dotted-decimal IP addresses, 137
DOWN state in OSPF, 236–237
dropped packets, 425
DRs (designated routers) in OSPF, 234, 245
dSL (digital subscriber line), 442
DTE. See data terminal equipment (DTE) devices
DTP (Dynamic Trunk Protocol)
  interVLAN routing, 256
  VLANs, 109–110, 113, 116
DUAL (Diffusing Update Algorithm), 251–252
dual stacking (ISATAP), 152–153
duplex
  Ethernet, 59–61, 59–60
  settings, 188, 349–350
duplex command, 350
duplex full command, 188
dynamic auto mode for switch ports, 113
dynamic desirable mode for switch ports, 113
Dynamic Host Configuration Protocol (DHCP), 16–17, 17
  configuring, 267–268
  conflicts, 17
  interface configuration, 268
  lease time, 269
  options, 268, 268
dynamic NAT configuration, 281
dynamic routing
  description, 34, 166–167
  vs. static, 227–228
Dynamic Trunk Protocol (DTP)
  interVLAN routing, 256
  VLANs, 109–110, 113, 116

E

editing
  ACLs, 270
  switches, 72–76
  efficient resource utilization in HSRP, 295
EIGRP. See Enhanced Interior Gateway Routing Protocol (EIGRP)
elections, root bridge, 124–129
Electronic Industries Alliance,
  Telecommunications Industry Association (EIA/TIA), 42
Emergency severity level, 298
enable command
passwords, 79, 177, 309
privileged mode, 171
switches, 69
enable password command, 79, 177, 310
enable secret command, 79, 177, 186, 215, 309–310
enable secret vs. enable passwords, 309–310
enabling
interface, 189–190
passwords, 79–80, 177–178, 309–310
routing, 371–372
encapsulation
Frame Relay, 414, 454
HDLC, 444–445, 445
interVLAN routing, 258–259, 398–399
mismatched, 449–450, 450
PPP, 407–410, 407–408
trunks, 366–367
WAN, 440
encapsulation command
interVLAN routing, 258
WANs, 407, 440
encapsulation frame-relay command, 414, 454, 458, 463
encapsulation ppp command, 446
encrypting passwords, 84–86, 182–184
encryption keys in SSH, 181, 311–312
Enhanced Interior Gateway Routing Protocol (EIGRP)
auto summary, 251
configuring, 246–247
feasible distance, 249–250
load balancing, 252–253
metric composition, 250–251
passive interface, 253
path selection, 251–252
router IDs, 251
troubleshooting
AS number, 388
load balancing, 389–390
neighbor adjacencies, 386–388, 387
overview, 381–386
split horizon, 391, 392
verifying, 248–250
equal-cost load balancing, 252
er disabled mode, 320–321
Error severity level, 298
Ether-Type field, 37, 40
EtherChannel
overview, 98–99, 99
troubleshooting, 431–433
Ethernet networks, 57
cabling, 43–49, 44–48
CSMA/CD, 57–59, 58
duplex, 59–61, 59–60
EUI-64 addresses, 157–159, 158
evaluation licenses, 222–223
EXCHANGE state in OSPF, 237
excluded addresses in DHCP, 267, 269
exec banners, 78, 176
exec-timeout command, 81
exec-timeout 0 0 command, 179
exit command for help screens, 178
EXSTART state in OSPF, 237
extended access lists, 271, 323, 327–330
extended ping command, 196
external authentication methods, 315–316
extranet VPNs, 443
F
Fast Ethernet (802.3u) committee, 42
fast switching, 41, 168
FCS (Frame Check Sequence) field, 37, 37, 39, 425
feasibility condition in EIGRP, 250
feasible distance (FD) in EIGRP, 249–250, 390
feasible successor (FS) in EIGRP, 250
FHRP (first-hop redundancy protocols), 287–288, 287–288
GLBP, 293–296, 294
HSRP, 289–293, 290–292
VRRP, 289
fiber-optic cable, 49–50, 49–50
File Transfer Protocol (FTP), 11–12, 11
filter tables in Data Link layer, 30
filtering
by ACLs, 322–335, 326
by switches, 66–67, 66–67
first-hop redundancy protocols (FHRP), 287–288, 287–288
GLBP, 293–296, 294
HSRP, 289–293, 290–292
VRRP, 289
flash memory
configuration register, 209
TFTP, 218–220
verifying, 216–217
flat networks, 100, 100
flow control in Transport layer, 23–24, 24
forward/filter switch decisions, 66–67, 66–67
Forwarding port state, 370
forwarding ports in spanning tree, 131
FQDNs (fully qualified domain names), 15
Frame Check Sequence (FCS) field, 37, 37, 39, 425
Frame Relay, 411
bandwidth, 453–456, 455
DLCI, 455–456, 455
equipment, 411, 454
encapsulation, 414, 454
implementation, 456
LMI, 411–413, 455–456
monitoring, 459–463
PVCs, 412
single interface configuration, 456–457
subinterfaces, 457–459, 457
troubleshooting, 463–466, 463–465
virtual circuits, 454
WANs, 442, 452–453, 453
frame-relay interface-dlci command, 417, 455, 458, 465
frame-relay map command, 464
frame-relay map ip command, 415
frames
filtering by switches, 66
tagging in VLANs, 104–105, 105
troubleshooting, 425–426
FS (feasible successors) in EIGRP, 250
FTP (File Transfer Protocol), 11–12, 11
full-duplex Ethernet, 59–61, 59–60
FULL state in OSPF, 236, 238
fully qualified domain names (FQDNs), 15

G

Gateway Load Balancing Protocol (GLBP), 293–296, 294
GET messages, 302, 302
giant frames, 425
Gigabit Ethernet on category 5 (802.3ab) committee, 42
GLBP (Gateway Load Balancing Protocol), 293–296, 294
global addressing in LMI, 456
global configuration mode, 172
routers, 174
switches, 70
global unicast addresses, 156, 156
go indicator in Transport layer, 24
gratuitous ARP, 17
group roles in HSRP, 293

