



Sara Jane Hope is an experienced, dedicated, and enthusiastic trainer, facilitator, and coach. Having worked in employment and training in some form or fashion since 1980, she is a training and human resources professional dedicated to making a difference in the performance and knowledge of her trainees and the companies or organizations with whom she works. She is known for her interactive sessions that use many accelerated learning techniques.

Sara Jane develops and conducts many types of seminars and presentations on such topics as management development, interpersonal skills, customer service, team building, and leadership. Experienced as a facilitator for strategic planning and client focus group sessions, she has been asked to provide this service to both profit and not-for-profit organizations. She also develops and writes training policies and procedures as well as training manuals. Sara Jane reviews management and professional manuscripts for Berrett-Koehler publishing company and is working on becoming published herself. She has been a breakout session or luncheon speaker for several professional organizations and has conducted many leadership and management webinars.

Key Career Highlights:

- Owner of Positive Dimensions, a company dedicated to building positive skills and attitudes in all leadership dimensions.
- Strategic partner with the Willoughby Law Group, PLLC, serving as a trainer, facilitator, and coach to their business consulting services.
- Former Vice President of Training & Development and Vice President of Human Resources with Valley Services, Inc. of Flowood, MS.
- Former Senior Instructor of Management Development for SkyTel and Executive Director of Staff Training for MINACT, Inc., both of Jackson, Mississippi.
- Former Area Program Coordinator for Job Training Partnership Act Programs in the Pennyrile Area Development District, Hopkinsville, Kentucky.
- Former County Program Manager for programs under the Comprehensive Employment and Training Act, Vincennes University, Vincennes, Indiana.

Educational Background:

- Purdue University (B.A., 1977), Social Psychology
- Murray State University (M.S., 1987), Guidance and Counseling
- Mississippi State University, SHRM Human Resources Institute Certification Program, 2001
- University of Southern Mississippi, ASTD Certified Trainer Program, 2003

Professional:

- American Society for Training and Development, Local & National Member. Served as MS State President, VP of Program Development, and Board Member. Has been a local program presenter. Is an ASTD Certified Trainer.
- Society for Human Resource Management, National Member. Maintains a PHR designation.
- Women's Foodservice Forum. Serves on the Executive Programming Committee. Named as one of the Outstanding Committee Volunteers in 2009.
- Society for Food Service Management. Served on the Women's Council Steering Committee and Chairman of the Educational Programming Committee and has been a Leadership Link (webinar) presenter.
- Council of Hotel and Restaurant Trainers. National Member, Conference Volunteer, and Conference Breakout Session Speaker.
- Professional Women's Association, Member, Luncheon Speaker.
- Mississippi 50 Leading Businesswomen, Mississippi Business Journal, 2005. Served as a seminar session presenter in 2010.
- Berrett-Koehler Publishing Company, Manuscript Reviewer.
- Franklin Covey Company, Certified Facilitator of Focus (Time Management) and Planning for Results (Project Management).
- Ken Blanchard Companies, Train the Trainer Program for Situational Leadership.
- Development Dimensions International, Former Master Trainer of Skills for an Empowered Workforce and Interaction Management.
- National Restaurant Association, Certified Instructor and Proctor for ServSafe.

Community:

- Madison County Chamber of Commerce
- Rankin County Chamber of Commerce
- Leadership Madison County, 1994-95.
- Leadership Madison County Board of Trustees, 4 years
- Madison County Ambassador, 2 years
- Friends of the Ridgeland Library Volunteer
- St. Francis of Assisi, Bible Study Facilitator, former Lector

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