

Index

- 3rd Generation Partnership Project, 273
- 3rd Generation Partnership Project 2, 273, 324
 - all-IP network, 324
 - architecture, 324
 - in NGN Framework, 324
 - Mobile IP, 324
- A-interface, 281
- Abstract Syntax Notation One, 102
- Abstraction, **423**
 - at reference point, 83
 - leaky, 83, 420
 - network, 50
 - packet switch, 26
 - perpetuating silos, 420
 - PSTN switch, 51
 - router, 26
 - SIP as leaky abstraction, 420
- Access gateway, 140
- Access network
 - as technical functional domain, 62
 - EDGE, 281
 - enterprise network, 216
 - GERAN, 281
 - second generation GSM, 275
 - third generation mobile, 275
- Access transparency, 86, **423**
- Accounting, **423**
- Activity diagram, 114
- Address of record, 172, 177, **423**
- Address Resolution Protocol, 26
- All-IP network, 324
- Always-on, 134
- Analogue-to-digital conversion, 135
- Application, **423**
 - communications-enhanced, 328
- Application programming interface, 124
- Application server, 60
 - SIP, 310
- Application service provider, 60
- Architecture, **423**
 - 3G CCS-domain, 284
 - 3G PS-domain, 297
 - 3GPP2, 324
 - Asterix, 212
 - B-ISDN, 226
 - GPRS, 297
 - H.323 multimedia communications, 157
 - IMS, 308
 - JTAPI, 210
 - OSA/Parlay, 332
 - Parlay X, 369
 - service delivery platform, 384
 - SIP multimedia system, 172
 - success factors, 408
 - TINA, 232
- ASN.1, 102
 - managed object definition, 105
 - protocol specification, 103
- Asterisk Open Source PBX, 212
 - application programming interfaces, 213
 - architecture, 212
- Asynchronous, **423**
- Asynchronous Transfer Mode, 227, **423**
 - Adaptation layer, 228
 - connection control, 229
 - PNNI, 230
 - routing, 230
 - switch model, 229
- ATM adaptation layer, 228
- Audio bridge, 137
- Authentication, Authorization and Accounting protocol, 25

- Automatic call distribution, 202, **423**
- Availability, 364, **423**
- Back-to-back user agent, 173, 185
- Basic Call Process, **423**
- Basic Call State Model, 13, 14, **423**
 - signalling interaction, 296
- Basic telecommunications service, **423**
- Bearer Independent Call Control
 - Protocol, 188
- Bearer service, 327, **423**
- Behaviour, **423**
- Benchmark service, 12
- Best effort, **424**
- Border Gateway Protocol, 28
- Border Gateway Protocol version 4, 29
- BORSCHT, 7, **424**
- Broadband, **424**
- Broadband Integrated Services Digital
 - Network, 225, 226, **424**
 - architecture, 226
 - Asynchronous Transfer Node, 227
 - reasons for non-adoption, 231
 - reference points, 226
 - services, 227
 - signalling, 227
- Business support systems, 385
- Call, 142
- Call agent, 138
 - functions performed, 138
 - roles, 139
- Call Completion Service, 33
- Call Control Function, 8
 - decomposition in BICC, 188
- Call manager, 70
 - synonym for call agent, 139
- Call party handling, 13
- CAMEL, 14, 279
- CAMEL Application Part, 14, 293
 - BCSM interaction, 296
 - operations, 293
- CAMEL Service Environment, 279, 290
 - basic call state models, 291
 - CAP, 293
 - Detection Points, 293
 - functional entities, 290
 - IMS, 310
 - trigger mechanisms, 291
- Canonical, **424**
- Carrier-grade, 133, **424**
- Chat, **424**
- Circuit, **424**
- Circuit switching, **424**
- Class diagram, 101
- Closed network, 72, **424**
- Closed service model, 328
- Collaboration diagram, 114
- Commercial-off-the-shelf components, 199
- Common channel signalling, **424**
- Complex system, 418
 - abstraction, 49, 419
 - controlling complexity, 418
 - definition, 48
 - hype, 420
 - modelling, 48
 - operation support system, 386
 - principles, 419
 - reference points, 419
- Component, 122
 - interface, 122
- Computational viewpoint, 87
- Computationally independent model, 89
- Computationally independent
 - viewpoint, 89
- Computer Supported Telephony
 - Applications, 204, **424**
 - call model, 206
 - device, 205
 - domain model, 204
 - events, 206
 - services, 206
 - Web service form, 208
- Computer-telephony integration, 33, 201, **424**
 - application programming
 - interface, 202
 - automatic call distribution, 202
 - CSTA, 204
 - desktop, 202
 - event, 203

