

# CONTENTS

A Prayer	viii
<b>Part One: The Basic Qualities</b>	
Grace	3
Strengths	12
Compassion	21
Excellent Sprinters	30
Act Swiftly	37
<b>Part Two: The Twelve Keys</b>	
1. One Mission Outreach	53
2. Shepherding Visitation	69
3. Stirring, Helpful Worship	84
4. Significant Relational Groupings	105
5. Strong Leadership Team	123
6. Solid Decision Process	139
7. One Major Program	148
8. Open Accessibility	161
9. High Visibility	174
10. Land, Landscaping, and Parking	184

11. Adequate Space and Facilities	205
12. Generous Giving	223
Conclusion: Mission, Sacrament, Grace	239
APPENDIXES	
<i>A Twelve Keys Celebration Retreat</i>	249
<i>Charts</i>	253
<i>Twelve Keys Action Plan</i>	257
ACKNOWLEDGMENTS	261
SPECIAL ACKNOWLEDGMENTS	263
ABOUT THE AUTHOR	267
BOOKS BY KENNON L. CALLAHAN	269
INDEX	273