H

half-duplex Ethernet, 59–61, 59–60
HDLC frame format, 444, 444
Hello protocol in OSPF, 234, 236, 236
hello timers
HSRP, 292, 292
OSPF, 378
help features for switches, 72–76
hexadecimal IP addresses, 137
HFC (hybrid fiber-coaxial) networks, 442
hierarchical IP addressing, 137–142, 138
high availability, 287–288, 287–288
GLBP, 293–296, 294
HSRP, 289–293, 290–292
VRRP, 289
history size, 76
hold timers in HSRP, 292–293
hop counts, 228
hop routing, 229
host addresses in IP, 138, 138
hostname command
PPP authentication, 446
routers, 174
SSH, 181
switches, 77
hostnames
DNS, 14–15, 15
routers, 174
switches, 77
hosts
configuration troubleshooting, 358–361, 358, 361
data flow predictions between, 33–41, 34–35, 37
Hot Standby Router Protocol (HSRP), 289–293, 290–292
HTTP (Hypertext Transfer Protocol), 13, 13
HTTPS (Hypertext Transfer Protocol Secure), 13–14
hubs
description, 2, 2
Physical layer, 32, 32
hybrid fiber-coaxial (HFC) networks, 442
Hypertext Transfer Protocol (HTTP), 13, 13
Hypertext Transfer Protocol Secure (HTTPS), 13–14

I

IARP (Inverse ARP) for Frame Relay, 413, 455, 462
ICMP (Internet Control Message Protocol), 35–36
identification methods in VLAN, 105–107, 106
IDs
bridges, 130
OIDs, 302–303
PVIDs, 105, 400
router
EIGRP, 251
OSPF, 155, 233, 244–245, 244
IEEE 802.1q standard
interVLAN routing, 259–260, 259
VLANs, 106–107, 106
IEEE 802.3 standard, 42
IEEE 802.3ab standard, 43
IEEE 802.3u standards, 42–43
IEEE 802.3z standards, 43
images
IOS files, 215–216, 216
universal, 221
implicit denies, 275
INACTIVE status in Frame Relay, 461
inbound access lists, 272, 323
Information severity level, 298
INIT state in OSPF, 237
input errors
  - duplex issues, 350
  - frames, 426
  - input queues in duplex issues, 350
Integrated Services Digital Network (ISDN)
  - description, 442
  - for PPP, 446
Inter-Switch Link (ISL)
  - interVLAN routing, 259
  - tagging information in, 117, 365
  - VLANs, 106
interface command, 70–71, 172–173
interface configuration mode
  - EIGRP, 247
  - routers, 173
  - switches, 71
interface-dlci command, 417
interface fastethernet command, 71, 189
interface gigabitethernet command, 187–188
interface port-channel command, 99
interface range command
  - switches, 257–258, 317–318
  - trunks, 112, 366
interface serial command
  - Frame Relay, 465
  - routers, 188–189
interface switchport command, 257
interface tunnel command, 153–154
interfaces
  - DHCP configuration, 268
  - enabling, 189–190
  - IP addresses on, 190–191
  - layer 1 problems, 420–429, 428
  - Network layer, 27
  - routers, 186–189
  - serial interface commands, 192–194, 192–193
  - troubleshooting, 201
  - verifying, 202–205, 204
Internet Control Message Protocol (ICMP), 35–36
Internet Protocol (IP). See also IP addresses
  - routing process, 35–40, 35, 37
  - routing tables, 230
  - terminology, 136–137
interfaces
  - description, 2–3, 2
  - routers, 5
interrupting router boot sequence, 214
interVLAN routing (IVR), 259, 400
  - configuring, 254–255, 254–255
  - encapsulation, 258–259, 398–399
  - IEEE 802.1q, 259–260, 259
  - ISL, 259
  - native VLANs, 400
  - subinterfaces, 258
  - troubleshooting, 393
    - connectivity, 393–398, 393
    - port mode trunk status, 400–402, 401
    - subnets, 399–400, 399–400
upstream routing, 258
  - verifying, 255–258
Intra-Site Automatic Tunnel Addressing Protocol (ISATAP), 152–153
Inverse ARP (IARP) for Frame Relay, 413, 455, 462
IOS CLI (command-line interface)
  - entering, 69, 171
  - flash memory, 216–217
  - images, 215–216, 216
  - restoring and upgrading, 218–220
IP (Internet Protocol). See also IP addresses
  - routing process, 35–40, 35, 37
  - routing tables, 230
  - terminology, 136–137
  - ip access-group command, 327, 330, 332, 405
  - ip access-list command, 273, 331
  - ip access-list extended command, 333
  - ip access-list permit any command, 273
  - ip access-list standard command, 71, 173, 274, 331
  - ip address command
    - Frame Relay, 417
    - interface configuration, 190
    - VLANs, 364
IP addresses
  - conflicts, 17
  - DHCP, 16–17, 17
  - DNS resolution, 14–15, 15
  - hierarchical scheme, 137–142, 138
  - HSRP, 290
  - on interface, 190–191
IPv4 addresses
  - IPv6 with, 150–156, 153, 155
  - scheme identification, 145–150, 146–147, 149–151
  - types, 143
IPv6 addresses, 156
  - autoconfiguration, 159–160, 159–160
  - EUI-64, 157–159, 158
  - global unicast, 156, 156
  - with IPv4, 150–156, 153, 155
  - local, 157, 157
  - multicast, 157
  - routing, 154–155, 155
  - scheme identification, 143–144, 144
  - shortened expression, 144–145
  - mismatched, 410–411, 410, 451–452, 451
  - private, 142
  - troubleshooting, 358–361, 358, 361
VLANs, 364
IP Base licensing, 221
IP data networks operation, 1
applications. See applications overview component requirements, 7–9, 8
connections, 42–43
Ethernet cabling, 43–49, 44–48
fiber optic cabling, 49–50, 49–50
data flow predictions, 33–35
IP routing process, 35–40, 35, 37
router internal process, 40–41
devices, 3–6, 4–5
overview, 2–3, 2
reference models
advantages, 19
layered approach, 18
OSI. See Open Systems Interconnection (OSI) reference model
ip default-gateway command, 364
ip dhcp excluded-address command, 267
ip dhcp pool command, 267
ip domain-name command, 83, 181
ip helper-address command, 268
ip nat inside source command, 280–281
ip nat outside source command, 281–282
ip nat pool command, 281
ip nat pool globalnet command, 282
ip ospf network command, 415
ip route command, 206–207, 227–228
ip routing command, 260
IP routing technologies. See routing
IP services, 265–266
ACLs. See access control lists (ACLs)
DHCP, 267–269, 268
high availability, 287–288, 287–288
GLBP, 293–296, 294
HSRP, 289–293, 290–292
VRRP, 289
NAT. See Network Address Translation (NAT)
SNMP v2 and v3, 301–303, 302–303
syslog, 296–300, 300
ip ssh version command, 83, 181, 312
ipconfig command, 345, 348–349
ipconfig/all command, 360
ipv6 address command, 153
ipv6 ospf command, 156
ipv6 router ospf command, 155, 244
ipv6 unicast-routing command, 152
ISATAP (Intra-Site Automatic Tunnel Addressing Protocol), 152–153
ISDN (Integrated Services Digital Network)
description, 442
for PPP, 446
ISL (Inter-Switch Link)
terVLAN routing, 259
tagging information in, 117, 365
VLANs, 106
IVR. See interVLAN routing (IVR)

