The Building Blocks for a Successful Customization

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When you open Office 2007, you are welcomed by a totally new user interface (UI). Although the new UI brings immediate productivity improvements to new Office users, it can take a few days or weeks for experienced Office users to adapt to and become fluent with the new interface. But it is definitely worth the investment to get up to speed with the new UI, particularly the Ribbon. Knowing what to expect and understanding the logic behind the Ribbon will make life much easier.

This chapter is designed to familiarize you with the Ribbon so that you can understand how to work with it from the perspective of an end user as well as from the perspective of a power user and developer. There are such dramatic changes to the UI that we highly recommend that even power users and developers read through this introductory chapter. It provides an important foundation, as it explains the Ribbon’s background.

As you are preparing to work through the examples, we encourage you to download the companion files. The source code and files for this chapter can be found on the book’s web site at www.wiley.com/go/ribbonx.

What Is the Ribbon and Why Does It Exist?

Office 2007 has been given a face-lift! And what a makeover! For those who got used to the old toolbars, the new UI can be a tremendous shock. However, as you learn the new interface, you will start to appreciate its benefits and, hopefully, embrace it as we and countless of others have done.
Part I: The Building Blocks for a Successful Customization

Microsoft invested a significant amount of time and money in the creation of the new Ribbon interface. Millions of dollars were spent tracking user trends, including how people actually used the Office applications and their underlying hierarchical menus. They studied where users were going, what commands they used, and in which order. They even tracked eye movement to see where people tend to look first to find a command. The results were used to develop the Ribbon.

The introduction of hierarchical menus was a great leap from the top-level menu style. One factor prompting its development was that top-level menus were running out of space for additional commands for the new features as they were added to an application. With the introduction of hierarchical menus, more room was available for the new commands being created. What this meant, of course, was an increase in the number of features displayed from one version to another.

But just as there is no free lunch in economics, there is no free lunch with such an approach. As the number of features increased, it became more difficult to actually find them due to the increased complexity of the UI.

If you think back to the very first versions of Word, for example, there was really no hierarchy as such. It had the top-level menu, and a user could quickly scan its contents for the needed feature. By the time we reached Word 97, things had changed dramatically and problems with the UI started to appear. At this point, the future started to look bleak for the hierarchical order. A change in paradigm became necessary. It was no longer a matter of whether it would happen, but rather when it would happen.

Problems with the Old UI

As the UI moved from top-level to hierarchical menus, things started to get out of control and people were frequently searching for commands. It was often so challenging to find a command that most users had difficulty in locating desired options, or perhaps worse, they would give up on trying to find something that they knew was there.

Take for example the Insert ➤ AutoText ➤ Header/Footer hierarchy in Word 2003, shown in Figure 1-1.

![Hierarchical menu in Word 2003](image)

Figure 1-1: Hierarchical menu in Word 2003
Chances are good that unless you’re very experienced with Word, you would have never known that this option even existed. Hence, we end up with a huge dilemma on our hands: We have a feature-rich application, but just a portion of these features are being used because they are buried under extensive branching and a burdensome hierarchy.

Thus, not only are many features unused, but it also becomes cumbersome for experienced users to keep track of things under such scenarios. Users are all too familiar with the frustration of wasting time hunting for the command to execute a needed feature.

Microsoft tried to address this issue when it became obvious back in Office 97. With Office 2000, they introduced the concept of adaptive menus. The idea was that the top-level menu would be shorter and only show the features that the user accessed most frequently. This selection process would translate into a UI that reflected a user’s true daily needs instead of presenting dozens of commands that he never used and did not care about.

For anyone who was a bit more fluent in the UI from Office 97, this new feature actually became a hindrance. And for new users, it translated into frustration. Ultimately, a lot of users were switching off this feature and leaving the menus to show in full instead of relying on the adaptive menus technology to figure out and create a UI tailored to their actions.

To make matters worse, the introduction of full menu customization meant that users could move toolbars around, dock them in some silly place, float them on the screen, close them altogether, and perform a whole bunch of other actions such as adding and removing controls from the toolbars and menus at will. This may look great from the point of view of a power user or programmer, but the world is not made up of power users and programmers alone. Not everyone is technically savvy and this had to be taken into account too.

As anyone who has had to work the help desk for Office applications knows, many end users would close toolbars, never to find them again. In addition, users were prone to float toolbars, impairing their ability to see the document. At that point, the user would become frustrated and call the help desk with a complaint. Of course, the help desk staff and many developers might be astounded that someone would do these things — and then admit it. But we’ve all heard hilarious stories about the CD tray breaking under the weight of a coffee cup, so as crazy as the stories sound, they’re true, and they provide valuable information to developers — one of which is that features need to be as clear and intuitive as possible.

Because of the confusion and difficulties the average user could experience, it was obvious that something had to be done. The support calls and other challenges triggered the overhaul of the UI as we knew it. A paradigm shift seemed more and more necessary.

With the release of Office 2007, the new Office Fluent UI was provided to address such issues. However, as might be anticipated with such a dramatic change, it can be met with resistance from those who are familiar and comfortable with the old ways. In addition, it has created new challenges for power users and developers who want to deliver a custom UI.

