

# Contents at a Glance

<i>Introduction</i> .....	xxxi
Chapter 1 • Windows Server 2003 Overview .....	1
Chapter 2 • The Basics: Networking Software, Servers, and Security .....	21
Chapter 3 • Configuring Windows Server: The Microsoft Management Console....	45
Chapter 4 • Configuring Windows Server: The Windows Server 2003 Registry....	79
Chapter 5 • Setting Up and Rolling Out Windows Server 2003 .....	95
Chapter 6 • Understanding and Using TCP/IP in Server 2003 .....	189
Chapter 7 • TCP/IP Infrastructure: DHCP, WINS, and DNS .....	303
Chapter 8 • Active Directory .....	473
Chapter 9 • Managing and Creating User Accounts .....	683
Chapter 10 • Managing Windows Server Storage .....	829
Chapter 11 • Creating and Managing Shared Folders .....	911
Chapter 12 • Software Deployment .....	993
Chapter 13 • Configuring and Troubleshooting Network Print Services .....	1059
Chapter 14 • Connecting Microsoft Clients to the Server .....	1129
Chapter 15 • Macintosh and Windows Server Integration .....	1173
Chapter 16 • Supporting Clients with Windows Terminal Services .....	1225
Chapter 17 • TCP/IP Server Services (IIS, NNTP, Telnet, SMTP, POP3, and FTP) .....	1303
Chapter 18 • Tuning and Monitoring Your Windows Server Network .....	1443
Chapter 19 • Preparing for and Recovering from Server Failures .....	1493
Chapter 20 • Installing and Managing Remote Access Service in Windows Server 2003 .....	1573
Chapter 21 • Novell NetWare and Windows Server .....	1661
<i>Index</i> .....	1677

# Contents

<i>Introduction</i> .....	xxxi
<b>Chapter 1 • Windows Server 2003 Overview</b> .....	<b>1</b>
Four Types of Server .....	1
Pre-Server 2003 Varieties .....	1
Windows Server 2003 Flavors: Web Edition Makes Four .....	2
XP Support Comes to Server .....	3
XP Integration .....	4
Server Understands XP Group Policies .....	4
New Free Servers: An E-Mail Server and SQL Server “Lite” .....	4
General Networking Pluses .....	5
NAT Traversal .....	5
IPSec NAT Traversal .....	7
RRAS’s NBT Proxy Eliminates Network Neighborhood Problems .....	7
DNS Conditional Forwarding Supports Multidomain AD-Integrated DNS .....	8
Active Directory Improvements .....	9
Forest-to-Forest Trusts .....	9
Group Replication Problem Solved .....	10
Good News for Branch Offices .....	10
Domains Can Be Renamed .....	12
AD Can Selectively Replicate .....	12
Remote Administration Upgrades .....	13
Command-Line Heaven .....	14
Desktop Support Improvements .....	14
Profiles and Policies .....	15
Software Restriction Group Policies .....	15
The Group Policy Management Console (GPMC) .....	15
Tightened Security .....	15
Reliability .....	16
Storage News .....	17
Windows Server 2003: Not Yet or Good Bet? .....	18
<b>Chapter 2 • The Basics: Networking Software, Servers, and Security</b> .....	<b>21</b>
What’s the Point of Networks and Networking? .....	21
Network Client and Server Software .....	23
Networks Need Connection Hardware and Links .....	25
Clients and Servers Must Speak the Same Protocols .....	26
Keeping the Bad Guys Away: Security .....	27
Names: Finding Servers and Resources .....	31
Summary: The Necessary Evils .....	39
So Why Use NT/2000/Server 2003? .....	39
It’s the Market Leader .....	39

Its Familiar GUI Makes It Easier to Get Started . . . . .	40
Many Tools Come “in the Box” . . . . .	40
A Brief History of NT . . . . .	41

### **Chapter 3 • Configuring Windows Server: The Microsoft**

<b>Management Console . . . . .</b>	<b>45</b>
Fixing the Server 2003 GUI . . . . .	45
Restoring your Desktop Icons and Start Menu . . . . .	46
Setting Administrator-Friendly Folder Options . . . . .	48
A Microsoft Management Console Primer . . . . .	49
What Is This MMC Thing? . . . . .	49
MMC Terms to Know . . . . .	50
The Computer Management Console . . . . .	52
Other MMC Tools . . . . .	54
Building Your Own MMC Tools . . . . .	56
Building a Simple Microsoft Saved Console . . . . .	57
Designing Tools with Taskpad Views . . . . .	61
Packaging Up the Tool for Users . . . . .	75
Distributing the Tool . . . . .	77
Editing a Custom Console Tool . . . . .	77

