

Contents

Introduction	xxiii
Part I: Introduction and Deployment	1
Chapter 1: Background on IIS and New Features in IIS 7.0	3
IIS Versions 1.0 to 4.0	4
IIS 5.0 and 5.1	4
IIS 6.0	5
Secure by Default	5
Request Processing	5
Additional Features	6
IIS 7.0 Versions	7
IIS 7.0 Features	8
Integrated Request Pipeline	9
Configurability	11
Componentization	14
Security	14
IIS Administration Tools	19
Diagnostics	23
Compatibility	23
Additional Features	25
Summary	26
Chapter 2: IIS 7.0 Architecture	27
IIS 4.0 and Previous Versions	27
Inetinfo.exe	28
ISAPI versus CGI	29
Active Server Pages	30
IIS 5.0	30
Application Protection	30
IIS 6.0	31
Http.sys	31
IIS Admin Service	32
Web Administration Service	32

Contents

Worker Process	33
Application Pools	33
IIS 7.0 Architecture	34
Integrated Pipeline Mode	35
Extensibility and Modularity	37
IIS Manager Extensibility	38
Metabase — Going, Going, Gone!	38
WAS and the Worker Process	41
Windows Server 2008 Architecture	41
Server Core	42
Virtualization	42
Failover Clustering	43
WCF	43
BitLocker Encryption	44
Network Access Protection	44
Summary	44
Chapter 3: Planning Your Deployment	47
Windows 2008 Server Deployment Planning	47
Windows Server 2008 Requirements	48
32 Bit or 64 Bit?	48
Which Server Edition?	49
Upgrade or New Installation?	52
Planning Your Hardware	53
Planning Your Network	54
Planning Your Security	59
Planning Backup and Recovery	64
IIS 7.0 Deployment Planning	65
IIS 7.0 Requirements	66
Installation Decisions	66
Planning for IIS-Specific Security	66
Planning Development Environments	68
Planning Production Environments	69
Shared Configuration	69
Content Replication	70
Application Deployment Planning	70
Automation and Deployment Tools	71
Windows Deployment Services	71
Volume Activation	72
Capacity Planning	72
Traffic	72
WCAT	73

Contents

IIS 7.0 Request Tracing	73
Scalability	74
Application Capacity Planning	74
Summary	75
Chapter 4: Installing IIS 7.0	77
Clean Installation	78
With Windows Server 2008 Installation	78
From DVD to an Existing Server	85
Upgrade Installation	90
In-Place Upgrade	90
Migration Upgrade	94
Adding Features to an Existing Installation	95
Installing New Features	96
Configuring and Testing New Features	96
Automated Installation and Configuration	102
Server Core Command-Line Installation	102
Pkgmgr.exe	103
Unattended Installations Using Pkgmgr.exe	104
Installation Using Windows Deployment Services	107
Hosting Service Recommendations	107
Directory Structure	108
Web Server Accounts and Application Pools	110
Configuring Shared Hosting with Managed Code	110
Shared Configuration	117
Installing IIS 7.0 on Windows Vista	119
IIS 7.0 Support	119
IIS 7.0 Installation	119
Summary	120
Part II: Administration	121
Chapter 5: Administration Tools	123
Key Characteristics	123
IIS Manager	124
Appearance	124
Feature Scopes	125
Features View	126
Content View	129
Feature Delegation	129