This book tackles the issues in a manner that will be comfortable for and will benefit all levels of users and developers. If you are a beginner, you will love this book because you learn the fundamentals and will be able to customize your own workspace. If you are a power user, you will love this book because you will be able to work more efficiently by customizing and sharing your Ribbon components. And if you are a developer, you will also love this book because you will be able to leverage your custom components, work across multiple applications, incorporate third-party tools, and deploy contemporary solutions.
So, it’s time to discuss the old issues addressed by the new UI as well as the new issues that were created by it.

**Issues Solved with the New UI**

What came out of the massive budget and research on Microsoft’s part when it was manifested in the Ribbon? Many painful problems in the old user interface were solved, including the following:

- **Lack of context**: Wouldn’t it be nice to have the controls you need displayed when you need them? That’s what contextual controls are all about. In the older versions of the applications, all commands were buried somewhere — but not necessarily where users would intuitively expect them to be. In addition, only a few features (Pivot Tables and Charts in Excel, for example,) had contextual commands that would display when the feature was being used. In the new UI format, Microsoft attempts to be much more contextual, and to present commands in a way that is consistent with what their research indicated would be the next logical step. Contextual controls are discussed in Chapter 15.

- **Command accessibility**: Microsoft seems to have put in a huge amount of effort to make the commands more “discoverable” to new and less familiar users. In fact, even power users will discover commands that they didn’t know existed in prior versions. Commands have been logically grouped together, which was not always the case in the past. In addition, many features that used to be buried and difficult to find have been moved to the front lines.

- **Customizations left behind**: One of the major pain points in Office 2003 and prior versions was that a poorly designed customization could leave parts of the UI customizations exposed when a file was closed. For example, they might inadvertently change the default menu and toolbars for the user’s applications, possibly hiding or removing commands and toolbars — and many users would not know how to recover them. These problems are all gone now, thanks to the new UI format. The customizations are specific to the container files. As soon as you navigate away from a file that contains customization code, the customizations disappear in the UI. Close your file or even navigate to a new one and the customizations are tossed until you return. While you can share customizations across files via add-ins, global templates, and shared workspaces, the fundamental rule still remains that when that file is closed, the custom UI is unloaded with it. Unlike prior versions, no hangovers are left behind to haunt users.

- **Corrupted toolbars**: By virtue of not having toolbars to customize, the whole problem of corrupted toolbars has disappeared. The disappearance of this feature may seem like a curse for many, but in fact many of these files were quite fragile and could cost users countless hours to rebuild. Because all customizations are now built right in to the file, they also go with the file when it is sent to a new location, eliminating any worry about how the UI will be transferred or shared. The secret to building your own custom UI for users everywhere now becomes the task of building a much more stable add-in or global template, and that is what this book will teach you how to do.
Issues Created with the New UI

While the new user interface has undoubtedly solved many of the issues that were present in previous versions of Microsoft Office, it has naturally created some new ones that we must deal with. But, hey, this is a new technology and as with any new technology it will need to be adapted and improved along the way.

One drawback (and the most immediately obvious one) about the Ribbon is that it takes up a lot of screen space, which, in itself, can defeat the purpose of giving the user a full experience of the Ribbon’s potential. Therefore, the higher the resolution of your screen, the more you will enjoy and benefit from your experience with the Ribbon.

Figure 1-2 shows the Ribbon on a screen with a lower resolution. Some of the groups are collapsed; therefore, it is not possible to know what commands these groups contain until they are expanded.

Figure 1-2: Lower resolutions or minimized windows force Ribbon groups to collapse.

NOTE Resizing the window to a smaller size will cause the groups to collapse.
The UI has four types of groups (large, medium, small, and collapsed) that come into play when the window is resized or when you’re working in a lower-resolution environment.

A screen with a higher resolution, as shown in Figure 1-3, provides a greater visible area of the Ribbon, so the groups are all nicely displayed (compare the Styles group in Figure 1-2 and Figure 1-3).

Figure 1-3: Higher resolution allows for expanded groups.

Hence, the higher your monitor’s resolution, the more you will benefit from the Ribbon (the Ribbon is best visualized in a resolution of 1024 x 768 or higher). As you can see, this first issue is a visual one — that is, you do not need to know anything about the Ribbon to figure that out by yourself.

NOTE Although the Ribbon occupies a lot of space, you will notice that compared to other versions, the actual document visibility is larger for out-of-the-box installations compared to older versions, as you will not have items such as horizontal scroll bars, and so on, showing up unnecessarily.
Another visual issue relates to how much is actually available under each tab. You may find yourself moving back and forth along the Ribbon to get certain tasks done. The original goal was to make commands readily available, so this seems to defeat part of the purpose. And what if the user minimizes the Ribbon? You gain visible screen space, but you end up with something akin to the old menu hierarchy. As Figure 1-4 shows, minimizing the Ribbon gives the impression that you are still under the menu hierarchy. We discuss later in this chapter the collapsing and expansion (minimization and maximization) of the Ribbon.

