

Web Developer Reference Questionnaire

For Developer Company Name _____

Reference Company Name _____

Name of Contact _____ Title _____

Date _____ Phone _____ Fax _____

E-mail _____

URL _____

1. When did you start working with this developer? _____

2. Was your Web site new or a re-design? _____

3. Which of the following does the developer do for your company?

____ Web Design/Graphics ____ HTML ____ Database Programming ____ Other Programming (php, Java)

____ Multimedia ____ Content Mgmt System ____ Photography/PhotoShop ____ E-commerce

____ Hosts Site ____ Acts as Webmaster ____ Provides Upgrades/Support ____ Other (specify)

4. What are the developer's greatest strengths? Weaknesses?

5. How would you rate the overall quality of the work (1 to 5, with 5 best) _____

6. How would you rate the ease of working with the developer? (1 to 5) _____

7. How responsive is the developer to customer needs/budget? (1 to 5) _____

8. How accurate were developer's estimates of time and cost? (1 to 5) _____

9. How satisfied were you with site testing and "bug fixing" (1 to 5) _____

10. Would you hire this developer again? (Y/N) _____

11. What, if anything, would you do differently in working with this developer?

12. What other advice, if any, would you offer to another client of this developer?