### **Chapter 4 • Configuring Windows Server: The Windows**

<b>Server 2003 Registry . . . . .</b>	<b>79</b>
What Is the Registry? . . . . .	80
The Registry Stores Most of a Computer’s “State” . . . . .	80
The Registry Stores Dynamic Hardware Information . . . . .	80
The Registry Is the Only Way to Make Some System Adjustments . . . . .	80
Registry Terminology . . . . .	81
Subtrees . . . . .	82
Registry Keys . . . . .	83
Key-Naming Conventions . . . . .	83
Value Entries, Names, Values, and Data Types . . . . .	83
Working with the Registry: An Example . . . . .	85
How Do You Find Registry Keys? . . . . .	87
Even More Cautions about Editing the Registry . . . . .	87
Where the Registry Lives: Hives . . . . .	89
A Look at the Hive Files . . . . .	89
Fault Tolerance in the Registry . . . . .	90
Registry Permissions . . . . .	91
Remote Registry Modification . . . . .	92
Backing Up and Restoring a Registry . . . . .	93

### **Chapter 5 • Setting Up and Rolling Out Windows Server 2003 . . . . . 95**

Planning and Preparation . . . . .	95
System Hardware Requirements . . . . .	96
Preparing the Hardware . . . . .	98
Preparing the BIOS . . . . .	98

Partitioning .....	99
Filesystems .....	100
Server Name .....	100
Network Connection and Options .....	101
Setting Up and Installing .....	104
Preinstallation: Phase 1 .....	105
Text-Based Setup: Phase 2 .....	108
Graphical-Based Setup: Phase 3 .....	111
Postinstallation Procedures .....	116
Troubleshooting an Installation .....	117
The Recovery Console .....	118
Performing Unattended Installs: An Overview .....	120
Scripting .....	120
Delivery: CD-ROM or RIS .....	121
Sysprep .....	121
Command-Line Automation: Controlling WINNT[32] .....	122
Scripts, Part I: Basic Answer Files with Setup Manager .....	125
Improving Setup Manager's Script .....	135
Getting the Script Ready to Try .....	135
Improving the Script More .....	136
Scripts, Part II: Distribution Shares and \$OEM\$ .....	137
Installing Server 2003 with Remote Installation Services .....	144
RIS Overview .....	146
New-to-Server 2003 RIS Goodies .....	146
RIS Limitations .....	147
Steps to Making RIS Work .....	148
Getting Ready for RIS .....	149
Authorizing RIS in Active Directory .....	151
Installing RIS .....	152
Running RISEXP .....	153
Checking That RIS Is Running .....	157
Enabling RIS for Clients .....	158
Installing an OS on a Workstation from the RIS Server .....	159
Creating a System Image with RIPrep .....	163
Reconfiguring the Prototype .....	166
Creating a "Flat" or "CD-ROM" Image .....	166
Creating a Scripted Image .....	169
Delivering a RIPrep Image to a Target PC .....	169
Authorizing Users to Let RIS Create New Computer Accounts .....	169
Creating the Installers Group .....	171
Restricting RIS Image Choices .....	173
Advanced RIS .....	173
Ghost's Little Helper: Sysprep .....	184
Using Sysprep: Overview .....	185
Set Up the Computer .....	185
Create a New Administrative User .....	186
Log In as the New User .....	186
Copy Sysprep to C:\Sysprep .....	187

<b>Chapter 6 • Understanding and Using TCP/IP in Server 2003</b> .....	<b>189</b>
A Brief History of TCP/IP .....	190
Origins of TCP/IP: From the ARPANET to the Internet .....	190
Goals of TCP/IP's Design .....	193
Getting There: The Internet Protocol (IP) .....	195
A Simple Internet .....	195
Subnets and Routers: "Should I Shout, or Should I Route?" .....	195
IP Addresses and Ethernet/MAC Addresses .....	196
IP Routers .....	198
Routing in More Detail .....	198
Class A, B, and C Networks, CIDR Blocks, Routable and Nonroutable Addresses, and Subnetting .....	200
A, B, and C Class Networks .....	200
Routable and Nonroutable Addresses .....	202
You Can't Use <i>All</i> of the Numbers .....	203
Subnet Masks .....	205
Subnetting a Class C Network .....	206
Subnetting a Class C Network the RFC/CCNA Way .....	207
Classless Inter-Domain Routing (CIDR) .....	208
What IP <i>Doesn't</i> Do: Error Checking .....	211
TCP (Transmission Control Protocol) .....	211
Sequencing .....	212
Flow Control .....	212
Error Detection/Correction .....	212
Sockets, Ports, and the Winsock Interface .....	213
How Ports and Sockets Work .....	214
Routing the Nonroutable, Part II: PAT and NAT .....	215
Winsock Sockets .....	217
Telling Software to Use TCP/IP Over Other Protocols: Network Binding .....	218
Internet Host Names .....	219
Simple Naming Systems (HOSTS) .....	220
Domain Name System (DNS) .....	221
E-Mail Names: A Note .....	222
Attaching to an Internet .....	223
Dumb Terminal Connection .....	224
PPP Serial Connection .....	224
Cable Modem and DSL Connections .....	224
LAN Connection .....	225
Terminal Connections versus Other Connections .....	225
So Where Do I Get My IP Addresses? .....	226
The Basics of Setting Up TCP/IP on Server 2003 with Static IP Addresses .....	227
Configuring TCP/IP with a Static IP Address .....	227
Testing Your IP Configuration .....	229
Configuration Continued: Setting Domain Names .....	233
Handling Old Names: Configuring Your Workstation for WINS .....	239
Adding IP Addresses to a Single NIC .....	242
Setting Up Routing on Server 2003, NT, and 9x Machines .....	243
An Example Multirouter Internet .....	244

