

Index

• A •

- abbreviations
 - AutoText feature, 29–31
 - for texting, 130–131
- ABC Amber BlackBerry Converter, 287
- accessories, 309–313
- Aces Mahjong game, 317
- ACT! sync setup for, 249–253
- actions
 - Calendar Options for, 74
 - for Contacts, 55–56
 - for filtered e-mail messages, 115
- Activity Log, opening, 55
- address book. *See* Contacts
- advice and self-help sites, 322
- Agenda view (Calendar), 70
- Air Traffic Control game, 317
- alarms. *See also* Clock
 - downloading sounds, 219–220
 - options, 85–86
 - wake-up, setting, 87–88
- alerts. *See also* alarms
 - Bedside mode settings, 87
 - Calendar Options for, 74
 - downloading sounds, 219–220
 - LED, BerryBuzz application for, 39
 - profiles for, 36–38
 - reminder time for appointments, 77–78
 - Ring Tones application, 205–206, 209
 - ring tones for contacts, 49–50
 - types of reminders and alerts, 35–36
- all-day appointments, creating, 77
- animations, repeat limit in Browser, 174
- AOL Instant Messenger (AIM), 138, 140. *See also* instant messaging (IM)
- Application Loader (Windows)
 - accessing, 296–297
 - described, 244
 - installing applications using, 297–299
 - OS upgrade using, 303–305
 - uninstalling applications using, 301–302
- Application Memory, freeing up, 50–51
- applications. *See also* installing; *specific applications*
 - alerts for, 35–38
 - BlackBerry App World store for, 291–294, 315
 - cancelling a selection, 24
 - closing when not using, 18
 - convenience keys for opening, 18, 25
 - described, 14
 - games, 315–318
 - Google apps, 81
 - GPS, 222–225
 - for instant messaging, 136
 - opening Browser from, 159
 - returning to Home screen from, 18
 - returning to previous page, 18, 24
 - switching, 25, 159
 - third-party, 273, 291–295, 315
 - Twitter clients, 138
 - uninstalling, 301–303
 - viewing list of, 18, 24–25
- appointments (Calendar)
 - all-day, 77
 - information possible for, 76
 - meetings versus, 80
 - multiple per time slot, 77
 - one-time, 76–77
 - options, 74
 - recurring, 78–79
 - reminder time for, 77–78
- ASCII Text File Converter, sync setup for, 249–253
- attachments to e-mail
 - attaching a file, 110–111
 - contacts, 56
 - editing, 108–109
 - types supported by BlackBerry, 107
 - viewing, 107–108
- Audio Boost option, 211
- Auto Answer Call option, 229
- Auto Correction option, 31
- AutoText feature, 29–31

• B •

- background
 - for Home screen, 34–35, 166, 196
 - for Web pages, 173
- Backlight Brightness setting, 33
- Backlight Timeout setting, 33, 223
- backlighting feature, 211–212
- backup, wireless, 280, 289
- Backup and Restore
 - accessing, 280
 - automatic backup, 283–284
 - described, 244
 - full restore, 284–285
 - importance of using, 279–280
 - manual backup, 281–282
 - reading backup files, 287
 - selective backup, 285–287
 - selective restore, 285, 287–288
 - selectively deleting databases, 288–289
- barcodes, scanning in BlackBerry Messenger, 147, 148
- battery
 - car charger for, 312
 - charging, clock behavior during, 85
 - charging, frequency for, 15
 - charging pod for, 89, 312
 - extra, 312
 - turning off backlighting to preserve, 212
- BCC (blind carbon copy) e-mails, 110
- Beach Party game, 316
- Bedside mode (Clock)
 - charging pod for, 89
 - entering, 88
 - exiting, 89
 - options, 86–87
- Bell, BIS login address for, 101
- belt clips, 311
- BerryBuzz or BeBuzz application, 39
- BES. *See* BlackBerry Enterprise Server
- BIS. *See* BlackBerry Internet Service
- BlackBerry App World
 - BeBuzz application from, 39
 - described, 291
 - games from, 315
 - installing applications using, 293–294
 - navigating, 292–293
- BlackBerry Application Center, 295
- BlackBerry Browser. *See* Browser
- BlackBerry community online, 220
- BlackBerry Desktop Manager (Mac)
 - automatic sync, 269
 - Calendar options, 262–263
 - Contacts options, 263
 - deleting all music files from BlackBerry, 267–268
 - Device Options, 261–262
 - installing, 259–260
 - installing applications using, 299–300
 - introduction of, 258–259
 - manual sync, 268
 - Music options, 266–267
 - Notes options, 263–264, 265
 - OS upgrade using, 305–306
 - running the first time, 260–261
 - Tasks options, 264–266
 - uninstalling applications using, 302
- BlackBerry Desktop Manager (Windows). *See also specific programs*
 - Application Loader, 244, 296–299, 301–302, 303–305
 - Backup and Restore, 244, 279–289
 - connecting to your BlackBerry, 246–247
 - deleting databases selectively, 288–289
 - Device Switch Wizard, 244, 271–277
 - installing in Windows, 244
 - Media Manager, 214–218, 244
 - opening, 245–246
 - OS upgrade using, 303–305
 - overview, 12
 - running the first time, 247–248
 - suite of programs with, 244
 - Synchronize, 53–54, 248–257
- BlackBerry Enterprise Server (BES)
 - Browser connected to, 158
 - Browser on, 178, 179–180
 - Desktop Redirector for, 101–102
 - synchronization over the air with, 243
 - wireless application installation, 299
- BlackBerry Internet Service (BIS)
 - accessing, 98–99
 - adding e-mail accounts, 99–101
 - creating your account, 99, 100
 - deleting e-mail from BlackBerry, 104–105
 - features overview, 98
 - filtering e-mail messages, 113–116
 - login addresses for, 101
 - signature for e-mails, 102–103