- in NGN Framework, 204
- JTAPI, 210
- large scale, 202
- service, 202
- TAPI, 209
- Conference, 142
 - Internet, 171
- Conference call, 137
 - central audio bridge, 138
 - distributed audio bridge, 138
 - speech processing, 137
- Connection, 142
- Connection model, 121
 - Connection View State, 121
 - Megaco, 167
- Connection View State, 121
- Contact address, 172, 177, **424**
- Content, 37, **424**
 - in NGN Framework, 62
- Convergence, 1, 32
 - content, 37
 - enterprise applications, 221
 - features, 34
 - intelligence at edge, 421
 - multiservice network, 35
 - point of integration, 72
 - process, 37
 - promotion of, 411
- CORBA
 - General Inter-ORB Protocol, 129
 - naming service, 128
 - object adapter, 128
 - trading service, 128
- Core network, 63
 - 3G circuit-switched, 276
 - as technical functional domain, 63
 - enterprise network, 218
 - GPRS, 276
 - IP Multimedia Subsystem, 276
 - packet switched, 45
- Customer premises equipment, **424**
- De-marshalling, **424**
- Dependability, **425**
- Detection Point, 9, 15, **425**
- Digital Subscriber Line Access
 - Module, **425**
- Digital Video Broadcasting, 74
- Disruptive technology, 35, **425**
 - TINA, 258
- Distributed Functional Plane, 13
- Distributed systems
 - CORBA-based, 127
 - protocol-based, 125
 - Remote Method Invocation, 125
 - Web services model, 126
- Distribution transparency, **425**
 - in CORBA environment, 87
- Domain, 62
 - administrative, 63
 - business, 64
 - regulatory, 64, 74
 - technical functional, 62
- Domain Name Service, **425**
- Dynamic Host Configuration Protocol,
 - 25, **425**
- E.164 Number, **425**
- EDGE, 281
- Edge, 63
 - as technical functional domain, 63
- Encapsulation, **425**
- End exchange, 7
- End-to-end principle, 29, **425**
- Engineering, **425**
- Engineering viewpoint, 87
- Enterprise ICT system
 - call server, 199
 - application convergence, 195
 - characteristics, 197
 - corporate requirements, 195
 - in NGN Framework, 198
 - information technology
 - application, 194
 - network convergence, 194
 - role of COTS components, 199
 - service convergence, 194
 - telecommunications application,
 - 194
 - telecommunications application
 - server, 200
- Enterprise language, 98
- Enterprise network, 30
 - access network, 216

- application convergence, 221
- core network, 218
- distribution network, 217
- off-net access, 219
- role of SOA in convergence, 221
- service convergence, 221
- Enterprise service bus, 215, **425**
 - message-oriented middleware, 215
- Enterprise software architecture, 214
 - based on SOA, 215
 - enterprise service bus, 215
 - three-tier model, 214
- Enterprise Telecom Operations Map, 401
 - extends TOM, 401
 - Level 0 processes, 402
 - Level 1 processes, 402
- Enterprise viewpoint, 87
- Event Detection Point, 16
- Event-triggered service, 328
- Evolution, 1
 - driven, 408
 - relation to technology migration, 414
 - three-phase process, 38
- Extensible Markup Language, 111
 - XML schema, 112
 - Document Type Definition, 112
- Extranet, **425**

- Facilities, 1
 - proliferation, 41
- FCAPS functional areas, 396
- Feature server, 61
- Federation, 238, **425**
- Fixed network
 - defined, 416
 - distinct from mobile network?, 417
 - roaming, 416
- Formal method, **425**
- Fourth generation, 44, 417
 - drivers, 418
- Framework, 333
- Functional entity, **425**
 - mapping to physical entity, 53
- Gatekeeper, 158
- Gateway, 63, **425**
 - access, 140
 - as technical functional domain, 63
 - decomposition, 158
 - H.323, 158
 - OSA/Parlay, 333
 - residential, 140
 - signalling, 140
 - trunking, 141
- Gateway GPRS Support Node, 21, 299
- Gb-interface, 281
- General Inter-ORB Protocol, 129
- General Packet Radio Service, 21, 296
 - architecture, 297
 - CAMEL-based services, 303
 - Control plane, 301
 - Gateway GPRS Support Node, 299
 - in NGN Framework, 297
 - packet transport, 300
 - PDP context, 300
 - protocol stacks, 301
 - quality of service, 300
 - services, 297
 - Serving GPRS Support Node, 298
 - state models, 304
 - User plane, 301
- GERAN, 281
- Global Functional Plane, 13
- Global System for Mobile Communications, **425**
- Grade of service, 133
- GSM system
 - abstraction, 49
 - in NGN Framework, 278
- H.323 Multimedia Communications, 156
 - addressable entity, 160
 - addressing, 160
 - architecture, 157
 - call setup and negotiation, 163
 - callable entity, 160
 - codecs, 162
 - conference management, 165

