

INDEX

A

Academic achievement gap,
146–148
Academic admissions criteria, 99
Accountability, 60, 64, 97
Adams, Henry B., 182
Adams, John Quincy, 182
Advance Placement classes, 149
Adventure Academy
(Arizona), 67
African Americans, 20, 25, 68,
78, 81, 102, 159, 160
Air Medal, 6
Akeem (student), 37
Alana (student), 178
Alcohol, 51
Algebra, 127
Ali, Muhammad, 95
Amber (student), 42
American Federation of Teachers,
157
Anna (student), 42
Antonio (student), 49
Apathy, student, 122
Architectural Record, 106
Army Air Corps, 6
Art Institute of Chicago, 47
Arthur (student), 50
Asafa (student), 82
Asians, 20

Aspen, Colorado, 13
Assyria, 147
Attrition problem, 98, 99, 152, 185
Authority: disrespect for, 52, 80;
respect for, 121; sense of, 117, 119
Autonomy, 60

B

Baker, Kellie, 125
Baker, Raymond, 145
Barnes, Kay, 140
“Barometer, The,” 16
Beachner, Lynne (St. Francis
Xavier School principal),
24, 25, 39
Berkshire Hathaway, 69
Berlin, Germany, 6
Bigotry, 52
Bill & Melinda Gates Foundation,
178, 187
Bloch family, 6, 106
Bloch, Henry (father and co-
founder of H&R Block), 6–8,
13, 15, 16, 111, 129, 176, 181
Bloch, Hortense (grandmother), 6
Bloch, Jason (son), 5, 10, 56, 130,
131, 144, 182, 183
Bloch, Leon, Jr. (uncle), 6, 7
Bloch, Leon, Sr. (grandfather), 6,
106, 184

- Bloch, Liz (sister), 62
- “Bloch Making His Mark in the Classroom” (*Kansas City Star*), 2–3
- Bloch, Marion (Helzberg), 7, 15, 180
- Bloch, Mary (wife), 2, 5, 9, 10, 13, 14, 16, 27, 54–56, 87, 100, 130, 171, 180, 184
- Bloch, Mary Jo (sister), 62
- Bloch, Richard (uncle and co-founder of H&R Block), 6–8, 173, 175, 194
- Bloch, Robert (brother), 62
- Bloch, Teddy (son), 5, 13, 14, 56, 130–132, 144, 182, 184
- Bloch, Thomas M.: becomes CEO of H&R Block, 8; begins second year of teaching, 42; begins teaching, 27–38; and character issues, 49–57; considers teaching, 10; formally steps down from H&R Block, 14; honored with student poem, 87–89; prepares for teaching, 19–26; and second thoughts about career change, 16–17
- Block scheduling, 100
- Blue Ribbon Award, 73
- Boston, Massachusetts, 183
- Boundaries, 122
- Bowler, Elizabeth, 21
- Brain development, 123
- Brandeis, Louis, 145
- Bribes, 123
- Broken families, 127
- Brookings Institution, 145
- Brouillette, Matthew, 66
- Brown, Les, 118
- Brown, Lynne, 71, 72, 140
- Buckley, Harry, 15–16
- Budde, Ray, 59
- Buffett, Warren, 69, 70
- Bureaucracy, 61
- Business life cycle, 112
- C**
- California, 23
- California Department of Education, 35
- Calling, 167–172; definition of, 170. *See also* Vocation
- Cape Cod, Massachusetts, 55
- Caring, 53, 57, 123, 194
- Carrie (student), 50
- Carter (student), 40–41
- “Case against Charter Schools” (*School Administrator*), 63–64
- Catholic schools, 22, 24, 25, 83
- Caulfield, Joan, 24, 44, 45
- CBS News, 183
- Center for Academic Integrity (Duke University), 51
- Center for Advancement of Reform in Education (CARE), 45
- Center for Education Reform (Washington DC), 67, 98