Adding Entries to Routing Tables: <i>route add</i> .....	244
Understanding the Prebuilt Routes .....	245
Viewing the Routing Table .....	246
Adding the Default Gateway .....	250
All Routers Must Know All Subnets .....	252
Using RIP to Simplify Workstation Management .....	253
An Alternative Dynamic Routing Protocol: OSPF .....	253
Using an NT Machine as a LAN/LAN Router .....	253
More Complex Static Routing .....	258
Using Server 2003 as an Internet Gateway/Router .....	259
WAN Connection Options .....	260
Collect the Pieces and Get Started .....	262
Lower-Cost LAN-to-WAN Routing with Internet Connection Sharing .....	263
Step One: Connect the Internal Network—and Meet APIPA .....	264
Step Two: Get Connected to Your ISP .....	264
Step Three: Turn ICS On .....	269
Step Four: Configure the Intranet Machines .....	271
What About the Firewall? .....	271
Beyond ICS: Setting Up Network Address Translation (NAT) on Server 2003 .....	272
Understanding IPsec .....	280
Network Load Balancing Clusters (NLBC) .....	296
NLB Overview .....	296
Getting Ready .....	297
Step One: Install Static IP Addresses and Server Software .....	298
Step Two: Create a DNS Entry for the Cluster .....	298
Step Three: Set Up NLB for CADOTNET .....	298
Step Four: Add the Cluster IP Address to CADOTNET's IP Software .....	300
Step Five: Configure 5000SC .....	302
<b>Chapter 7 • TCP/IP Infrastructure: DHCP, WINS, and DNS .....</b>	<b>303</b>
DHCP: Automatic TCP/IP Configuration .....	303
Simplifying TCP/IP Administration: BOOTP .....	304
DHCP: BOOTP Plus .....	305
Installing and Configuring DHCP Servers .....	306
Monitoring DHCP .....	325
Rebuilding a Damaged DHCP Server .....	326
DHCP on the Client Side .....	326
DHCP in Detail: How DHCP Works .....	327
Designing Multi-DHCP Networks .....	335
Name Resolution in Perspective: Introduction to WINS, NetBIOS, DNS, and Winsock .....	336
Two Different Lineages, Two Different Names .....	336
Application Program Interface = Modularity .....	337
NetBIOS and Winsock .....	338
Name Resolution Defined .....	339
Handling Legacy and NetBIOS Names: The Windows Internet Name Service .....	339
NetBIOS atop TCP/IP (NBT) .....	339

Name Resolution before WINS: LMHOSTS .....	343
Introducing LMHOSTS .....	344
WINS: A NetBIOS Name Service for Windows .....	346
WINS Needs NT or Later Server .....	347
WINS Holds Name Registrations .....	347
WINS Client Failure Modes .....	347
It's My Name, but for How Long? .....	348
Installing WINS .....	348
Configuring a WINS Server .....	350
Designing a Multi-WINS Network .....	352
Adding the Second WINS Server .....	353
Keeping the Second Server Up-to-Date .....	354
Avoiding WINS Problems .....	357
Deleting, Tombstoning, and Purging WINS Records .....	358
WINS Proxy Agents .....	359
Name Resolution in More Detail .....	360
Review: Winsock versus NBT .....	360
DNS/Winsock Name Resolution .....	360
Controlling WINS versus DNS Order in Winsock .....	363
NetBIOS Name Resolution Sequence .....	363
DNS: Name Central in Active Directories .....	366
Why DNS Matters to Active Directory .....	367
Anatomy of a DNS Name .....	367
The DNS Namespace: The Key to DNS .....	368
Exercise: Set Up a DNS Server and Work with <i>nslookup</i> .....	375
Zones versus Domains (and More on Delegation) .....	382
Basic DNS Record Types .....	390
Fault Tolerance: Primary and Secondary DNS Servers .....	410
Delegating: Creating Subdomains in DNS .....	418
Peeking at the Zone Files .....	422
Dynamic DNS (DDNS) .....	426
Active Directory–Integrated Zones .....	436
DNS Resolution in Detail .....	442
DNS Forwarding .....	452
Centralizing DNS Caches with Forwarding .....	452
Uprooting a DNS Server: When Forwarders Are Grayed Out .....	457
Securing Internal DNS Servers with Forwarding/Slaving .....	458
Conditional Forwarding: Another Split-Brain Tool .....	460
Designing Your DNS Architecture .....	464
One Scenario: Completely Open on the Internet .....	464
A Better Scenario: Split-Brain DNS .....	465
Yet Another Scenario: Different Names .....	470
DNS Recovery .....	470
DNS Backup .....	471
DNS Restoration .....	471
Application: Grafting an Active Directory Domain into an Enterprise with Old DNS Servers .....	471

