

# Contents

<i>Introduction</i>		<i>xix</i>
<i>Assessment Test</i>		<i>xxvii</i>
<b>Chapter 1</b>	<b>Planning a Network Infrastructure: A Technology Primer</b>	<b>1</b>
	Defining a Network Infrastructure	3
	Network Infrastructure in Windows Server 2003	4
	Windows Server 2003 Version Updates	5
	Windows Server 2003 Release 2	6
	Windows Server 2003 Service Pack 1	8
	Network Configuration and Connectivity Improvements	10
	Data Security Improvements	12
	Security Infrastructure Improvements	14
	High Availability Improvements	14
	Planning the Network Topology and Name Resolution Strategies	17
	Planning TCP/IP and the Network Topology Strategy	17
	Planning a Routing Strategy	19
	Planning an Internet Connectivity Strategy	19
	Planning a Name Resolution Strategy	19
	Planning for Secure Data Flow	21
	Planning a Remote Access Strategy	21
	Planning Protocol Security	22
	Planning and Implementing a Security Infrastructure	24
	Planning Policy-Based Security for Server Roles	25
	Planning a Security Update Infrastructure	25
	Enhancing Authentication through Certificate Services	27
	Planning for High Server Availability	27
	Planning Clustering and Network Load Balancing	28
	Planning Secure Methods for Remote Administration	29
	Monitoring Network Performance	29
	Planning a Disaster Recovery Strategy	30
	Summary	31
	Exam Essentials	32
	Review Questions	33
	Answers to Review Questions	37
<b>Chapter 2</b>	<b>Planning a TCP/IP Network Infrastructure</b>	<b>39</b>
	Understanding and Choosing Network Protocols	41
	How Network Protocols Work	42
	Network Packets	42

x Contents

Protocols and Binding	43
Connectionless versus Connection-Oriented Protocols	44
Network Protocols and Windows Server 2003	46
Planning an IP Routing Strategy	48
Hardware versus Software Routing	48
Static versus Dynamic Routing	49
Understanding IP Addressing	51
The Hierarchical IP Addressing Scheme	52
Network Address Classes	53
Subnetting a Network	55
Subnetting Concepts	56
Subnetting Examples	65
Analyzing IP Addressing Requirements	73
Choosing an Address Assignment Model	74
Choosing a System for the IP Subnet Structure	77
Choosing Public or Private Addresses	78
Planning for Automatic IP Configuration	81
Introducing IPv6	82
Benefits of IPv6	83
The IPv6 Address Space	84
Automatic Configuration in IPv6	86
Troubleshooting TCP/IP Addressing	88
Identifying the TCP/IP Configuration	88
Testing IP Communications	91
Troubleshooting DHCP	96
Summary	98
Exam Essentials	98
Review Questions	100
Answers to Review Questions	105
<b>Chapter 3 Planning a Network Connectivity Strategy</b>	<b>109</b>
Understanding IP Routing	111
How Routing Works	112
Types of Routing	115
Routing in Windows Server 2003	123
Managing IP Routing	124
Creating and Managing Interfaces	125
Setting IP Routing Properties	142
Managing Routing Protocols	144
Defining Static Routes	151
Filtering TCP/IP Packets	154
Creating Packet Filters	154
Creating VPN Packet Filters	156
Troubleshooting IP Routing	159

Understanding Network Connectivity	163
Understanding Private Addressing	164
NAT in Windows Server 2003	165
The Fate of the Outbound Packet	165
The Fate of the Inbound Packet	166
NAT Editors	167
ICS versus NAT	167
Installing ICS	168
Planning NAT	170
Installing NAT	170
Adding and Removing NAT Interfaces	173
Configuring NAT Properties	179
Summary	182
Exam Essentials	183
Review Questions	186
Answers to Review Questions	194
<b>Chapter 4 Planning a DNS Strategy</b>	<b>199</b>
DNS in Windows Server 2003 Networks	200
New in DNS for Windows Server 2003 SP1	202
DCDIAG	202
New in DNS for Windows Server Release 2	203
Understanding DNS	204
What DNS Does	205
DNS and Windows Server 2003	208
DNS Terminology	212
How DNS Works	213
Planning a DNS Namespace	226
Understanding Domain Names	226
DNS Namespace Options	228
Planning DNS Zones	229
Selecting the Appropriate Zone Type	230
Selecting the Zone Data Location	230
Securing Zones	233
Integrating DNS and WINS	236
Planning DNS Zone Replication and Delegation	239
Creating Secondary Zones	239
Zone Transfers and Replication	240
Securing DNS Zone Transfers	241
Delegating Zones	242
Determining DNS Caching and Forwarding	244
Caching-Only Servers	244
Stub Zones	244

## xii Contents

Conditional Forwarders	245
Forward-Only Servers	247
Planning DNS Server Resources	248
Planning General DNS Server Requirements	248
Planning for Server Capacity	249
Securing DNS	250
DNS Made Simple	252
Troubleshooting Host Name Resolution	256
Monitoring DNS	257
Troubleshooting DNS	259
Summary	266
Exam Essentials	267
Review Questions	268
Answers to Review Questions	276
<b>Chapter 5</b>	<b>Planning a WINS Strategy 279</b>
Understanding NetBIOS Name Resolution	282
How Name Resolution Works	282
WINS in Windows Server 2003	284
The WINS Process	285
The WINS Database	288
Supporting Non-WINS Clients	289
Using LMHOSTS as an Alternative to WINS	291
Introducing WINS Replication	295
Designing a WINS Strategy	298
Determining How Many WINS Servers to Install	298
Planning for Availability and Fault Tolerance	299
Securing the WINS Infrastructure	300
Monitoring WINS Client Traffic	300
Planning Replication Partnerships	302
Comparing WINS Deployment Scenarios	307
Implementing WINS	312
Using the WINS Snap-In	312
Controlling WINS Replication	318
Monitoring WINS	325
Using WINS Statistics	326
Viewing WINS Records	326
Compacting the WINS Database	329
Deleting and Tombstoning WINS Records	330
Configuring Inter-Forest WINS Replication	330
WINS Best Practices	332
Troubleshooting WINS	332
General Considerations	333