K
keepalives in LMI, 456

L
LACP (Link Aggregation Control Protocol), 98–99, 432
LANs. See local area networks (LANs)
last-resort parameter for passwords, 177, 310, 316
late collisions, 425
layer 1 problems
framing, 425–426
interface verification, 420–429, 428
network verification, 418–420
Layer 2 broadcasts, 143
layered approach in reference models, 18
leaking, VLAN, 400
Learning port state, 370
lease command in DHCP, 268–269
lease time in DHCP, 269
leased WAN lines, 406, 406
license boot module command, 223, 225–226
license clear command, 226
license install command, 222, 225–226
license save command, 225
licensing routers, 220–226
line command, 173
passwords, 178
switches, 71
user-mode passwords, 80
line aux command, 82, 180
line console command, 80
routers, 173, 178–179
switches, 71
line vty command
SSH, 312
telnet, 81–83, 179–181, 313–314
Link Aggregation Control Protocol (LACP), 98–99, 432
link local addresses, 157, 157
Link State Acknowledgement (LSAck) packets, 238
link-state databases (LSDBs), 236
link-state protocols, 228
Link State Request (LSR) packets, 238
Link State Update (LSU) packets, 238
links
OSPF, 233
PPP, 447–449, 447–448
trunck, 104, 105
Listening port state, 370
LLC (Logical Link Control) layer, 30
LMI (Local Management Interface), 411–413, 435–456
load balancing, 252–253, 389–390
load sharing in HSRP, 295
LOADING state in OSPF – native VLANs

LOADING state in OSPF, 238
local area networks (LANs), 2, 2, 7–9, 8, 55–56
   Ethernet networks, 57–61, 58–60
   IOS modes, 69–70
   switching technologies. See switches and switching technologies
local broadcasts, 140
Local Management Interface (LMI), 411–413, 455–456
localhost addresses, 143
Log option for ACLs, 272, 274–275
logging command, 298–299
logging buffered command, 299
logging console command, 299
logging host command, 285
logging synchronous command, 81, 179
logging trap command, 300
Logical Link Control (LLC) layer, 30
logical separation between hosts, 102, 102
login banners, 78–79, 176
login command, 81, 178
logout command
   privileged mode, 171
   switches, 69
logs
   ACLs, 272, 274–275
   syslog, 296–300, 300
long lines, scrolling, 74
longest match rule, 34, 167
loopback addresses
   description, 143
   in troubleshooting, 358
   verifying, 346
loopback interfaces in OSPF, 244
lower layers in OSI Reference Model, 20, 20
LSAck (Link State Acknowledgement) packets, 238
LSAs (Link-State Advertisements) packets, 234
states, 238
types, 245–246
LSDBs (link-state databases), 236
LSR (Link State Request) packets, 238
LSU (Link State Update) packets, 238
tables, 65, 65
VLANs, 364
major commands for switches, 71
management information base (MIB), 301–303, 303
MANs (metropolitan area networks), 441
maps in Frame Relay, 413, 462–463, 463
masks
   DHCP, 267
   subnet, 146
   VLSMs, 145–148, 146–147, 149–151
maximum-paths command, 252
maximum transmission units (MTUs), 380
Media Access Control (MAC) layer, 29–30
message of the day (MOTD) banners, 78, 175–176
metric maximum-hops command, 252
metrics
   EIGRP, 250–251
   Network layer, 28
   routing, 229
Metro Ethernet, 441
metropolitan area networks (MANs), 441
MIB (management information base), 301–303, 303
Mills, David, 14
mismatched IP addresses, 410–411, 410, 451–452, 451
mismatched WAN encapsulations, 409–410, 449–450, 450
modes
   IOS, 69–70
   routers, 171–172
   spanning tree, 370
   violation, 319–320
monitoring Frame Relay, 459–463
MOTD (message of the day) banners, 78, 175–176
MPLS (MultiProtocol Label Switching), 441
MTUs (maximum transmission units), 380
multi-access (broadcast) OSPF networks, 235, 380
multi-area OSPF networks, 238, 379–380
multi-casts
   IPv6, 143, 157
   LMI, 456
multimode fiber-optic cable, 49–50, 50
multiple virtual routers in HSRP, 50
multiplexing, session, 26
Multipoint in Frame Relay, 458
MultiProtocol Label Switching (MPLS), 441