<b>Chapter 8 • Active Directory</b> .....	<b>473</b>
What Active Directory Domains Do for Us .....	474
Security: Keeping Track of Who's Allowed to Use the Network and Who Isn't .....	474
Searching: Finding Things on the Network .....	479
Creating New Types of Subadministrators .....	480
Delegation: Subdividing Control over a Domain .....	481
Satisfying Political Needs .....	483
Connectivity and Replication Issues .....	484
Simplifying Computer Names or "Unifying the Namespace" .....	485
Enabling Centralized Support Tools .....	486
Understanding and Using Active Directory's Features .....	487
Domains .....	488
User (and Now Machine) Groups .....	490
Organizational Units (OUs): Subdomains .....	496
Sites .....	500
Building Multidomain Structures I: Trees .....	501
Building Multidomain Structures II: Forests .....	502
The Case for an Empty Root .....	505
Finding Domain Controllers for Logins Under AD .....	507
Building an Active Directory: Some Hands-On Experience .....	509
Building the First Domain .....	509
Preparing the DC for the Second Domain .....	522
Using DNS to Troubleshoot DCPRMO and Logon Problems .....	522
Build an Enterprise Administrator .....	525
Other Active Directory Objects: Contacts, Shared Folders, Printers and More .....	546
AD-Related DNS Design and Troubleshooting .....	549
Choosing Your Top-Level Domain: .com, .local, or Something Else? .....	549
Building an AD-Friendly DNS Infrastructure .....	550
Operations Masters/FSMOs .....	555
Multimaster versus Single-Master Replication .....	555
But Not Everything Is Multimaster .....	556
Domain Naming: A FSMO Example .....	557
Why Administrators Must Know about FSMOs .....	557
FSMO Roles .....	558
Transferring FSMO Roles the Hard Way .....	567
Forestwide Time Synchronization .....	569
Local AD Replication .....	571
AD Local Replication Starts as a Loop .....	572
Sites Revisited .....	589
How Sites Work .....	589
Renaming Default-First-Site-Name .....	590
Defining a Site .....	591
Defining a Subnet and Placing It in a Site .....	591
Placing a Server in a Site .....	592
Inter-Site Replication .....	593
Understanding Functional Levels .....	596
Mixed and Native Modes in Windows 2000 .....	596
Domain Functional Levels in Server 2003 .....	597
Forest Functional Levels in Server 2003 .....	598

AD's Long Arm: Group Policy Overview .....	600
Differences in System Policy and Group Policy Implementation .....	600
Group Policies Apply to Sites, Domains, and OUs—Not Groups (Mostly) .....	601
Policy Filtering and Group Policies .....	601
Group Policies Undo Themselves When Removed .....	602
You Needn't Log In to Get a Group Policy .....	602
What You Can Do with Group Policies .....	603
Watching the Network: Auditing with the Active Directory .....	603
What You Can Audit .....	604
How to Audit .....	606
Managing Logs: EventComb .....	609
Migration Strategies .....	611
In-Place Upgrade .....	611
Clean and Pristine Migration .....	616
Trust Relationships in More Detail .....	619
Microsoft's Free Migration Tool: ADMT .....	629
AD Maintenance .....	641
Offline Defragging a DC's Copy of the AD .....	641
Cleaning Out Objects with NTDSUTIL .....	643
Renaming a Domain .....	644
Active Directory Oddities .....	649
If Two Admins Both Modify a Group, One's Changes Get Lost .....	649
Make Changes on DCs Near the Target Client .....	650
Choose Your Domain Names Well .....	651
Planning Your Active Directory Structure .....	651
Examine Your WAN Topology .....	651
Lay Out Your Sites .....	651
Figure Out Which Existing Domains to Merge and Merge Them .....	651
What Needs an OU and What Needs a Domain? .....	651
Choose an OU Structure for Delegation, Then for Group Policies .....	652
Use Just One Domain if Possible .....	652
Develop Names for Your Domains/Trees .....	652
Get the DNS Infrastructure Ready .....	652
Use the Power of Inheritance .....	653
Overall AD Design Advice .....	653
Understanding and Using Certificates .....	653
Public Key Pieces I: Public Keys, Private Keys, and Authentication .....	655
Public Key Pieces II: Encrypted Communications (SSL) .....	658
Public Key Pieces III: Certificates and Certificate Authorities .....	659
Trusting Certificate Authorities .....	666
Running Your Own Certificate Authority with Windows Server 2003 .....	668
Using PKI in Windows Server 2003 .....	676
Revoking Certificates .....	681
<b>Chapter 9 • Managing and Creating User Accounts .....</b>	<b>683</b>
Creating Local and Domain User Accounts .....	683
Use Computer Management for Local Accounts .....	683
Use Active Directory Users and Computers for Domain Accounts .....	686