- entities, 157
 - evolution, 156
 - Gatekeeper, 158
 - Gateway, 158
 - Gateway decomposition, 158
 - H.225.0 call setup signalling, 162
 - H.245 channel negotiation, 162
 - in NGN Framework, 159, 166
 - Multipoint Control Unit, 158
 - Multipoint Controller, 158
 - Multipoint Processor, 158
 - protocol model, 161
 - Registration, Admission and Status, 162
 - Terminal, 157
- Handoff, **426**
- High Speed Circuit Switched Data, 20
- Home Location Register, 7
- Home Subscriber Server, 277
- Hype cycle, 43, 420
- Hyperlink, **426**
- Hypertext, **426**
- Hypertext Markup Language, 111, **426**
- Hypertext Transfer Protocol, 110, **426**
- ICONIX process, 114
- ICT system structure, 53
 - layers, 53
- IETF network management standards
 - see SNMP Management Framework, 391
- IETF text-based protocol, 108
 - HTTP, 110
 - RFC822, 108
 - SMTP, 109
- Information and communications technologies, **426**
- Information Flow, **426**
- Information sequence diagram, 118
- Information technology, **426**
- Information viewpoint, 87
- Instant messaging, **426**
- Integrated enterprise ICT system, 193
 - network convergence, 216
 - NGN Framework conformance, 223
- Integrated enterprise network, 31, 193
- Intelligent Network, 8, 327
 - Basic Call State Model, 14
 - BCSM for GSM, 16
 - benchmark service, 12
 - capability set, 11
 - classical, 11
 - Conceptual Model, 12
 - Detection Point, 15
 - Distributed Functional Plane, 13
 - Event Detection Point, 16
 - Global Functional Plane, 13
 - ISUP and IN, 15
 - limitations, 19
 - Originating BCSM, 14
 - Physical Plane, 13
 - Point in Call, 15
 - Service Control Function, 13
 - Service Control Point, 8
 - service example, 16
 - Service Plane, 12
 - Service Switching Function, 13
 - Specialised Resource Function, 13
 - Specialised Resource Peripheral, 8, 142
 - Terminating BCSM, 15
 - Trigger Detection Point, 15
- Intelligent Network Application Protocol, 9, **426**
- ETSI Core INAP, 14
- ITU-T INAP, 13
- Intelligent Network Conceptual Model, 12
- Inter-Domain Routing Protocol, 29
- Interactive broadcasting, 34
- Interactive voice response unit, 142
- Interconnect
 - fixed-mobile, 8
- Interface, 122, **426**
 - open, 329
- Interface Definition Language, 106
 - in heterogeneous language environment, 106
 - skeleton, 107
 - stub, 106
- Interior Gateway Protocol, 28

- Internet, 23
 - access methods, 23
 - application protocol, 25
 - as open environment, 330
 - data-link layer protocol, 26
 - defined, 23
 - host, 24
 - limitations, 30
 - logical access, 24
 - network protocol, 25
 - physical access, 24
 - router, 24
 - telephony, 47
 - transport network, 23
 - transport protocol, 25
- Internet call initiation, 33
- Internet conference, 171
- Internet Multimedia Conferencing
 - Architecture, 170
 - Protocol model, 171
- Internet Protocol, 25
- Internet Protocol Address, 24
- Internet Protocol Data Record, 112
- Internet service model, 29
 - client-server, 29
 - peer-to-peer, 29
 - Web services, 30
- Internet Service Provider
 - network, 24
- Internet service provider, **426**
- Interoperability, **426**
- Interrogating network, 280
- Interworking
 - circuit-packet voice, 33
- Intranet, **426**
- IP Multimedia Subsystem, 306, **426**
 - Application server, 312
 - architecture, 308
 - Breakout Gateway Control
 - Function, 309
 - Call Session Control Function, 309
 - CAMEL Service Environment, 310
 - CAMEL-based services, 322
 - defined, 306
 - in NGN Framework, 308
 - Interrogating Call Session Control
 - Function, 309
 - ISC reference point, 313, 322
 - Media Gateway, 308
 - Media Gateway Control Function, 309
 - Media Resource Function
 - Processor, 308
 - objectives, 306
 - Open Service Architecture, 310
 - OSA services, 322
 - policy-based admission control, 310
 - Proxy Call Session Control
 - Function, 309
 - service model, 312
 - Serving Call Session Control
 - Function, 309
 - session control, 313
 - signalling pattern, 316
 - SIP Application Server, 310
 - use cases, 315
 - uses COPS, 310
 - uses Diameter, 311
 - value-added services, 320
- ISDN User Part, 9
- IuCS-interface, 282
- IuPS-interface, 282
- JAIN, 380
 - JSLEE, 381
 - Service Provider Access, 380
- Java
 - bytecode, 125
 - Java Virtual Machine, 125
- Java-based Telephony API, 210
 - architecture, 210
 - object model, 211
- Layering, 53
 - Global Information
 - Infrastructure, 54
 - OSI, 53
 - TIPHON, 53
 - used in convergence literature, 54
- Least cost routing, **426**
- Legacy system, **426**