M

MAC (Media Access Control) layer, 29–30
MAC addresses
   HSRP, 290–292
   interVLAN routing, 394–397
   IPv6, 157–159, 158
   limitations, 319
   proxy ARP, 287–288
   root bridge election, 124
   static, 318–319
   switch ports, 318
   working with, 273–274, 331–332
N

named access lists, 271
   description, 271, 323
   switches, 71
   working with, 273–274, 331–332
NAT. See Network Address Translation (NAT)
native VLANs, 321, 400
NBMA (nonbroadcast multi-access) networks
Frame Relay, 411, 415, 464
OSPF, 235, 380
neighbor adjacencies
EIGRP, 386–388, 387
OSPF, 233–236, 236, 378
neighborhood databases, 234
NetFlow data, 355–357, 429–431
Network Address Translation (NAT), 142, 154
1 to 1, 278
one-way, 279, 279
overloading, 278
PAT configuration, 282
pools, 277
purpose, 276–277, 277
source addressing, 278–279, 278
static, 277
verifying, 282–283
network addresses
IP, 137–140
Network layer, 27
network command
DHCP, 267
EIGRP, 247
OSPF, 238–239
network device security. See device security
network interface cards (NICs), 359
Network layer, 26–28, 27–28
network link advertisements (NLAs), 245
network management stations (NMSs), 301
network segmentation, 3, 103–104, 103
networks
DHCP, 267
layer 1 verification problems, 418–420
OSPF types, 380
status verification, 89–94
next hop routing, 206, 229
nibbles, 209
NICs (network interface cards), 359
NLAs (network link advertisements), 245
NMSs (network management stations), 301
no access-list command, 354
no bandwidth command, 390
no debug all command, 92
no encapsulation command, 410, 450
no ip route command, 352
no license boot module command, 225–226
no logging buffered command, 299
no logging console command, 299
no login command, 82, 180, 314
no service password-encryption command, 86
no service timestamps command, 300
no shutdown command
interfaces, 189–190
layer 1, 426
switch ports, 321
no switchport trunk command, 115
node addresses in IP, 138
non-designated ports, 131
non-root bridges, 130
nonbroadcast multi-access (NBMA) networks
Frame Relay, 411, 415
OSPF, 235, 380
nonegotiate mode for switch ports, 113
nonvolatile RAM (NVRAM)
configuration, 209–210, 215
passwords, 213
startup-config file, 68, 170
not ready indicator in Transport layer, 24
Notification severity level, 298
ntp master command, 286
ntp server command, 285
number sequences, 187
numbered access lists, 271
NVRAM (nonvolatile RAM)
configuration, 209–210, 215
passwords, 213
startup-config file, 68, 170

0
octets, 136
OIDs (Organizational IDs), 302–303
one way NAT, 279, 279
Open Shortest Path First (OSPF), 231
Frame Relay, 464, 465
multi-area, 238
neighbor adjacencies, 235–236, 236
overview, 231–235, 233
passive interface, 245
router IDs, 244–245, 244
single areas, 235
states, 236–238, 236–237
troubleshooting, 374–378
areas, 378–380, 379
hello and dead timers, 378
maximum transmission units, 380
neighbor adjacencies, 378
network types, 380
OSPF (Open Shortest Path First) v2
configuring, 238–239
verifying, 239–243
OSPF (Open Shortest Path First) v3
configuring, 243–244
IP routing, 155–156
Open Systems Interconnection (OSI) reference model, 19–21, 19–21
Application layer, 21
Data Link layer, 28–31, 29–30
Network layer, 26–28, 27–28
Physical layer, 31–32, 32
Presentation layer, 21–22
Organizational IDs (OIDs) – priority

Session layer, 22
Transport layer, 22–26, 23–26
Organizational IDs (OIDs), 302–303
outbound access lists, 272, 323
output errors
duplex issues, 350
frames, 426
output queues in duplex issues, 350
overloading NAT, 278–279