Understanding Groups .....	706
Creating Groups .....	706
Group Types: Security Groups versus Distribution Groups .....	709
Group Scope: Locals, Domain Locals, Globals, and Universals .....	711
Working with Security Groups .....	714
How Do Organizational Units Fit In? .....	722
Zen and the Art of Login Scripts .....	723
Understanding User Permissions and Rights .....	729
Object Permissions, ACLs, and ACEs .....	729
User Rights .....	732
Local and Domain-Based Group Policies .....	735
Group Policy Benefits .....	736
Group Policies Compared to System Policies .....	737
Local Group Policies: Security Templates .....	738
Working with Templates .....	740
Group Policy Concepts .....	745
Local Policies and Group Policy Objects .....	747
Creating Group Policies .....	749
Group Policy Troubleshooting: GP Application Order .....	755
Delegating Group Policy Administration .....	762
User and Computer Configuration Settings .....	765
Managing Group Policies .....	781
Troubleshooting Group Policies .....	785
Coming Attractions: The Group Policy Management Console .....	793
A Closing Thought or Two on Group Policy .....	794
Working with Roaming User Profiles .....	795
Anatomy of a User Profile .....	796
Configuring Your Own User Profile .....	799
Birth of a Local Profile .....	801
Roaming Profile Basics .....	802
Preconfiguring User Profiles .....	806
Mandatory Profiles .....	816
Setting Up a Group Template Profile .....	818
How Does a Client Choose between Local, Roaming, and Mandatory Profiles? .....	819
Which Type of Profile Is Right for My Network? .....	823
Comparing Windows NT 3.51, NT 4, and 9x Profiles .....	826
<b>Chapter 10 • Managing Windows Server Storage .....</b>	<b>829</b>
The Basics of Disk Management .....	830
Disk Management Terminology .....	830
Understanding RAID in Server 2003 .....	834
Basic Disks versus Dynamic Disks .....	835
Using the Disk Management Tool .....	843
Installing a New Physical Disk .....	844
Using Basic Disk Features .....	844
Using Dynamic Disks .....	855
Creating a Volume Set .....	858
Creating a Stripe Set .....	860

Establishing a Mirror Set .....	861
Establishing RAID 5 Volumes .....	864
Performing Disk Maintenance .....	868
Background: Disk Geometry and File Formats .....	868
Formatting Disks .....	868
Defragmenting Disks .....	876
Using CHKDSK .....	882
Advanced Disk Management Topics .....	886
Windows Server 2003 Setup and Dynamic Disks .....	886
Upgrading a System Disk to Dynamic .....	887
Moving a Dynamic Disk .....	887
Changing a System Drive Letter .....	889
Recovering a Failed Data Disk .....	890
Creating and Using a Fault-Tolerant Dynamic Disk for System Recovery .....	891
The Rest of the Story .....	892
Using Encrypted NTFS .....	892
Dealing out Disk Space...Managing Disk Quotas .....	899
Volume Shadow Copy Service .....	904
Remote Storage .....	908
DiskPart for Disk Management .....	909
The Evolution of Storage .....	910
<b>Chapter 11 • Creating and Managing Shared Folders .....</b>	<b>911</b>
Basics of File Sharing .....	911
Creating Shared Folders .....	913
Creating Shares from Explorer .....	913
Remotely Creating Shares with the Computer Management Console .....	916
Publishing Shares in the Active Directory .....	919
Managing Permissions .....	920
Share Permissions .....	920
File and Directory Permissions .....	925
Auditing File and Directory Access .....	950
Enabling Auditing .....	950
Hidden Shares .....	953
Common Shares .....	955
C\$, D\$, and So On .....	955
ADMIN\$ .....	955
PRINT\$ .....	956
IPC\$ .....	956
REPL\$ .....	956
NETLOGON .....	956
Connecting to Shares via the Command Line .....	956
Introducing <i>net use</i> .....	957
Using a Different Account with <i>net use</i> .....	957
“A Set of Credentials Conflicts” .....	958
<i>net use</i> -ing over a WAN .....	958
The Distributed File System .....	959
Dfs Terminology .....	961

Stand-Alone versus Fault-Tolerant Dfs .....	962
Creating a Dfs Root .....	963
Adding Links to a Dfs Root .....	966
Configuring Dfs Replicas .....	968
Understanding Dfs Replication .....	971
Managing Dfs .....	972
Web Sharing .....	976
Using Offline Files/Client-Side Caching .....	979
Introducing Offline Files .....	979
How Offline Files Works .....	980
Enabling Offline Files on Your Desktop: The Basics .....	981
Getting and Keeping Things in the Offline Files Folder .....	983
Offline Files in Action: Before the Trip .....	985
Working and Making Changes on the Road .....	987
Back in the Office: Syncing Up .....	987
Applying Offline Files to the Office: When Servers Fail .....	988
Controlling Synchronization for Nonmobile Users .....	989
Cleaning Out Offline Files .....	991
<b>Chapter 12 • Software Deployment .....</b>	<b>993</b>
Windows Installer and Group Policies .....	994
The Windows Installer Package .....	994
Windows Installer, How It Really Works .....	995
Using Group Policy to Do Deployment .....	996
A Quick Look at What Everything Does before You Start Clicking .....	998
The Scenario: What You Can Do with Software Deployment .....	1008
<b>Chapter 13 • Configuring and Troubleshooting Network Print Services . . . .</b>	<b>1059</b>
Print Services Terminology .....	1059
The Server 2003 Printing Model .....	1060
The Graphics Device Interface .....	1061
The Printer Driver .....	1061
The Print Spooler .....	1061
The Printing Process .....	1064
Setting Up a Printer Connection .....	1065
Installing a Printer on a Print Server .....	1065
Connecting to a Network-Enabled Printer .....	1069
Connecting to a Shared Printer .....	1072
Creating a Second Printer for One Print Device .....	1076
Deleting a Printer .....	1077
Preparing for Web Printing .....	1077
Getting the Printer to the Clients .....	1083
Using Client-Side Printers in a Terminal Server Environment .....	1092
Automatically Installing Printers .....	1094
Securing Printers .....	1098
Tuning Printer Permissions .....	1098
Group Policy Settings for Printers .....	1108