- Center for International Policy, 145
- Center for School Change
(Hubert H. Humphrey Institute of Public Affairs), 71, 148
- Center on Alcohol Marketing and Youth (Georgetown University), 51
- Center X (University of California at Los Angeles), 165
- Central City School Fund (Kansas City), 26
- Certification, requirements for, 44
- Character: development, 68, 93; education, 53; question of, 49–57; traits, 52
- Charter legislation, 59–61
- Charter school movement, 65, 100; history of, 59; in Kansas City, 186
- Charter schools, 2, 61; admissions in, 65, 77; and attracting successful students, 85; as businesses, 111; chief criticisms of, 64; and closing achievement gap, 148; definition of, 60; and hiring, 76; history of, 59; and innovation, 64; in Kansas City, 72, 100, 102; as panacea, 63, 84; research on achievement of, 66–67; and unions, 66; unique mission of, 60
- Charter Schools: Creating Hope and Opportunity for American Education* (Nathan), 71
- Chartisha (student), 30, 31, 35–36, 179
- Chase (student), 36, 179
- Cheating, 49–52
- “Checking in” ritual, 160
- Child-care support, 146
- Children’s Educational Opportunity Foundation of America (CEO America), 71
- Choices, 121–122
- Churchill, Winston, 179
- Citizen recognition, 53
- Civic responsibility, 52
- Claremont McKenna College, 8
- Classroom accessories, 39–40
- Clem (teacher), 118, 119, 121, 124
- Clubs, academics-related, 100
- College attendance, University Academy graduates, 97–98
- College entrance exam scores, 100
- College prep standards, 98, 110
- Columbia University, 45, 85, 184
- Comer, James, 162–163
- Community service, 53–57
- Conference Board, 169
- Consequences, 122
- Control, 79–81
- “Convent,” 27–28
- Cooper, Jerry, 186
- Coping, teacher, 116
- Core values, 51, 186
- Corporation for National and Community Service, 54, 57

- Council of the Great City Schools
study, 13
- Country Club Dairy, 25, 136
- Cowper, William, 168
- Crowne Plaza Hotel (Kansas
City), 14
- Cultural capital, 158
- Curriculum, 44, 53, 56, 60, 63, 75,
84, 91, 95, 110
- Cutright, Martha, 82
- D**
- Daily points, 122
- Daily Princetonian*, 184
- Dalai Lama, 181, 189
- Darran (student), 118
- David (student), 117, 124
- Dayton (student), 123
- Dean of students, 100
- Death rate, 51
- Defiance, 122
- Dell Computers, 187
- Dell, Michael, 187
- Dell, Susan, 187
- Denver, Colorado, 72
- Desegregation, 11–12; federal
ruling on (1984), 12
- Dewey, John, 45
- Discipline issues, 57; confronting,
120
- Discriminatory admissions
practices, 65
- Disrespect, 50–51, 122
- Documentation, 120
- Dr. Farb (*Little Shop of
Horrors*), 41
- Dream Job Coaching, 169
- Drugs, 50–51
- Dual-credit courses, 96
- Duke University, 51
- “Dungeon,” 28
- E**
- Earned Income Tax Credit, 146
- Economic Policy Institute, 152
- Edelman, Marion Wright, 174
- Educating for Character*
(Lickona), 51
- Educational equality, 146
- Edwards, Linda, 158
- Eisner, Elliot, 152
- Eistein, Albert, 182
- Emerson, Ralph Waldo, 6
- Empowerment, sense of, 63
- Environment, disrespect for, 50
- Ethical decision, 183
- Ethics, 193
- Ethnically diverse families, 124
- Evelyn (student), 82
- Everson, Mark, 176
- F**
- Family, concept of, 160
- Federal Reserve, 145
- “Feelin’ Groovy (59th Street
Bridge Song)” (Simon), 89
- Feinstein, Eddie, 15
- Figlio, David, 153