Ping command
common network problems, 346–347
interVLAN routing, 398
IP addresses, 358–360
network verification, 418–419
routers, 195–196
static routing, 208
switches, 89–90
TFTP servers, 218
pipe operator (|), 191–192
plain old telephone service (POTS), 442
point-to-multipoint networks, 235, 380
point-to-point networks
Frame Relay, 458
OSPF, 235, 380
Point-to-Point Protocol (PPP)
authentication, 446–449
configuring, 446
capsulation, 407–410
mismatched encapsulations, 449–450
mismatched IP addresses, 451–452
router connections, 446–452
serial links, 447–449
Point-to-Point Protocol over Ethernet (PPPoE), 467–468
point-to-point WAN lines, 406, 406
pools, NAT, 277
Port Address Translation (PAT), 276
configuring, 282
purpose, 278
Port Aggregation Protocol (PAgP), 98–99, 432
port channeling, 99, 432
port costs in spanning tree, 130
port mode trunk status, 400–402
port VLAN IDs (PVIDs), 105, 400
ports
spanning tree, 130–131
states, 370
switch. See switch ports
VLANs, 103–104, 103, 105, 363–364
positive acknowledgment with retransmission technique, 25
POTS (plain old telephone service), 442
power-on self-test (POST), 170
PPP. See Point-to-Point Protocol (PPP)
ppp authentication chap command, 450
ppp authentication chap pap command, 447
PPPoE (Point-to-Point Protocol over Ethernet), 467–468
preemption in HSRP, 295
prefix length in routing tables, 363
Presentation layer in OSI model, 21–22
priority
OSPF, 378
spanning tree, 369
private IP addresses, 142
privileged exec mode
entering, 171, 214
routers, 174
switches, 69
processes
showing, 93
switching, 41, 168
product authorization key (PAK), 221
protect mode for switch ports, 320
Proxy ARP, 287–288, 288
PVCs (permanent virtual circuits), 412, 454
PVIDs (port VLAN IDs), 105, 400
PVSTP+ (Per-VLAN Spanning Tree Protocol+)
configuring and verifying, 118–124, 119
operations, 97–98, 97–98
Q
quality of service (QoS), 28
question marks (?) for help, 72
R
RA (router advertisement) messages, 159–160
random access memory (RAM), configuration
in, 215
Rapid PVST+ protocol, 94–95
Rapid Spanning Tree Protocol (RSTP), 94–97, 96
ready indicator in Transport layer, 24
recovery
err disable, 321
passwords, 213–215
reference models
advantages, 19
layered approach, 18
OSI. See Open Systems Interconnection (OSI)
reference model
register, configuration. See configuration
register
registered jack (RJ) connectors, 42, 47–48, 48
reliable networking, 22–23
reloading router, 214–215
remote access VPNs, 443
repeaters, 32
reported/advertised distance (AD) metric, 250
reserved IP addresses, 140–141, 267
reset command, 214
resetting configuration register, 215
restoring IOS files, 218–220
restrict mode for switch ports, 320
Retransmission Time Out (RTO) field, 382
RFC 1918 (private IP addresses), 142
RIDs (router IDs)
EIGRP, 251
OSPF, 155, 233, 244–245, 244, 378
Right-To-Use (RTU) licensing, 220, 222–223
RIP (Routing Information Protocol)
distance vectors, 228
hop counts, 28, 194
vs. OSPF, 231–232
subnet information, 146–147
RJ (registered jack) connectors, 42, 47–48, 48
RLAs (router link advertisements), 245
ROAS (router on a stick). See interVLAN
routing (IVR)
routes in HSRP, 293
rolled cable, 46–49, 47–48
ROM monitor mode, 210
root bridges
description, 368
election, 124–129
spanning tree, 130
root ports, 130
root switches, 368–369, 368
route print command, 345–346
route update packets, 27
router advertisement (RA) messages, 159–160
router boot sequence, interrupting, 214
router configuration mode in EIGRP, 247
router eigrp command, 247, 252–253, 389
router-id command, 155, 238
router IDs (RIDs)
EIGRP, 251
OSPF, 155, 233, 244–245, 244, 378
router link advertisements (RLAs), 245
router on a stick (ROAS). See interVLAN
routing (IVR)
router ospf command, 235, 238–239
router rip command, 71, 173, 230
router solicitation (RS) requests, 159
routers. See also switches and switching
technologies
boot process, 169–170
configuring
banners, 175–176
CLI, 172–174
descriptions, 184–185
interface configuration, 186–189
interface enabling, 189–190
IOS setup commands, 174–180
IOS testing commands, 195–197
IP addresses, 190–191
modes, 171–172
password encryption, 182–184
password setting, 177–180
pipes, 191–192
serial interface commands, 192–194, 192–193
SSH, 180–182
terms, 174
troubleshooting, 201
verifying, 197–205, 204
description, 4–5, 5
hostnames, 174
internal process, 40–41
licensing, 220–226
lookup process, 169
LSAs, 245–246
PPP connections between, 446–452, 447–448, 450–451
reloading, 214–215
routing, 163–165
administrative distance, 228–229
concepts, 166–168, 167
configuration register. See configuration register
default, 207–208
description, 33
EIGRP. See Enhanced Interior Gateway Routing Protocol (EIGRP)
interVLAN. See interVLAN routing (IVR)
IOS images, 215–220, 216
IPv6, 154–155, 155
link-state vs. distance-vector, 228
metrics, 229
OSPF. See Open Shortest Path First (OSPF)
packet forwarding, 168–169
passive interfaces, 230
process, 35–40, 35, 37
router boot process, 169–170
router configuration. See routers
split horizon, 229
static, 166–167
configuring, 206–207
description, 34
vs. dynamic, 227–228
IPv6, 154–155, 155
troubleshooting, 371–374
Routing Information Protocol (RIP)
distance vectors, 228
hop counts, 28, 194
vs. OSPF, 231–232
subnet information, 146–147
routing protocols, 71–72, 173
routing tables
IP, 230
Network layer, 27, 27
verifying, 372
RS (router solicitation) requests, 159
RSTP (Rapid Spanning Tree Protocol), 94–97, 96
RTO (Retransmission Time Out) field, 382
RTU (Right-To-Use) licensing, 220, 222–223
runt frames, 425

Secure Sockets Layer (SSL)
HTTPS, 13
VPN encryption, 443
security, 307–308
device. See device security
VPNs, 443
Security package, 221
segmentation, network, 3, 103–104, 103
Seq field in EIGRP, 382
seq no setting, 297
sequence numbers for ACLs, 270
serial encapsulation problems, 414
serial interfaces
commands, 192–194, 192–193
WANs, 407
serial links in PPP, 447–449, 447–448
serial WAN connections, 444–445, 444–445
service password-encryption command, 85, 183, 315, 447
service passwords, 314–315
service sequence-numbers command, 300
service timestamps log datetime msec command, 285, 299
Session layer in OSI model, 22
session multiplexing, 26
setup command, 68–69
setup mode for routers, 174
severity setting for syslog, 297–298
shortcuts for commands, 73
shortened IPv6 expressions, 144–145
show access-list command
all ACLs, 334, 336
description, 275, 333, 492
named access lists, 274
permitted lines, 404
show access-list 110 command, 403
show access-lists command, 353
show cdp entry command, 195, 419
show cdp neighbors command, 120, 126
show cdp neighbors detail command, 411, 452
show clock command, 74
show controllers command
DEC connections, 193–194
layer 1, 427–428
working with, 203–205, 204
show controllers interface command, 193
show dtp interface command, 116–117
show etherchannel port-channel command, 432
show etherchannel summary command, 433
show flash command, 217–218
show frame command, 411, 459
show frame map command, 413, 462
show frame pvc command, 412, 460–461
show frame-relay lmi command, 411–412, 459–460
show frame-relay pvc command, 412
show history command, 76
show interface command
administrative shutdown information, 189–190
Frame Relay, 413, 461–462