- BlackBerry Maps, 55, 223
 - BlackBerry Media Sync, 218–219
 - BlackBerry Messenger. *See also* instant messaging (IM)
 - accessing, 144
 - adding categories, 145
 - adding contacts, 147–149
 - adding contacts to, 56
 - adding symbols to your name, 152
 - backing up contacts, 147
 - broadcasting a message, 145, 155–156
 - contacts list, 144–145
 - creating custom groupings, 147
 - deleting a contact, 146
 - deleting backup files, 147
 - disabling reception in Bedside mode, 86
 - forwarding contact info, 145
 - group conversations, 145, 150–152
 - initiating a conversation, 145, 150
 - inviting contacts, 145
 - menu items, 145–147
 - moving a contact, 146
 - My Profile settings, 146
 - opening Contacts from, 44
 - PIN-to-PIN technology as basis of, 143
 - restoring contacts from backup, 147
 - saving the conversation history, 154–155
 - scanning barcodes, 147, 148
 - sending a file, 154
 - sending a picture, 152, 153
 - sending a Voice Note, 152–154
 - sending a Web page address, 164
 - sending pictures, 194–195
 - subject for messages, 151
 - viewing contact info, 145
 - BlackBerry OS 5.0, 15
 - blind carbon copy (BCC) e-mails, 110
 - Bluetooth
 - BlackBerry support for, 14
 - external speaker, 312–313
 - headset, 235–236
 - keyboards, 310
 - Music Gateway, 313
 - bookmarks (Browser)
 - adding a bookmark, 166–167
 - adding subfolders for, 169–170
 - Available Offline option, 168
 - changing, 168
 - deleting, 170–171
 - going to, 167
 - moving between folders, 170
 - organizing, 168–171
 - renaming folders, 170
 - Bookworm game, 316
 - brightness settings, 32–33, 87
 - broadcasting a message, 145, 155–156
 - Browser. *See also* Web surfing
 - accessing, 158–160
 - alerts for, 36
 - bookmarking sites, 166–171
 - cache settings, 174–176, 177
 - configuring, 172–173
 - default browser, 180
 - default view for, 174
 - in enterprise environments, 178, 179–180
 - full screen view, 174
 - Gears settings, 176
 - General Properties screen, 173–174
 - icons on top-right corner of screen, 164
 - menu options, 161–163
 - multiple personalities of, 158
 - navigating Web pages, 161–163
 - opening a Web page, 160–161
 - options, 171–177
 - saving a Web page address, 164–165
 - saving Web images, 166
 - sending a Web page address, 164, 166
 - speeding up browsing, 175
 - stopping a page from loading, 164
 - Bubble Army game, 317
 - business cards, virtual. *See* vCards
 - business environments. *See* enterprise environments
 - business sites, 321
- C ●
- cache settings (Browser), 174–176, 177
 - Calendar
 - accessing, 69–70
 - all-day appointments, 77
 - creating appointments, 76–79
 - going to a specific date, 73
 - going to today's date, 73
 - meetings, 80–82
 - moving between time frames, 71–73
 - multiple appointments per time slot, 77
 - multiple calendars, colors for, 75–76

- one-time appointments, 76–77
- opening Contacts from, 44
- options, 73–74
- phone conference dial-in number setting, 81–82
- recurring appointments, 78–79
- reminder sounds for, 36
- reminder time for appointments, 77–78
- responding to meeting requests, 80–81
- sending meeting requests, 80
- switching views, 71
- sync setup for (Mac), 262–263
- sync setup for (Windows), 249–253
- synchronizing Facebook profiles with, 67–68
- synchronizing with Google, 81
- views available, 70–71
- call forwarding, 231–232
- Call Log, 238–239
- Caller ID, setting pictures as, 195–196
- Camera
 - accessing, 183
 - default folder for pictures, 209
 - deleting pictures, 191
 - filename format for pictures, 190
 - flash settings, 188
 - focusing before taking shots, 184
 - geotagging pictures, 189
 - holding the camera steady, 187
 - listing filenames versus thumbnails, 191
 - locations for captured photos, 189
 - opening, 25
 - organizing pictures, 192–194
 - picture properties, 191–192
 - picture quality (resolution) settings, 186–187
 - picture size settings, 188–189
 - preparing to take a picture, 183–184
 - screen indicators, 185
 - sharing pictures, 194–195
 - shutter speed improvements with Storm2, 184
 - slide shows, 190–191, 212
 - viewing pictures, 189–190, 191
 - white balance settings, 188
 - zooming, 187–188
- car charger, 312
- car mount, 222, 313
- cases, 311
- categories, Filter feature using, 57, 59–61
- CC (carbon copy) e-mails, 110
- charging the battery
 - car charger for, 312
 - charging pod for, 89, 312
 - clock behavior during, 85
 - frequency of, 15
- Chuzzle game, 318
- Clipboard, 95
- Clock
 - accessing, 83–84
 - alarm options, 85–86
 - Bedside mode settings, 86–87
 - behavior when charging, 85
 - countdown timer, 87, 90–91
 - face types for, 85
 - options, 84–87
 - stopwatch, 87, 89–90
 - time and time zone settings, 85
 - wake-up alarm setting, 87–88
- closing applications, 18
- colors
 - LED alerts, 39
 - for multiple calendars, 75–76
- conference calls, 81–82, 233–234
- configuring Browser, 172–173
- Confirm Delete option, 53, 62, 95
- confirming changes during sync, 255
- connecting to BlackBerry Desktop Manager, 246–247
- Contacts
 - actions for, 55–56
 - adding extra numbers after phone numbers, 46, 228–229
 - adding Facebook friend info, 66–67
 - adding from Messages, 50–51, 112
 - adding your own contact information, 28, 50
 - assigning PINs to names, 127–128
 - calling card numbers in, 228–229
 - categories for, 57, 59–61
 - copying from desktop applications, 53–54
 - creating a contact, 45–50
 - Custom Dictionary options for, 23–24
 - deleting a contact, 52–53, 142
 - duplicate names, allowing, 62
 - Edit mode for, 60
 - editing a contact, 51–52
 - Filter feature, 57, 59–61