Finding Nemo (animated film), 97

Finn, Chester, Jr., 148

Flexibility, 61

Ford, Ed, 107–108

Form 1040EZ, 34

Forman, Max, 35

Forster, E. M., 3

49/63 Neighborhood

Coalition, 73

Franklin, Benjamin, 175

Free enterprise, 62

Free-market principles, 62

Friedman, Milton, 70

Frost, Robert, 170

G

Garfinkle, Joel, 169, 171

Gates, Bill, 178

Georgetown University, 51

Germany, 6

Godwin, Gail, 153

“Good life,” 167–169

Goodlad, John, 154

Grades, 86

Gradford (student), 82

Graduated inheritance tax, 146

Gray area incidents, 50

GreatSchools.net, 99, 102

Greenspan, Alan, 145

Griffin, Elaine, 127

Ground rules, 119

Growing Up Confident

(Cutright), 82

Gryphon (University Academy school mascot), 97, 142

H

Hands-on training, 163

Harmony Schools of Texas, 187

Harrison (student), 47

Hay, LeRoy E., 83

Health Insurance for the poor, 146

Hellgate High School (Missoula,

Montana), 159

Helzberg, Barnett, Jr., 69–72,

77, 93, 105, 107, 109–113, 140,

141, 185

Helzberg, Bush, 140, 184

Helzberg Diamonds, 69, 111

Helzberg family, 74, 106, 108

Helzberg, Marion. *See* Bloch,

Marion (Helzberg)

Helzberg, Shirley, 70, 106, 112, 113,

140, 185

Henley, Patricia (University

Academy principal), 73, 75–77,

91–93, 97, 111, 112, 140

Hicks, Jade (student), 101, 102

Historical preservationists, 107

Holmes, Oliver Wendell, Sr., 171

Holocaust Museum (Washington

DC), 155

Holt, John, 35

Home Depot, 9

Home life, 125

Homicide, 51

Hoover, Herbert, 178

- Hoover Institution (Stanford University), 148
- Hoover-Dempsey, Kathleen, 124
- H&R Block, 1, 5, 6, 8, 15, 16, 168, 174–176, 181, 183; management at, 111
- Hubert H. Humphrey Institute of Public Affairs (University of Minnesota), 71, 148
- Human resource issues, 109–110
- I
- Idealism, 154, 159
- Impudence, 117
- Income gap, 146
- Income tax system, 146
- Independence, 61
- INDEPENDENT SECTOR, 57
- India, 47
- Indiana University Northwest, 165
- Indianapolis, Indiana, 71
- Inequality, 128
- Information age, 36
- Inheritance tax, 145
- Inner-city culture, 80, 81, 92, 118, 127
- Inner-city kids, 1, 2, 11–13, 16, 26, 79, 89, 102, 107, 157, 158, 170, 177
- Inner-city parents, 124
- In-school conference, 120
- Institute for Urban Education (IUE; University of Missouri-Kansas City), 143, 158–165, 188; course catalogue of, 162; and support structures, 163; and teachers as agents personal and social transformation, 164
- Insubordination, 92, 117
- Internal Revenue Service (IRS), 8, 128, 176
- International Baccalaureate classes, 149
- IRS. *See* Internal Revenue Service (IRS)
- J
- Jamal (student), 83
- James, William, 77
- Janel (SFX teacher), 41, 47
- Japan, 6
- Ja'Ree (student), 30, 34
- Jason (sixth-grade teacher), 120
- Jason (student), 40
- Javonne (student), 37
- Jayden (student), 41
- Jerald (student), 37, 179
- Jeron (student), 117
- Jobs training, 146
- Johannot, Louis, 87
- John (urban high school teacher), 119–120, 126
- Johnson County, Kansas, 106
- Jordan (student), 50
- Josephson Institute of Ethics (Los Angeles), 49
- Juanita (student), 86

K

- Kansas, 25, 43
 Kansas City Art Institute, 97
 Kansas City International
 Airport, 106
 Kansas City, Missouri, 2, 5, 7, 8,
 10, 24, 25, 43, 54, 55, 67, 106;
 Central City School Fund, 26;
 Central City Schools, 22;
 diocese of, 22, 26; inner-city
 high schools, 159; philanthropic
 community, 101; public schools,
 12, 84, 162; school board, 13, 61
 Kansas City, Missouri School
 District, 44, 72, 102, 110
 Kansas City Royals baseball team,
 149, 150
Kansas City Star, 2–3, 7, 54, 55, 72,
 98, 100–102, 106–108
 Kareem (student), 50
 Karen (kindergarten teacher), 119,
 122
 Kauffman Foundation, 55
 Kellie (first grade teacher), 125,
 126
 Kellie (student), 116, 118
 Kendis (student), 81
 Kennedy, John F., 151
 Kershaw, DeAndré, 92, 94–97, 103,
 138, 142
 Kershaw, Rose, 92–97, 99, 103, 138
 King, Martin Luther, Jr., 195
 Kingsley, Charles, 184
 Kivett, Clarence, 106
 Knowledge, as power, 164
 Knowledge Is Power Program
 (KIPP), 187
 Kurtz, Patricia, 72