Figure 1-4: Minimizing the Ribbon gives the impression you are still under the menu hierarchy.

Following are some of the nonvisual issues with the new UI:

- **Less efficient for power users:** Although the Ribbon gives end users instant access to the tools they need to perform their jobs more productively and professionally, it initially causes significant frustration among power users and developers. The flexibility found in previous versions in terms of easy customization is now history. Some of the issues (such as ease of customization) are already being addressed by Microsoft, but how far they will go only time will tell. For now, we have to live with what we have and make the best use of it. Power users and programmers will be happy to know that this book provides solutions to several of the issues, and it provides full examples of how to create and incorporate customizations.

- **Fewer commands on screen:** The controls that were determined to be the most frequently used are grouped and prominently displayed. As mentioned earlier, screen resolution can play a positive or negative role here because groups will collapse to fit into a smaller display. To make matters worse, you still need to navigate between the tabs. In addition, many tasks may still require navigating between tabs, such as when you need to validate data and then format your work in Excel, and during any type of database design activities.

- **Lack of “tear away” toolbars:** This is both a blessing and a curse in disguise. It is a blessing for beginners who will no longer suffer from misplaced toolbars (the story of the disappearing toolbar). Conversely, it is a curse for power users and developers who no longer have the flexibility to dock toolbars according to a specific need, as well as for those users who want to put the tools closer to their workspace to minimize mouse travel.

- **Customization requires programming or third-party tools:** This statement is not entirely true if you could not care less about your productivity. You might sit in front of your PC, open Notepad, and type away until you create an entirely new UI. But if you are even a little concerned with productivity (as we assume you must be), you will find that without a third-party customization tool your life could quite easily become a living hell . . . and we do mean that, despite the fact that this book will give you a taste of paradise and show you how to actually get there.
Table-driven menus are not what they used to be: Previously, a custom UI for an Office application could use external sources (such as tables in Access or Word, and worksheets in Excel, etc.) to lay out the UI, and then the UI could be loaded on-the-fly through a standard VBA procedure. Although this is not completely impossible to do with the Ribbon, the scope has been dramatically reduced compared to what it used to be. The reason for this limitation comes from the fact that the Ribbon UI is loaded at design-time and not at run-time. Chapter 14 includes a detailed discussion about how to do such things and what circumstances will limit the options.

Commands may not be in the order you need them: It’s estimated that many Excel users know about 20% of its features, but that they each use a different 20% based on their jobs and experience. Because of this, Microsoft’s usage studies, despite being across many thousands of users, may not have captured your needs. Plainly put, the commands may not always be where you need them, and you may spend significant time searching through tabs to find them.

Only one shot to create your UI structure: Unfortunately, there is currently no way to repopulate an entire tab, or group with controls in a dynamic manner. While you can hide or show groups (or enable/disable commands) that you’ve lain out at design time, you cannot dynamically add new tabs, groups, or controls to those groups on-the-fly. It’s true that you can dynamically populate certain controls with content, but this is only one very small part of the new UI. The inability to build tabs and groups on-the-fly is probably the largest piece missing from the Ribbon from a developer’s perspective, and it prevents us from building the truly fluent and rich UI that should be possible.

What Happened to the Toolbars from My Pre-2007 Files?

It would be a nightmare to wake up to the new UI just to find that all your previous work would be pretty much worthless. Although for some this may be partially true, it is not necessarily the end of the world.

Being forced to live with the Ribbon glued firmly in one place may not meet the unusually high standards and expectations of users who are accustomed to the docking capability. However, this “gluing” process is, in effect, quite sensible given that the majority of users (not power users and developers) have had a tendency to wreak havoc in the old UI by scattering toolbars all over the place, hiding toolbars and not being able to retrieve them, and in general creating UI mayhem.

The Ribbon eliminates all that, but in the process it creates frustrations for more powerful users, as we have to learn new habits. As you know, old habits are hard to break.

At this point you may be wondering a few things about your old customization. It is hoped that answering a few questions will dispel most of your doubts:

Will your old customizations still work? Yes, they will, but they will certainly not look like anything you had before.
Where do they show up? If you’re planning to deploy a full-blown VBA-based customization, this new customization will be added to a new tab called AddIn. Although your project may not be an add-in, that’s what the tab is named and your UI can be filled with them. This is as good as it gets, at least for now. There are exceptions to AddIns, such as pop-up menus (pop-up menus are covered in Chapter 15).

Is anything else happening to the old way of doing things? The answer is a resounding YES! Developers will be happy to know that the programming model for legacy CommandBars has been upgraded so that it contains some new methods you can use to interact with the new UI. For example, we now have the `GetImageMso` function (method), which enables you to capture the image of a control (such as HappyFace) and place it somewhere else. This method is similar to the `CopyFace` method normally used to copy the face of a button in the old UI. That may seem like Greek to a lot of you, but rest assured that this book is designed with you in mind. It covers the fundamentals, explains the scenarios, and then steps through the examples so that not only will you be able to incorporate them into your files and solutions, but you will also understand what you are doing and be able to create custom Ribbons tailored to your needs.