Configuring Printer Settings .....	1113
Defining Port Settings .....	1115
Using Separator Pages .....	1117
Adjusting Print Server Settings .....	1120
Choosing Form Settings .....	1121
Configuring Server Port Settings .....	1121
Adding or Updating the Printer Driver on a Print Server .....	1122
Keeping Track of Your Printing .....	1124
Managing Print Jobs .....	1125
Managing Printers and Documents from the <i>Printers</i> Folder .....	1125
Managing Printers and Documents from a Browser .....	1126
Troubleshooting Printer Problems .....	1126
Basic Troubleshooting: Identifying the Situation .....	1126
Using Online Resources .....	1128
<b>Chapter 14 • Connecting Microsoft Clients to the Server .....</b>	<b>1129</b>
What You Should Know Before Setting Up Network Clients .....	1129
Client Software .....	1130
Domains, Workgroups, and Active Directory .....	1130
Connecting Windows XP Professional Workstations .....	1132
Verify Your Network Configuration .....	1132
Joining a Domain .....	1134
Connecting to Network Resources .....	1136
Changing Domain Passwords .....	1140
Connecting Windows 2000 Professional Workstations .....	1140
Verify Your Network Configuration .....	1141
Joining a Domain .....	1141
Connecting to Network Resources .....	1141
Changing Domain Passwords .....	1144
Connecting Windows NT Workstations .....	1144
Configuring the Workstation .....	1144
Joining a Domain .....	1146
Connecting to Network Resources .....	1148
Changing Domain Passwords .....	1149
Accessing the Active Directory .....	1149
Connecting Windows 9x and Windows Me Workstations .....	1149
Configuring the Workstation .....	1150
Designating a Workgroup and a Logon Domain .....	1152
Connecting to Network Resources .....	1154
Changing Passwords .....	1155
Accessing the Active Directory .....	1156
Connecting Windows for Workgroups Workstations .....	1157
Configuring the Workstation .....	1158
Connecting to Network Resources .....	1162
Changing Passwords .....	1164
Connecting DOS Workstations .....	1164
Making the MS Client Disk Set .....	1165

Installing and Configuring MS Client .....	1165
Connecting to Network Resources .....	1169
Changing Passwords .....	1171
<b>Chapter 15 • Macintosh and Windows Server Integration .....</b>	<b>1173</b>
Macintosh Hardware and Operating System Inventory .....	1173
Hardware .....	1174
Macintosh Operating Systems .....	1175
Integration Objectives .....	1178
Classic OS Client Integration .....	1179
OS X Client Integration .....	1209
Integrating with a Macintosh Server .....	1219
<b>Chapter 16 • Supporting Clients with Windows Terminal Services.....</b>	<b>1225</b>
Why Care about Terminal Services? .....	1225
Centralized Deployment of Applications .....	1226
Supporting PC-Unfriendly Environments .....	1227
Less Processing Power Required on the Client .....	1228
Simplifying the User Interface .....	1229
Providing Help Desk Support .....	1229
The Terminal Server Processing Model .....	1230
Son of Mainframe? .....	1230
Anatomy of a Thin Client Session .....	1231
What's New in Server 2003? .....	1236
Server and Client Requirements .....	1238
Server Hardware .....	1238
Client Hardware .....	1240
Installing (or Removing) Support for Terminal Services .....	1242
Creating a New Terminal Server Client .....	1244
PC-Based RDP Clients .....	1244
Setting Up and Connecting a Windows-Based Terminal .....	1244
Setting Up a Handheld PC .....	1246
Creating, Deleting, and Modifying Connections .....	1247
Troubleshooting Connection Problems .....	1252
Editing Client Account Settings .....	1253
Remote Control .....	1254
Session Time-Outs .....	1257
Setting Client Path Information .....	1259
Configuring Terminal Services for All Connections .....	1264
Terminal Services Licensing .....	1271
The Terminal Services Licensing Model .....	1271
Understanding Session Licensing .....	1272
The Terminal Server Licensing Tool .....	1274
Application Licensing .....	1278
Configuring Applications for a Multiuser Environment .....	1279
Choosing Applications .....	1279
Making Your Applications Play Well with Others .....	1280