S
scalability of VPNs, 443
scrolling long lines, 74
secret parameter for passwords, 177, 310, 316
Secure Hypertext Transfer Protocol, 13
Secure Shell (SSH) protocol
ACLs, 336
description, 10–11, 11
setting up, 83–84, 180–182, 311–313
HDLC, 445
layer 1, 420–421
line status, 422
mismatched IP Addresses, 410
PPP, 447
routers, 197–200
troubleshooting with, 201
show interface brief command
administrative shutdown information, 190
mismatched IP Addresses, 411
show interface description command
layer 1, 421
routers, 198–199
show interface fastethernet command
layer 1, 421
routers, 198–199
switches, 74
show interface serial command
layer 1, 423
routers, 200
show interfaces switchport command
connectivity, 394–395
trunk ports, 109, 111, 256–258, 401
show interfaces trunk command, 109, 114, 367, 401
show ip access-list show command, 275, 333, 403
show ip arp command, 38, 360
show ip cache flow command, 357, 430–431
show ip eigrp events command, 385–386
show ip eigrp interfaces command, 381–383, 387
show ip eigrp neighbors command, 247–248, 381–382, 387
show ip eigrp topology command, 247, 249–250, 381, 384, 387, 389
show ip eigrp traffic command, 381, 384–385
show ip flow export command, 356, 430
show ip flow interface command, 356, 430
show ip interface command, 334–335
ACL issues, 403
description, 333
EIGRP, 391
layer 1, 426, 428
routers, 202, 205
show ip interface brief command
connectivity, 351
layer 1, 426–427
router verification, 202
switches, 187
show ip interface show command, 275
show ip nat translations command, 282
show ip ospf command, 240–241, 375–376
show ip ospf database command, 241, 375
show ip ospf interface command, 241–242, 374, 376–377
show ip ospf neighbor command, 243, 374, 378
show ip protocols command
EIGRP, 371, 381, 388
OSPF, 243, 374
show ip route command, 37
default routing, 208
description, 247
EIGRP, 248
OSPF, 239–240, 375
path selection, 373–374
pipes, 192
show ip route eigrp command, 247, 381
show license command, 223–224, 226
show license feature command, 224, 226
show license udi command, 221, 226
show logging command, 299
show mac address-table command, 66–67, 363–364, 394–397
show ntp command, 286
show ntp associations command, 286
show ntp status command, 286
show port-security command, 317
show processes command, 93
show processes cpu command, 93
show protocols command, 203, 427
show run command, 183, 447
show running-config command, 188
ACLs, 275, 332–333, 403
administrative shutdown information, 190
descriptions, 86
HDLC, 445
mismatched IP addresses, 411, 452
network verification, 418
passwords, 84–85, 182, 309, 314
VLANs, 115
show spanning-tree command, 118–126, 368
show spanning-tree mode command, 129
show spanning-tree summary command, 123–124, 128–129
show spanning-tree vlan command, 119–122, 125, 127–128, 369
show startup-config command, 418
show terminal command, 76
show version command
configuration register, 211
flash memory, 217–218
IOS, 226
licenses, 224–225
show vlan command, 108, 111, 255–258, 394, 401
show vlan brief command, 363, 396
shutdown command
interfaces, 189
switch ports, 320–321
Simple Network Management Protocol (SNMP)
overview, 12, 13
SNMP v2 & v3, 301–303, 302–303
single-area OSPF design, 235, 378, 379
single-mode fiber-optic cable, 49–50, 50
site-local addresses, 157
site-to-site VPNS, 443
size, history, 76
SLAs (summary link advertisements), 245
slot/ports in interfaces, 187–188
SNMP (Simple Network Management Protocol) overview, 12, 13
SNMP v2 & v3, 301–303, 302–303
source addressing in NAT, 278–279, 278
spanning-tree mode rapid-pvst command, 123
Spanning Tree Protocol (STP), 94
  mode, 130–131
  PVSTP operation, 119–125
  troubleshooting, 368–371, 368
spanning-tree vlan priority command, 369
special purpose IP addresses, 139
specific configuration mode for routers, 174
speed settings, 188, 349–350
split horizon, 229, 391, 392
SRTT field in EIGRP, 382
SSH (Secure Shell) protocol
  ACLs, 336
  description, 10–11, 11
  setting up, 83–84, 180–182, 311–313
SSL (Secure Sockets Layer)
  HTTPS, 13
  VPN encryption, 443
standard access lists, 270, 322, 324–326, 326
standby groups in HSRP, 289–291
standby routers in HSRP, 293
standby timers in HSRP, 293
startup-config file, 170, 215
state transitions in Physical layer, 31
states
  OSPF, 236–238, 236–237
  ports, 370
  trunks, 365–366
static MAC address security, 318–319
static NAT, 277, 280–281
static routing, 166–167
  configuring, 206–207
  description, 34
  vs. dynamic, 227–228
IPv6, 154–155
statistics
  ACLs, 404
  NetFlow, 429–431
stick command, 318
STP (Spanning Tree Protocol), 94
  mode, 130–131
  PVSTP operation, 119–125
  troubleshooting, 368–371, 368
straight-through cable, 44
stub networks, 207–208
subcommands, 71
subinterfaces
  Frame Relay, 457–459, 457
  interVLAN routing, 258
subnet masks, 146
subnets
  with access lists, 326
  interVLAN routing, 399–400, 399–400
  static routing, 206
VLSM, 145–150, 146–147, 149–151
summary link advertisements (SLAs), 245
SVCs (switched virtual circuits), 454
SVI (switched virtual interface), 260, 399
switch ports
  blocking, 370
  security features, 317–322, 318
  VLANs, 110–112
switched virtual circuits (SVCs), 454
switched virtual interface (SVI), 260, 399
switches and switching technologies, 57–58
  banners, 77–79
  broadcast domains, 63–64, 63
  CAM tables, 64–67, 64–67
  CLI prompts, 70–72
  collision domains, 4–6, 4–5, 61–63, 62
  CSMA/CD, 57–59, 58
  Data Link layer, 30–31, 30
  descriptions, 86–87
  duplex, 59–61, 59–60
  Etherchannels, 98–99, 99
  help and editing commands, 72–76
  hostnames, 77
  IOS modes, 69–70
  passwords, 79–86
  PVSTP, 97–98, 97–98, 118–124, 119
  root, 368–369, 368
  root bridge election, 124–129
  RSTP, 94–97, 96
  setup commands, 68–69
  spanning tree mode, 130–131
  trunking on, 112–118, 365–368
  verifying, 89–94
VLANs. See virtual LANs (VLANs)
switchport command, 110–111
switchport access vlan command, 111, 362, 393–394, 397
switchport mode command, 111–112, 257–258
switchport mode access command, 317–318
switchport mode dynamic command, 116–117
switchport mode dynamic auto command, 365
switchport mode dynamic desirable command, 118, 365
switchport mode trunk command, 366
switchport nonegotiate command, 366