**A Customization Example for Pre-2007 UIs**

In order to give you an idea of what is going to happen to your old customization, we will work through an example. This customization has a reasonable amount of complexity so that you can have a clearer picture of what to expect. Don’t worry if you don’t understand how it works at this point; it will become clear as you work through the examples in the rest of the book. (This example is applicable to Excel. You can find the code on the book’s website at [www.wiley.com/go/ribbonx](http://www.wiley.com/go/ribbonx).

In Figure 1-5, the menu is dynamic. When an option from the list is selected, another list is created for that particular option. In addition, if other workbooks are opened or created in the same Excel session, these custom options are no longer available (the options are disabled). They’re available only for this specific workbook and adapt according to which worksheet is currently active.

![Figure 1-5: How old customization is built into the new UI](image-url)
with VBA, there is no need to panic. Chapters 4, 5, and 12 delve into the relevant aspects of VBA and explain things in sufficient detail for you to understand and be confident in creating customizations.

For now, run this example and see how Excel 2007 handles a customization code written for Excel 2003. This will help you understand some of the key differences between the old way and the new way of doing things and it will make it easier for you to visualize what we are working with as we progress in this book.

We describe below the steps you need to follow in order to implement this solution. Keep in mind that you aren’t expected to complete this exercise at this time. Rather, it is intended to give you the big picture and show you where you’re headed. You might want to start by seeing what we’re creating. Just download this chapter’s files and open `Customization Old Style.xlsm`.

As you go through the book, you will learn about each of the steps to create custom add-ins as well as some VBA fundamentals, including how to create and work with class modules. For now, it is probably easiest to just review the code in our files. Alternatively, if you feel you want to try it yourself, you can copy the code from the referenced Excel file (or from the chapter’s text file) and paste it in as instructed.

First, open `ThisWorkbook` and add the following code to the code window. (You do so by pressing Alt+F11 to open the VBE (Visual Basic Editor). From there, double-click on the `ThisWorkbook` object to open its code window.)

```vba
Private Sub Workbook_BeforeClose(Cancel As Boolean)
    Call wsDeleteMenus
End Sub

Private Sub Workbook_Open()
    Call wsBuildMenus
End Sub
```

Next, add a class module to your project. This is done from the Insert menu in the VBE window (Insert ➤ Class Module).

**NOTE** Remember that this is just an example to give you the big picture about what we’ll be covering and why. At this point, you aren’t expected to understand everything or to be able to interpret all the code, but by the time you finish this book, you will be proficient with these customizations and all of their intricacies.

**CROSS-REFERENCE** Chapter 12 defines and shows you how to work with class modules.

You can name the following class module whatever you like, but in this example we use `clsEvents`, so be sure to refer to the correct module in your own code.

```vba
Public WithEvents appXL As Application
Public WithEvents drop As Office.CommandBarComboBox
```
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Private Sub appXL_SheetActivate(ByVal Sh As Object)
    Dim ws As Worksheet
    Dim wb As Workbook
    Dim i As Long
    On Error GoTo Err_Handler
    Set wb = ActiveWorkbook
    If Not wb.Name = ThisWorkbook.Name Then Exit Sub
    Set g_cmdbarcboBox = g_cmdBar.FindControl(Type:=msoControlDropdown, Tag:="myList")
    g_cmdbarcboBox.Clear
    For Each ws In Sh.Parent.Sheets
        g_cmdbarcboBox.AddItem ws.Name
    Next
    For i = 1 To g_cmdbarcboBox.ListCount
        If g_cmdbarcboBox.List(i) = Sh.Name Then
            g_cmdbarcboBox.ListIndex = i: Exit For
        End If
    Next
    Call drop_Change(g_cmdbarcboBox)
    Exit Sub
Err_Handler:
    ErrHandle Err
End Sub

Private Sub appXL_WorkbookActivate(ByVal wb As Workbook)
    Set g_cmdbarcboBox = g_cmdBar.FindControl(Type:=msoControlDropdown, Tag:="myList")
    If wb.Name = ThisWorkbook.Name Then
        g_cmdbarcboBox.Enabled = True
        appXL_SheetActivate wb.ActiveSheet
    Else:
        Call deleteControls
        g_cmdbarcboBox.Enabled = False
    End If
    Exit Sub
Err_Handler:
    ErrHandle Err
End Sub

Public Sub setDrop(box As Office.CommandBarComboBox)
    Set drop = box
End Sub

Private Sub drop_Change(ByVal Ctrl As Office.CommandBarComboBox)
Select Case UCase(Ctrl.Text)
    Case "SUPPLIERS"
        Call setMNUSUPPLIERS
    Case "CUSTOMERS"
        Call setMNUCUSTOMERS
    Case "ACCOUNTS"
        Call setMNUACCOUNTS
    Case Else
        Call deleteControls
End Select
End Sub

Finally, add a standard module (in the VBE window select Insert ➪ Module) where we will insert the following code:

Public Const gcstrCMDDBARNAME         As String = "DYNAMIC MENU"
Public Const gcstrMNUSUPPLIERS       As String = "Suppliers"
Public Const gcstrMNUCUSTOMERS       As String = "Customers"
Public Const gcstrMNUACCOUNTS        As String = "Accounts"

Public g_cmdBar                      As CommandBar
Public g_cmdBarMenu                  As CommandBarPopup
Public g_cmdBarBtn                   As CommandBarButton
Public g_cmdBarCboBox                As CommandBarComboBox
Public gcls_appExcel                 As New clsEvents
Public gcls_cboBox                   As New clsEvents

Sub wsBuildMenus()
    Call wsDeleteMenus

    On Error GoTo Err_Handler

    g_cmdBar = CommandBars.Add(gcstrCMDDBARNAME, msoBarFloating)
    g_cmdBar.Width = 150

    g_cmdbarCboBox = g_cmdBar.Controls.Add(Type:=msoControlDropdown)
    With g_cmdbarCboBox
        .Tag = "myList"
        .OnAction = "selectedSheet"
        .Width = 150
    End With

    g_cmdBarBtn = g_cmdBar.Controls.Add(Type:=msoControlButton)
    With g_cmdBarBtn
        .Caption = "Help"
        .OnAction = "runHelp"
        .Style = msoButtonIconAndCaption
        .FaceId = 984
    End With
Set gcls_appExcel.appXL = Application

gcls_cboBox.setDrop g_cmdbarcboBox

With g_cmdBar
  .Visible = True
  .Protection = msoBarNoChangeDock + msoBarNoResize
End With
Exit Sub
Err_Handler:
  ErrHandle Err
End Sub

Sub wsDeleteMenus()
  On Error Resume Next
  Application.CommandBars(gcstrCMDBARNAME).Delete

  Set g_cmdBar = Nothing
  Set g_cmdbarMenu = Nothing
  Set g_cmdbarBtn = Nothing
  Set g_cmdbarcboBox = Nothing
  Set gcls_appExcel = Nothing
  Set gcls_cboBox = Nothing
End Sub

Sub deleteControls()
  On Error Resume Next
  g_cmdBar.Controls(gcstrMNUACCOUNTS).Delete
  g_cmdBar.Controls(gcstrMNUCUSTOMERS).Delete
  g_cmdBar.Controls(gcstrMNUSUPPLIERS).Delete
End Sub

Sub selectedSheet()
  Dim g_cmdbarcboBox As CommandBarComboBox
  On Error Resume Next
  Set g_cmdbarcboBox = _
    CommandBars.FindControl(Type:=msoControlDropdown, Tag:="myList")
  ActiveWorkbook.Sheets(g_cmdbarcboBox.Text).Activate
End Sub

Sub setMNUACCOUNTS()
  Call deleteControls
  On Error GoTo Err_Handler
  Set g_cmdbarMenu = _
    g_cmdBar.Controls.Add(Type:=msoControlPopup, BEFORE:=2)
  g_cmdbarMenu.Caption = gcstrMNUACCOUNTS

  Set g_cmdbarBtn = g_cmdbarMenu.Controls.Add(Type:=msoControlButton)
  g_cmdbarBtn.Caption = "New Account"
You can now run the preceding code and see for yourself how it behaves in relation to the new UI. Start by selecting the different worksheet tabs and then open/add new workbooks to your working environment.
Ribbon Components

This section provides a guided tour of the Ribbon components. This will help you become familiar with the structure so that things will run more smoothly when you begin XML coding of the UI.

The user interface in Office 2007 is made up of a number of components (or elements, if you prefer) that determine how you interact with the application, much in the same way that the hierarchical approach had its own elements. These components are listed in Table 1-1 and Table 1-2, and illustrated in Figure 1-6. (The numbers in the tables correspond to the callout numbers in Figure 1-6.)

As previously mentioned, the idea is that this new UI will help users to get the job done quicker, which should translate into higher productivity. However, before productivity increases, you need to familiarize yourself with these elements, especially if your objective is to customize the Ribbon. The task of customizing the Ribbon will be a whole lot easier once you understand the underlying logic of the XML code.

Table 1-1: The Three Basic Ribbon Components

<table>
<thead>
<tr>
<th>COMPONENT</th>
<th>WHAT IT IS FOR</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Tab</td>
<td>Each tab brings together core tasks that you perform. Tabs bring together all these related tasks.</td>
</tr>
<tr>
<td>2. Group</td>
<td>In the same way that tabs bring together related tasks, groups bring together related commands.</td>
</tr>
<tr>
<td>3. Command</td>
<td>A command represents an action that you want to perform. It can appear packed in different forms, such as buttons, galleries, menus, edit boxes, etc.</td>
</tr>
</tbody>
</table>

Figure 1-6 shows a total of five components (or elements). Numbers 1, 2, and 3 are “basic” components; numbers 4 and 5 are not.
Table 1-2: The Two Non-Basic Components of the Ribbon

<table>
<thead>
<tr>
<th>COMPONENT</th>
<th>WHAT IT IS FOR</th>
</tr>
</thead>
<tbody>
<tr>
<td>4. Quick Access Toolbar (better known as QAT)</td>
<td>A toolbar for adding commands that you want just a click away. The QAT can take shared or document controls.</td>
</tr>
<tr>
<td>5. Office Menu (also known as Office Button)</td>
<td>A menu containing file-related tasks such as printing, file properties, saving, etc.</td>
</tr>
</tbody>
</table>

These elements are related in a hierarchical construct within the XML code. This construct (or concept) serves to encapsulate each control within its parent element. The way this structure works will become clear when we start to analyze the tags used to build customization.