Contents

IIS Manager Extensibility	130
Configuration Settings	130
Configuration File Hierarchy	130
Configuration Levels	131
Location Tags	131
Configuration File Structure	132
Configuration Schema	133
Locking and Unlocking Sections	136
Command-Line Management	137
Using AppCmd.exe	138
Getting Help	138
Using the list Command	141
AppCmd.exe Attributes and Values	144
Managing Objects with add, delete, and set	144
Determining Which Attributes Are Associated with an Object	145
Controlling Object State	146
Backing Up and Restoring	148
Setting the Configuration	149
Locking and Unlocking the Configuration	155
Piping with XML	155
Web Management Service and Remote Administration	156
Summary	156
Chapter 6: Web-Site Administration	157
Web Sites, Applications, and Virtual Directories	158
Web Sites	158
Applications	159
Virtual Directories	159
Creating a New Web Site	159
Creating a Web Site Using IIS Manager	159
Creating a New Application Pool for Your Site	161
Creating a Web Site Using AppCmd	162
Creating a Web Site Using Microsoft.Web.Administration	165
Changes to the applicationHost.config File	166
Configuring Logging	167
Enabling Logging	167
Configuring Host Headers	174
Administering Applications	178
Adding Applications Using IIS Manager	178
Adding Applications Using AppCmd	179
Adding Applications Using Microsoft.Web.Administration	180
Deleting Applications Using IIS Manager	180

Contents

Deleting Applications Using AppCmd	180
Deleting Applications Using Microsoft.Web.Administration	181
Administering Virtual Directories	181
Creating Virtual Directories Using IIS Manager	181
Creating Virtual Directories Using AppCmd	183
Adding Virtual Directories Using Microsoft.Web.Administration	183
Removing Virtual Directories	184
Authentication	184
Configuring Compression	185
Configuring Default Document Settings	187
Configuring MIME Settings	188
Adding MIME Types	188
Editing MIME Types	189
Removing MIME Types	189
Basic Administration Tasks	190
Configuring Default Options for IIS	190
Starting and Stopping Services and Web Sites	190
Enabling Dynamic Content — ASPNET and Classic ASP	192
Isolating Applications	192
Summary	193
Chapter 7: Web Application Administration	195
Application Administration	195
ASP	196
ASP.NET	196
IIS 6.0 and Previous Architecture	197
IIS 7.0 Architecture	197
IIS 7.0 and ASPNET Modules	198
ISAPI	208
CGI	210
FastCGI	210
Installing PHP	211
Installing QDig	211
Installing FastCGI Module	211
Enabling FastCGI for Use with PHP	211
Windows Process Activation Service	212
Summary	213
Chapter 8: Web Application Pool Administration	215
A Background of Web-Site Separation	215
Defining Applications	216

Contents

Comparing Virtual Directories to Applications	218
Understanding the w3wp.exe Process	220
Recycling Application Pools	221
Web Gardens	222
Working with Application Pools	224
Creating Application Pools	225
Managing Settings	226
Assigning Applications and Sites to Application Pools	230
Specifying the .NET Framework Version	234
Specifying the Managed Pipeline Mode	236
Managing Active Application Pools	240
Application Pool Security	245
Application Pool Configuration Isolation	246
Application Pool SID Injection	246
Site Anonymous User	247
Noteworthy Advanced Settings	248
Bitness	248
CPU Limits	248
Processor Affinity	249
Application Pool Users	249
Network Service Account	250
Local Service Account	251
Local System Account	251
Custom User Account	251
Summary	252
Chapter 9: Delegating Remote Administration	253
Introducing the Main Characters	253
Server Administrator	254
Site Administrator	254
The Two Shall Work as One	255
IIS Manager Remote Access	255
Installing the IIS 7.0 Management Service	255
Enabling Remote Connections	256
Authentication Types	260
Authorization at Three Levels	263
Remote Installation and Usage	265
Extending IIS Manager	266
Delegation Settings	267
Delegation of Sections	267
Delegating the Small Details	285
Summary	289

Contents

Chapter 10: Configuring Other Services	291
FTP — Shipping Version	292
FTP Basics	292
Installing the FTP Service	295
Creating an FTP Site	295
Automating FTP Site Creation and Management	301
The FTP Command-Line Client	302
FTP 7	304
Installing FTP 7	304
Creating a New FTP 7 Site	305
Adding an FTP 7 Site to an Existing Web Site	306
Configuring FTP 7 Security	308
Configuring FTP 7 over SSL	311
Configuring FTP 7 User Isolation	312
Configuring FTP 7 Host Name Support	314
Administering FTP 7 with Configuration Files	315
FrontPage Server Extensions	320
Installing FPSE	321
Adding FPSE to a Web Site	322
Configuring FPSE	324
Securing an FPSE-Extended Web Site	326
Connecting Using a Client	328
Uninstalling FPSE	328
SMTP	329
How SMTP Works	330
Installing SMTP	330
Configuring the Default SMTP Server	331
SMTP Security and Authentication	335
Configuring Additional Domains	338
SMTP Folders	339
Testing and Troubleshooting SMTP	340
LogParser	343
Summary	347
Part III: Advanced Administration	349
Chapter 11: Core Server	351
Background	351
Core Server and Modules	353
HTTP Modules	354