- Local area network, **427**
- Location service, 173
- Location transparency, 86
- Location-based service, 34
- Managed network, **427**
- Managed object, 105
- Managed voice service, 133
 - grade of service, 133
 - requirements, 133
 - speech quality, 133
 - user mobility, 134
 - user satisfaction, 134
 - value-added services, 134
- Management Information Base, 105
- Management plane, 385
- Marshalling, **427**
- Mated pair, 10
- Mean opinion score, 137
- Media, 142
- Media gateway, 166
 - Megaco protocol, 167
- Media Gateway Control Protocol, 170
 - operations, 170
- Media gateway controller, 167
 - in NGN Framework, 167
- Media processing, 141
 - IN SRP, 142
 - interactive voice response, 142
 - Multipoint Control Unit, 142
- Megaco, 167
 - commands, 167
 - connection model, 167
- Message, **427**
- Message Sequence Chart, 13
- Message sequence chart, 78, 115
 - Information sequence diagram, 118
 - ITU-T recommended, 90, 116
 - UML sequence diagram, 119
 - used with SDL, 118
- Meta Object Facility, 113
- MGM Framework
 - modelling IMS, 308
- Middleware, **427**
- Mobile Data
 - circuit-switched, 20
 - GPRS, 21
 - limitations, 22
 - MMS, 22
 - Short Message Service, 21
- Mobile IP, 324
- Mobile network generations, 280
- Mobile network interface
 - A-interface, 281
 - Gb-interface, 281
 - Iu-PS-interface, 282
 - IuCS-interface, 282
- Mobile Terminal Integration, 33
- Mobile-system Switching Centre
 - disaggregation, 283
 - evolution, 282
 - Gateway, 7
 - SMS Interworking, 21
 - Visited, 7
- Mobility Management, 7, 9
- Mobility management, 286
 - PS-domain, 299
 - SGSN role, 298
- Model, 83
- Model Driven Architecture, 88, **427**
 - and the Object Management Architecture, 89
 - commonality with RM-ODP, 95
 - computationally independent model, 89
 - computationally independent viewpoint, 89
 - platform independent model, 89
 - platform independent viewpoint, 89
 - platform specific model, 89
 - platform specific viewpoint, 89
- MSC Server, 283
 - Call State Control Function, 283
 - Media Gateway Control Function, 283
- Multicast Backbone on the Internet, **427**
- Multicasting, **427**
- Multimedia, 132
- Multimedia call signalling, 144
- Multimedia Messaging Service, 22
- Multipoint Control Unit, 158