**NOTE** When adding controls to the QAT such as buttons and groups, you can choose between a document control and a shared control. A *document control*, as the name suggests, is a control that belongs to the document itself and cannot be seen or accessed by another document that might be opened in the same session. Conversely, a *shared control* is available to all documents opened in the same session or any other session.

**Tips for Navigating the Ribbon and Quick Access Toolbar (QAT)**

This section discusses some tips for navigating the Ribbon and the Quick Access Toolbar. Although these tips relate to the default Ribbon, you should keep them in mind for your customization — especially the keytips accessible through the keyboard, as these can be changed through XML code and will work with your own customization as well as built-in tabs and controls.

**Using Keyboard Shortcuts and Keytips**

We start off with keyboard shortcuts and keytips. This is, simply put, the easiest, quickest, and generally most efficient way to access commands in any application. It involves pressing a combination of keys that will perform some kind of action, such as copying, cutting, pasting, or navigating through some of the Ribbon’s elements.

If you have used keyboard shortcuts before, you should be happy to know that old shortcuts still work fine with the new UI (in fact, they work in exactly the same way as before). Hence, if you need to copy something, you can still use Ctrl+c; similarly, if you wish to paste, you can continue to use Ctrl+v. A shortcut requires that you press one key plus another.
You will remember that for previous versions of Office, you could press the Alt key to activate the top-level menu (referring to the Accelerator key). You would then use other keys (which were always underlined, indicating which key you should press next) to get to the command you wanted. Office 2007 introduces an extension of the Accelerator idea from previous versions of Office: keytips. Keytips are also accessed by pressing and releasing the Alt key (if you press and hold long enough it will show the keytips as well, as shown in Figure 1-7).

Next, all you have to do is press the corresponding key (or combination of keys) shown in the Ribbon. This is slightly different from the shortcut approach, because with keytips you first press one key and then you press another.

**NOTE** Notice that some keytips are dimmed. When a keytip is dimmed it is not accessible in the current context (for example, undo will not be functional until there is something that can be undone).

When you press the keytip key and it refers to a tab, you automatically move into that tab context. This time around, you do not need to press Alt to reveal the keytips for the controls. As shown in Figure 1-8, all the keytips are automatically revealed to you.

Now, if the next keytip leads you to a drop-down or menu, these will be extended to show the keytips for any controls that may have been placed in them.

The greatest single advantage of the keytip is that it is an attribute available in almost all controls you find in the Ribbon. Compare this with the limited scope in previous versions of Office and you start to appreciate its beauty.

**NOTE** Keytips are available in almost all controls, but some controls (such as the menuSeparator and labelControl) are not really command controls and therefore have no keytips. These are auxiliary controls and do not perform any kind of action.
Another benefit is that you can still use the Accelerator keys in the same manner as you could in previous versions of Office. Suppose you want to open the Insert Function dialog box in Excel. Using keytips, you could press Alt+M+F. An alternative was to use the Accelerator route in Office 2003, which just entailed pressing Alt+I+F. Now, Excel 2007 keeps track of the keys you press to open the Insert Function dialog box, so it will recognize the key combinations that were used in Office 2003. Figure 1-9 shows the Accelerator sequence in Office 2007 for Alt+I+F from Office 2003.

The Accelerator access mode is activated whenever you combine keys that made up the Accelerator route in Office 2003.

**TIP** You can also press the F10 function key to bring up the keytips and start an Accelerator sequence.

### Using the Mouse Wheel

If you have your Ribbon maximized, you can navigate the tabs using the mouse wheel. Just place the mouse pointer on top of the Ribbon and spin the wheel.

If you scroll towards you, the Ribbon will scroll along the tabs from left to right. Conversely, if you scroll away from you, it will scroll from right to left along the tabs until it reaches the first tab on the left.

### Minimizing and Maximizing the Ribbon

If you feel the Ribbon is taking up too much space at the top of your screen you can minimize it, as shown in Figure 1-10.
To minimize or maximize the Ribbon, you can do one of the following:

- Double-click on any tab.
- Click on the chevron-like icon and toggle Minimize the Ribbon button.
- Right-click anywhere on the QAT or tab strip, or on any group’s description and choose Minimize Ribbon.

Once the Ribbon is minimized you will not be able to navigate the tabs using the mouse wheel, and clicking on the tabs will only temporarily expand the Ribbon content for the selected tab. However, while the Ribbon has the focus, you will still be able to choose other tabs and view the commands within any group under the chosen tab.

To expand the Ribbon back to the default display, merely follow one of the steps listed for minimizing the Ribbon. Essentially, they work like a toggle to minimize/maximize on demand.