Contents

Server Workload Customization	360
Eliminating Overheads	361
A Basic Real-World Example	362
A More Complex Real-World Example	363
Customizing Individual Web Sites	364
Customization Using IIS Manager	368
ASP.NET and the IIS Pipeline	370
Configuring ASPNET Execution Mode	370
Migrating Legacy ASPNET Applications to IIS 7.0	373
Selecting the ASPNET Version	374
Legacy ISAPI Support	374
Summary	375
Chapter 12: Core Server Extensibility	377
Extensibility Overview	377
IIS Module Concepts	378
Events	379
Notifications	381
Return Codes	382
Notification Priority	382
An Example Native Module	384
Native Module Design	385
Native Module Creation	385
Native Module Wrap-Up	395
Managed Code Modules	395
Managed Event Notifications	397
Further Reading	398
An Example Managed Module	398
Managed Module Design	398
Managed Module Creation	398
Managed Module Wrap-Up	403
Event Tracing from Modules	403
Adding Tracing Support to a Managed Code Module	404
Extending IIS Configuration	409
Adding Configuration Support to Custom Modules	409
Extending the IIS Administration Tool	414
Creating an IIS Administration Tool Extension	414
Summary	424

Contents

Chapter 13: Securing the Server	425
What Is Security?	425
Managing Risk	426
Security Components	427
Types of Attacks	427
Denial-of-Service Attacks	427
Privilege Escalation Attacks	428
Passive Attacks	429
Securing the Server	429
Securing the Environment	429
IPsec (IP Security)	430
Network Access Protection	431
Active Directory Federation Services	432
Securing IIS 7.0	434
IP and Domain Restrictions	434
Configuring MIME-Type Extensions	438
Configuring ISAPI Extensions and CGI Restrictions	440
Configuring Request Filtering	445
Application Layer Security	449
Configuring Logging	450
Summary	451
Chapter 14: Authentication and Authorization	453
Authentication in IIS 7.0	454
How IIS 7.0 Authenticates a Client	455
Configuring Anonymous Authentication	457
Configuring Basic Authentication	459
Configuring Digest Authentication	461
Configuring NTLM Authentication	465
Configuring Kerberos Authentication	472
Configuring UNC Authentication	477
Configuring Client Certificate Authentication	479
Configuring Forms-Based Authentication	481
Forms-Based Authentication	483
Configuring Delegation	484
Configuring Protocol Transition	489
Configuring Authorization	490
URL Authorization	492
Configuring Application Pool Sandboxing	494
Understanding IIS 7.0 User Accounts	495
Summary	497

Contents

Chapter 15: SSL and TLS	499
Securing a Web Site with TLS	500
The SSL/TLS Handshake	500
Generating a Certificate Request	503
Submitting the Certificate Request	508
Importing the Certificate into IIS 7.0	510
Configuring Web-Site Bindings	511
Generating a Certificate Using Domain Certificate Request	512
Generating a Self-Signed Certificate	513
Managing an SSL/TLS-Secured Web Site	514
Managing a PKI	517
Securing an SMTP Virtual Server with TLS	520
Securing an FTP Site with TLS	522
Summary	525
Chapter 16: Configuring and Load-Balancing Web Farms	527
IIS 7.0 and Web Farms	527
Shared Configuration	528
Content Configuration	543
Local Content	544
Shared Network Content	545
Shared SAN Content	547
Content Replication	548
Distributed File System	549
Robocopy	551
Offline Folders	552
Additional Tools	554
Microsoft Web Deployment Tool	554
Complete Redundancy	555
Load Balancing	555
Network Load Balancer (NLB)	556
Round-Robin DNS Load Balancing	562
Third-Party Load Balancing	563
Other Considerations	564
Replication	564
.NET Configuration Files and machineKey	569
Session State	571
Security	575
Summary	577