	The Event Log	333
	Using the <i>Nbtstat</i> Command	334
	Summary	335
	Exam Essentials	336
	Review Questions	337
	Answers to Review Questions	346
<b>Chapter 6</b>	<b>Planning Secure Network Access</b>	<b>351</b>
	Evaluating Remote Access Security	352
	Remote Access Services	353
	Remote Access Security	358
	Planning Remote Access Policies	366
	Modifying the Default Remote Access Policies	367
	Creating a Remote Access Policy	374
	Evaluating IP Security	378
	IPSec Fundamentals	380
	IPSec in Practice	394
	Planning an IPSec Deployment	395
	Implementing IPSec	398
	Using the IP Security Policy Management Console	398
	Managing Policies	402
	Configuring IPSec Policies	408
	Configuring IPSec for Tunnel Mode	420
	Best Practices for IPSec	427
	Troubleshooting Security for Data Transmission	428
	Verifying Effective Results of IPSec Policies with Resultant Set of Policy (RSOP)	429
	Monitoring IPSec Status with the IP Security Monitor	431
	Viewing IPSec-Related Events in the Event Log	432
	Best Practices for Troubleshooting IPSec	434
	Summary	436
	Exam Essentials	436
	Review Questions	438
	Answers to Review Questions	444
<b>Chapter 7</b>	<b>Planning Server-Level Security</b>	<b>447</b>
	Introducing Server Roles	450
	Using the Configure Your Server Wizard	457
	Using the Manage Your Server Tool	459
	The Security Configuration Wizard	461
	Evaluating the Windows Server 2003 Editions	476
	Managing Server Configurations with Security Policy	483
	Understanding Group Policy and Active Directory	484

## xiv Contents

	Configuring Security Settings Options	498
	Configuring System Options	513
	Analyzing Security Configurations with the Security Configuration and Analysis Tool	519
	Specifying a Security Database	519
	Importing a Security Template	520
	Performing a Security Analysis	524
	Reviewing the Security Analysis and Resolving Discrepancies	524
	Deploying Security Policies	529
	Planning a Security Update Infrastructure	531
	Using Microsoft Software Update Services	532
	Using Microsoft Baseline Security Analyzer	535
	Summary	538
	Exam Essentials	539
	Review Questions	540
	Answers to Review Questions	548
<b>Chapter 8</b>	<b>Planning Certificate Services</b>	<b>551</b>
	Understanding the Public Key Infrastructure	554
	Key PKI Concepts	556
	Elements of a PKI	561
	PKI Terminology	568
	Planning and Managing the Certificate Server	574
	Installing Microsoft Certificate Server	574
	Controlling the CA Service	580
	Configuring the CA	584
	Configuring Revocation and Trust	592
	Managing Certificates	601
	Introducing the Certificates Snap-In	601
	Viewing and Changing Certificate Properties	602
	Requesting New Certificates	606
	Rekeying an Existing Certificate	610
	Renewing a Certificate	610
	Importing, Exporting, and Locating Certificates	610
	Summary	615
	Exam Essentials	615
	Review Questions	618
	Answers to Review Questions	624
<b>Chapter 9</b>	<b>Planning High Availability Services</b>	<b>627</b>
	Evaluating Availability and Scalability Solutions	629
	Evaluating Availability	633
	Identifying Threats to High Availability	634

	Evaluating Scalability Methods	635
	Evaluating Clustering Technologies	636
	Planning Server Clusters	638
	Understanding the Terminology	639
	Analyzing Business and Application Requirements	640
	Evaluating Application Deployment Considerations	641
	Determining the Cluster Model	650
	Planning Multisite Clusters	653
	Networking the Cluster	656
	Clustering Best Practices	658
	Planning Network Load Balancing	660
	Monitoring NLB	661
	Administering NLB Remotely	665
	Recovering from Cluster Node Failure	666
	Backing Up Cluster Data	666
	Recovering from Cluster Failure	667
	Summary	669
	Exam Essentials	670
	Review Questions	671
	Answers to Review Questions	679
<b>Chapter 10</b>	<b>Planning Network Monitoring, Remote Admin., and Recovery</b>	<b>681</b>
	Monitoring Network Traffic	683
	Installing the Network Monitor Driver and Application	684
	Using Network Monitor	688
	Monitoring and Optimizing System Performance	696
	Understanding System Monitor	700
	Monitoring Server Performance with System Monitor	705
	Using Additional Tools to Monitor Performance	724
	Planning Secure Remote Administration Methods	734
	Planning to Remotely Administer Computers with Remote Desktop for Administration	734
	Planning to Offer Remote Assistance to Client Computers	743
	Planning a Backup and Recovery Strategy	749
	Using Windows Backup	749
	Using Volume Shadow Copy	761
	Using Automated System Recovery	763
	Summary	766
	Exam Essentials	767
	Review Questions	768
	Answers to Review Questions	775
	<b>Glossary</b>	<b>779</b>
	<i>Index</i>	815