Managing Terminal Sessions .....	1287
Introducing Command-Line Tools .....	1288
Using the Terminal Services Manager .....	1289
Using Remote Administration Mode .....	1298
Enabling Remote Administration .....	1299
Connecting to Remote Servers Using the Remote Desktops Tool .....	1299
Questions about Using Remote Administration .....	1301
<b>Chapter 17 • TCP/IP Server Services (IIS, NNTP, Telnet, SMTP, POP3, and FTP) .....</b>	<b>1303</b>
Overview of IIS and Other Web Server Applications .....	1304
World Wide Web (HTTP) Server .....	1304
File Transfer (FTP) Server .....	1305
Network News (NNTP) Server .....	1305
E-Mail Services .....	1305
Installing Internet Information Services .....	1306
Default Configuration .....	1308
Global IIS Configuration Options .....	1309
Configuring Web Services .....	1310
Master Properties for Web Sites .....	1310
Setting Up a New Web Site .....	1313
Modifying Web Site Properties .....	1319
Virtual Directories .....	1334
Enabling Dynamic Content .....	1337
Using WebDAV .....	1338
Working with Application Pools .....	1339
Setting Up an FTP Site and Configuring FTP Services .....	1344
Setting the Master Properties for FTP Sites .....	1344
Creating a New FTP Site .....	1345
Modifying FTP Site Properties .....	1349
Virtual FTP Directories .....	1355
Using FTP User Isolation .....	1359
Using FTP User Isolation with Active Directory .....	1360
Using FTP for File Transfer .....	1363
Setting Up an NNTP News Server and Configuring NNTP Services .....	1368
Creating a New NNTP Server .....	1368
Modifying NNTP Virtual Server Properties .....	1371
Defining NNTP Server Expiration Policies .....	1379
Virtual NNTP Server Directories .....	1381
Setting Up an SMTP Server and Configuring SMTP Services .....	1382
Internet E-Mail Protocols .....	1382
Creating a New SMTP Server .....	1383
Modifying SMTP Virtual Server Properties .....	1386
Maintaining Your SMTP Server .....	1398
A POP3 Server for Windows 2003 .....	1401
Setting Up the POP3 Server .....	1402
Setting Up Your E-mail Client .....	1406
E-mail Security Concerns .....	1407

Using Telnet for Remote Login .....	1407
Early Telnet Uses .....	1407
Modern Uses for Telnet .....	1408
Setting Up the Telnet Server .....	1408
Communicating Securely with SSL .....	1410
Requesting a Certificate .....	1411
Securing a Site or Directory .....	1414
Configuring and Troubleshooting Indexing Service and Building Web-Based Query Pages .....	1415
What Indexing Service Does .....	1415
The Annoying Thing about Indexing Service: Little Documentation .....	1416
How You'll Use It (Why You Care) .....	1416
Using the Catalog: Querying Indexing Service from Computer Management .....	1421
Using the Catalog: Querying Indexing Service from the Web .....	1423
Troubleshooting Failed Queries .....	1429
Windows Server 2003 Internet Security: Some Thoughts .....	1430
Disable IIS If You Aren't Using It .....	1431
Get and Apply the Latest Service Packs and Hotfixes .....	1431
Simplifying Hotfix Application .....	1432
Use IIS and NTFS Permissions .....	1433
Disable Indexing .....	1434
Disable All Nonessential Ports .....	1434
Move <i>wwwroot</i> .....	1434
Get Rid of the IIS Admin, Documentation, Web-Based Printing, Extra Directories, and Samples .....	1435
Disable Unnecessary Services on Your Servers .....	1435
Consider Disabling Microsoft File and Print Sharing .....	1436
Eliminate Nonessential ISAPI .....	1436
Detecting Outside Attacks .....	1436
Deterring Attacks .....	1437
Don't Forget Hazards from Within .....	1442
<b>Chapter 18 • Tuning and Monitoring Your Windows Server Network. ....</b>	<b>1443</b>
Roundup of Tuning Support Tools and What to Do with Them .....	1444
System Monitor .....	1444
Performance Logs and Alerts .....	1444
Event Viewer .....	1445
Windows Task Manager .....	1445
Observing Performance Patterns with the System Monitor .....	1446
Creating a Chart .....	1447
Remote Performance Monitoring .....	1457
Saving Chart Data .....	1458
Logging Performance Data .....	1459
Creating Logs .....	1460
Editing Log Settings .....	1470
Viewing Log Data .....	1471
Troubleshooting Performance Monitoring .....	1472