- Multipoint Processor, 158
- Multiservice network, 35, **427**
 - scaling principle, 408
- Name, **427**
- Naming service, 128
- Network, 1
- Network services, 185
- Network transformation, 412
- New Generation OSS, 402
 - approach, 403
 - business view, 403
 - implementation view, 403
 - objectives, 403
 - relation to MDA, 402
 - relation to RM-ODP, 402
 - run-time view, 404
 - Shared information and Data, 404
 - system design process, 405
 - system view, 403
- News media delivery, 34
- Next generation network, 33
 - as product of convergence, 38
 - candidate networks, 39
 - ETSI definition, 38
 - is there a target NGN?, 415
 - ITU-T definition, 38
- NGN Framework, 51
 - and regulatory domains, 74
 - computer–telephony integration, 204
 - conceptualising convergence, 72
 - content as a resource, 62
 - Digital Video Broadcast, 74
 - functional entity, 52
 - legacy networks in Framework, 68
 - media gateway location, 167
 - migration to softswitch, 69
 - modelling 3GPP2, 324
 - modelling GPRS, 297
 - modelling GSM, 278
 - modelling H.323, 159
 - modelling SIP, 191
 - physical entity, 52
 - summary, 67
- NGN Framework layers, 55
 - Application, 56, 59
 - Resource Control and Management, 56, 58
 - Service Control Functionality, 56, 59
 - Switching Control and Management, 56, 57
 - Transmission Control and Management, 56, 57
- Northbound interface, **427**
- Nyquist’s Sampling Theorem, 135
- Object, 83, 101
 - distribution, 85
 - interoperability, 85
 - portability, 85
 - RM-ODP model, 83
- Object identifier tree, 393
- Object Management Architecture, 89
 - CORBA, 90
 - Object model, 89, 101
 - Reference Model, 90
- Object model
 - JTAPI, 211
 - Object Management Architecture, 89
 - OSA/Parlay call, 344
 - RM-ODP, 85
- Object reference, 127
- Object type
 - SNMP MIB, 392
- Open API
 - attributes, 330
- Open Mobile Alliance, 381
 - business objectives, 381
 - enabler, 381
 - interfaces, 382
 - policy enforcer, 382
 - Service environment, 381
- Open network, 329
- Open Service Access, 48, 72, 330
 - business model, 331
 - relation to TINA, 331
- Open Shortest Path First Protocol, 28
- Openness, 124
 - application programming interface, 124
 - in software systems, 124

- Operations support systems, 385
 - and the SOA, 406
 - as complex system, 386
 - business support system, 385
 - Enterprise TOM, 401
 - evolution, 388
 - IETF network management
 - standards, 391
 - issues in management systems, 388
 - network element, 387
 - network management, 385
 - New Generation OSS, 402
 - operations system, 387
 - OSI network management, 389
 - relationship to ICT systems, 386
 - service element, 387
 - Telecommunications Management Network, 395
 - Telecommunications Operations Map, 398
- OSA/Parlay, 72, 332, 374
 - account management, 365
 - Account Management SCF, 340
 - add-on conference use case, 359
 - API definition method, 334
 - architecture, 332
 - call and conference use cases, 348
 - Call Control SCFs, 339
 - call model, 344
 - call supervision use case, 354
 - call-related classes, 345
 - callback interface, 340
 - charging, 365
 - client application, 334
 - collect call sample service, 366
 - communication design pattern, 342
 - communication-oriented use cases, 344
 - conference control, 357
 - Connectivity Management SCF, 340
 - creating notifications, 349
 - Data Session SCF, 339
 - data session use case, 361
 - data structures, 365
 - data-oriented SCF design pattern, 363
 - enabling notification, 350
 - events, 348
 - Framework, 333
 - Framework interfaces, 335
 - Framework use cases, 335
 - Gateway, 333, 339
 - Generic Messaging SCF, 339
 - generic messaging use case, 361
 - hosted applications scenario, 379
 - implementation issues, 374
 - Interface design pattern, 340
 - interfaces, 334
 - levels of abstraction, 377
 - meet-me conference use case, 358
 - Mobility SCF, 340
 - Multimedia Messaging SCF, 340
 - multimedia stream control SCF, 356
 - northbound interface, 374
 - notification handling, 353
 - object creation, 350
 - open network scenario, 378
 - Parlay X Web services, 368
 - Policy Management SCF, 340
 - Presence and Availability Management SCF, 340
 - presence and availability model, 364
 - relation to JAIN, 335
 - Service Capability Feature, 333, 339
 - Service Capability Server, 333
 - service creation, 379
 - service deployment scenarios, 378
 - single point of network contact, 375
 - SIP signalling, 375
 - southbound interface, 374
 - Terminal Capabilities SCF, 340
 - User interaction SCF, 339
 - User interaction use case, 352
 - VPN connection management, 365
 - walled garden scenario, 379