Adding Commands to the QAT

If you use some controls more often than others (such as open/close), you can place them on the Quick Access Toolbar (QAT) so that you have just that — quick access. The QAT is the nearest you will get to toolbar-style customization. It works in pretty much the same way that toolbars did in the past, by enabling you to place controls on a specific toolbar for ease of access.

Compared to what was previously possible, the QAT’s scope is rather limited, but removing unwieldy customizations, such as the docking capability, also eliminated the complexities and anxieties of managing the old toolbar.

It is remarkably easy to manually add commands to the QAT. Just use any one of the following processes:

- Click on the chevron-like icon, and then select More Commands.
- Click the Office Menu and select (Application) Options → Customize.
- Right-click anywhere on the QAT or tab strip, or on any group’s description, and select Customize Quick Access Toolbar. When the Customize Quick Access Toolbar options window is open, as shown in Figure 1-11, simply select the commands you want to add to the QAT and click Add.

**TIP** To quickly add commands, right-click the command (Ribbon or Office Menu) and choose Add to Quick Access Toolbar.

Note that under the Customize Quick Access Toolbar drop-down list, you will find your XLSX, DOCX, ACCDB, and so on, files. This means the command you’re adding to the QAT can be specific to the file or can be shared across all other open files. By default, the customization is shared (for all files opened). If you want it to be file-specific, then the icon will change to show this subtle difference, as shown in Figure 1-12.
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Figure 1-11: Adding commands to the QAT in Word

Figure 1-12: Icons with a frame refer to document controls.

The little frame around the icon indicates that it is a document control rather than a shared control. A shared control is available to all opened documents, whereas a document control is only available to the document to which it was added.

It all may look great to begin with, but as you might quickly realize, it is very easy to burden the QAT with too many buttons; and even then there will be more commands that you’d like to add.

Thankfully, the QAT is quite versatile; in addition to being able to add buttons, you can also add groups. The process is very simple and can be accomplished using one of the following approaches:

- Open the application options. Under Choose Commands From, select the tab that contains the group you are looking for. In the list, you will notice that some have an icon with an arrow pointing down. This indicates it is a group.
- Right-click on the group name tab and then click on Add to Quick Access Toolbar.

Figure 1-13 shows the QAT in an Access project. In addition to buttons, this has the Database Tools group.
Adding groups to the QAT

If you are wondering whether this applies to your custom groups, yes, it does apply to custom groups.

**TIP** Notice the icons! That's right, you should look at the icons in the Customize options because they indicate what type of object is being added. An arrow pointing down indicates a group, an arrow pointing right indicates a gallery, and a vertical bar with an arrow pointing right indicates a splitButton.

**CROSS-REFERENCE** See Chapter 14 to learn more about Quick Access Toolbar customization using XML.

### Assigning a Macro to a QAT Button

If you plan to customize the Quick Access Toolbar, probably the best way is to use XML code. The problem with this, however, is that such customization can only happen if you build the entire Ribbon from scratch. This is covered in detail in Chapter 14.

If you need to add a button to the QAT for which you want to attach certain functionality, you can easily make such a customization using the following steps (see Figure 1-14 for a walk-through):

1. Go to Office Menu ➪ (Application) Options (alternatively, you can use the chevron-like QAT icon to access More Commands).
2. Click Customize to enter the Customize the Quick Access Toolbar customization window.
3. From the drop-down Choose Commands From, select Macros to show a list of available macros.
4. From the Customize Quick Access Toolbar drop-down, select the option you want (such as the Current document or For all documents (default) option).
5. Select your macro from the list and click Add.
6. Click OK when you’re done.
You’re probably now wondering what is up with the icon assigned to the HelloWorld macro. That is definitely an ugly icon and one that you would certainly want to replace, which conveniently brings us to another step in the process. To change an icon, click the Modify button to display a list of the available icons (shown in Figure 1-15).

Look through the options and choose an icon (or symbol, if you prefer the dialog box nomenclature) and when you’ve made your selection, click OK to continue.

While you are at it (and before you click OK), you can also change the Display name. The Display name is the tip that will appear onscreen when the mouse pointer hovers over the button, as shown in Figure 1-16.
Preparing for Ribbon Customization

Developing Ribbon customizations involves several steps. The first stage works mostly with structure and therefore involves XML; the second stage is functionality-related, which involves VBA code (or some other programming language such as C#). Happily, there are some fundamental components that are common to most customizations, so you can create it once and then use it as the foundation for future projects.

The following sections describe some important preparations that will save you valuable time throughout the customization process.

Showing the Developer Tab

As you work with VBA in this book, you may find it useful to have the Developer tab active. The tab itself is not critical, as the keyboard shortcuts still exist and can be used to access macro features for any work that you will do; but it will be useful to have the development tools at hand, especially if you prefer using the mouse rather than keyboard shortcuts.

We recommend having the Developer tab active because after you have finished your XML code you use VBA to add functionality to the UI, so it is convenient to have the Developer’s tools at hand when you need them. Furthermore, the Developer’s tools also provide an XML group, which is useful when inspecting the XML schema for the Ribbon UI.