switchport port-security command, 317–318
switchport port-security mac-address command, 317, 319
switchport port-security maximum command, 319
switchport port-security violation command, 318–320
switchport trunk allowed vlan command, 114, 367
switchport trunk encapsulation command, 112, 366
switchport trunk native vlan command, 115, 321
synchronization
  connection-oriented sessions, 23
  synchronous serial media for PPP, 446
syslog, 296–300, 300
system messages, 297
<table>
<thead>
<tr>
<th>Topic</th>
<th>Pages</th>
</tr>
</thead>
<tbody>
<tr>
<td>TACACS server, 310, 316</td>
<td></td>
</tr>
<tr>
<td>Tagging</td>
<td>177–180</td>
</tr>
<tr>
<td>ISL information, 117, 365</td>
<td></td>
</tr>
<tr>
<td>VLAN frames, 104–105, 105</td>
<td></td>
</tr>
<tr>
<td>TCP protocol, 22</td>
<td></td>
</tr>
<tr>
<td>Telnet application</td>
<td>117–118</td>
</tr>
<tr>
<td>ACLs, 336</td>
<td></td>
</tr>
<tr>
<td>Description, 10</td>
<td></td>
</tr>
<tr>
<td>Disabling, 311</td>
<td></td>
</tr>
<tr>
<td>Passwords, 81–82, 179–180</td>
<td></td>
</tr>
<tr>
<td>In troubleshooting, 352–354</td>
<td></td>
</tr>
<tr>
<td>VTYS, 313–314</td>
<td></td>
</tr>
<tr>
<td>Teredo technology, 154</td>
<td></td>
</tr>
<tr>
<td>TFTP (Trivial File Transfer Protocol)</td>
<td>12–13</td>
</tr>
<tr>
<td>Description, 12</td>
<td></td>
</tr>
<tr>
<td>IOS backups, 218–220</td>
<td></td>
</tr>
<tr>
<td>TFTP-server flash command, 220</td>
<td></td>
</tr>
<tr>
<td>TFTPd command, 219</td>
<td></td>
</tr>
<tr>
<td>Three-way handshakes</td>
<td>449–450</td>
</tr>
<tr>
<td>PPP authentication, 449</td>
<td></td>
</tr>
<tr>
<td>Transport layer, 22</td>
<td></td>
</tr>
<tr>
<td>Time to live (TTL) time-outs, 196</td>
<td></td>
</tr>
<tr>
<td>Timed-out messages, 39</td>
<td></td>
</tr>
<tr>
<td>Timers</td>
<td>292–293</td>
</tr>
<tr>
<td>HSRP, 292–293</td>
<td></td>
</tr>
<tr>
<td>OSPF, 378</td>
<td></td>
</tr>
<tr>
<td>Timestamp setting, 297</td>
<td></td>
</tr>
<tr>
<td>TLS (Transport Layer Security), 13</td>
<td></td>
</tr>
<tr>
<td>Topological databases for OSPF, 234</td>
<td></td>
</tr>
<tr>
<td>Topology, EIGRP, 249–250, 389, 834</td>
<td></td>
</tr>
<tr>
<td>Tracert command</td>
<td>306–307</td>
</tr>
<tr>
<td>IP addresses, 360</td>
<td></td>
</tr>
<tr>
<td>Network problems, 348</td>
<td></td>
</tr>
<tr>
<td>Network verification, 420</td>
<td></td>
</tr>
<tr>
<td>Switches, 90–91</td>
<td></td>
</tr>
<tr>
<td>Traffic management for VLANs, 103–104, 103</td>
<td></td>
</tr>
<tr>
<td>Transparent bridging, 31</td>
<td></td>
</tr>
<tr>
<td>Transparent mode in VTP, 108</td>
<td></td>
</tr>
<tr>
<td>Transport feature, 311</td>
<td></td>
</tr>
<tr>
<td>Transport input command, 84, 181, 312–313</td>
<td></td>
</tr>
<tr>
<td>Transport Layer Security (TLS), 13</td>
<td></td>
</tr>
<tr>
<td>TRAP messages, 302, 302</td>
<td></td>
</tr>
<tr>
<td>Traps in SNMP, 12</td>
<td></td>
</tr>
<tr>
<td>Trivial File Transfer Protocol (TFTP)</td>
<td>12–13</td>
</tr>
<tr>
<td>Description, 12</td>
<td></td>
</tr>
<tr>
<td>IOS backups, 218–220</td>
<td></td>
</tr>
<tr>
<td>Troubleshooting, 341–343</td>
<td></td>
</tr>
<tr>
<td>ACLs, 345, 402–405</td>
<td></td>
</tr>
<tr>
<td>Common network problems, 344–355, 344</td>
<td></td>
</tr>
<tr>
<td>EIGRP</td>
<td></td>
</tr>
<tr>
<td>AS number, 388</td>
<td></td>
</tr>
<tr>
<td>Load balancing, 389–390</td>
<td></td>
</tr>
<tr>
<td>Neighbor adjacencies, 386–388, 387</td>
<td></td>
</tr>
<tr>
<td>Overview, 381–386</td>
<td></td>
</tr>
<tr>
<td>Split horizon, 391, 392</td>
<td></td>
</tr>
<tr>
<td>EtherChannel problems, 431–433</td>
<td></td>
</tr>
<tr>
<td>Frame Relay, 463–466, 463–465, 467–469</td>
<td></td>
</tr>
<tr>
<td>Interfaces, 201</td>
<td></td>
</tr>
<tr>
<td>InterVLAN routing, 393</td>
<td></td>
</tr>
<tr>
<td>Connectivity, 393–398, 393</td>
<td></td>
</tr>
<tr>
<td>Port mode trunk status, 400–402, 401</td>
<td></td>
</tr>
<tr>
<td>Subnets, 399–400, 399–400</td>
<td></td>
</tr>
<tr>
<td>IP addressing and host configurations,</td>
<td>358–361, 358, 361</td>
</tr>
<tr>
<td>Layer 1</td>
<td></td>
</tr>
<tr>
<td>Framing, 425–426</td>
<td></td>
</tr>
<tr>
<td>Interface verification, 420–429, 428</td>
<td></td>
</tr>
<tr>
<td>Network verification, 418–420</td>
<td></td>
</tr>
<tr>
<td>NetFlow data for, 355–357, 429–431</td>
<td></td>
</tr>
<tr>
<td>OSPF, 374–378</td>
<td></td>
</tr>
<tr>
<td>Areas, 378–380, 379</td>
<td></td>
</tr>
<tr>
<td>Hello and dead timers, 378</td>
<td></td>
</tr>
<tr>
<td>Maximum transmission units, 380</td>
<td></td>
</tr>
<tr>
<td>Neighbor adjacencies, 378</td>
<td></td>
</tr>
<tr>
<td>Network types, 380</td>
<td></td>
</tr>
<tr>
<td>PPPoE, 467–468, 468</td>
<td></td>
</tr>
<tr>
<td>Routing, 371–374</td>
<td></td>
</tr>
<tr>
<td>Spanning tree operation, 368–371, 368</td>
<td></td>
</tr>
<tr>
<td>Trunking problems on switches, 365–368</td>
<td></td>
</tr>
<tr>
<td>VLAN, 362–365, 362</td>
<td></td>
</tr>
<tr>
<td>WAN implementation, 405–406, 406</td>
<td></td>
</tr>
<tr>
<td>Frame Relay, 411–417, 415–416</td>
<td></td>
</tr>
<tr>
<td>Mismatched IP addresses, 410–411, 410</td>
<td></td>
</tr>
<tr>
<td>PPP authentication, 409</td>
<td></td>
</tr>
<tr>
<td>PPP encapsulation, 407–410, 407–408</td>
<td></td>
</tr>
<tr>
<td>Serial interfaces, 407</td>
<td></td>
</tr>
<tr>
<td>Trunk mode for switch ports, 113</td>
<td></td>
</tr>
<tr>
<td>Trunked ports in interVLAN routing, 256</td>
<td></td>
</tr>
<tr>
<td>Trunking mode, 257–258</td>
<td></td>
</tr>
<tr>
<td>Trunks and trunking</td>
<td></td>
</tr>
<tr>
<td>Encapsulation, 366–367</td>
<td></td>
</tr>
<tr>
<td>Steates, 365–366</td>
<td></td>
</tr>
<tr>
<td>Switch problems, 365–368</td>
<td></td>
</tr>
<tr>
<td>Switches, 112–118</td>
<td></td>
</tr>
<tr>
<td>VLAN links, 104, 105</td>
<td></td>
</tr>
<tr>
<td>VLAN ports, 104</td>
<td></td>
</tr>
<tr>
<td>VLANs allowed on, 114</td>
<td></td>
</tr>
<tr>
<td>TTL (time to live) time-outs, 196</td>
<td></td>
</tr>
<tr>
<td>Tunnel destination command, 153–154</td>
<td></td>
</tr>
<tr>
<td>Tunnel mode command, 153–154</td>
<td></td>
</tr>
<tr>
<td>Tunnel source command, 153–154</td>
<td></td>
</tr>
<tr>
<td>Tunneling, 6to4, 153–154, 153</td>
<td></td>
</tr>
<tr>
<td>Type x LSA, 245–246</td>
<td></td>
</tr>
</tbody>
</table>
U