- Packet multimedia, 132
 - harmonisation, 132
 - Signalling plane, 145
- Packet switching, **427**
- Parlay, 48
 - see OSA/Parlay, 332
- Parlay X Web services, 368
 - architecture, 369
 - audiocall example, 372
 - call/message related, 369
 - drivers, 369
 - implementation, 372
 - implementation via Parlay API, 374
 - service management, 369
- Peer-to-peer computing, **427**
- Physical entity, 82
 - hosting functional entity, 82
 - management information base, 82
 - physical processing element, 82
 - stream interface, 83
- Physical Plane, 13
- PINT, 47
- Plane, 64
 - Control, 64, 66
 - Data, 66
 - in IN Conceptual Model, 65
 - ISDN, 64
 - Management, 65, 66
 - Signalling and Distribution, 66
 - User, 64
- Platform, 88, **427**
- Platform independent model, 89
- Platform independent viewpoint, 89
- Platform specific model, 89
- Platform specific viewpoint, 89
- Point in Call, 15
- Point of integration, 72
- Point of Presence, 20
- Policy-based admission control, 310
- Portability, **427**
- Presence, 364
- Private branch exchange, **427**
- Profile, **427**
- Proliferation
 - access networks, 44
 - terminals, 43
- Protocol, **427**
 - BICC, 188
 - CAP, 293
 - COPS, 310
 - Diameter, 311
 - GIOP, 129
 - H.225.0, 162
 - H.245, 162
 - H.248, 167
 - HTTP, 110
 - IETF text-based, 108
 - ISUP, 15
 - Megaco, 167
 - MGCP, 170
 - PNNI, 230
 - Q.931, 108
 - RAS, 162
 - RTCP, 147
 - RTP, 146
 - SAP, 172
 - SCTP, 151
 - SDP, 172, 178
 - SIP, 172
 - SMTP, 109
 - SNMP, 391
 - SOAP, 113
 - TCP, 146
 - telecommunication, 108
 - UDP, 146
- Protocol specification
 - encoding rules, 81
 - message services, 81
 - message vocabulary, 81
 - procedures, 81
- Proxy server, 173
- Public Land Mobile Network, 274
 - structural features, 275
- Public Network-network Interface, 230
- Quad, 10
- Real-time Control Protocol, 147, 149
 - Receiver report, 149
 - Sender report, 149

- Real-time Transport Protocol, 146, **428**
 - End system, 148
 - frame format, 147
 - Mixer, 148
 - Monitor, 148
 - reliance on UDP, 146
 - RTP network, 148
 - Translator, 148
- Redirect server, 173
- Reference Model of Open Distributed Processing, see RM-ODP, 84
- Reference point, **428**
 - TINA, 238
- Registrar, 173
- Remote Access Server, 25
- Remote access server, **428**
- Residential gateway, 140
- Resource Control, 9
- Resource management process, 412
 - provisioning lifecycle, 412
- Retailer, 237
- Reusable, **428**
- RM-ODP, 84
 - access transparency, 86
 - analysis and design process, 88
 - commonality with MDA, 95
 - computational viewpoint, 87
 - distribution transparencies, 86
 - engineering viewpoint, 87
 - enterprise viewpoint, 87
 - failure transparency, 86
 - information viewpoint, 87
 - location transparency, 86
 - migration transparency, 86
 - object model, 85
 - persistence transparency, 86
 - relocation transparency, 86
 - replication transparency, 86
 - technology viewpoint, 87
 - viewpoint, 87
- Robustness diagram, 114
- Route discovery, 27
- Router, 24
 - upstream, 25
- Routing Information Protocol, 28
- Routing protocol, 27
- Screen pop, **428**
- Script, **428**
- Service
 - event-triggered, 328
- Service access point, 49
- Service architecture, 45, **428**
 - convergent, 47
 - Intelligent Network, 12
 - ISDN, 45
 - PSTN, 45
 - TINA, 233
- Service architecture objective
 - broad pool of service developers, 411
 - independent software vendors, 410
 - network independence, 410
 - rapid service creation, 410
 - software reuse, 410
 - subscriber control of services, 410
 - vendor independence, 410
- Service Capability Feature, 333
- Service Control Function, 13
- Service Control Point, 8
- Service delivery platform, 383, **428**
 - architecture, 384
 - defined, 383
 - relation to OSS/BSS, 384
- Service independent building block, 13
- Service management process, 412
 - customer care lifecycle, 412
- Service mediation, 380, **428**
- Service Oriented Architecture, **428**
 - enterprise applications, 215
- Service Switching Function, 9, 13
- Serving GPRS Support Node, 21
 - functions, 298
- Serving network, 280
- Session
 - in SIP, 172
- Session Announcement Protocol, 172
- Session Description Protocol, 172, 178
 - mandatory fields, 178
- Session Initiation Protocol, 172
- Short Message Service, 21
- Signal Transfer Point, 9