- finding a contact, 54–56
 - groups, 57–59
 - Notes field for, 46
 - opening, 44
 - options, 61–62
 - phone calls from, 228
 - phone extensions in, 46, 228–229
 - pictures for, 48–49, 195–196
 - renaming User fields for, 46–47
 - ring tones for, 49–50
 - separators for list, 62
 - sharing, 62–64
 - sorting, 62
 - sync setup for (Mac), 263
 - sync setup for (Windows), 249–253
 - synchronizing Facebook profiles with, 67–68
 - usefulness of, 43–44, 45
 - vCards for, 62–64, 154
 - viewing, 51
- contacts (BlackBerry Messenger)
- adding, 147–149
 - backing up, 147
 - categories for, 145
 - creating custom groupings for, 147
 - deleting, 146
 - forwarding info for, 145
 - inviting, 145
 - moving, 146
 - restoring from backup, 147
 - sending info as a file, 154
 - viewing info for, 145
- convenience keys
- described, 18, 25
 - programming, 33–34, 211
- converting media files, 218
- cookies, Browser cache settings for, 176
- copying
- chat history from BlackBerry Messenger, 154
 - contacts from desktop applications, 53–54
 - e-mail messages (CC and BCC), 110
 - media files to and from computer, 213–214
 - media files with Media Manager, 217–218
 - passwords from Password Keeper, 94–95
 - Web page address, 164
 - corporate environments. *See* enterprise environments
 - countdown timer, 87, 90–91
 - CrackBerry On-Device App Store, 295, 315
 - CrackBerry.com
 - BerryBuzz application from, 39
 - CrackBerry App Store client from, 295
 - icon for tips from, 4
 - tutorials on freeing up Application Memory, 51
 - Web site, 4, 5, 324
 - Crash Bandicoot Mutant Island game, 317
 - Custom Dictionary
 - adding words to, 23
 - options for, 23–24
 - for SureType keyboard, 21
 - using, 22
 - customizing. *See* options; personalizing your BlackBerry
- D •
- databases
- deleting selectively, 288–289
 - outside Contacts, finding people in, 64–65
- date, AutoText for, 31
- Day view (Calendar), 70
- deleting
- automatic, for old e-mails and phone log entries, 50
 - bookmarks, 170–171
 - clearing the Clipboard, 95
 - Confirm Delete option, 53, 62, 95
 - contacts, 52–53
 - databases selectively, 288–289
 - e-mail, options for, 103
 - e-mail, purging on BIS client from BlackBerry, 104–105
 - e-mail, synchronizing deleted messages, 104
 - e-mail messages individually, 112
 - e-mail prior to a date mark, 113
 - IM contact or buddy, 142
 - music files (Mac), 267–268
 - pictures, 191
 - uninstalling applications, 301–302
- desktop computer. *See also* BlackBerry Desktop Manager (Windows)

- adding e-mail accounts to BIS, 101
- BlackBerry Desktop Manager (Mac), 258–269, 299–300, 301–302, 305–306
- copying contacts from applications, 53–54
- copying media files to and from, 213–214
- uninstalling applications, 301–302
- Desktop Redirector, 101–102, 244–245
- Device Switch Wizard
 - described, 244
 - switching from a non-BlackBerry device, 274–277
 - switching to a new BlackBerry, 271–274
- digital zoom (Camera), 188
- directories, 320–321
- distribution lists, groups for, 59
- Documents to Go, 108–109
- Domino, finding people in database, 64–65
- downloading
 - BlackBerry Desktop Manager (Mac), 259
 - Google Maps, 224
 - instant messaging apps, 136, 137
 - iSkoot for Skype for BlackBerry, 297
 - Media Manager, 214
 - OS upgrade, 303
 - over the air (OTA) download, 299
 - podcasts or videocasts, 218
 - sounds, 219–220
 - themes, 34
 - wallpaper, 35
- driving safety, 14, 135, 221–222
- duplicate contact names, allowing, 62

• E •

- earphones, 14
- editing
 - attachments to e-mail, 108–109
 - contacts, 51–52
 - entering Edit mode in Contacts, 60
- e-mail. *See also* Messages
 - adding sender to Contacts, 51, 112
 - attaching a file, 110–111
 - BCC recipients for, 110
 - CC recipients for, 110
 - chat history with BlackBerry Messenger, 154–155
 - Delete On options, 103
 - deleting messages individually, 112

