



Marco Chan, V2 Leadership Group Inc.

Marco brings to his consulting/training engagements a proven track record of achieving outstanding business results in the global economy, and a passion to develop and deliver learning solutions. His expertise encompasses three principal areas: (1) developing leadership skills, (2) building cultural awareness, global mindsets and skills, and (3) creating and delivering global diversity and inclusive leadership initiatives.

Professional Expertise/Services

During his 20 years at FedEx, he managed customer call centers, courier operations, global supply chain logistics and leadership training in the United States; started up Business Logistics Services in Asia Pacific in 1991 and opened up China in 1996 as its first General Manager.

From 1998 to 2000, Marco served as Managing Director/Leadership Preceptor at FedEx Leadership Institute. He facilitated multiple management and leadership training programs to hundreds of executives in USA, Canada, China, Indonesia, the Philippines, the Middle East and South Africa. In a joint project with the International School of Business at the University of Memphis, he co-designed and implemented a 5-day Global Education seminar, teaching corporate executives how to conduct business within various international cultures in Asia, Middle East, Europe and Latin America

As a consultant since October 2003, he has provided customized leadership development programs and personal coaching for executives for many companies in United States, Belgium, Netherland, Sweden, Japan and China.

Recent Assignments

- Intercultural development for a leading audit firm
- Doing Business in China programs for two Fortune 500 companies and a major medical equipment company
- Executive coaching for Asian executives of a Fortune 100 company to work more effectively across cultures
- Collaborating Across Cultures programs for a USA-Europe-China project team of a global pharmaceutical company
- Leadership Development for all managers of a medium size specialty printing company
- Sales VP to learn inclusive leadership practices
- Leadership Development for all managers of a Collection company to improve collaboration and performance
- Diversity Program for all management of a major bank at its Japanese business unit
- Leadership Development for Chinese managers in China for two Fortune 500 companies
- Accountability program for 50 front line managers of a dairy company

Education and Professional Affiliations

- MBA Rivier College, Nashua, New Hampshire
- BBA University of Hawaii, Honolulu, Hawaii
- Certified Administrator IDI(Intercultural Development Inventory)
- Certified Facilitator of Cultural Navigator and Cultural Orientation Index
- Qualified in Myers Briggs Type and Kiersey Bates Type Indicator
- Qualified in Situational Leadership assessment
- Certified Facilitator for 7 Habits of Highly Effective People
- Certified Leadership Preceptor of FedEx Leadership Institute

Contact Information

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