

Bonus Chapter 5

Web Sources for More iPod and iPhone Information

In This Chapter

- ▶ Finding iPod and iPhone products and accessories
 - ▶ Purchasing music and audio books online
 - ▶ Finding podcasts online
 - ▶ Getting support, tips, and troubleshooting information
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The Internet contains a lot of information, including tons of resources tailor-made for iPod and iPhone users. Try out these Web sites.

The Apple iPod + iTunes Web Site

www.apple.com/itunes

Your first stop for everything iPod, including iTunes information and iPod accessories, is the iPod + iTunes Web page on the Apple Web site. You can find tips, troubleshooting information, software to download, and information about the newest iPod accessories.

The Apple iPhone Web Site

www.apple.com/iphone

So revolutionary and classy at the same time, the iPhone deserves its own site. You can find tips, troubleshooting information, software to download, and information about the newest iPhone accessories.

The Audible Web Site

www.audible.com

Get audio books and documents from the Audible site. The iPod and iPhone support the Audible book format to allow automatic bookmarking, and iTunes supports the format for allowing book sharing. You can purchase and download digital audio books, audio magazines, radio programs, and audio newspapers.

The iTunes Store

www.apple.com/itunes/store

I talk about the iTunes Store throughout this book, but this chapter wouldn't be complete if I didn't include its Web page overview. Visit this page to find out all about online content purchasing and what's available in the store. You can create your store account from the Web site as well as from within iTunes. You can also download the newest version of iTunes.

The Online Service Assistant

<https://selfsolve.apple.com>

For those times when you need to send in your iPod or Apple TV for repair, go to the Online Service Assistant site. Follow the directions for getting your iPod or Apple TV repaired. Note that iPhone repairs are handled by the Apple Store, not by this site.

The Apple Support Site

www.apple.com/support

To solve problems with your iPod, iPhone, Apple TV, Macintosh, or any other Apple product, visit the Apple Support site. You can browse the support sections for all Apple products, read popular discussions and the latest support news, post queries on bulletin boards to get help from others, and connect to the software download server. You can even find and print manuals for Apple products (as if they need manuals!).

Version Tracker

www.versiontracker.com/macosx

www.versiontracker.com/windows

You can get loads of free software, including iPod and iPhone utilities, alternatives to Address Book and iCal, and iTunes plug-ins by visiting Version Tracker, an accurate and up-to-date source of software updates published by CNET.

iPodHacks

www.ipodhacks.com

For comprehensive iPod and iPhone information, news, tips, and tricks, as well as a lively user forum, visit iPodHacks. One of the first sites to support the iPod, the site focuses on hacks, modifications, and other alternative uses of the iPod and iPhone. Don't forget — opening the iPod or iPhone voids the warranty.

The iPhone Blog

www.theiphoneblog.com

This news blog, “For those who dare to phone different,” also offers reviews, articles, help, and how-to info, as well as a lively forum that covers every category from beginner tips to developer techniques.

iLounge

www.ilounge.com

To find the latest in iPod and iPhone news and reviews of accessories and software or just to hang out with other Pod People, visit the iLounge. The site offers excellent articles about iPod and iPhone promotions and how owners are using their iPods and iPhones. You can also find extensive reviews as well as an informative forum that includes lots of support questions.

Apple Developer Connection

<http://developer.apple.com>

This site is for anyone who feels the need to push the envelope by developing products that work with the iPod, iPhone, iTunes, Macs, or other Apple products. You can join the iPhone Developer Program to develop applications for the iPhone and iPod touch, and the Mac Developer Program to develop applications for Mac OS X.

Rockument

www.rockument.com

The Rockument Channel, hosted by me (Tony Bove), offers podcasts that explore the roots of rock music with licensed rare and historical tunes and performances. Rockument also hosts the *Flying Other Brothers* podcast of live shows. You can find both Rockument and the *Flying Other Brothers* in the podcast section of the iTunes Store.

Tonybove.com

www.tonybove.com

At my own site, I offer a Free Tips section loaded with tips and techniques for readers, including bonus material from this book, as well as links to other books and to a variety of Web sites and blogs. I also offer the *Tony's Tips for iPhone Users Manual* app for your iPhone, and *Bove's Blips*, a blog about iPod, iTunes, iPhone, and future personal technologies. *Tony's Accessories* is an online shop that offers a convenient way for you to buy any of the items I write about.