- deleting messages prior to a date mark, 113
- deleting on BIS client from BlackBerry, 104–105
- editing attachments, 108–109
- filtering messages, 113–116
- forwarding e-mails, 109–110, 115
- forwarding phone notes, 239–240
- groups for distribution lists, 59
- out-of-office messages, 105
- receiving messages, 106
- redirecting from Outlook, 244–245
- reusing saved searches, 120
- saving a draft, 110
- saving messages, 106
- saving search results, 119–120
- searching for messages, 116–119
- sending a Web page address, 164, 166
- sending pictures, 194
- sending to multiple people, 110
- sending to one person, 109
- separating text messages from, 136
- shortcut for accessing incoming mail, 120–121
- signature for, 102–103
- spell-checking outgoing messages, 111
- storage time for, 121–122
- Synchronize Deleted Item option, 104
- viewing attachments, 107–108
- viewing saved messages, 107
- wireless e-mail reconciliation, 98, 103–105
- e-mail accounts. *See also* BlackBerry Internet Service (BIS)
 - adding to BIS, 99–101
 - availability on BlackBerry, 97–98
 - calendars for, 75–76
 - filtering messages for, 113–116
 - native e-mail client for, 81
 - out-of-office messages for, 105
- emoticons or smileys
 - for BlackBerry Messenger, 152
 - for instant messaging, 141
 - for texting, 132–133, 135
- emulation type for Browser, 173
- End/Power key, 18
- enterprise environments. *See also* BlackBerry Enterprise Server (BES)
 - Browser in, 178, 179–180
 - Code of Silence in, 125

Desktop Redirector for, 101–102, 244–245
 PIN-to-PIN messaging in, 56, 125
 receiving enterprise e-mails, 101–102
 smiley and shorthand use in, 133
 synchronization over the air in, 243
 erasing. *See* deleting
 escape key, 18, 24
 etiquette for texting, 135
 Exchange, finding people in database,
 64–65
 Explore, 209
 external speaker, 312–313

● **F** ●

Facebook
 adding friend info to Contacts, 66–67
 synchronizing profiles with Contacts,
 67–68
 features overview, 12–14, 17–19
 file types supported
 converting media files, 218
 music formats, 201
 picture formats, 204
 ring tone formats, 206
 filenames for pictures
 format for, 190
 listing when viewing folders, 191
 renaming, 192–193
 Filter feature (Contacts), 57, 60–61
 filtering e-mail messages, 113–116
 finding contact information
 actions for found contacts, 55–56
 categories for, 60–61
 in Contacts, 54–56
 in databases outside Contacts, 64–65
 finding messages. *See* searching Messages
 Fine picture quality, 186
 finger-scroll, defined, 20
 finger-swipe, defined, 20
 Firefox, Browser emulation of, 173
 flash (Camera), 185, 188
 flash drive, using BlackBerry as, 213–214
 focusing the camera, 184, 187
 folders
 for bookmarks, 169–170
 excluding from Pictures display, 212
 Explore for navigating, 209

for pictures, 193–194, 209
 saving messages to, 106
 fonts
 Browser settings for, 173–174
 Media options for, 212
 settings, 31–32
 themes, 34
 formatting options (Calendar), 74
 forwarding
 BlackBerry Messenger contact info, 145
 e-mail, 109–110, 115
 phone calls, 231–232
 phone notes, 239–240
 SMS or MMS messages, 135

● **G** ●

games, 315–318
 Gears settings (Browser), 176
 General Properties screen (Browser),
 173–174
 generating passwords randomly, 93–94
 geotagging pictures, 189
 Global Address Lists (GAL), 64–65
 Gmail, Gears settings for, 176
 Google
 applications, 81
 Sync for BlackBerry, 81
 Google Maps, 224–225
 Google Talk, 138, 140. *See also* instant
 messaging (IM)
 GPS (global positioning system)
 BlackBerry Maps for, 223
 car kit for, 222
 disabled, 221
 driving safety with, 221–222
 Google Maps for, 224–225
 requirements for, 222
 TeleNav GPS Navigator for, 225
 group conversations (BlackBerry
 Messenger), 145, 150–152
 groups of contacts
 in BlackBerry Messenger, 147
 in Contacts, 57–59
 GroupWise, finding people in database,
 64–65
 GT Blackjack game, 316
 GT Slots game, 316

• H •

- Handango app store, 295
- headset, 235–236, 310–311
- Headset Equalizer option, 211
- Hidden pictures, finding, 209
- Home screen
 - background for, 34–35, 166, 196
 - jumping back to, 18
 - opening Browser from, 158, 160
- Hover Period setting, 19, 33

