



### **Susan Pittman, MBA**

As a Partner and Professional Development Consultant with The LAMP Group, Susan has a wide range of experience in leadership and management development. Susan develops and delivers customized management and leadership programs that are contemporary, relevant and practitioner-focused. She consults with corporate clients to assess the professional development needs of executives, managers and professionals and then develops and delivers programs to meet those needs.

### **Professional Expertise/Services**

Susan has developed and taught management, leadership, and communication programs for more than 20 years in both organizational and academic settings. She has also taught for 20+ years at universities that include The University of Georgia, Valparaiso University, Indiana University Southeast and Purdue University's Organizational Leadership program. Susan holds an MBA from the University of Houston.

### **Recent Assignments**

In the last 2 years, Susan has developed and delivered customized and comprehensive leadership training for AEGON USA/AEGON UK, LG&E/E.ON US, Formica Corporation, Lockett & Farley Architects & Engineering, C&I Engineering, Midwest ISO (MISO), Norton Hospital & Healthcare System, Floyd Memorial Hospital and Healthcare Services, Jewish Hospital & St. Mary's Healthcare, Southern Indiana Health Management Institute, American National Insurance Company (ANICO), Center for Leadership Excellence, Tighe & Bond, and Norton Healthcare Systems

### **Education and Professional Affiliations**

M.B.A. University of Houston

### **Contact Information**

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## Pfeiffer Partner Program

### **Paul Pittman, Ph.D., CFPIM, Jonah, CSCP**

As a Partner of The LAMP Group, Paul has more than 20 years of international consulting experience assisting organizations in learning and applying systemic thinking, executive leadership & decision-making, Lean and continuous improvement, and project management. Paul is also Professor of Operations Management at Indiana University Southeast where his interactive and practical teaching style has earned him numerous teaching honors including Indiana University's System-wide Distinguished Teaching Award. His diverse clients include a variety of manufacturing and service organizations such as healthcare, building products, insurance and financial, energy production and distribution, and engineering design/build.

### **Professional Expertise/Services**

Paul currently serves as CPIM Program Chair and a member of the C&C Committee for the American Production and Inventory Control Society (APICS). Paul's past service to APICS includes Chair of the SMR examination committee and a member of several other CPIM certification committees, along with serving on various board positions in his local chapter. Paul holds a PhD in Operations Management from the University of Georgia and is a frequent speaker for professional chapter meetings and at international conferences. He is also the author of numerous articles and several management education books.

### **Recent Assignments**

- Full Professor of Productions and Operations Management at Indiana University Southeast.
- Featured presenter at the Asian Operations and Supply Chain Conference, April 2011.
- As a partner of The LAMP Group, Paul has developed and delivered customized and comprehensive leadership training for AEGON USA/AEGON UK, LG&E/E.ON US, Formica Corporation, Luckett & Farley Architects & Engineering, C&I Engineering, Midwest ISO (MISO), Norton Hospital & Healthcare System, Floyd Memorial Hospital and Healthcare Services, Jewish Hospital & St. Mary's Healthcare, Southern Indiana Health Management Institute, American National Insurance Company (ANICO), Center for Leadership Excellence, Tighe & Bond, and Norton Healthcare Systems

### **Education and Professional Affiliations**

- Ph.D. – Operations Management, University of Georgia
- APICS, CFPIM Chairman, Jonah.

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