Whattheheckhappened? Troubleshooting with the Event Viewer . . . . .	1473
Understanding Log Types . . . . .	1473
Viewing Remote Event Log Data . . . . .	1474
Reading Log Entries . . . . .	1475
Managing and Archiving Log Contents . . . . .	1477
Quick Looks: Using the Task Manager . . . . .	1480
Processor and Memory Usage . . . . .	1481
Application-Specific Information . . . . .	1482
Process-Level Information . . . . .	1482
Network Information . . . . .	1484
User Session Information . . . . .	1484
Basic Tuning Stuff . . . . .	1486
Optimizing Server Processing Power . . . . .	1486
Editing Virtual Memory Settings . . . . .	1488
Turning Off Silly Visual Effects . . . . .	1489
Tuning the System Cache . . . . .	1490
<b>Chapter 19 • Preparing for and Recovering from Server Failures . . . . .</b>	<b>1493</b>
Preventing Stupid Accidents . . . . .	1494
Redundancy: The First Line of Defense . . . . .	1494
Power-Protect Servers . . . . .	1495
Environmental Concerns . . . . .	1496
Limit Access to Servers . . . . .	1496
Use Passwords Effectively . . . . .	1497
Backup Programs and Approaches . . . . .	1499
Basic Data Backups . . . . .	1499
Advanced Backup Options . . . . .	1504
Scheduling Automated Backups . . . . .	1510
Backing Up to Tape . . . . .	1515
Automating Tape Backups . . . . .	1524
Viewing Backup Logs . . . . .	1531
Restoring Data . . . . .	1532
Backing Up and Restoring the Active Directory . . . . .	1536
Troubleshooting Hardware with the System Information Tool . . . . .	1540
System Summary . . . . .	1541
Hardware Resources . . . . .	1541
Components . . . . .	1543
Software Environment . . . . .	1543
Internet Settings . . . . .	1545
Saving System Configuration Information . . . . .	1546
Troubleshooting the Boot Process . . . . .	1548
Prequel: The Hardware Must Work . . . . .	1548
Using the Advanced Options Menu . . . . .	1549
Using Safe Mode Options . . . . .	1550
The Last Known Good Configuration . . . . .	1551
Enable VGA Mode . . . . .	1553
Enable Boot Logging . . . . .	1553
Debugging Mode . . . . .	1554

Preparing for Recovery .....	1554
Installing the Recovery Console .....	1555
Creating the Automated System Recovery Disk .....	1555
Creating a Boot Floppy .....	1556
Repairing—or Recovering—a Damaged Installation .....	1558
Understanding Repair Options .....	1558
Using the Recovery Console .....	1558
Using Automated System Recovery .....	1566
Planning for Disaster Recovery .....	1567
Creating a Disaster Recovery Plan .....	1567
Implementing Disaster Recovery .....	1567
Make a Recovery “Coloring Book” .....	1568
Making Sure the Plan Works .....	1569
<b>Chapter 20 • Installing and Managing Remote Access Service in Windows Server 2003 .....</b>	<b>1573</b>
Common Applications for Remote Access Service .....	1574
Connecting Clients to the Internet .....	1574
Accepting Incoming Calls from Remote Clients .....	1575
Connecting to a Private Network .....	1575
Acting as an Internet Gateway .....	1575
Accepting VPN Connections from Remote Clients .....	1575
Dialing Up a Remote Network and Routing Traffic .....	1576
Bandwidth Planning and Considerations .....	1576
Remote Node .....	1577
Remote Control .....	1580
RAS Hardware Requirements .....	1581
Analog Modems .....	1582
ISDN .....	1583
Digital Subscriber Line (DSL) .....	1584
Cable Modems .....	1584
Direct Options (Null Modem, Parallel, and Infrared) .....	1584
X.25 .....	1586
Frame Relay .....	1586
RAS Installation and Setup .....	1586
Installing Devices for Remote Access .....	1586
Connecting to the Internet .....	1588
Optional Internet Connection Settings .....	1592
Accepting Incoming Calls from Remote Users .....	1597
Remote Access Server Installation and Setup .....	1598
Granting Dial-In Permissions to User(s) .....	1601
Changing RAS Server Configurations after Installation .....	1603
Client Configurations .....	1609
Managing Connected Users .....	1616
Connecting to a Private Network .....	1616
Acting as an Internet Gateway .....	1620
Configuring Windows Server 2003 to Act as an Internet Gateway .....	1621

Accepting VPN Connections from Remote Clients .....	1627
VPN Overview .....	1627
A Brief History of VPN: PPTP, L2F, and L2TP .....	1628
Implementing VPN via PPTP and L2TP .....	1629
VPN Performance Considerations .....	1642
Dialing Up a Remote Network and Routing Traffic .....	1643
Sample Network .....	1643
Setting Up the First Server .....	1644
The Most Common (and Poorly Documented) RAS Problems .....	1655
“I’ve connected to a RAS server from my home PC, but I can’t browse anything on the network!” .....	1655
“How can I keep RAS connections alive when a user logs off of their workstation?” ...	1656
“No matter what I try, I can’t seem to get a modem connection from a workstation to my RAS server.” .....	1656
“Can I make a RAS client automatically dial in to a RAS server at a specified time?” ...	1657
“My dial-up users aren’t getting the WINS and DNS addresses that are defined on our network.” .....	1658
“I don’t want my dial-up users to get the WINS and DNS addresses that are defined on our network.” .....	1658
<b>Chapter 21 • Novell NetWare and Windows Server .....</b>	<b>1661</b>
NetWare 101: The Basics .....	1663
Directory Service .....	1663
Filesystem .....	1664
CSNW (Client Service for NetWare) .....	1664
Novell’s Client for Windows (Client32) .....	1669
Native File Access for Windows .....	1673
<i>Index</i> .....	1677