• I •

- IBM Domino, finding people in database, 64–65
- IChat AV. *See* instant messaging (IM)
- ICQ Instant Messenger, 138, 140. *See also* instant messaging (IM)
- IM. *See* instant messaging
- images. *See* Camera; pictures
- importing media files. *See* media files, acquiring
- installing
 - applications from BlackBerry App World, 293–294
 - applications from the Web, 177–178
 - applications using Application Loader (Windows), 297–299
 - applications using Macs, 299–300
 - BlackBerry Desktop Manager (Mac), 259–260
 - BlackBerry Desktop Manager (Windows), 244
 - Desktop Redirector, 244–245
- instant messaging (IM).
 - See also* BlackBerry Messenger
 - adding a contact, buddy, or friend, 140–141
 - deleting a contact or buddy, 142
 - disabling reception in Bedside mode, 86
 - downloading apps for, 136, 137
 - emoticons or smileys for, 141
 - getting a user ID/password for, 138
 - initiating a conversation, 141
 - logging on/signing in, 138–139
 - overview, 136–137
 - popular services for, 137
 - requirements for, 137
 - SMS versus Internet for, 142
 - tips for using, 141–142
- Internet Browser. *See* Browser
- Internet Explorer, Browser emulation of, 173
- Internet resources. *See also* downloading; Web surfing
 - ABC Amber BlackBerry Converter, 287
 - accessories, 309–313
 - accessories list, 309
 - advice and self-help sites, 322
 - BIS login addresses, 101
 - BlackBerry App World, 291–294, 315
 - BlackBerry community, 220
 - BlackBerry Desktop Manager (Mac)
 - download, 259
 - Bluetooth keyboards, 310
 - business sites, 321
 - car kits, 222
 - CrackBerry.com, 4, 5
 - directories, 320–321
 - finding locations of geotagged pictures, 189
 - games, 315
 - Google applications, 81
 - Google Maps, 224
 - informational sites, 324
 - instant messaging apps, 136, 137
 - instant messaging user ID/password, 138
 - iSkoot for Skype for BlackBerry, 297
 - Media Manager download, 214
 - news sites, 320
 - OS upgrade providers, 303
 - Palm user guide, 275
 - portals, 320–321
 - search engines, 320–321
 - shipping information, 323–324
 - shopping sites, 323–324
 - SmrtGuard for BlackBerry, 289
 - SMS shorthand, 130
 - social networking sites, 323
 - sounds for downloading, 219, 220
 - sports sites, 322
 - TeleNav GPS Navigator, 225
 - themes, 34
 - for third-party applications, 295
 - travel sites, 321–322
 - tutorials on freeing up Application Memory, 51

- virtual networking sites, 323
- wallpaper, 35
- weather sites, 319–320
- Web sites for this book, 5
- iSkoot for Skype for BlackBerry
 - downloading, 297
 - installing (Mac), 299–300
 - installing (Windows), 297–299
- iTunes
 - deleting all music files before sync, 267–268
 - synchronizing with, 218–219, 266–267

• **J** •

Jabber. *See* instant messaging (IM)

JavaScript, Browser options for, 172, 174

• **K** •

Ka-Glom game, 316

Key Rate setting, 19

keyboard, full, 310

keyboards, virtual. *See* QWERTY keyboard; SureType keyboard

keywords

- searching for messages using, 117–119
- for your PIN, 125–126

• **L** •

language settings, 28–29, 30

LEDs, 39, 86

lock key, 18, 39

Lotus Notes and Lotus Organizer, sync

- setup for, 249–253

• **M** •

Mac. *See* desktop computer

map applications for GPS, 222–225

mapping fields to sync, 253–255

Maps, 55, 223

Media

- accessing, 198
- capabilities of, 197
- closing when inactive, 211
- Explore application, 209

- icons on opening screen, 198–199
- Memory Use application, 210
- Music application, 199–203, 209
- navigating menus in, 208–209
- options, 210–212
- personalizing wallpaper using, 34–35
- Pictures application, 204–205, 208
- Ring Tones application, 205–206, 209
- Video Camera application, 199, 203–204
- Videos application, 199, 203–204, 209
- Voice Notes application, 199, 207–209
- Voice Notes Recorder application, 199, 206–207
- volume buttons and slider, 208

media files, acquiring

- downloading sounds, 219–220
- methods for, 212
- synchronizing with iTunes, 218–219, 266–267
- using BlackBerry as a flash drive, 213–214
- using Media Manager, 214–218

media formats supported, 201, 204, 206

Media Manager

- accessing, 215
- converting media files, 218
- copying media files to BlackBerry, 217–218
- described, 244
- downloading the latest version, 214
- features overview, 216
- importing media files to, 216–217
- interface, 215–216

meetings

- appointments versus, 80
- enterprise e-mail notification for, 102
- phone conference dial-in number setting, 81–82
- responding to requests, 80–81
- sending requests, 80

MemoPad, sync setup for

- Mac, 263–264, 265
- Windows, 249–253

memory

- checking card's with Memory Use, 210
- freeing up Application Memory, 50–51
- tutorials on freeing up, 51
- types of, 51
- viewing info for, 50

menu key, 18, 24–25

- menu layout, themes for, 34
 - menus
 - in BlackBerry Messenger, 145–147
 - Browser options for, 161–163
 - in Media applications, 208–209
 - Messages. *See also* e-mail; e-mail accounts
 - accessing incoming phone calls from, 50
 - adding contacts from, 51, 112
 - alerts or ring tones for, 35–38, 49–50
 - attaching a file to e-mail, 110–111
 - automatic deletion of, 50
 - deleting messages individually, 112
 - deleting messages prior to a date mark, 113
 - disabling reception in Bedside mode, 86
 - editing attachments, 108–109
 - e-mail ease with BlackBerry, 12
 - filtering e-mail, 113–116
 - forwarding e-mail, 109–110
 - opening, 105
 - opening Contacts from, 44
 - PIN-to-PIN messaging, 55, 56, 123–129
 - receiving e-mails, 106
 - receiving enterprise e-mails, 101–102
 - reusing saved searches, 120
 - saving a draft e-mail, 110
 - saving messages, 106
 - saving search results, 119–120
 - searching for messages, 116–119
 - sending e-mail, 109, 110
 - shortcut for accessing incoming e-mail only, 120–121
 - signature for e-mails, 102–103
 - sorting the message list, 106
 - spell-checking outgoing messages, 111
 - storage time for e-mail, 121–122
 - synchronizing Facebook profiles with, 67–68
 - types of messages listed by, 105
 - viewing attachments, 107–108
 - viewing saved messages, 107
 - Messenger. *See* BlackBerry Messenger
 - Michulak, Kevin (CrackBerry tips provider), 1
 - microSD card, 310
 - microSD slot, 18, 25
 - Microsoft Exchange, finding people in database, 64–65
 - Microsoft Internet Explorer, Browser emulation of, 173
 - Microsoft Outlook. *See* Outlook
 - Microsoft Schedule, sync setup for, 249–253
 - Microsoft Windows Mobile device, switching to a BlackBerry from, 275–277
 - MMS (Multimedia Messaging Service). *See also* SMS (Short Message Service)
 - contact action for, 55
 - described, 129
 - emoticons or smileys for, 132–133, 135
 - etiquette and cautions for, 135
 - sending a message, 133–134
 - sending a Web page address, 164
 - sending pictures, 194–195
 - shorthand for, 130–131
 - viewing a message, 135
 - Month view (Calendar), 70
 - moving items
 - bookmarks between folders, 170
 - contacts in Messenger, 146
 - pictures between folders, 193–194
 - Mozilla Firefox, Browser emulation of, 173
 - multitap mode, 22, 24
 - Music application
 - accessing, 199
 - creating playlists, 201–202
 - formats supported, 201
 - menu navigation in, 209
 - opening screen, 199–200
 - playback interface, 199–201
 - playing playlists, 203
 - mute key, 18
 - muting phone calls, 230
 - My Profile settings (BlackBerry Messenger), 146
- N ●
- navigating
 - BlackBerry App World, 292–293
 - to media files, 209