- Signalling gateway, 140
- Signalling plane
 - packet multimedia, 145
- Signalling Point, 9
- Signalling System No. 7, 9
 - A-link, 10
 - B-link, 10
 - C-link, 10
 - connection-oriented protocol
 - stack, 10
 - Global Title, 11
 - mated pair, 10
 - Message Transfer Part, 10
 - Mobile Application Part, 10
 - Point Code, 10
 - quad, 10
 - Signal Connection and Control
 - Part, 10
 - Signalling point, 9
 - SignalTransfer Point, 9
 - Subsystem Number, 11
 - transaction-oriented protocol
 - stack, 10
 - Transactions Capability
 - Application Part, 10
- Simple Mail Transfer Protocol, 109
- Simple Network Management
 - Protocol, 391
- SIP Addressing
 - Secure URI, 177
 - Telephone URI, 177
- SIP addressing
 - Uniform Resource Identifier, 177
- SIP Application Server, **428**
- SIP extensions, 178
- SIP message
 - body, 176
 - header, 174
 - method, 174, 176
 - request, 174, 176
 - response, 174, 176
- SIP Multimedia System, 172
 - use cases, 179
 - address of record, 172, 177
 - addressing, 177
 - architecture, 172
 - contact address, 172, 177
 - extensions, 178
 - in NGN Framework, 191
 - message, 174
 - User agent, 174
 - User agent client, 174
 - User agent server, 174
- SIP server
 - Back-to-back user agent, 173
 - Location service, 173
 - Proxy, 173
 - Redirect, 173
 - Registrar, 173
- SIP trapezoid, 173
- Skeleton, 107
 - in RMI, 126
- SNMP Management Framework, 391
 - evolution, 391
 - Management Information Base,
 - 391, 392
 - Object identifier tree, 393
 - SNMP architecture, 391
 - SNMP services, 392
- SOAP, 113
 - message, 113
- Softswitch, 69
 - Call agent, 138
 - enterprise application, 199
 - generalised, 142
 - generalised signalling, 144
 - signalling actions, 143
 - signalling trapezoid, 142
 - third party call, 184
- Software methodology
 - information technology, 79
 - Internet, 78
 - telecommunications, 78
- Software modelling, analysis and
 - design
 - class diagram, 101
 - convergence, 80
 - enterprise language, 98
 - framework, 96
 - functional entities, 80
 - generalised process, 97
 - notation, 80, 96
 - use case diagram, 99
- Southbound interface, **428**

- Specialised Resource Function, 13
- Specialised Resource Peripheral, 8
- Specification and Description
 - Language, 13, 78, 90
 - used with message sequence
 - chart, 118
- Speech coding, 135
 - ADPCM, 135
 - linear predictive, 136
 - Mean opinion score, 137
 - quality, 136
 - waveform coder, 135
- SPIRITS, 47
- Standards
 - multiple paradigms, 42
- State diagram
 - IN BCSM, 121
 - in IETF protocols, 120
 - SDL, 120
 - UML statechart, 121
- State machine, 119
 - communicating, 80
 - encapsulated, 81
 - SDL description, 90
- Store and forward messaging, **428**
- Store and retrieve messaging, **428**
- Stream Control Transfer Protocol, 151
 - association, 154
 - chunk, 154
 - frame format, 154
 - IUA, 152
 - M2UA, 153
 - M3UA, 153
 - multihoming, 155
 - protocol stacks, 152
 - SCN interworking, 153
 - services, 151
 - stream, 154
 - SUA, 153
 - User Adaptation, 152
- Stream interface, 83
- Streaming, 142
- Structure of Management
 - Information, 105
 - Object identifier tree, 105
- Stub, 106, **428**
 - in RMI, 126
- Subscriber Line Concentrator, 6
- Supplementary services, 327, **428**
 - H.323, 185
 - SIP call services, 187
- Sustaining technology, **428**
- Switched circuit network, **429**
- Synchronous, **429**
- Synchronous Digital Hierarchy, 31, **429**
- Synchronous Optical Network, **429**
- System analysis and design
 - best practice, 94
 - constraints, 95
 - generalised, 95
 - NGOSS process, 405
 - software modelling, 96
- Technology, **429**
- Technology migration, 411
 - network transformation, 412
 - PSTN to NGN scenario, 414
 - relation to evolution, 414
 - resource management process, 412
 - service management process, 412
- Technology viewpoint, 87
- Telecom Web service, **429**
- Telecommunications
 - history, 2
- Telecommunications Information
 - Networking Architecture
 - see TINA, 225
- Telecommunications Management
 - Network, 395
 - Business Management Layer, 396
 - differences to SNMP, 397
 - Element Manager Layer, 395
 - FCAPS, 396
 - functional architecture, 396
 - information architecture, 397
 - Network Element Layer, 395
 - Network Management Layer, 395
 - relation to OSI management, 395
 - Service Management Layer, 396
- Telecommunications Operations Map, 398
 - fulfillment, assurance, billing, 398