As shown in Figure 1-17, the Developer tab appears as the last tab in the standard Ribbon.
Figure 1-17: The Developer tab is useful when it’s time to add VBA functionality to your customization.

To enable the Developer tab, follow these steps (as illustrated in Figure 1-18):

1. Click on the Office logo.
2. Select (Application) Options.
3. Select Popular and choose the option Show Developer tab in the Ribbon.

Figure 1-18: Enabling the Developer tab

These instructions and illustrations are identical for Excel and Word. In Access, however, you use the Create tab to access macro and VBA objects.

Another difference in Access is that it does not have certain features, such as macro recording. Recording macros is a very handy feature that helps us to discover important information about objects. Nevertheless, you may find that recording macros in Excel/Word can actually help you figure out information and processes that are applicable to Access.

CROSS-REFERENCE See Chapter 4 for instructions on recording macros and for programming techniques that are used in this book and that you can apply to your daily work.
Showing CustomUI Errors at Load Time

Before loading the UI into Excel, Access, or Word, you will always want to check your XML consistency. To help with this, a few tools are discussed in Chapter 2. Despite all good intentions, however, the UI may pass the test in these tools but fail when it loads. Therefore, it is important to be familiar with some of the factors that might cause the loading failure.

First, although each of these applications shares very similar XML code, they also contain controls that are unique to that application. Therefore, if code including an application-unique control were moved to a different application, the code would pass the test on the tool but fail on load.

Second, you may also have less obvious problems. For example, you could assign an idMso (we’ll discuss these more in Chapter 3) to a button when it actually belongs to a toggleButton. Again, these may pass the first check, but will fail on load.

To ensure that consistency is also checked and that errors are displayed when the CustomUI is loaded, you can use the following process:

1. Click Office Menu  
2. Select the Advance option and scroll to the General group.
3. Select the Show add-in user interface errors option.

Once you’ve made the selection, click OK to continue. The location for this option is the same for Excel, Access, and Word.

As shown in Figure 1-19, when the document is loaded, if it contains an error it is immediately reported, indicating the line and column in which the error is located (including the file location).

![Figure 1-19: Reporting error when loading UI](image)

In this case, an error has occurred because the UI is being loaded in Word but it contains an attribute value that is specific to Excel (ConditionalFormatting).

Reviewing Office 2007 Security

If this is your first time working with Office, you may want to take a few minutes to review Chapter 17. That chapter contains information about how to set up the Trust Center, macro security, and digital signatures so that you aren’t constantly being harassed about potentially dangerous files while you are developing. Making these changes now will save you some time and frustration as you go through the exercises in this book.
Has Customization of the Office UI Become Easier?

Our objective throughout this book is to modify and customize the work area (user interface). Unfortunately, the task is relatively arduous with the new UI for Microsoft Office as compared to previous versions. Moreover, the challenges are compounded by the small differences between the applications, which means that we cannot rely 100% on the XML code to be exchangeable and applicable across different Office applications.

Figure 1-20 shows an example of a Ribbon customization. This has an added tab and a group containing a few command buttons. And, of course, it includes an action that will be executed when the command button is clicked.

![Customizing the Ribbon](image)

If you previously created a lot of custom menus and toolbars (whether through VBA or not), you will probably have a hard time accepting the new UI. However, once you get past that first encounter and resistance to change, things should start looking a bit rosier.

The biggest challenge with respect to the new UI is the XML code it contains; and a custom UI can require more lines of code than you might currently imagine. Therefore, for now, accept the guidance that a lot of planning is required prior to writing the first line of XML for your new UI. Later, a few hundred lines into your code, you do not want to be trying to find and fix something.

Furthermore, XML is case sensitive, so writing an attribute such as `getVisible` as `getvisible` will cause a syntax error in the structure of the XML code.

In addition, now we need to create and work with callbacks. These take the arguments from the Ribbon objects. Fortunately, there’s the Custom UI Editor that can read through your code and generate the callbacks for any attribute that requires one.

All of this might sound intimidating now, but by the time you finish this book, you will be sailing through the Ribbon customization process. Obviously, this book cannot contain everything you might possibly come across or want to know about, but it contains everything that you need to know for most common scenarios and it will help you avoid a whole lot of pain during the learning process.

Conclusion

In explaining how the Ribbon came to be, we provided a little background and history of the Microsoft Office UI. Now you can understand why it was necessary for a paradigm change after so many years of relying on hierarchical menus. As with any change this dramatic, there can be a steep learning curve, but the benefits become evident very quickly.
In this chapter you learned about the Quick Access Toolbar, shortcuts, and keytips. You learned some basic customizations that can be done without any programming and how those customizations can be incorporated into your UI as a document or as a shared customization.

Although lengthy, and maybe a bit intimidating at this stage, you also saw a sample of an old customization style so that you could try it for yourself. It is hoped that being able to contrast the new with the old has added to your appreciation for what you will soon be able to do.

In Chapter 2 we cover access to the UI customization layer, and from there on we introduce the tools you need to successfully customize the new Office user interface. Have fun.