- Media menus, 208–209
- Web pages, 161–163
- network service provider
 - branding by, 12, 158, 180
 - need for, 10–11
- news sites, 320
- Next Dual Pack game, 318
- NikkiSoft QuickLaunch application, 44, 213
- Nintaii game, 316
- Normal picture quality, 186
- note-keeping programs. *See also* phone
 - notes; Voice Notes
 - sync setup for Mac, 263–264, 265
 - sync setup for Windows, 249–253
- Notes (IBM), finding people in Domino
 - database, 64–65
- notifications. *See* alarms; alerts

● 0 ●

- offline content (Browser), 168, 176
- one-time appointments, creating, 76–77
- opening e-mail attachments, 108
- operating system (OS)
 - BlackBerry OS 5.0, 15
 - upgrading, 303–306
- options
 - alerts, 35–38
 - Auto Answer Call, 229
 - Auto Correction, 31
 - automatic backup, 283–284
 - AutoText, 29–31
 - backlight, 33, 223
 - BlackBerry Messenger, 147
 - brightness, 32–33
 - Browser, 171–177
 - Calendar, 73–74
 - Camera, 186–187, 188–189
 - Clock, 84–87
 - conference dial-in number, 81–82
 - Confirm Delete, 53, 62, 95
 - Contacts, 61–62
 - convenience keys, programming, 33–34
 - Custom Dictionary, 23–24
 - Delete On (for e-mail), 103
 - e-mail storage time, 121–122

- fonts, 31–32
- Home screen background, 34–35
- language, 28–29
- language settings, 30
- Media, 210–212
- Owner, 28
- password for BlackBerry, 38
- Password Keeper, 95
- screen look and feel, 31–33
- signature for e-mails, 102–103
- SmartCase, 30
- Specified Case, 30
- Spell Check, 111
- SurePress touch screen settings, 19, 32–33
- text shortcuts, 31
- themes, 34–35
- wallpaper, 34–35
- Word Completion, 31
- OS (operating system)
 - BlackBerry OS 5.0, 15
 - upgrading, 303–306
- Outlook
 - finding people in Exchange database, 64–65
 - redirecting e-mail from, 244–245
 - sync setup for, 249–253
- Outlook Express, sync setup for, 249–253
- out-of-office messages, 105
- over the air (OTA) download, 299
- over the air (OTA) synchronization, 243
- Owner Options, 28

● p ●

- Palm device, switching to a BlackBerry
 - from, 274–277
- Password Keeper
 - changing your password, 96
 - copying and pasting passwords from, 94–95
 - creating password entries, 92–93
 - need for, 91
 - options, 95
 - password for, 92
 - random password generation, 93–94

- random password options, 95
 - using master password for, 96
- passwords
 - for instant messaging, 137–138
 - for Password Keeper, 92, 96
 - Password Keeper for, 91–96
 - PIN versus, 125
 - for your BlackBerry, 38, 96, 279
- PC. *See* BlackBerry Desktop Manager (Windows); desktop computer
- personal digital assistant (PDA)
 - BlackBerry capabilities for, 10, 13
 - defined, 2
 - history of, 11
 - switching to BlackBerry from, 274–277
- personal identification number. *See* PIN
- personalizing your BlackBerry. *See also* options
 - alerts and ring tones, 35–38, 49–50
 - AutoText feature, 29–31
 - convenience keys, 33–34, 211
 - need for, 27
 - screen look and feel, 31–33
 - text shortcuts, 31
 - themes, 34
 - wallpaper, 34–35
 - with your name and contact information, 28, 50
- Phone
 - alerts or ring tones for, 36, 49
 - Auto Answer Call feature, 229
 - automatic deletion of log entries, 50
 - Bluetooth headset for, 235–236
 - call forwarding, 231–232
 - Call Log, 238–239
 - conference calls, 233–234
 - disabling reception in Bedside mode, 86
 - making a call, 227–229
 - muting, 230
 - notes, 237–240
 - opening Contacts from, 44
 - receiving a call, 229–230
 - speaker phone function, 235
 - switching between conversations, 234
 - Voice Dialing application, 236–237
 - voice mail setup, 231
 - volume adjustment, 230
- phone logs, 50
- phone notes
 - accessing, 238–239
 - forwarding, 239–240
 - taking, 237–238
- phone numbers. *See also* Contacts
 - AutoText for yours, 31
 - conference dial-in number, 81–82
 - extra numbers after, adding to Contacts, 46, 228–229
 - voice mail access, 231
- Picasa, Gears settings for, 176
- pictures. *See also* Camera
 - adding to contacts, 48–49, 195–196
 - Browser background, 173
 - Browser options for displaying, 172–173, 174
 - as Caller ID, 195–196
 - deleting, 191
 - filename format for, 190
 - formats supported, 204
 - geotagging, 189
 - Hidden, finding, 209
 - Home screen background, 34–35, 166, 196
 - locations for captured photos, 189
 - moving between folders, 193–194
 - organizing, 192–194
 - Pictures application for, 204–205, 208
 - properties, 191–192
 - quality settings (Camera), 186–187
 - renaming files, 192–193
 - saving Web images, 166
 - sending with BlackBerry Messenger, 152
 - sharing, 194–195
 - size settings (Camera), 188–189
 - slide shows, 190–191, 212
 - viewing, 189–190, 191, 205
 - zooming, 205
- Pictures application, 204–205, 208, 212
- PIN (personal identification number)
 - assigning PINs to names, 127–128
 - AutoText for, 31
 - defined, 124
 - finding yours, 125–126
 - keyword for yours, 125–126
 - passwords versus, 125
 - PIN-to-PIN messaging, 55, 56, 123–129
 - switching to a new BlackBerry, 272–273