- objectives, 398
- process diagrams, 400
- processes, 398
- Telephone URI, **429**
- Telephony Application Programming Interface, 209
 - functions, 210
 - model, 210
- Teleservice, 327, **429**
- Terminal
 - H.323, 157
 - multifunction, 44
- The Internet Engineering Task Force, **426**
- Third generation CS-domain
 - access networks, 284
 - architecture, 284
 - bearer connections, 290
 - call processing, 287
 - core network, 284
 - media gateway, 290
 - mobility management, 286
 - packet transport, 285
 - services, 286
- Third generation mobile
 - communication system, 48, 273
 - All-IP, 48
 - Home Subscriber Server, 277
 - Location function, 277
 - terminals, 285
 - Visitor Location Register, 277
- Third generation PS-domain, 296
 - based on GPRS, 296
- Third party application, **429**
- Time-based charging, **429**
- Time-division multiplexing, **429**
- TINA, 232
 - a disruptive technology, 258
 - access session, 242
 - achievements, 256
 - architectural limitations, 257
 - architecture, 232
 - Business model, 236
 - business scenarios, 239
 - communications session, 242
 - computational objects, 244
 - Computing architecture, 234
 - connectivity session, 243
 - distributed object technology, 232
 - DPE plane, 235
 - element layer, 235
 - federation, 238
 - lessons learned, 256
 - logical connection graph, 253
 - Management architecture, 234
 - native computing and
 - communications environment, 235
 - Network architecture, 233
 - Network resource architecture, 254
 - objectives, 232
 - operational interface, 244
 - overall architecture, 232
 - planes, 235
 - reference points, 238
 - resource layer, 235
 - RM-ODP alignment, 235
 - Service architecture, 233, 240
 - Service architecture and
 - RM-ODP, 241
 - service component overview, 244
 - service layer, 234
 - service session, 242
 - session model, 242
 - standards as a resource, 422
 - stream binding, 252
 - stream interface, 244
 - use case, 246, 248, 250–252, 254
- TINA business model
 - Broker role, 237
 - Connectivity provider role, 237
 - Consumer role, 237
 - Retailer role, 237
 - role, 236
 - Third party provider role, 237
- TIPHON, 260
 - appraisal, 270
 - business model, 262
 - domain and interworking model, 262
 - functional architecture, 263
 - functional entities, 264

- layered model, 261
- mapping protocols to
 - Metaprotocol, 268
- Metaprotocol, 267
- mobility, 266
- requirements, 260
- TISPAN, 416
 - IP Multimedia Subsystem, 416
 - PSTN Emulation Subsystem, 416
 - subsumes TIPHON, 416
- Trading service, 128
- Transaction, **429**
- Transfer mode, **429**
- Transmission Control Protocol, **429**
 - real-time service limitations, 146
- Transparency, **429**
- Trapezoid
 - SIP, 173
- Trigger Detection Point, 15
- Triple-play, **429**
- Trunking gateway, 141

- UML sequence diagram, 119
- Unified Functional Methodology, 92
- Unified messaging, **430**
- Unified Modelling Language, 79
 - and MDA, 96
 - activity diagram, 114
 - class diagram, 101
 - collaboration diagram, 114
 - robustness diagram, 114
 - use case diagram, 99
- Unified software framework, 129
- Uniform Resource Identifier, 177, **430**
- Uniform Resource Locator, 25

- Universal Description, Discovery and Integration, 127
- Use case diagram, 99
- User agent, 174
- User agent client, 174
- User agent server, 174
- User Datagram Protocol, **430**
- User mobility, 134
- UTRAN, 284

- Value-added service, **430**
- View, **430**
- Viewpoint, 87, **430**
- Virtual, **430**
- Virtual Private Network
 - voice, 13
- Virtual private network, **430**
- Visited network, 280
- Visitor Location Register, 7, 277
- Voice on the Internet, 38
- Voice on the Net, 190
- VoiceXML, 113
- Volume-based charging, **430**

- Walled garden, 379
- Web service, 126, **430**
 - discovery, 126
 - service description, 126
 - UDDI, 127
- Web service provider, 61
- Web services, 30
 - CSTA, 208
- Web Services Definition Language, 113
- Wide area network, **430**

- X.25, **430**