L

- Lamar (student), 81
 Lanesha (student), 52
 Las Vegas, Nevada, 159
 Latrell (student), 82
 L'Chelle (student), 30, 32
 Learning, atmosphere of, 119
 Legal Aid, 167–168
 Leider, Richard, 168–169
 Leonard (student), 32, 35
 Letterman, David, 15
 Levin, James, 121
 Levine, Arthur, 45, 46
 Lewis and Clark Trail, 181
 Lickona, Thomas, 51
 Life skills, 52
Little Shop of Horrors, 41
 Loans, 176
 Lonnie (student), 115
 Los Angeles, 49
 Lowenstein, Lance, 72
 Low-income families, 102, 124, 127
 Lying, 49–51

M

- Mackinac Center for Public
 Policy, 66
 “Magic Wheel” math trick, 79
 Magnet schools, 11–12

- Mali, West Africa, 184
 Management, 111, 112
 Management skills, 120
 Manipulatives, 32
 Manno, Bruno, 63–64
 Markis (student), 29, 33
 Martez (student), 41
 Maslow, Abraham, 171–172
 Mayerberg Chapel, 108
 Mayerberg, Samuel, 106
 McDonald's, 32
 McElroy, Edward, 157
 McMahan, Father Tim, 25
 MEA. *See* Michigan Education Association
Measure of Our Success: A Letter to My Children and Yours (Edleman), 174
 Medical school, 163
 Melody (student), 179
 Merit pay, 153. *See also* Performance pay
 MFT. *See* Michigan Federation of Teachers
 Michelle (student), 162
 Michigan Education Association (MEA), 66
 Michigan Federation of Teachers (MFT), 66
 Michigan legislature, 66
 Middle school, 85
 Middlebury College (Vermont), 183
 Minimum wage, 146
 Minnesota, 59
 Mission, 60
 Missoula, Montana, 159
 Missouri, 23, 43, 61, 71, 72
 Missouri Assessment Program, 186
 Missouri Center for Safe Schools, 73
 Missouri legislature, 67
 Missouri School Boards Association, 72
 Missouri, State of, 12
 Modeling, 123
 Monopoly power, 65, 66
 Moral agency, 121
 Moral challenges, 50–51
 Moral education, 51
 Moral sense, indicators for, 51–52
 Moral values, 52
 “Mr. Blockhead,” 11
- N
- Nathan, Joe, 71, 111, 148, 149
 National Alliance for Public Charter Schools, 66, 102
 National Archives (Kansas City branch), 41
 National Center for Alternative Certification, 23
 National Center for Fair & Open Testing, 147–148
 National Education Association, 152
 National Public Radio, 184

- National Teacher of the Year
award, 83
- Neill, Monty, 147
- Nero, Howard (teacher), 87
- New England, 59
- New Haven, Connecticut, 87
- New Jersey, 23
- New York City, 6
- New York Times*, 134
- New York University, 128
- Nigeria, 118, 164
- Nike, 83
- No Child Left Behind, 11–12,
147–148
- Nordin, Jennifer, 145
- Northwestern University, 101
- Nueva Esperanza Academy
(Philadelphia), 60
- O**
- Oak Leaf Cluster, 6
- Odd Woman, The* (Godwin), 153
- Oligarchy, 128
- Open market, 62
- Oprah* (television show), 3
- Oxford Dictionary*, 170
- P**
- Palmer, Parker, 123
- Parent contract, 63
- Parental involvement, 63, 125
- Parental responsibility, 124
- Parents Advisory Council, 95, 138
- Parochial schools, 62, 68–70
- Paul (student), 149–151
- Pavlovianism, 121
- Payless Shoes, 83
- Peace Corps, 184
- Pearl Harbor attack, 6
- Peer cruelty, 52
- “Pembroke Hill East,” 78, 84, 112
- Penn State College of Education,
121
- Penn, Steve, 108
- Penn Valley Community College,
96
- People* magazine, 3
- Performance pay, 62, 152, 153
- Perry, Bruce, 123
- Personal risk, 177
- Per-student funding, 62
- Philadelphia, Pennsylvania, 59, 60
- Philanthropic support, 26
- Phoenix, Arizona, 10
- Pity, 117, 118
- Pixar, 97
- Place Called School, A* (Goodlad),
154
- Politics, 93
- Portageville, Missouri, 95
- Power, knowledge as, 164
- Pragmatism, 45
- President’s Student Service
Challenge, 53, 55, 56
- Princeton University, 144, 184
- Private schools, 62
- Private voucher movement, 71
- Product differentiation, 62