PIN-to-PIN messaging. *See also* BlackBerry Messenger
 assigning PINs to names, 127–128
 BlackBerry Messenger based on, 143
 contact action for, 55
 discovering your PIN, 125–126
 in enterprise environments, 56, 125
 history of, 124
 overview, 123–125
 privacy of, 124–125
 receiving a message, 129
 sending a message, 128–129
 sending a Web page address, 164

Pixelated game, 316

podcasts, downloading, 218

portals, 320–321

power. *See* battery

Power/End key, 18

preferences. *See* options

profiles
 Bedside mode settings, 87
 for Calendar reminders, 78
 categories of alerts in, 36
 customizing, 37–38

programming convenience keys, 33–34, 211

prompt options (Browser), 174

properties
 Browser, 173–174
 viewing for pictures, 191–192

pushed content, 36, 176

• Q •

QuickLaunch application, 44, 213

QWERTY keyboard
 AutoText feature, 29–31
 described, 17
 displaying, 20
 hiding, 21
 in portrait orientation, 24
 using, 21

• R •

radio, disabling in Bedside mode, 86

random password generation, 93–94, 95

Really Simple Syndication (RSS), 218

recharging. *See* charging the battery

recipient, searching for messages by, 116–117, 119

recurring appointments, creating, 78–79

redirecting e-mail from Outlook, 244–245

reminders. *See* alarms; alerts

removing. *See* deleting

renaming
 bookmark folders in Browser, 170
 picture files, 192–193
 User fields for contacts, 46–47

restoring from backup
 BlackBerry Messenger contacts, 147
 full restore, 284–285
 selective restore, 285, 287–288

ring tones. *See also* alarms; alerts
 for alarms, 85
 assigning to contacts, 49–50
 for countdown timer, 87
 creating your own, 206
 downloading, 219–220
 formats supported, 206
 listening to available tones, 205–206
 profiles for, 36–38

Ring Tones application, 205–206, 209

ripping, defined, 214

RSS (Really Simple Syndication), 218

• S •

saving
 BlackBerry Messenger conversation
 history, 154–155
 message search results, 119–120
 message to folder, 106
 reusing saved searches, 120
 Web page address, 164–165

scalable vector graphics (SVG), 173

scanning barcodes in BlackBerry
 Messenger, 147, 148

screen brightness settings, 32–33, 87

screen protector, 311

Screen/Keyboard options, 19, 31–33

scripts, terminating slow running, 172

search engines, 320–321

- searching for contacts. *See* finding contact information
- searching Messages
 - methods for, 116
 - reusing saved searches, 120
 - running a general search, 117–119
 - saving searches, 119–120
 - by sender or recipient, 116–117, 119
 - shortcuts for, 117
 - by subject, 117
- security. *See also* passwords
 - BlackBerry strengths for, 15, 279
 - locking your BlackBerry, 38–39
 - password setup, 38
- send key, 18
- sender, searching for messages by, 116–117, 119
- Sensitivity settings, 19, 33
- settings. *See* options
- sharing
 - Contacts, 62–64
 - pictures, 194–195
- shipping information sites, 323–324
- shopping sites, 323–324
- shortcuts
 - accessing incoming e-mail, 120–121
 - AutoText feature, 29–31
 - navigating Web pages, 161
 - QuickLaunch application for, 44, 213
 - searching messages, 117
 - text, 31
- shorthand for SMS, 130–131
- signature for e-mails, 102–103
- SIM card, viewing contacts saved on, 56
- size
 - of Application Memory, 50
 - for fonts, 32
 - number of pictures (Camera), 185
 - of pictures (Camera), 188–189
- skins or skin cases, 311
- slide shows, 190–191, 212
- SmartCase option, 30
- smileys
 - for BlackBerry Messenger, 152
 - for instant messaging, 141
 - for texting, 132–133, 135
- SmrtGuard wireless backup and restore, 280, 289
- SMS (Short Message Service)
 - challenges for beginners, 130
 - contact action for, 55
 - disabling reception in Bedside mode, 86
 - emoticons or smileys for, 132–133, 135
 - etiquette and cautions for, 135
 - instant messaging using, 142
 - maximum message size, 130
 - sending a message, 133–134
 - sending a Web page address, 164
 - separating e-mail messages from, 136
 - shorthand for, 130–131
 - viewing a message, 135
- Snooze Time setting, 86
- social networking applications, 65–66.
 - See also* Facebook
- social networking sites, 323
- sorting
 - contacts, 62
 - message list, 106
 - pictures, 212
- sounds. *See* alarms; alerts
- speaker, external, 312–313
- speaker phone, 235
- Specified Case option, 30
- speeding up browsing, 175
- spell-checking outgoing messages, 111
- splitting a conference call, 234
- sports sites, 322
- Status screen, PIN on, 126
- stereo headset, 310–311
- stopwatch, 87, 89–90
- storage time for e-mail, 121–122
- streaming music using Bluetooth, 313
- subject, searching for messages by, 117
- Sudoku Lite game, 316
- SuperFine picture quality, 186
- SurePress touch screen
 - described, 17
 - settings for, 19, 32–33
 - using, 20
- SureType keyboard
 - AutoText feature, 29–31
 - Custom Dictionary for, 21, 23–24

