



Pfeiffer Partner Program

Cynthia K. Miller, CPF Cynthia is the Principal in her independent consulting firm PURPOSEFUL SOLUTIONS, LLC Coaching and Consulting which provides the right solutions for productive meeting management, team effectiveness and change initiatives. Her passion is to make a difference in people's lives where ever the climate may be.

Professional Expertise/Services

Cynthia's skills are based on 15+ years of specialized experience and education in facilitation, organization development and training. Cynthia brings highly developed skills in communications development, group facilitation, change and transition management and considerable knowledge of leadership competencies and their application.

Primary work experience for Cynthia includes Federal Service at Customs and Border Protection and the National Institutes of Health leading training development programs and conducting organization development services creating team cohesiveness and effectiveness for new and continuing program initiatives. In addition to a MA Ed. from George Washington University, she holds a certificate in OD from Georgetown University and is a Certified Professional Facilitator (CPF). She is targeted to complete her Coaching Certificate from the International Coaching Academy in April, 2010.

In addition to her employment experience, Cynthia serves as an active member in the Toastmaster community. She achieved her Distinguished Toastmaster designation and has held numerous leadership and training roles at the District 27 Toastmasters for over the past 15 years such: as District Secretary, Toastmasters Leadership Institute Training Dean, Sgt. At Arms, Toastmasters Leadership Institute instructor and District Conference Chair.

Recent Assignments - Examples below

- Teambuilding retreat for diverse work style midlevel managers Customs and Border Protection, DHS including DISC training
- Facilitate strategic planning visioning, brainstorming and prioritizing for task groups with in The American College of Obstetricians and Gynecologists in partnership with Core Concept Solutions, LLC
- Toastmasters Leadership Institute elective training for officers on effective goal setting and self motivation tips
- Toastmasters Panel of Experts panel moderator on successful leadership practices
- Graphic facilitation and visioning 1 yr/5 yr Ostogenesis Imperfecta Foundation -
- Strategic planning/visioning retreat for the National Tooling and Machining Association
- Conducted blended learning sessions on MBTI with team principles at Dept. Health & Human Services offsite.
- Co-facilitate Offsite Small Business Innovation Research (SBIR) Army consulting services and session facilitation on ideal work processes for change initiative
- National Science Foundation, Division of Undergraduate Education Spring Strategic Planning & Team Building retreat for newly organized department

Education and Professional Affiliations

- Certificate Organization Development, George Town University
- MA Ed. George Washington University
- BS University of Maryland
- Qualified in Myers Briggs Type Indicator
- Member Mid-Atlantic Facilitators Network (MAFN) and on Board of Directors



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- Toastmaster International member, District 27 Sgt. At Arms and District Facilitator (2009-2010)
- Member Chesapeake OD Network

Contact Information

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