- Profanity, 49, 50, 52
- Prudential Spirit of Community Survey, 53
- Public charter school movement, 59
- Public schools, 60
- Public voucher movement, 70
- Punishment, 50
- R**
- Race riots, 146–147
- Randi (student), 123
- Ray (student), 31
- Reagan, Ronald, 70
- Red Lobster, 32
- Redlining, 12
- Refund anticipation loan, 176
- Reggie (student), 49, 50
- Relationships: positive, 124;
strategies for building, 162–163
- Religious perspective, 52
- Repacking Your Bags* (Leider and Shapiro), 168–169
- Resilience, 165
- Respect, 52, 122–124, 164;
teaching, 123
- Responsibility, 52
- Retention, 62, 63
- Rick (student), 178–179
- Rinetta (student), 33
- Risks: good, 175–177; social,
definition of, 177
- Robinson, Irv, 107
- Rochana (student), 41
- Rockhurst University, 24, 25, 34,
43, 45, 67, 68, 96, 101, 125
- Rooney, Andy, 182
- Roosevelt, Theodore, 51, 146
- Rothstein, Richard, 152
- Russell, Bertrand, 119
- S**
- Saada (student), 31
- Sandler, Howard, 124
- Sandrelle (student), 50
- Santa Clara University, 146
- Sasha (student), 115
- Savage, Father Tom, 45
- School accountability, 97
- School Administrator*, 63–64
- School of Service Award, 54–56
- Schweitzer, Albert, 128
- Seattle, Washington, 55
- Security code, 41
- Self-actualization, 171–172
- Self-centeredness, 52
- Self-destructive behavior, 52
- Self-respect, 122, 123
- Serena (student), 81–82
- Service. *See* Community service
- Service learning, 57
- Sexual abuse, 52
- Sexual precocity, 52
- SFX. *See* Kansas City; St. Francis Xavier School (SFX)
- Shades of Blue dinner, 100
- Shannon, Cheri, 110, 140, 185, 186
- Shapiro, David, 168–169

- Shepard, Sister Anne, 22, 24
- Simon, Paul, 89
- “Skimming off,” 65
- Small schools, 63
- Smith, Debbie, 2
- Smith, Karen, 123
- Social justice teaching, 164
- Social promotion, 36, 84, 118
- Social reinforcement, 123, 124
- Social risk, 177
- Socioeconomic factors, 125
- Socioeconomic gap, 127, 128
- Socrates, 173
- Sophia (student), 41
- Southeastern Missouri State,
95–96
- Special needs, 65
- St. Francis Xavier School (SFX;
Kansas City), 24–27, 37, 48, 56,
67, 68, 74, 92, 100, 133; closing
of, 101
- St. Louis, Missouri, 61, 72; School
District, 72
- St. Paul, Minnesota, 148–149
- Standard & Poor, 175
- Standardized test scores, 97, 100,
153, 178, 179
- Stanford University, 148, 152, 184
- State funding, 68
- State University of New York
Urban Teacher Education
Center, 165
- Stealing, 52
- Stravinsky, Igor, 86
- Structure, importance of, 118,
119, 121
- Subsidized lunch program, 78
- Suburbs, flight to, 146, 147
- Sundstrom, William, 146
- Support structures, 163
- T
- Taco Bell, 32
- Tamela, 37–38
- Tangible reinforcers, 123
- Tasha (student), 162
- Tax system, 145, 146
- Teach in America organization,
187
- Teacher Appreciation Day, 95, 103
- Teacher compensation, 151–154
- Teachers: burn out of, 163; hands-
on training for, 163; high
attrition of, 152; training of, 157;
undervaluing of, 151
- Teachers College, Columbia
University, 45
- Teaching: alternative certification
programs for, 23; autocratic
style of, 116; as calling, 167–172;
licensing requirements for, 22;
as lonely profession, 163
- Teaching Pre K-8* magazine, 3
- Technology, 36, 112
- Technology-based remedial labs,
100
- Temple B’nai Jehudah (Kansas
City), 105