Contents

Chapter 17: Programmatic Configuration and Management	579
Direct Configuration	580
Configuration File Hierarchy	580
Order of Operation	582
Collection Items	583
Section Structure	586
location Tag	587
Inheritance	590
Locking	591
childConfig/sourceConfig	592
Configuration Path	592
Schema Extensibility	593
Programmatic Configuration	597
My First IIS 7.0 Programming Walkthrough	598
Microsoft.Web.Administration (MWA)	604
Microsoft.Web.Management (MWM)	611
ABO, ADSI, and Legacy API Support	612
IIS 7.0 WMI Provider	613
AHAdmin	619
Summary	621
Part IV: Managing and Operating IIS 7.0	623
Chapter 18: IIS and Operations Management	625
Management Approaches and Principles	625
ITIL Standards	626
MOF: Microsoft's ITIL Superset	627
Applying MOF to IIS Operations Management	631
Operational Tasks	643
Backup and Restore Program	643
Summary	650
Chapter 19: Monitoring and Performance Tuning	653
Monitoring Web Sites	653
How to Monitor IIS 7.0	654
What to Monitor	669
Performance Tuning	677
Operating System Optimizations	677
IIS Service Optimizations	682
Web-Site Optimizations	688
Summary	696
	xix

Contents

Chapter 20: Diagnostics and Troubleshooting	697
Types of Issues	697
Specific Errors	698
Hang/Time-out Issues	698
Resource-Intensive and Slowness Issues	699
Runtime Status and Control API (RSCA)	700
Viewing Worker Processes	700
Viewing Page Requests	703
Viewing Application Domains	704
IIS 7.0 Error Pages	705
Customizing Custom Error Pages	706
Multiple Language Support	709
HTTP Status Codes	709
FTP Status Codes	709
Failed Request Tracing	710
Failed Request Tracing Rule Setup	711
Select Trace Providers	713
Reading the XML Trace Logs	714
Logging	715
ASP.NET Tracing	716
Enabling ASPNET Tracing	716
The ASPNET Trace Viewer	718
Troubleshooting Tips	721
Reproduce	721
Isolate	722
Fix	725
Test	725
Additional Built-in Tools	725
Task Manager	725
Event Viewer	726
Reliability and Performance Monitor	728
Logging NTFS Failures to Disk	736
Ping/Tracert/Pingpath	737
Telnet	739
Installable Tools	739
IIS 6.0 Resource Kit Tools	739
DelegConfig	745
Process Explorer	745
IIS Diagnostics Toolkit	747
ELMAH	748
Where to Go Next	749
Summary	749

Contents

Appendix A: Module Reference	751
Utility Modules	751
Managed Engine: ASP.NET Integration	752
IIS 7.0 Native Modules	753
Managed Modules	761
Appendix B: IIS Status Codes	765
HTTP	765
1xx — Informational	765
2xx — Success	765
3xx — Redirection	766
4xx — Client Error	766
5xx — Server Error	767
FTP	768
1xx — Positive Preliminary Reply	768
2xx — Positive Completion Reply	768
3xx — Positive Intermediate Reply	769
4xx — Transient Negative Completion Reply	769
5xx — Permanent Negative Completion Reply	769
Appendix C: WCF Primer	771
Service-Oriented Applications	771
WCF and ASP.NET Web Services	772
WAS and WCF	773
Configuring a WCF Application	774
Appendix D: Resources	777
IIS Product Group Resources	777
IIS Public Newsgroups	777
Standards Documents	778
Blogs	778
Microsoft Documentation	779
Third-Party Products and Tools	779
Security Documentation	779
Index	781