



Stephen Hoel

Stephen Hoel is a Leadership Development Consultant focusing on improving the effectiveness of leadership and team skills. Stephen has a vast array of experience in the hospitality industry in both operations management and human resources with Walt Disney World, Hilton, Marriott and other independent hospitality organizations

Professional Expertise/Services

Stephen's 12 years with Walt Disney World Resort enabled him to develop facilitation skills in Leadership and Managing Diversity. He has had great success in designing and delivering specific leadership and team interventions, facilitation of leadership and diversity classes, and multicultural leadership development. In 2002 he created and is now President and Owner of *Diversity Leadership Consultants*, a firm dedicated to assisting leaders and organizations create the environment where everyone can do their best work. He works with key decision-makers on initial consultation, needs analysis, design and delivery of recommended action and measurement of anticipated results.

Stephen's background includes twenty years in operations management, and eight years in Human Resources. Human Resources experience includes design and delivery of hospitality service standards manuals, human resources generalist management, management by values process, and leadership performance consulting.

Stephen is an experienced facilitator with specialized delivery of leadership and diversity training programs. Stephen uses these tools and other developmental interventions to assist organizations in developing leadership skills and meeting their goals.

Recent Assignments

- Teaches extensively for the Eastern and Western Management Development Centers, delivering residential leadership programs to all levels of leaders of Federal Government Agencies
- Designs and facilitates week-long workshops for U.S Office of Personnel Management, Center for Leadership Capacity Services, Succession Planning and Custom Solutions Team, most recently for the Department of Defense Contract Management Agency and the Office of the Inspector General

Education and Professional Affiliations

- Distinguished Graduate Masters of Arts, Human Resources Development , Webster University
- Bachelor of Science Degree in Business Administration, University of Missouri, St. Louis
- Master Facilitator of The Leadership Challenge®
- Qualified in Myers Briggs Type Indicator
- Certified in Emotional Intelligence BarOn EQ-i® and EQ-360

Contact Information

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