- Tessa (student), 40
 Texas, 23
 Theft, 50–52
 Thomas B. Fordham Institute, 148
 Thoreau, Henry David, 168
 Tiffany (student), 161
Tikkun olam (repairing the world), 128, 155, 179
Time magazine, 106
 Tina (student), 30, 47, 135, 182
 Title I program, 41, 187
 Tonya (student), 52
 Tough love, 117, 119
 Toughness, 117
Toy Story (animated film), 97
 Tracie (student), 116–119, 122, 125
 Treats, 86
 Troost Avenue (Kansas City), 12, 25, 26, 108, 133
 Troy (student), 33
 Trump, J. Lloyd, 181
 Tuition, college, 96
 Turtel, Joel, 65
 Tutors, 56, 57
- U
- Udall, Stewart, 174
 Ukpokodu, Omiunota, 164, 165
 Underwood, Ed, 158, 161, 163
 Uniform policy, 83, 118
 Unions, 61, 62, 66, 70
 United Business Company, 7
 United Nations University, 145
 University Academy (Kansas City, Missouri), 2, 73; and admissions, 77; assembling team of teachers for, 76; attrition problem at, 98; elementary school, 110, 112; expanding, 105; first year enrollment, 78; human resource issues at, 109–110; kindergarten, 112; opening of, 79–89; parent contract for, 76; and rationale for starting with middle grades, 74–75; receives ten-year renewal, 98; six characteristics to separate, from other district and charter schools, 75–76; supplementary programs at, 100
 University Leadership Academy, 73
 University of Alabama at Birmingham, 165
 University of California at Los Angeles, 165
 University of Florida, 153
 University of Michigan, 6, 184
 University of Minnesota, 71, 123, 148
 University of Missouri, 7
 University of Missouri-Columbia, 101
 University of Missouri-Kansas City (UMKC), 73, 74, 96, 101, 158, 160, 186, 187; Institute for Urban Education (IUE), 143

- Urban education, 2, 109, 116, 121,
126, 146, 147, 152, 165
- Urban schools, 148, 165
- Urban students, 121, 125
- Urban teachers: preparation of,
158, 159
- U.S. Census Bureau, 57
- US Charter Schools Web site, 59,
61, 73
- U.S. Department of Education,
187
- V
- Values, 51, 52
- Van Doren, Mark, 85
- Vandalism, 50–52
- Vanderbilt University, 124
- Violence, 50–52
- Vocation, 170
- Vogel, Mary, 14, 15
- Volunteerism, 53, 55–57, 93
- Voucher programs, 64, 65, 70
- W
- Waddell, Jennifer, 159–163
- Walden* (Thoreau), 168
- Walden Pond, 168
- Wal-Mart, 71
- Walton, John, 71
- Ward, William Arthur, 34
- Warnings, 120
- Warren (student), 42, 47
- Washington, Booker T., 181
- Washington DC, 67
- Weakness, teacher, 117
- Westport Academy (Kansas City),
67
- What I Learned Before I Sold to
Warren Buffett* (Helzberg), 69
- White flight, 146–147
- White, John, 7
- Wide Range Achievement Test
(WRAT), 84
- Wolff, Edward, 128
- Wollman, Kate, 6, 7
- Wollman Skating Rink, 6
- Woods, Elnora, 92–95, 97, 98, 137
- Woods, Jenell (student), 92, 97
- Work, 168–172, 169, 170
- World Bank, 145
- Writing journal, 32
- Y
- Yale University, 162
- Yorktown Heights, New York, 21
- Youth Service Alliance of Greater
Kansas City, 54–56, 59
- Youthbuild Charter School
(Philadelphia), 60
- YouthFriends (Kansas and
Missouri), 43
- Z
- Zara (student), 47