U/L (universal/local) bit, 158
UDIs (unique device identifiers), 221
UDP protocol, 22
undebug all command, 92–93
unequal-cost load balancing, 253
unicast addresses
description, 143
global, 156, 156
Unified Communications package, 221
unique device identifiers (UDIs), 221
unique local addresses, 157
universal images, 221
universal/local (U/L) bit, 158
unshielded twisted-pair (UTP) cabling, 42
unused ports
shutting down, 320
switch ports, 321
update packets in Network layer, 27
upgrading IOS files, 218–220
upper layers in OSI Reference Model, 19, 19
upstream interVLAN routing, 258
use-tacacs parameter, 177, 310, 316
user exec mode, 171
passwords, 80, 178
routers, 174
switches, 69
username command
PPP authentication, 446
SSH, 181
UTP (unshielded twisted-pair) cabling, 42
UTP Gigabit Wiring (1000Base-T), 46, 46

V
variable length subnet mask (VLSM) networks
design, 147, 147
EIGRP support for, 247
implementing, 148, 149–151
overview, 145–147, 146
variance command, 253
Very Small Aperture Terminals (VSATs), 441
violation modes for switch ports, 319–320
virtual circuits
Frame Relay, 454
LMI, 456
virtual LANs (VLANs), 8
broadcast control, 102–103
configuring, 107–108
frame tagging, 104–105, 105
identification methods, 105–107, 106
interVLAN routing. See interVLAN routing (IVR)
native, 400
Network layer, 28
network segmentation and traffic management, 103–104, 103
port membership, 363–364
routing overview, 100–102, 100–102
setting, 321
switch ports, 110–112
troubleshooting, 362–365, 362
trunking problems, 365–368
on trunks, 114
verifying, 108–110
virtual private networks (VPNs), 443
Virtual Router Redundancy Protocol (VRRP), 289
virtual routers in HSRP, 293
virtual terminals, 10
vlan command, 107
VLAN leaking, 400
VLAN Trunk Protocol (VTP) transparent mode, 108
VLANs. See virtual LANs (VLANs)
VLSM (variable length subnet mask) networks
design, 147, 147
EIGRP support for, 247
implementing, 148, 149–151
overview, 145–147, 146
voice access ports, 104
VPNs (virtual private networks), 443
VRRP (Virtual Router Redundancy Protocol), 289
VSATs (Very Small Aperture Terminals), 441
VTP (VLAN Trunk Protocol) transparent mode, 108
vty parameter for passwords, 178–179
VTYs, 313–314

W
Warning severity level, 298
wide area network (WAN) technologies, 405, 439
Frame Relay configuration. See Frame Relay identifying, 440–444
implementation issues, 405–406, 406
Frame Relay, 411–417, 415–416
mismatched IP addresses, 410–411, 410
PPP authentication, 409
PPP encapsulation, 407–410, 407–408
serial interfaces, 407
PPP connections between routers, 446–452, 447–448, 450–451
PPPoE, 467–468, 468
protocols, 441–442
routers for, 5
serial connections, 444–445, 444–445
VPNs, 443
wildcards
ACLs, 325, 404
OSPF, 239
windowing in Transport layer, 25, 25

X
Xmodem protocol, 220