described, 18
 displaying, 21
 multitap mode, 22, 24
 using, 21–22
 surfing. *See* Browser; Web surfing
 SVG (scalable vector graphics), 173
 switching
 applications, 25, 159
 to new BlackBerry, 271–274
 from non-BlackBerry device, 274–277
 between phone conversations, 234
 Synchronize (Windows)
 applications that can be synchronized,
 249
 automatic sync, 258
 configuring PIM synchronization, 249–253
 confirming record changes, 255
 copying contacts from desktop
 applications, 53–54
 data that can be synchronized, 250
 on-demand sync, 257–258
 mapping fields for synchronization,
 253–255
 resolving update conflicts, 255–257
 Synchronization Configuration view, 249
 Synchronize view, 248
 synchronizing. *See also* BlackBerry
 Desktop Manager (Mac); Synchronize
 (Windows)
 Facebook profiles and Contacts, 67–68
 with iTunes, 218–219, 266–267
 over the air (OTA), 243
 wireless e-mail reconciliation, 98, 103–105

• T •

tap, defined, 20
 Tap Interval setting, 19, 33
 tasks, sync setup for
 Mac, 264–266
 Windows, 249–253
 TeleNav GPS Navigator, 225
 Telus, 12, 101
 Texas Hold ‘Em game, 317
 text shortcuts, 31
 texting or text messaging. *See* SMS
 (Short Message Service)

themes, 34
 third-party applications
 BlackBerry App World store for, 291–294,
 315
 defined, 273
 other stores for, 294–295
 switching to a new BlackBerry, 273
 time
 setting for Clock, 85
 storage time for e-mail, 121–122
 time zone, setting, 85
 timer, 87, 90–91
 to-do lists
 reminder sounds for, 36
 sync setup for, 249–253
 touch screen. *See* SurePress touch screen
 touch-press, defined, 20
 travel sites, 321–322
 Twitter clients, 138

• U •

Unify AV Solution, 309
 uninstalling applications, 301–303
 updating contacts, 51–52
 upgrading the Storm OS, 303–306
 user ID for instant messaging, 138, 140–141

• V •

vCards, 62–64, 154
 Vegas Pool Shark Lite game, 316
 Verizon, BIS login address for, 101
 Verizon, BlackBerry branding by, 12
 vibration. *See also* alarms; alerts
 for alarms, 86
 for Calendar appointments, 77–78
 for countdown timer, 87, 91
 customizing profiles for, 37–38
 Video Camera application, 199, 203
 videocasts, downloading, 218
 videos
 closed captions for, 212
 playing, 203
 recording, 203–204
 Videos application, 199, 203–204, 209
 views (Calendar), 70–74

virtual keyboards. *See* QWERTY keyboard;
 SureType keyboard

virtual networking sites, 323

Vodafone, BIS login address for, 101

voice command application, opening, 25

Voice Dialing application, 236–237

voice mail setup, 231

Voice Notes

- playing, 207–208
- recording, 206–207
- sending with BlackBerry Messenger,
 152–154

Voice Notes application, 199, 207–208, 209

Voice Notes Recorder application, 199,
 206–207

volume

- for alarms, 86
- for alerts, 38
- buttons for, 208
- for countdown timer, 87
- Media controls for, 208
- for phone calls, 230

• W •

wallpaper, 34–35, 166

WAP (wireless application protocol), 158

weather sites, 319–320

Web resources. *See* Internet resources

Web Sites, 319–324

Web surfing. *See also* Browser

- alerts for channel push, 36
- BlackBerry capabilities for, 13
- bookmarking sites, 166–171
- navigating Web pages, 161–163
- opening a Web page, 160–161
- Password Keeper for e-commerce sites,
 91–96
- saving Web images, 166
- speeding up, 175
- stopping a page from loading, 164

Week view (Calendar), 70

white balance settings (Camera), 188

Wi-Fi connection, Browser for, 158

Windows Live Messenger, 138, 140. *See also*
 instant messaging (IM)

Windows Mobile device, switching to a
 BlackBerry from, 275–277

wireless application installation, 299

wireless backup, 280, 289

wireless e-mail reconciliation, 98, 103–105

Word Completion option, 31

World Poker Tour 2 game, 317

• Y •

Yahoo! Messenger, 138, 140. *See also*
 instant messaging (IM)

YouTube, Gears settings for, 176

• Z •

zooming

- Camera, 185, 187–188
- when viewing pictures, 205